

18 September Meeting - Agenda

- **Phase 4 (September - October): Draft CIP Framework and Public Comment proceeding** — Evin Erdogdu, ICANN org, CIP-CCG Small Team and CIP-CCG Representatives (30 minutes)
 - General consensus on 5 Principles
 - Review/feedback on documents for Public Comment
- **Community progress updates on the CIP Framework** — CIP-CCG Representatives (10 minutes)
- **Engagement for ICANN81 and PC** — ICANN org and CIP-CCG Representatives (10 minutes)
- **AOB and next steps** — Evin Erdoğan, ICANN org (5 minutes)

Phases of CIP-CCG Timeline

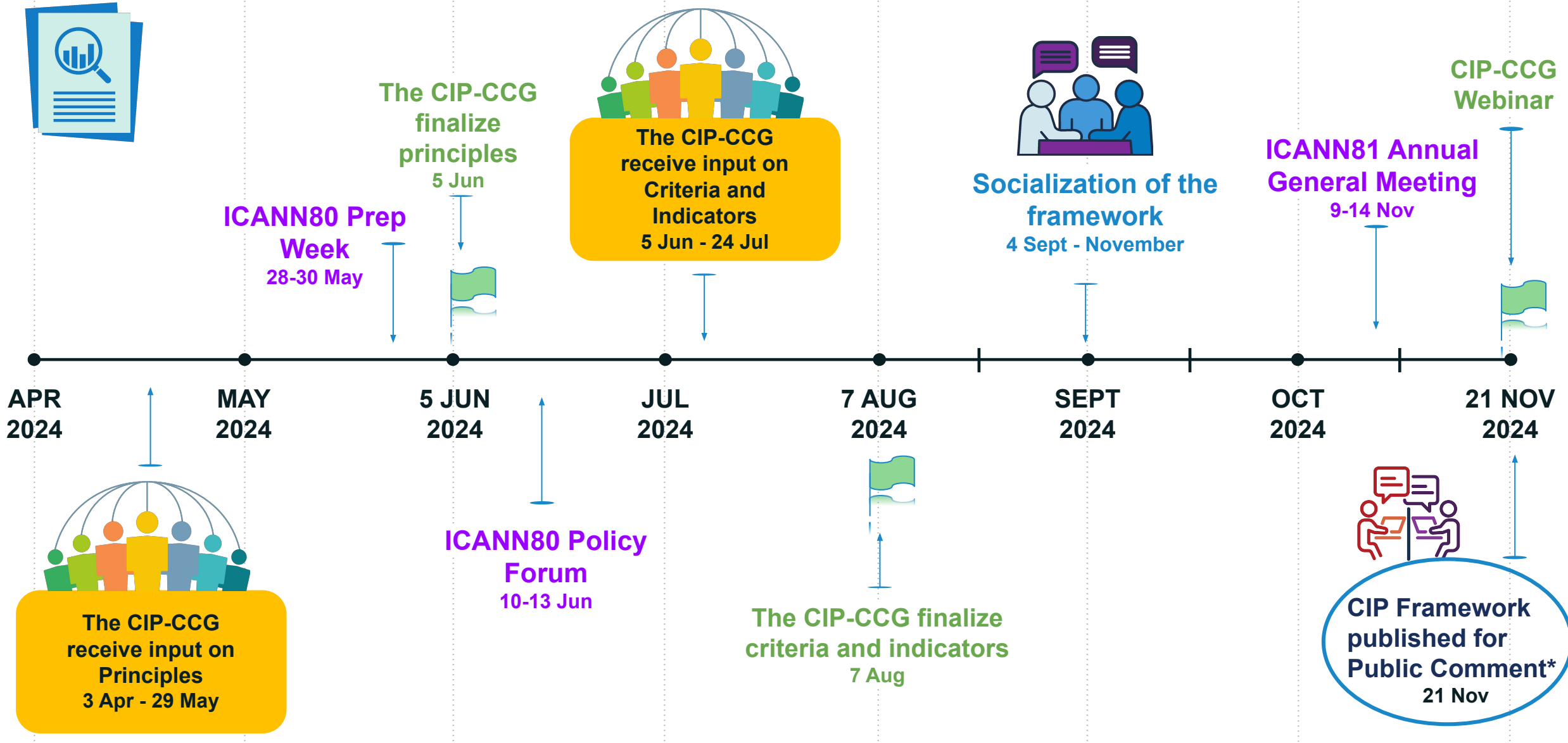
Phase 1 (January - March): The CIP-CCG made substantial progress toward developing principles for the CIP, which provide a common base for the assessment of the different ICANN community structures. The principles stem from Article 4.4 of the ICANN Bylaws describing objectives for Organizational Reviews.

Phase 2 (April - June): Community representatives went to their groups to inform them of the progress of the CIP-CCG and their work-to-date, including work the Principles, Criteria, Indicators approach for the draft CIP framework, how the framework will be utilized in the (first) CIP assessment phase. **Ongoing CIP-CCG meetings and regular updates from the CIP-CCG representative (and alternate) were provided to community groups throughout 2024.**

Phase 3 (June - August): Having educated their structures on CIP-CCG progress on the Principles, Criteria, Indicators approach and how the process of the CIP will work, Community representatives organized working sessions with their community reps to gather feedback on the Criteria and Indicators specifically for their group. **The CIP-CCG determined 3-5 criteria minimum for each group.**

Phase 4 (September - October): Finally, community reps worked with groups to reach consensus on Criteria and Indicators applicable to their organizational structures (this will occur after iterations of CIP-CCG meetings), and next steps for the Public Comment proceeding, CIP survey, and first CIP assessment utilizing the CIP Framework. **Draft CIP Framework to be published for Public Comment (est. 21 Nov 2024).**

CIP-CCG Roadmap (2024)



Tasks for the CIP-CCG ahead of Public Comment

- General consensus on **5 Principles** (today).
- Feedback on **Public Comment** draft documents, if any (prioritizing [CIP Framework](#), “Executing the Continuous Improvement Program” on p. 8) by next CIP-CCG meeting (Wednesday, 18 September @ 14 UTC).
- **Engagement** during ICANN81 with Pilot Holistic Review Team, and hosting a webinar for the CIP Public Comment (after ICANN81, in November).
- ICANN org will develop and share draft satisfaction **survey** for each organizational structure (including substructures) for CIP-CCG input (October - November).

CIP Assessment Period

- The CIP Framework developed by the CIP-CCG will be published for **ICANN Public Comment before** adoption by each SO, AC, and the NomCom, before **the first CIP Assessment**.
- ICANN org proposal that the assessment period described by ATRT3 may be separated into 3 phases, each estimated to be 1 year in duration (**total of 3 years**).
- The first CIP assessment period is estimated to begin at the beginning of 2025 and conclude at the end of 2027 (a period of 3 years), and the second assessment period is estimated to begin in early 2028 and conclude at the end of 2030 (another 3 years). **The suggested three phases of each assessment period are articulated on the following slides.**

Assessment and Prioritization Phase (1st year)

- **The CIP Framework** developed by the CIP-CCG will be used by each SO, AC, and the NomCom and their substructures to **measure and develop an assessment of their activities.**
- The [ATRT3 Final Report](#) described a “**satisfaction survey** of members/participants”, which would be administered during this phase to gather **input on areas to be improved.**
- This survey and application of the CIP Framework during the assessment will allow the ICANN community to easily analyze input from their members/participants and **prioritize improvements.**

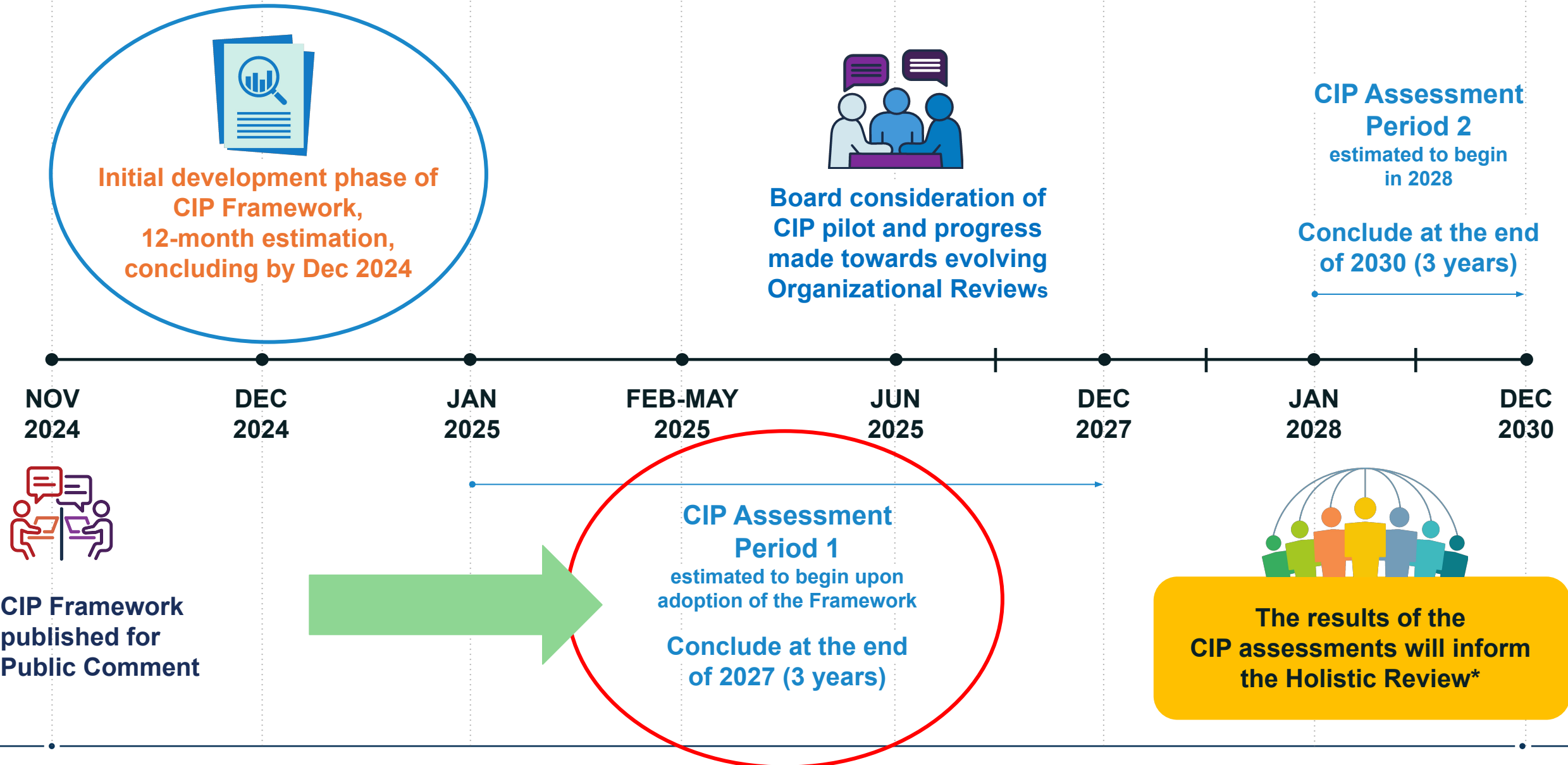
Improvements Phase (2nd year)

- **ICANN community** will implement identified improvements. Each Organizational structure and substructures (where applicable) will work with their leadership and/or relevant working group for their planning and implementation.
- **ICANN org will support this phase** by putting in place uniform processes and tools to help the community prioritize and implement improvements.

Reporting Phase (3rd year)

- **The reporting phase** would entail the SOs, ACs, and the NomCom publishing reports of what they uncovered, what improvements they implemented and what results they achieved over the preceding two years of the assessment period. **The reports will be published for Public Comment.**
- **ICANN org will support this phase** where appropriate, including preparation of materials related to the Public Comment proceedings and summary reports.

Continuous Improvement Program Roadmap



*Subject to community support, Board approval and incorporation into the ICANN Bylaws. | 9

Next Steps after Public Comment proceeding

- The CIP-CCG may convene to address input received through ICANN Public Comment on the draft CIP Framework, if needed.
- The ICANN Board will consider the progress made to advance the CIP in June 2025.
- The Continuous Improvement Program outputs will eventually serve as inputs for the Holistic Review in evaluation of its [objectives](#).

[ATRT3 Final Report, p. 72](#) detailing “**Annual** satisfaction survey of members/participants”:

- “Each SO/AC/NC shall perform a comprehensive **annual** satisfaction survey, or equivalent mechanism, of its members and participants. The focus of the survey should be on member and constituent’s satisfaction (and issue identification) vs their respective SO/AC/NC but can also include satisfaction with ICANN org services such as staff support, travel services, translation services, etc.”
- “For SOs and ACs that are composed of substructures, this should apply to their individual substructures and the results of all sub-structures shall be aggregated to generate a result for the given SO or AC.”
- “The results of these would be public and used to support the continuous improvement program as well as input for the Holistic Review. If the survey results note a significant issue this shall be the trigger to initiate appropriate measures to deal with any such issues.”