Dev Anand Teelucksingh:

Good morning, good afternoon, good evening everyone, my name is Dev Anand Teelucksingh, Chair of the Technology Taskforce Working Group. This is a conference call for the 20th of August at 16:00 UTC. On the agenda after the roll call and review of action items. We're going to look at the At Large social media strategy; this is going to more of a recap of what we discussed from the last time. If anyone has any additions we can certainly bring it up there, but I'm be more focusing agenda item number 5 which is how to implement it.

Next, we're going to look at updating the technology work space, and the reorganization of the At Large Wiki, and finally just a touch on a repeat on what happening regarding the At Large website redesign; and well, and I think the LACRALO machine translation email issues which are still prevalent and of course any other business.

Does anybody have any agenda items they wish to add to the agenda? Going once.

Gordon Chillcott: Dev?

Dev Anand Teelucksingh: Gordon, please go ahead.

Gordon Chillcott: I might add just a little something extra when we get to item number 8 on there,

it depend on how the conversation goes.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

Dev Anand Teelucksingh:

Very well, okay, Gordon. And I'll request to any other business certainly if it doesn't come up there and you think it's important for the Technology Taskforce. So okay, so duly noted.

Very well, can someone please can do the roll call?

Nathalie Peregrine:

Dev, it's Nathalie, I'll do the roll call. Good morning, good afternoon, good evening, this is the At Large Technology Taskforce call on the 20th of August 2012. On the call today we Dev Anand Teelucksingh, Siva Muthusamy, Yaovi Atohoun, Juan Manuel Rojas, Jose Arce, Yaovi Atohoun, Nirmol Agarwal, Olivier Crépin-Leblond and Gordon Chillcott.

We have apologies from Avri Doria and Titi Akinsamni. On staff we have Heidi Ullrich, Silvia Vivanco, Matt Ashtiani and myself Nathalie Peregrine.

I'd like to remind all participants to please state your name before speaking for transcription purpose. Thank you very much and over to you Dev.

Dev Anand Teelucksingh:

Thank you so very much Nathalie. This is Dev okay and the agenda page has been linked in the chat as well as on the part on the right hand side there. So just to review the agenda, the next item will be the action item from last July's call. And the two action items were that the members are to test the [three tools that were outlined] in the social media strategy and add any comments on each of these tools to the Wiki. Well, I haven't seen much comment, so I've done testing, so when we get to agenda item number 5, we'll talk about that.

An action item is also to establish a regular time of the monthly calls, I believe that this has now been done; this is going to be the third Monday of every month at 16:00 UTC, so that action item has been completed.

I realize and I bet you missed, there was one missing action item, and that was regarding the reorganization of the At Large Wiki, one of the action items that

should have been done was that to create the Wiki page to capture our suggestions for the reorganization of the Wiki, and then of course then to begin to add our suggestions for it, and I realize that was not done, and my apologies for that. So that's an action item to – well, which has been done, but only just recently.

Okay, what happened just now trying to switch back and forth to change the pages here. Okay, the next agenda item is item number 4, the review of the At Large social media strategy. Now, I have taken the point from the three points that were made on the last call and added it to the Wiki page, for like further discussion and the suggestions just to review them again, were part of the information related to internet governance is used; two to disseminate the information in multiple languages and to also look at how the social media strategy facilities participation responding and engaging with persons that commented, asked questions via social medial.

So those were the additions to the social media strategy. Any further thoughts on this before I continue, going once, going twice. Okay, well there's been no further questions on this, I think the decisions that were discussed on the previous call, we discussed some matters with regard to how to implement this, but having said that, I will probably want to suggest that we just take this on in stages; so we will do the first points which was have the emails that were sent to ALAC announced, to speak then Facebook, Twitter and possibly LinkedIn, that procedure implements that one, since that's the one that we have the most discussion on, we have the most consensus on, and then we'll look at further adding on to the other suggestions, for example disseminating information in multiple languages. One of the comments that Fouad made in the previous call was having the translations on the Wiki page and you just point to the Wiki page, so that there's no need for resending content in multiple languages which could possibly generate a lot more noise to all the persons that subscribe to the list.

So any other thoughts regarding the social media or any other suggestions for the social media strategy before I move onto the next item? Oh thanks Heidi, and indeed all the – okay Yaovi, go ahead.

Yaovi Atohoun:

This is Yaovi speaking and just a question: when did the message; or let me rephrase my question. Messages sent to the mailing list, the ALAC and also to other mailing lists, this information is only for ALAC members – this will be sent, according to the strategy it should be sent to Facebook and Twitter. So my question is to be sure that something will take care of these aspects, so that the message which is announced which is for ALAC, which is not for the public is not going to the mailing list. I have a worry for this, it's just something that come to my mind – to know that if the message is sent to the ALAC alone, or is it just for the public or is for the ALAC?

Dev Anand Teelucksingh:

Okay, thank you Yaovi. I have an answer but I see Olivier has his hand raised, so it looks like he wants to answer this, so please Olivier, please go ahead.

Olivier Crépin-Leblond:

Thanks Dev, it's Olivier for the transcript. It's actually – I'll try and make it quick so the ALAC announce is the one which I think maybe everyone is subscribed to and the only thing is only staff and myself can post it, and that's for all the announcements.

The ALAC list that would be called the working list is one which only has ALAC members and regional leads and only we can, so ALAC members and regional leads can post to, however, the archives are open to the world and they have been designed to be like this. So anyone that wishes to follow it can read all of the archives.

The At Large list is pretty much like the ALAC list but it actually really also anybody and everybody who can be subscribed to it. And finally the ALAC

internal list, that's the only which is internal and which archives are not open to the outside world and this is where most of our internal discussions like travel arrangements and things like that are taking place. Some people post to the ALAC internal list to try and discuss policy matters and for matters of transparency, I would really like to keep such discussions outside of the ALAC

internal list, to keep those discussions public. So that's why I think on one

recent occasion I pointed a finger and say ah, please move this over to the

ALAC list. That's all, thank you. I hope that clears things up.

Dev Anand Teelucksingh:

Thank you Olivier, this is Dev. I think it does and Heidi has also posted some remote additional comments, so yes, so Yaovi, so the ALAC announce list is open for anybody in the public to read, sort of an announcement; and it's only At Large Structures that subscribes to it, and all the regions are subscribed to that list as well. But thanks for bringing that up, that concern. Any other questions or comments?

I just noticed what Heidi posted was posted before Yaovi's questions was actually, indeed the At Large Wiki page does now have a translation tool on them, so then that offers the ability - so think of that and click to an announcement that's been posted onto the Wiki and then well, the translation you use the translate tool to translate in their language, machine translated into their language. So any other further thoughts, questions before I move onto item number 5?

Juan Manuel Rojas:

I have a question.

Dev Anand Teelucksingh:

I'm sorry who is this?

Juan Manuel Rojas: Juan, this is Juan.

Dev Anand Teelucksingh: Oh sorry Juan, go ahead Juan.

Juan Manuel Rojas: So don't worry, I have (inaudible) so don't worry. In the last call we were

talking about the same thing, too. We are going to talk about this [tool defined]

or not?

Dev Anand Teelucksingh: We are going to talk about how to implement the strategy which is right now,

the transmission of – or dissemination of the emails from the announcements list

to the Facebook, etc., etc. Yes, so we're going to look it up in the agenda item.

Juan Manuel Rojas: Okay.

Dev Anand Teelucksingh: Okay, very well. Not to say that we can't examine the social media strategy and

continue to improve on it. And of course we really have to figure out how to put a discussion under those few points that we talked about in the July call and

really try to discuss it on the list as well to see whether implementing it is

practical or not, and look to solidify it in time for the - well, at least I'd like to

have it properly defined in time for the Toronto meeting.

But next agenda item, how to implement the At Large social media strategy.

Now, I discovered three types of tools that could be used to implement the social

media strategy and there was - one is Posterous, I'll just post the link in the

chat: Posterous, Buffer and [If]. Now Buffer is more of a scheduling tool really

to potentially you put your contact into this tool and then at scheduled times it will then update Facebook, Twitter and LinkedIn. And I thought well it will

work, however, I think it's a very fixed application, which helps more in terms of ensuring that your content is evenly spread out on the social media various platforms.

Posterous it has an advantage that you can update it by email and it will be a simple task so that when email goes to ALAC announce for example, you can then carbon copy a custom email address that's on Posterous's website, and then that will automatically be posted to Posterous and then posted to the Facebook page and also posted to Twitter, that would also link to the Posterous's block. The downside with Posterous and the really potential one is that Posterous is acquired by Twitter recently, and it is unclear how Twitter – whether Twitter intends to do with Posterous, whether it will continue in the future. So that was the only downside that I could tell.

Now, I seemed to have lost my link to the AC room unfortunately. Oh okay, so now If on the other hand is also a very interesting tool, and what it does, it allows you to set, do like various programming action and you can set what they call triggers, meaning that – and you have various – and they call the triggers in various programs or platforms. So you could create what they call recipes which is essentially If, trigger, then action. And you can really achieve actually quite a very sophisticated type of triggers, for example if say a stock price goes below this amount email your broker with – or if a photo is sent to Facebook save it to your dropbox, which is a storage online cloud storage platform. So you can really create very sophisticated recipes with that.

So actually I have some ideas of that for the LACRALO email list translation issues which I'll get to in agenda item seven. I just want to open it up now, does anybody have any further thoughts or comments. So what I was thinking was let's implement Posterous for now and it looks like If can also be used to do—could also duplicate Posterous if need be as well. So we can start with Posterous and then if somebody happens to Posterous, If would be the backup to carry out the social media strategy to automatically disseminate information from ALAC announce to Twitter and Facebook and possibly LinkedIn, and if there is a thought—Gordon, go ahead.

Gordon Chillcott:

Yes, thanks Dev, Gordon Chillcott for the record. I agree with the idea of implementing Posterous now, there seems to be a fair amount of experience with this tool in the crowd, namely you. I have not had a chance to test it myself and for that I apologize, my computers have been dying on me recently, and I've just started getting it back up. If I think is an interesting tool, my question is how would this thing be administered, it's an interesting tool, it's powerful, it's rather complex from the sound of it.

Dev Anand Teelucksingh:

This is Dev, thank you Gordon. Yes, this is a very – it's a very complex tool actually and if you go to the page which talks about it, it's actually – you could start thinking, I don't know it opened up my mind how to do the things, I would think the way to proceed would be to, have At Large staff clear the account on it and perhaps our share I'll work with them to help create any recipes that may need to be created, because [If] can also use content from Posterous as well, so for example you could say if something goes on Posterous do this action, you know in fact you can even build on Posterous as well. So you can implement Posterous and then use even Posterous to put If to the other action.

Gordon Chillcott:

This is Gordon again Dev. I like the approach I think that diving into If however without doing some serious thinking beforehand could run to some trouble. You may have to start to thinking about really ugly things like use cases. But I would need to look at the thing myself before I make any further comment, and as I say I haven't had a chance to do that because of my rather reluctant equipment here, but even that is coming on stream now.

Dev Anand Teelucksingh:

Certainly. Let me just, first I have to find the link to If as to what it is here; I mean I'll post the link to If here. Okay, all right so with that in mind, I think I'll let us to just propose the following, let's just proceed with Posterous, I'll work

with the At Large staff to help set up an account with Posterous to then and see if it can be done. I hope still registrations are open given that Twitter acquired it, but we'll see whether it can be created, the account will be created, and then I'll walk through the stops of making it to the At Large's Facebook page and to the At Large's Twitter account. Okay, so that will by my action item from that.

And then as I say continue to look at If as a secondary thing, but again I have to – looking at this If tool in terms of the LACRALO machine translation is used, so any other further thoughts on it? Going once, going twice, very well. So that's the action item to work with At Large staff to create the account on Posterous and begin linking the At Large Twitter, At Large Facebook page to the Posterous's account.

Very well, Gordon, I'm sorry is your hand still raised or is that from last time.

Gordon Chillcott:

Sorry about that, I'll drop it.

Dev Anand Teelucksingh:

Oh no problem, very well, this is Dev, okay so the next action item, do you think the At Large technology work space and I didn't allocate much time for this because quite frankly we haven't really been updating the work spaces as well as we should, so this is really a reminder as – I would like to be able to show at the Toronto meeting that the Technology Taskforce has documented the various tools that we use in At Large, web conferencing, chat and so forth.

So again just an important reminder to look at the various tools and let's start adding content, and you know just start out just by you know, just go ahead and just put it up on the Wiki because we had an update and simplify if need be. So perhaps what I might do is perhaps on the mailing list I could probably allocate certain tools to different persons just to see just to jump start it. Okay, any quick thoughts or responses to this? Going once, going twice, great.

Great all right and hopefully by the next call I'd like to see some progress on that on the technology work space.

So item number seven the reorg of the At Large Wiki. Now as I said one of the forgotten action items from the last call was to actually create the Wiki page to document the idea for reorganizing the website, and the reason why I suggested was instead of trying to potentially make certain changes to the At Large Wiki as an attempt to try to make changes quickly to see whether to reorganize such ideas would work or not. I wanted to try to document what I did for reorganizing the Wiki. For example on the last call we talked about organizing, perhaps having links to organize by topic and so that example that means like for example WHOIS, so when we click on that link, we'll then see all of the articles that have WHOIS on it.

Now just as an example of what I mean as putting some of these ideas up, so that would imply to me for example that you need to come with a certain names for the various categories of topics: WHOIS, new gTLDs, etc.; Bylaws for example, Rules of Procedure, those type of things. And then the Confluence Wiki has ability to label such pages on Confluence and then also Confluence also has a way of showing all pages with this particular label. So for example in the case of WHOIS all of these are discussions that would lead to WHOIS, whether it was an ALAC call that talked about the topic or ALAC vote that was related to WHOIS related quality issue, and there was a capacity building session and a RALO conference call for example that talked about WHOIS.

That page would be tagged, so that when you click on the link say show all pages with WHOIS, it will all show up. So that will be one way of documenting it on the Wiki. And again other ideas, I think there were other ideas of actually structuring the actual space and so forth, and I really would like to ask persons okay, let's document it so that we are showing that this is what we want and that we could then implement it exactly what we want. I hope I'm making myself clear. Any questions or thoughts on this? Or any further ideas regarding the organization of the At Large Wiki? Going once, going twice, going thrice, ah, Gordon please go ahead.

Gordon Chillcott:

Dev this is Gordon for the record. I did some thinking about this myself a while ago in regard to another organization. In that organization we tried the tagging approach and it success is limited mainly because we did not have the tag defined properly I think at the outset as agreed upon.

Dev Anand Teelucksingh:

Right exactly.

Gordon Chillcott:

The solution turned out to be a product that we were testing for another one of our clients and this was – it's essentially a search tool and we in the end wound up using it for what I can only describe as document mining, which in essence is what people do when they attempt to search for something for information on any particular topic in the vast amount of literature that is available on ICANN's web pages. So if we take the tagging approach which could work, there has to be fairly strong agreement on what the terms will be so that when a person makes an effort to find something you've got a half a chance of doing it, and there people are going to be probably try and do a search on more than one tag at a time, and the only real alternative I suspect is a very powerful search engine, like the one that the organizations I was with uses. Anyway there it is.

Dev Anand Teelucksingh:

Thanks Gordon, this is Dev and again that's why it's important to actually document and precisely because of that, because I think the danger of our "Okay, let's just make a quick change," and you start implementing tools, you know terms if we would go with the idea of tagging for example, you know different terms can mean the same thing, then you're going to wind up with very confusing, well it becomes very difficult and tedious. So that's why the idea is to really put it up on the Wiki to make sure that we all understand and agree on it, and then proceed to then try the idea of the reorganization if it's possible.

With regard to the second point regarding well, you mentioned a search tool for the Confluence – I have to say the Confluence search is quite powerful which is in the upper right corner of every Wiki page, there is the search bar, and you know I typed in some terms that will try to auto fill the page and so forth, so I have to say it's quite powerful. So I don't know if there is probably a way of somehow making that more apparent or more visually central to the Wiki team or something like that. Maybe that's an idea for choosing the reorganization of the Wiki. Any other thoughts or questions or comments? Going once, going twice, very well great.

The action item number 8, the update on the At Large website redesign, well at the last point I believe all the interviews were conducted or being completed by the At Large, by the ICANN's web design team that's in charge of the At Large website redesign. Heidi, please go ahead.

Heidi Ullrich:

Thank you this is Heidi for the record. We have now had a meeting with Mark [Salvaterra] who is the Web Administration person who is going to leading this from the tech support side. Matt and I reviewed all of the results from the various, I think we had around 12 to 18 interview with At Large members, some people using the website very often and some less so, and he devises a list into must haves, should have, could have and will not have.

And for example some of the issues are improved information architecture, improved content, a Wiki linkage whether – to what extent the community would like all the Wiki links to be switched over to Confluence, I know there are some social types, etc.; a calendar, language offering, just an overall improvement in the looks of the website, tagging accessibility, search and responsiveness in design. So what the next steps will be is that Matt will be holding a call with Olivier and Dev this week, going through that very extensive list, we'll be going through that and marking the priorities of Dev and Olivier, and then we'll be sending that back to Mark and based on those priorities, he

will then determine the timeline for the completion of the [web] we desire. That's where we are.

Dev Anand Teelucksingh:

Okay. Thanks Heidi for that summary. And of course I will be on that call later this week when that time is organized. Well, thanks a lot. I can't think of anything else after that regarding that website redesign.

Okay, so the next item we'll do LACRALO machine translation email issues, well the last time we talked to ICANN and IT staff which was I believe it was from our last call and we had discussed that we had problems with the machine translation issues. I don't think there's been any progress on this, and perhaps staff could advise me on this, yes. I don't think there's been any – has there been any updates in terms of progress or...

Heidi Ullrich:

No, this is Heidi, Dev; they are continuing to look into that.

Dev Anand Teelucksingh:

Okay, well thanks Heidi, I figured that. I guess there's been a lot of discussion recently on the LACRALO mailing list and I guess it's kind of made the machine list translation is used more acute, so in fact I was kind of looking at the If tool and I was trying to think of some ideas of somehow using that tool to try to do the machine translation issue, so I will be trying to set up two private email lists and then look to try to see if I can come up with an alternate system at this point. And it will also help learn how to use this If tool a little bit more clearly, what you try to apply to this type of project. So is there any like other persons could wish to join this testing list, so you know I'll gladly add them to the list and then I will try to create – you know do the testing. Essentially what I'll be doing is I'll create two email lists, and then see I can then translate messages from one to the next more effectively and more cleanly. So anybody wishes to be added to the list, I can think of a few, but it would be good to see

people volunteering. Going once, going twice, okay. Oh, Gordon go ahead please?

Gordon Chillcott:

Yes, keep us in the loop on this one, it's an interesting test of the capability of this tool for one thing and I suspect LACRALO isn't going to be the only region that would be able to make use of this kind of thing.

Dev Anand Teelucksingh:

Thanks a lot and yes, and like I said, as I do this testing I'll get a better understanding of the tool by actually trying to create programming triggers and action, so very well. I'll probably ask a few other persons on the list, so after you do join that list; these are informal lists to do some testing as I figure it out.

Okay excellent, let's see any other business, Gordon do you wish – do you want to – you think is important for the Technology Taskforce.

Gordon Chillcott:

This is Gordon, I already did when we were talking about tagging and search tools.

Dev Anand Teelucksingh:

Great okay excellent, great.

Heidi Ullrich:

Dev, this is Heidi.

Dev Anand Teelucksingh:

Go ahead, Heidi, please go ahead.

Heidi Ullrich: Yes, thank you Dev. I'm just wondering if the Technology Taskforce would

like a meeting in Toronto.

Dev Anand Teelucksingh: Thank you Heidi, that's a very good question. We certainly do have to – well,

this is Dev. We certainly do have to present from the reporting; as part of the At

Large working group, you have to prepare a report or prepare for a presentation.

Heidi Ullrich: So Dev, on that point, this time the Chair, Olivier was on the call and has asked

that he – or we will get the working chairs whether they wish to provide that update to the ALAC on Sunday or on Tuesday, and then if you chose to have it on Tuesday, you could spend half your meeting on Monday, so you could report

to the ALAC on what you have accomplished during that meeting, or if you

decide to hold it on Sunday, then it will just be an update on what you've done

between Prague and Toronto.

Dev Anand Teelucksingh: Well, this is Dev. My initial thought would be – there won't be a need to have a

Technology Taskforce call during the Toronto meeting as such. I think we can

meet online, on conference call, and just thinking of the number of people

involved, I'm not sure how many people would be present in Toronto, actually you know do we have a sufficient number of people present, physically present

to do a face to face meeting of our Technology Taskforce call, Yaovi, go ahead.

Yaovi Atohoun: Yaovi speaking. It's not [announced for question] who will allow people to

receive (inaudible), and I can [stay with that].

Dev Anand Teelucksingh: Okay, so okay, thanks for that Yaovi. But going back to what my suggestion

was I'm thinking there is no more need for us to have a face to face Technology

Taskforce call. Obviously we have to prepare things, and I guess by next call will decide whether we need to present it on the Sunday or on the Tuesday but my initial thoughts are that we don't to have a face to face Technology Taskforce call in Toronto. I think our conference calls are working effectively over the – on the Wiki and so forth, we'll be able to accomplish more that way.

I would say – I'm tempted to say on Sunday to have our update. Okay, any thought on this, any disagreements with that idea? You know, please say so.

Gordon Chillcott: This is Gordon again.

Dev Anand Teelucksingh: Okay, Gordon, go ahead.

Gordon Chillcott: Yes, this is Gordon for the transcript, whether a formal face to face is doable or

not given the number of people who might not be there that's another question. An informal face to face is probably going to happen anyway, whether that

would - whether you would want to do that before you make your presentation

or not I think is kind of up to you.

Dev Anand Teelucksingh: Good point Gordon, thanks. And indeed obviously those present that will be in

Toronto we could indeed have an informal chat, you know informal meeting

with them and just to discuss what we decided going forward from Toronto.

Heidi Ullrich: Dev, this is Heidi.

Dev Anand Teelucksingh: Go ahead Heidi, go ahead.

Heidi Ullrich:

Would you like staff to organize just one of those random informal meeting rooms for you on Monday and then you can update everyone on the Tuesday?

Dev Anand Teelucksingh:

I don't think so Heidi, this is Dev sorry. I'm thinking that you know if anything I'm prepared to report and have it posted at the meeting beforehand, before Toronto, before the Toronto meeting, because our next meeting will be in September and I'm going to be positive in looking to see that a lot of progress will be made between now and September so that first a proper presentation could be made, submitted to the list before that. I don't think it's necessary. I think any presentations would be done before anybody arrives in Toronto. We'll just meet informally, thanks.

I guess obviously that will be predicated on what the final At Large – well, what the final ICANN schedule is for Toronto. So no informal meeting room or anything will be needed at that time. We'll just meet somewhere and that will be it.

So Yaovi, you had a comment or a question you wanted to ask, go ahead.

Yaovi Atohoun:

Yaovi speaking. This material was regarding Adobe Acrobat. One of the [problems] with our people having lower quality sometimes, because we have a feedback and a slow bandwidth – most of you have a good bandwidth but mine is low. Sometimes I have a very low signal, and my progress regarding the summary minutes and action items window – the one that I see as the lower one on the right: I want to know if it is a problem that I'm having alone or if this is a general problem. (Inaudible) and the agenda. I can see in the first (inaudible) but I can't see the (inaudible) and who is chatting, the comments list, and so forth. (Inaudible) check if people are using this and are on Adobe. Maybe you can use this for (inaudible), and the action items as they are side information, remove them from that screen. So this is my question. We have just one for the

[ALAC summary minutes], and even these minutes are slowing down [later, or it's delayed] we still have them in this window. So my comments are regarding the Adobe.

Dev Anand Teelucksingh:

Okay thank you Yaovi, that was a long comment and I'm not sure if I understand every aspect. If I understood it you're suggesting have one part or one segment of the Adobe Connect room for the summary minutes and action items on the right hand side, if I...

Yaovi Atohoun:

We have two, currently we have the...

Dev Anand Teelucksingh:

Yes, instead of two, yes. Go ahead Heidi.

Heidi Ullrich:

So Yaovi could just very shortly and briefly explain why you are asking that? I'm just wondering what the agenda for that is.

Yaovi Atohoun:

Exactly, let me try to [describe what] is coming in what we do. And I still have in that window, (inaudible) – yeah, I have the IP address. I thought it was a problem if I have it, so I don't [know what exactly we can do]. I don't know if there's a word for that [window]. So the [quarrel] I am having is that that window is there, and [it's also causing a delay]. (Inaudible). So maybe it's probably my (inaudible), or if this is not possible or if the lower bandwidths are having the same issue.

Heidi Ullrich: Yaovi if I could suggest because I know that we've had some other community

members who have issues with that. Could I suggest that you send At Large

staff a screen shot of your screen what you're seeing...

Yaovi Atohoun: Exactly, I try to do that.

Heidi Ullrich: Then we can work with technical support and you to make sure that your

connection is...

Yaovi Atohoun: Exactly, I'll do that.

Dev Anand Teelucksingh: Okay, that's a good idea Heidi, certainly. Very well, okay, I believe we're

coming up to the end of the call, just to say that again, and the next call will on the third Monday in September and again I want urge everyone to, especially

within the technology work space, to look at the various items that already there

on the technology word space and begin to update the Wiki content on that page.

So again so that by Toronto we can showcase and also - well help At Large

obviously with the various technology tools. And exactly, like this is a small problem regarding like say the AC rooms themselves and so forth, help make it

easier for At Large to use which can only help policy development when we are

able to use the tools effectively.

There's not any other business? Yaovi has dropped his hand, going once, going

twice, going thrice, excellent. Okay well I'll see everyone on the Wiki and on

the mailing list and this call is now adjourned. Thank you all.

[End of Transcript]