<u>Chat Transcription</u> <u>Continuous Improvement Program</u> Inaugural Meeting

Wednesday, 10 JULY 2024 @ 20:00 UTC

16:00:55 From Evin Erdogdu - ICANN Org to Everyone:

Welcome all 🙂

16:01:32 From Cheryl Langdon-Orr to Everyone:

Many of us were in the other call

16:01:54 From Cheryl Langdon-Orr to Everyone:

it is a main ALAC WG *weekly* call on 12hr shift time rotation

16:02:30 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "it is a main ALAC WG..." with 🡍

16:02:31 From Bill Jouris to Everyone:

Reacted to "it is a main ALAC WG..." with 👍

16:03:54 From Alan Greenberg to Everyone:

Has the issue of the changed wording for Principle 2 been resolved?

16:05:45 From Lori Schulman to Everyone:

Just an FYI - I do not have an update from the IPC today. I will get caught up with Marco

and intervene on the list.

16:07:50 From Berry Cobb - ICANN Org to Everyone:

Even, a bit choppy, time to turn off video?

16:07:54 From Berry Cobb - ICANN Org to Everyone:

Evin

16:08:05 From Evin Erdogdu - ICANN Org to Everyone:

Done, thanks Berry

16:08:38 From Justine Chew to Everyone:

I agree with you @Chokri Ben Romdhane

16:08:50 From Cheryl Langdon-Orr to Everyone:

disagree with that ALAC specifically requested that add and it was well supported

16:08:50 From Justine Chew to Everyone:
"bottom-up" is superflous
16:09:01 From Cheryl Langdon-Orr to Everyone:
Replying to ""bottom-up" is super..."

Is it now?

16:09:21 From Justine Chew to Everyone: Replying to ""bottom-up" is super..."

In my personal opinion 16:09:23 From Amrita Choudhury to Everyone: Replying to ""bottom-up" is super..."

Agree

16:09:35 From Justine Chew to Everyone: Replying to ""bottom-up" is super..."

Multistakeholder is bottom-up 16:09:40 From Natalia Filina to Everyone: Reacted to "Multistakeholder is ..." with 16:09:41 From Amrita Choudhury to Everyone: Reacted to "Multistakeholder is ..." with 16:09:41 From Chokri Ben Romdhane to Everyone: Reacted to "I agree with you @Ch..." with 16:09:43 From Cheryl Langdon-Orr to Everyone: Replying to ""bottom-up" is super..."

who are you agreeing with @Amrita? 16:09:51 From Lori Schulman to Everyone: Reacted to "Multistakeholder is ..." with 👍

16:09:55 From Rao Naveed Bin Rais to Everyone: Bottom up is redundant here

16:10:14 From Amrita Choudhury to Everyone: Replying to ""bottom-up" is super..."

That we do not need to add bottom-up

16:10:18 From Chokri Ben Romdhane to Everyone:

Reacted to "Multistakeholder is ..." with 🤙

16:10:20 From Lori Schulman to Everyone:

One could argue that if we say ICANN MSM then bottom up is presumed.

16:10:32 From Justine Chew to Everyone:

Replying to "One could argue that..."

Correct

16:10:33 From Amrita Choudhury to Everyone: Replying to ""bottom-up" is super..."

Agreeing to Justine

16:10:36 From Cheryl Langdon-Orr to Everyone:

indeed @Seb

16:12:20 From Lori Schulman to Everyone:

There has been quite a bit of discussion.

16:12:53 From Chris Disspain to Everyone:

Owen +1

16:13:24 From Chokri Ben Romdhane to Everyone:

Reacted to "Bottom up is redunda..." with 🡍

16:13:25 From Lori Schulman to Everyone:

I am part of a constituency where our ethical requirements forbid disclosure of clients without client permission. Not to rehash but to intervene that there are 2 sides with legitimate and serious concerns.

16:14:28 From Lori Schulman to Everyone:

I do think that maybe we think about being accountable to "global community" rather than ICANN community per our public interest remit.

16:14:44 From Chris Disspain to Everyone:

Lori, as you know there is fundamental disagreement on this point. It will one interesting to see what the new ethics policy the board is preparing says about this.

16:14:46 From Owen Smigelski (Namecheap) to Everyone:

As a lawyer Lori, I am going to respectfully disagree. ICANN is similar to lobbying before the government, and members of your constituency have no problem lobbying governments and disclosing who they represent there.

16:14:57 From Cheryl Langdon-Orr to Everyone:

indeed the term holistic was selected by ATRT3 for that very reasin ;-)

16:15:03 From Cheryl Langdon-Orr to Everyone:

reasOn

16:15:12 From Owen Smigelski (Namecheap) to Everyone:

Reacted to "indeed the term holi..." with 👍

16:15:55 From Owen Smigelski (Namecheap) to Everyone:

Interesting point Lori

16:16:15 From Owen Smigelski (Namecheap) to Everyone:

... not sure if I have a solution though

16:17:09 From Justine Chew to Everyone:

Could we flip to the other screen?

16:19:20 From Cheryl Langdon-Orr to Everyone:

feel free to surprise me CD

16:20:58 From Chokri Ben Romdhane to Everyone:

Accountable based on some consensual metrics fixed by the ICANN Community not based any others législations!

16:21:54 From Justine Chew to Everyone:

I don't know how to be accountable to strangers, I can only be transparent. I can be accountable to my members and be transparent.

16:21:58 From Cheryl Langdon-Orr to Everyone:

and we stressed over this matter right back in the WS2 Accountability of ACSO stream as well Way back pre 2016

16:22:27 From Natalia Filina to Everyone:

Reacted to "I don't know how to ..." with 👍

16:22:38 From Chris Disspain to Everyone:

I THINK that means I agree with you CLO :-)

16:22:42 From Jeffrey Bedser to Everyone:

+1 @Chris Disspain

16:22:56 From Owen Smigelski (Namecheap) to Everyone:

I have to drop- time to get back to vacation time with my boys. Bye all.

16:22:57 From Justine Chew to Everyone:

+1 Chris

16:23:09 From Evin Erdogdu - ICANN Org to Everyone:

Note: These 5 principles stem from the ICANN Bylaws, Article 4.4 on the objectives of Organizational Reviews, as well as the recommendations in final reports from prior Organizational Reviews. ICANN Organizational Reviews as described in the Bylaws ensure the ICANN multistakeholder model remains transparent and accountable, and exist to improve the performance of its SOs, ACs, and the NomCom. "Accountability", as articulated in principle 4 is from the Work Stream 2 – Recommendations to Increase SO/AC Accountability.

16:23:29 From Cheryl Langdon-Orr to Everyone:

Reacted to "Note: These 5 princi..." with 🡍

16:24:09 From Sean Copeland - ccNSO Council - nic VI to Everyone:

Chris is bang on here

16:26:35 From Cheryl Langdon-Orr to Everyone:

The '(where applicable)' is also reflecting this aspect so that is an assist IMO 16:26:44 From Chris Disspain to Everyone:

exactly Alan

16:26:58 From Jeffrey Bedser to Everyone:

Reacted to "exactly Alan" with 👍

16:27:21 From Chris Disspain to Everyone:

the issue is that there seems to be an attempt to drill into the SO and AC to make the constituent parts accountable

16:28:34 From Chris Disspain to Everyone:

with humble apologies I need to drop. I may be able to dial back pin before the close.

16:29:02 From Alan Greenberg to Everyone:

I do not think we need where applicable if the principle is limited to the AC/SO/NCs It is when we try to imply they apply to the consituents that we end up in trouble.

16:29:05 From Cheryl Langdon-Orr to Everyone:

ALAC's work just continues...

16:32:19 From Lori Schulman to Everyone:

I think that since this is the middle of July and many are in unbearable heat, I am not surprised by low energy.

16:32:36 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "I think that since t..." with 🔥

16:33:13 From Cheryl Langdon-Orr to Everyone:

Replying to "I think that since t..."

7 c here for me Lori we should merge weather

16:33:30 From Lori Schulman to Everyone:

Hovering around 40C here.

16:33:49 From Lori Schulman to Everyone:

Agree about comment that less may be more.

16:33:55 From Lori Schulman to Everyone:

Not over engineer.

16:34:02 From Cheryl Langdon-Orr to Everyone:

Replying to "Hovering around 40C ..."

A nice Australian summer day temp

16:34:15 From Lori Schulman to Everyone:

Which is kind of funny to talk about engineering in a policy context.

16:35:39 From Alan Greenberg to Everyone:

Is literacy a new critera/um for participation in ICANN?

16:35:49 From Lori Schulman to Everyone:

Criterion

16:35:51 From Justine Chew to Everyone:

Reacted to "Criterion" with 😂

16:35:56 From Justine Chew to Everyone:

Reacted to "Is literacy a new cr..." with 😂

16:35:59 From Justine Chew to Everyone:

Removed a 😂 reaction from "Criterion"

16:36:06 From Rao Naveed Bin Rais to Everyone:

Reacted to "Is literacy a new cr..." with 😂

16:36:09 From Rao Naveed Bin Rais to Everyone:

Removed a 😂 reaction from "Is literacy a new cr..."

16:36:17 From Cheryl Langdon-Orr to Everyone:

Replying to "Is literacy a new cr..."

If it's good grammar I'm rules out then ;-0

16:36:19 From Alan Greenberg to Everyone:

Never claimed to be literate!

16:36:19 From Lori Schulman to Everyone:

yes, already getting requests for Istanbul planning

16:37:27 From Lori Schulman to Everyone:

Reacted to "Never claimed to be ..." with 🤎

16:42:57 From Justine Chew to Everyone:

Replying to "I do not think we ne..."

Okay, I didn't know where we were headed to address the point. Hence the question.

16:44:21 From Cheryl Langdon-Orr to Everyone:

I may drop my hand depending on what the others say ;-)

16:48:10 From Damon Ashcraft to Everyone:

You could survey successful NomCom Board members and other appointees

16:49:15 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "You could survey suc..." with 💡

16:51:06 From Justine Chew to Everyone:

Replying to "You could survey suc..."

Or every successful appointee for the last x years

16:51:30 From Cheryl Langdon-Orr to Everyone:

Also in some groups answering the survey may be a *requirement* where in others

purely optional

16:51:55 From Damon Ashcraft to Everyone:

Replying to "You could survey suc..."

Sure, point is that not all non-com users are confidential.

16:52:19 From Cheryl Langdon-Orr to Everyone:

after all not all entities have check-in processes or even Active vs Inactive status or establishment of that status processes

16:52:29 From Bill Jouris to Everyone:

Not sure how we might, hypothetically, select 15 members of the GAC to represent that whole group.

16:52:47 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "after all not all en..." with 🤙

16:54:02 From Damon Ashcraft to Everyone:

Not necessarily. Even successful applicant's may have some constructive criticism.

16:54:03 From Lori Schulman to Everyone:

May want to ask lapsed members.

16:54:10 From Lori Schulman to Everyone:

of consitutencies

16:54:10 From Cheryl Langdon-Orr to Everyone:

Replying to "Not sure how we migh..."

nor should we (only they should decide how many/who all/ or representative etc.,

16:54:17 From Lori Schulman to Everyone:

we know who they are

16:54:42 From Lori Schulman to Everyone:

Agree. I have done my share of ICANN surveys and they can be time sucks. Many times the results are challenged.

16:55:01 From Cheryl Langdon-Orr to Everyone:

Replying to "we know who they are"

similar to the At-Large and ALAC circumstances we do know our Member bases

16:56:00 From Lori Schulman to Everyone:

Would it make sense to have someone like Diplo do the survey?

16:56:12 From Lori Schulman to Everyone:

Someone in the field? Or Bertrand's group?

16:56:17 From Cheryl Langdon-Orr to Everyone:

Replying to "Agree. I have done ..."

thus the best design is one that does NOT waste time and or allows staged answer sessions so as NOT to waste respondents time and of course show tracking of progress 16:56:40 From Alan Greenberg to Everyone:

@Seb. EURALO has 2 classes of Members, so you probably need to survey them all. If you have grouped your Indiv Members into an ALS as an administrative construct, that should not impact what you do.

16:57:13 From Lori Schulman to Everyone:

I can't seem to raise my hand.

16:57:19 From Lori Schulman to Everyone:

I mentioned the inactive.

16:57:25 From Lori Schulman to Everyone:

Many keep lists of inactive members.

16:57:36 From Cheryl Langdon-Orr to Everyone:

even establishing criteria for that status is a LONG conversation

16:59:06 From Larisa Gurnick - ICANN Org to Everyone:

Replying to "Many keep lists of i..."

Thank you Lori, noted

16:59:15 From Cheryl Langdon-Orr to Everyone:

If we're doing more in-house then the survey output and analytics of the tool is essential

to consider as well

16:59:22 From Natalia Filina to Everyone:

Replying to "@Seb. EURALO has 2 c..."

Maybe it needed, Alan, really. The number of EURALO individual members is very large now, it is already a serious question for us how we group their opinions, votes and so on. 16:59:50 From Cheryl Langdon-Orr to Everyone:

Bye for now then

16:59:52 From Amrita Choudhury to Everyone:

Thanks Evin and all

16:59:57 From Lori Schulman to Everyone:

ciao

17:00:02 From Natalia Filina to Everyone:

thanks Evin, all!

17:00:03 From Bukola Oronti to Everyone:

Thank you