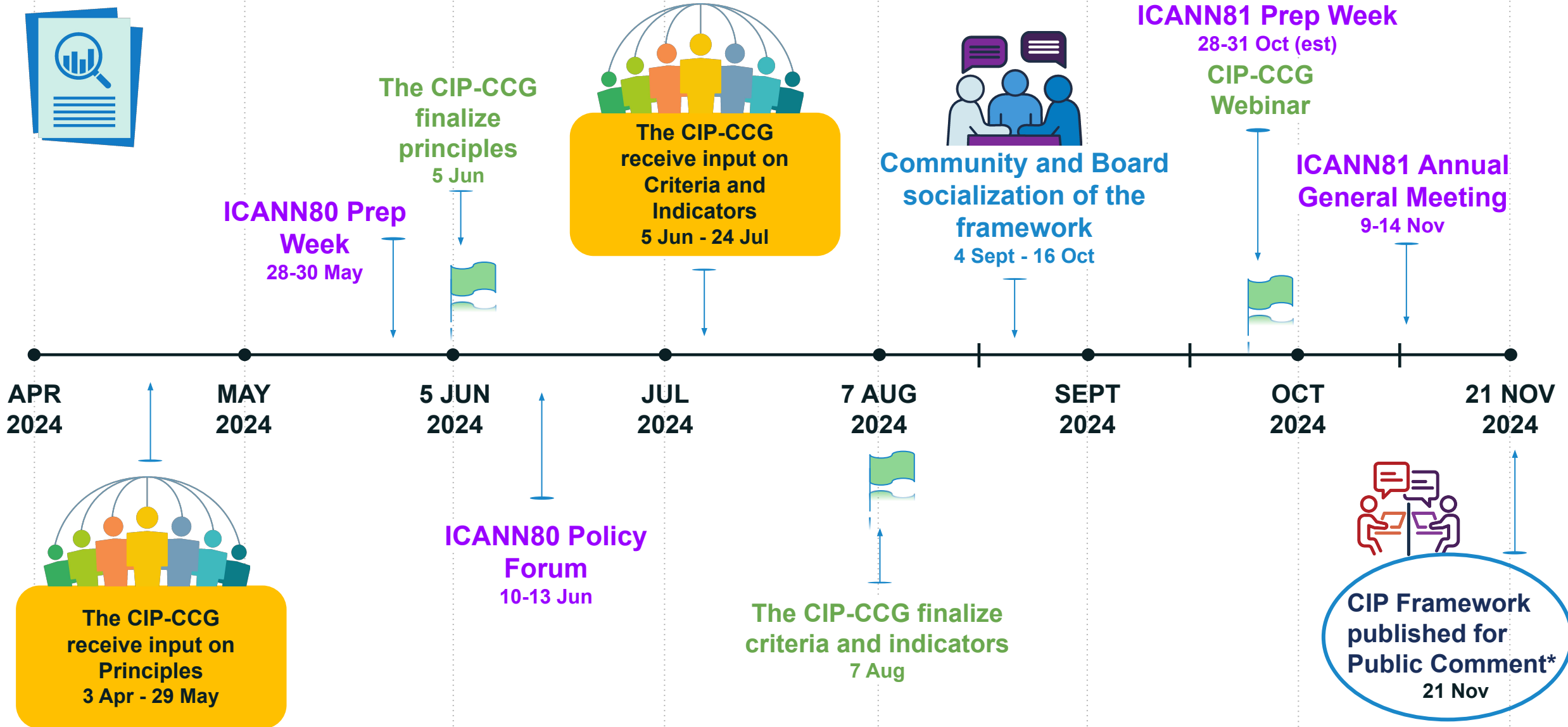# 26 June Meeting - Agenda

- **Adjustment to the CIP Principles** — ICANN org and CIP-CCG Representatives (15 minutes)

- **Phase 3 (5 June - 21 July): Community feedback on the draft CIP Framework in progress, sharing of best practices for input from groups** — CIP-CCG Representatives (35 minutes)

- **AOB and next steps** — ICANN org (10 minutes)

CIP-CCG Roadmap (2024)

The CIP-CCG finalize principles
5 Jun

ICANN80 Prep Week
28-30 May

The CIP-CCG receive input on Criteria and Indicators
5 Jun - 24 Jul

ICANN81 Prep Week
28-31 Oct (est)

CIP-CCG Webinar

Community and Board socialization of the framework
4 Sept - 16 Oct

ICANN81 Annual General Meeting
9-14 Nov

APR 2024 — MAY 2024 — 5 JUN 2024 — JUL 2024 — 7 AUG 2024 — SEPT 2024 — OCT 2024 — 21 NOV 2024

The CIP-CCG receive input on Principles
3 Apr - 29 May

ICANN80 Policy Forum
10-13 Jun

The CIP-CCG finalize criteria and indicators
7 Aug

CIP Framework published for Public Comment*
21 Nov

Continuous Improvement Program Roadmap (longer-range)

Initial development phase of CIP Framework, 12-month estimation, concluding by Dec 2024

Board consideration of CIP pilot and progress made towards evolving Organizational Reviews

CIP Assessment Period 2 estimated to begin in 2028

Conclude at the end of 2030 (3 years)

| NOV 2024 | DEC 2024 | JAN 2025 | FEB-MAY 2025 | JUN 2025 | DEC 2027 | JAN 2028 | DEC 2030 |

CIP Framework published for Public Comment

CIP Assessment Period 1 estimated to begin upon adoption of the Framework

Conclude at the end of 2027 (3 years)

The results of the CIP assessments will inform the Holistic Review*

*Subject to community support, Board approval and incorporation into the ICANN Bylaws.

AOB - CIP Survey

[ATRT3 Final Report, p. 72](#) detailing **"Annual satisfaction survey of members/participants":**

- Each SO/AC/NC shall perform a comprehensive annual satisfaction survey, or equivalent mechanism, of its members and participants The focus of the survey should be on member and constituent's satisfaction (and issue identification) vs their respective SO/AC/NC but can also include satisfaction with ICANN org services such as staff support, travel services, translation services, etc.
- For SOs and ACs that are composed of substructures, this should apply to their individual substructures and the results of all sub-structures shall be aggregated to generate a result for the given SO or AC.
- The results of these would be public and used to support the continuous improvement program as well as input for the Holistic Review. If the survey results note a significant issue this shall be the trigger to initiate appropriate measures to deal with any such issues.