

Call for Volunteers for the Pilot Holistic Review Team



Application form

This call seeks individuals interested in serving as a volunteer review team member on the Pilot Holistic Review (PHR). The composition of the Review Team ideally will be balanced for diversity and skill. Candidates are asked to submit their application forms by **19 June 2024, 23:59 UTC**.

The contents of this application, excluding contact information, will be published and publically available on the [PHR wiki page](#). If including a Curriculum Vitae / Resume, remove any personal information submitted or please inform us if some of this information should be redacted from the public posting.

How to complete your application:

1. This application is divided in 4 main sections:

- Acknowledgements
- Applicant information
- Skills, expertise, and desired attributes
- Motivation for serving on the review team

2. All sections need to be completed prior to submission of this application. If the given section does not apply to you, answer N/A.

3. In addition to completing this application, you may also submit a Curriculum Vitae / Resume via email to reviews@icann.org. *This step is optional and not required for the application process.*

4. Your application must be received by **19 June 2024, 23:59 UTC**.

I accept ICANN's electronic Terms of Service (<https://www.icann.org/privacy/tos>) and acknowledge that my personal data will be processed in accordance with the ICANN Privacy Policy (<https://www.icann.org/privacy/policy>). *

Yes

No

I acknowledge that if I am selected to the Pilot Holistic Review Team, I will be expected to maintain an up-to-date statement of interest form and such statements of interest will be evaluated to confirm I do not have any conflicts of interest in participation. *

I acknowledge.

Acknowledgement of time commitment

I acknowledge that the PHR is expected to last 14-months, I may be asked to attend calls every other week, lasting 60-90 minutes, and that independent work between calls is required.

Applicant Information

Last Name: *

Samuels

First Name: *

Carlton

Email Address: *

[REDACTED]

Gender (optional)

Female

Male

Transgender

Non-binary

Country: *

Jamaica

Geographic region associated with the domicile of the volunteer *

- Africa
- Asia/Australia/Pacific Islands
- Europe
- Latin America/Caribbean Islands
- North America

Please confirm the Advisory Committee/Supporting Organization with which you seek a nomination from to serve on the Pilot Holistic Review Team. *

- ALAC
- GAC
- RSSAC
- SSAC
- ASO
- ccNSO
- GNSO

1. Current vocation, employer and position: *

Digital Transformation Coach/Self/Principal Consultant

2. Work performed in (1.) above and declaration of relationships with entities holding a financial (or declarable) interest in ICANN: *

Provide advisory services for policy development

3. Please identify any Working Groups or other chartered teams in which you are participating (include acronyms, if applicable): *

CPWG/IFR2/PPSAIRT

3. How many years of ICANN experience do you have? *

Less than 3 years

More than 3 years

4. Education *

B.Sc(Hons)/M.S. (Management of Information Systems)/D.TECH (Strategy& Innovation)

5. Professional Certifications *

Diplom(Corporate Strategy)/University Teaching

6. English Knowledge *

Native Speaker

Fluent

Conversant

Basic Knowledge

7. Skills, expertise, and desired attributes

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if * not applicable to you.

- Performance assessment and audits of organizational effectiveness and governance
- Development of methodologies and guidelines for process improvement and measurement
- Data analysis informing fact-based findings and recommendations
- Familiarity with ICANN Reviews, and ICANN structures
- Knowledge of recognized frameworks for organizational excellence
- Principles of accountability applicable to organizations broadly similar to ICANN

All addressed in over 30 years of professional experience, developed expertise and enduring volunteer experience in the Internet Governance space plus leading business organisations in several vertical markets and jurisdictions. Executed performance assessments as member of turn around teams for global consulting company; ran multiple programs as contractor to several U.S. federal government agencies; participated in many regional high-level strategic committees confronting telecoms and financial regulation, digital skills development, archives and records, technical and vocational education that developed and recommended process frameworks, measurement guidance and assessment models, model law and regulations; university lecturer in information science; hired for multiple multi-laterally funded development projects and produced written reports providing guidance for process re-engineering and improvement, policy development advice and regulatory frameworks; caucused with ICANN At-Large since 2006; Chaired and participated in numerous chartered committees and WGs: Chair, At-Large WHOIS WG/Co-Chair, Applicant Support (AP) WG/ Member and Sub-Team leader, President's Strategy Panel on ICANN's Role in the Internet Governance System/Member, Expert Working Group on Registration Data Services (EWG)/Member, At-Large ICANN Future Challenge (R3) Committee/Member, At-Large Regulatory Issues WG/Member, WHOIS2 Review Team/Member, Privacy Proxy Services Accreditation Issues (PPSAI) WG/ Member, PPSAI Implementation Review Team (PPSAI IRT)/Member, New gTLD Subsequent Procedures (SubPro) WG/Member, IANA Functions Review Team (IFRT)/IFR2/Competition, Consumer Trust and Consumer Choice (CCT) Review Team/CCT Implementation Advisory Shepherd/Cross Community Working Group on Geographic Regions(CCWG)/NomCom appointed Member, GNSO Council.

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if * not applicable to you.

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the ICANN multistakeholder model
- Analytical skills
- Team spirit, adaptability, consensus-seeking attitude - willingness to learn and contribute, capacity to reason objectively, putting aside personal opinions or preconceptions
- Good communication skills using multiple methods and tools

I have a long history of engagement in the ICANN enterprise [See above.]. Every configuration with which I'm engaged has unstintingly received my time, effort and even monetary contribution.

Please assess and explain how your knowledge, experience & personality meet the desired attributes listed below. Leave the box blank if not applicable to you. *

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the Multistakeholder community
- Team spirit, adaptability, consensus-seeking attitude
- Willingness to learn
- Readiness to contribute
- Capacity to reason objectively, putting aside personal opinions or preconceptions
- Analytical skills
- Good communication skills using multiple methods and tools

There is a body of work that I can be attached to. In every engagement I have deepened my understanding of the IG Space, ICANN's role and the possibilities that exist to influence policy.

9. Motivation for Serving on Review Team

*Please provide your interest in serving on the Review Team and what you will bring to the team if selected. **

I am always enlightened by serving on review teams. Their particular construction offers a more intimate engagement with multistakeholder, interpersonal as well as multi-positional viewpoints that enables a deep understanding of complex issues and how a consensus position might be forged to enable forward movement. I bring a deep understanding of operational dynamics of review teams, a breath of knowledge of the issues surrounding and the considerations necessary for consensus positioning.