

Call for Volunteers for the Pilot Holistic Review Team



Application form

This call seeks individuals interested in serving as a volunteer review team member on the Pilot Holistic Review (PHR). The composition of the Review Team ideally will be balanced for diversity and skill. Candidates are asked to submit their application forms by **19 June 2024, 23:59 UTC**.

The contents of this application, excluding contact information, will be published and publically available on the [PHR wiki page](#). If including a Curriculum Vitae / Resume, remove any personal information submitted or please inform us if some of this information should be redacted from the public posting.

How to complete your application:

1. This application is divided in 4 main sections:

- Acknowledgements
- Applicant information
- Skills, expertise, and desired attributes
- Motivation for serving on the review team

2. All sections need to be completed prior to submission of this application. If the given section does not apply to you, answer N/A.

3. In addition to completing this application, you may also submit a Curriculum Vitae / Resume via email to reviews@icann.org. *This step is optional and not required for the application process.*

4. Your application must be received by **19 June 2024, 23:59 UTC**.

I accept ICANN's electronic Terms of Service (<https://www.icann.org/privacy/tos>) and acknowledge that my personal data will be processed in accordance with the ICANN Privacy Policy (<https://www.icann.org/privacy/policy>). *

Yes

No

I acknowledge that if I am selected to the Pilot Holistic Review Team, I will be expected to maintain an up-to-date statement of interest form and such statements of interest will be evaluated to confirm I do not have any conflicts of interest in participation. *

I acknowledge.

Acknowledgement of time commitment

I acknowledge that the PHR is expected to last 14-months, I may be asked to attend calls every other week, lasting 60-90 minutes, and that independent work between calls is required.

Applicant Information

Last Name: *

Kabue

First Name: *

Cesar

Email Address: *

[REDACTED]

Gender (optional)

- Female
- Male
- Transgender
- Non-binary

Country: *

Kenya

Geographic region associated with the domicile of the volunteer *

- Africa
- Asia/Australia/Pacific Islands
- Europe
- Latin America/Caribbean Islands
- North America

Please confirm the Advisory Committee/Supporting Organization with which you seek a nomination from to serve on the Pilot Holistic Review Team. *

- ALAC
- GAC
- RSSAC
- SSAC
- ASO
- ccNSO
- GNSO

1. Current vocation, employer and position: *

Software Quality Assurance Analyst at KCB Bank

2. Work performed in (1.) above and declaration of relationships with entities holding a financial (or declarable) interest in ICANN: *

As a Software Quality Assurance Analyst at KCB Bank, I ensure the integrity and quality of software products through rigorous testing and analysis. My role involves developing and executing test plans, identifying and documenting defects, and working closely with development teams to resolve issues.

3. Please identify any Working Groups or other chartered teams in which you are participating (include acronyms, if applicable): *

1. ICANN NextGen Program
2. Millennium Fellowship Program
3. HackCorruption Hackathon Participant
4. Hack for Earth Youth Hackathon at COP27 Participant
5. ISACA (Information Systems Audit and Control Association) Member
6. ISOC (Internet Society) Member
7. GNSO (Generic Names Supporting Organization) Working Group Participant

3. How many years of ICANN experience do you have? *

- Less than 3 years
- More than 3 years

4. Education *

MSc in Computer Science -Kenyatta University

5. Professional Certifications *

1. Foundations of Privacy and Data Protection Live Training - IAPP (International Association of Privacy Professionals)
 2. Data Protection and Compliance Training - Lawyers Hub
 3. The 1st Huawei Enterprise FTTO Practice Training Camp - Huawei
 4. Huawei Certified Specialist Professional Presales-Data Center Network Planning and Design - Huawei (Issued Jun 2023, Expires Jun 2025)
 5. DevOps Projects | 20 Real Time DevOps Projects - EC-Council
 6. Getting Started with Open Source Intelligence using a Windows Host - EC-Council
 7. Oracle Cloud Infrastructure 2023 Certified Foundations Associate - Oracle (Issued Jun 2023, Expires Jun 2025)
 8. Oracle Cloud Data Management 2023 Certified Foundations Associate - Oracle (Issued Jun 2023, Expires Jun 2025)
 9. Oracle Cloud Infrastructure 2023 Certified Architect Associate - Oracle (Issued Jun 2023, Expires Jun 2025)
 10. Oracle HCM Business Process Certified Foundations Associate Rel 2 - Oracle
 11. Child Online Protection - The African Advanced Level Telecommunications Institute (AFRALTI)
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6. English Knowledge *

- Native Speaker
- Fluent
- Conversant
- Basic Knowledge

7. Skills, expertise, and desired attributes

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if not applicable to you. *

- Performance assessment and audits of organizational effectiveness and governance
- Development of methodologies and guidelines for process improvement and measurement
- Data analysis informing fact-based findings and recommendations
- Familiarity with ICANN Reviews, and ICANN structures
- Knowledge of recognized frameworks for organizational excellence
- Principles of accountability applicable to organizations broadly similar to ICANN

Performance assessment and audits of organizational effectiveness and governance:

During my role as a Software Quality Assurance Analyst at KCB Bank, I have been actively involved in performance assessments and audits. My responsibilities include evaluating software systems to ensure they meet organizational standards and governance policies, identifying gaps, and providing recommendations for improvement. Additionally, my role at iLab Africa as Cyber Security Project Lead involves auditing security protocols and ensuring compliance with organizational and industry standards.

Development of methodologies and guidelines for process improvement and measurement:

In my capacity as a Cyber Security Project Lead at iLab Africa, I have developed various methodologies for improving cybersecurity processes. This includes creating guidelines for threat assessment, incident response, and security policy implementation. My experience also extends to my role as an IT intern at Kenyatta University Teaching Research and Referral Hospital, where I contributed to the development of IT support and maintenance procedures aimed at enhancing operational efficiency.

Data analysis informing fact-based findings and recommendations:

As a Software Quality Assurance Analyst, I conduct extensive data analysis to identify software defects and performance issues. By analyzing test results and system logs, I provide fact-based findings and recommendations to development teams for resolving issues and improving software quality. My experience with Oracle Cloud certifications has further strengthened my skills in analyzing complex data sets to drive decision-making and process improvements.

Knowledge of recognized frameworks for organizational excellence:

My professional certifications, including those from IAPP, EC-Council, and Oracle, have equipped me with knowledge of various frameworks for organizational excellence. For instance, the training I received from IAPP focused on privacy and data protection frameworks, while my Oracle certifications covered best practices in cloud infrastructure and data management. These frameworks have been instrumental in guiding my approach to ensuring organizational compliance and excellence.

Principles of accountability applicable to organizations broadly similar to ICANN:

Through my involvement with ISACA and ISOC, I have gained insights into the principles of accountability that are applicable to organizations similar to ICANN. These principles emphasize transparency, ethical conduct, and responsibility in managing organizational resources and stakeholder

relationships. My participation in the GNSO Working Group and other ICANN-related programs has further reinforced my understanding of accountability in the context of global internet governance.

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if not applicable to you. *

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the ICANN multistakeholder model
- Analytical skills
- Team spirit, adaptability, consensus-seeking attitude - willingness to learn and contribute, capacity to reason objectively, putting aside personal opinions or preconceptions
- Good communication skills using multiple methods and tools

Commitment and time to participate actively for the duration of the PHR:

I am committed to actively participating in the Pilot Holistic Review (PHR) and will allocate the necessary time to ensure my engagement is consistent and valuable throughout the duration of the project.

Understanding of the ICANN multistakeholder model:

Having been involved in ICANN related programs and initiatives, such as the GNSO Working Group, I possess a solid understanding of the ICANN multistakeholder model, including its principles, processes, and significance in global internet governance.

Analytical skills:

With extensive experience in roles requiring data analysis, such as software quality assurance and cybersecurity, I have developed strong analytical skills. I excel in interpreting complex data, identifying trends, and deriving meaningful insights to inform decision making processes.

Team spirit, adaptability, consensus seeking attitude willingness to learn and contribute, capacity to reason objectively, putting aside personal opinions or preconceptions:

I am known for my collaborative approach and adaptability, which enable me to work effectively within diverse teams. My willingness to learn and contribute, coupled with the ability to reason objectively and set aside personal biases, ensures that I actively seek consensus and contribute positively to group dynamics.

Good communication skills using multiple methods and tools:

I possess excellent communication skills, both verbal and written, and I am adept at using various communication methods and tools to convey information effectively. This includes proficiency in virtual communication platforms, presentations, reports, and collaborative tools essential for productive team communication and engagement.

Please assess and explain how your knowledge, experience & personality meet the desired * attributes listed below. Leave the box blank if not applicable to you.

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the Multistakeholder community
- Team spirit, adaptability, consensus-seeking attitude
- Willingness to learn
- Readiness to contribute
- Capacity to reason objectively, putting aside personal opinions or preconceptions
- Analytical skills
- Good communication skills using multiple methods and tools

Commitment and time to participate actively for the duration of the PHR:

I am fully committed to actively participating in the Pilot Holistic Review (PHR) and will allocate the necessary time and effort to ensure my contributions are consistent and valuable throughout the project's duration.

Understanding of the Multistakeholder community:

My experience in engaging with diverse stakeholder groups, including participation in forums like ISOC and ISACA, has provided me with a comprehensive understanding of the multistakeholder model and its significance in collaborative decision-making processes.

Team spirit, adaptability, consensus-seeking attitude:

I possess a strong team spirit, adaptability, and a consensus-seeking attitude, which enables me to work effectively within diverse teams and navigate complex situations with a collaborative mindset.

Willingness to learn:

I am always eager to expand my knowledge and skills, and I actively seek out opportunities for learning and development to stay updated with industry trends and best practices.

Readiness to contribute:

With a proactive approach and a desire to make meaningful contributions, I am ready to leverage my expertise and experience to add value to the PHR and contribute positively to achieving its objectives.

Capacity to reason objectively, putting aside personal opinions or preconceptions:

I have a strong capacity to analyze situations objectively, considering diverse perspectives and setting aside personal biases to arrive at well-informed and impartial decisions.

Analytical skills:

My background in software quality assurance and cybersecurity has honed my analytical skills, enabling me to evaluate complex information, identify patterns, and draw meaningful insights to support decision-making processes.

Good communication skills using multiple methods and tools:

I possess excellent communication skills, both verbal and written, and I am proficient in using various communication methods and tools to convey information effectively and facilitate productive discussions within teams.

9. Motivation for Serving on Review Team

Please provide your interest in serving on the Review Team and what you will bring to the team if selected. *

I am highly interested in serving on the Review Team for the Pilot Holistic Review (PHR) as it aligns with my passion for contributing to collaborative initiatives in internet governance. If selected, I will bring a unique blend of skills and experiences, including:

1. **Expertise in Multistakeholder Engagement:** I have actively participated in various forums and organizations such as ISOC and ISACA, gaining a deep understanding of multistakeholder dynamics and effective engagement strategies.
2. **Analytical Proficiency:** With a background in software quality assurance and cybersecurity, I possess strong analytical skills to evaluate processes, identify areas for improvement, and drive data-informed decision-making within the team.
3. **Communication and Collaboration:** My excellent communication skills, both verbal and written, coupled with a collaborative mindset, will contribute to fostering open dialogue, consensus-building, and effective teamwork within the Review Team.
4. **Commitment and Dedication:** I am committed to dedicating the necessary time and effort required for the duration of the PHR, ensuring active participation and valuable contributions throughout the project.
5. **Objective Reasoning:** I have the ability to reason objectively, setting aside personal biases to focus on facts and evidence-based recommendations, which will be crucial in conducting thorough reviews and assessments.

Overall, I am enthusiastic about the opportunity to contribute my skills and expertise to the PHR Review Team, working collaboratively towards enhancing organizational effectiveness and governance within ICANN.
