

Call for Volunteers for the Pilot Holistic Review Team



Application form

This call seeks individuals interested in serving as a volunteer review team member on the Pilot Holistic Review (PHR). The composition of the Review Team ideally will be balanced for diversity and skill. Candidates are asked to submit their application forms by **19 June 2024, 23:59 UTC**.

The contents of this application, excluding contact information, will be published and publically available on the [PHR wiki page](#). If including a Curriculum Vitae / Resume, remove any personal information submitted or please inform us if some of this information should be redacted from the public posting.

How to complete your application:

1. This application is divided in 4 main sections:

- Acknowledgements
- Applicant information
- Skills, expertise, and desired attributes
- Motivation for serving on the review team

2. All sections need to be completed prior to submission of this application. If the given section does not apply to you, answer N/A.

3. In addition to completing this application, you may also submit a Curriculum Vitae / Resume via email to reviews@icann.org. *This step is optional and not required for the application process.*

4. Your application must be received by **19 June 2024, 23:59 UTC**.

I accept ICANN's electronic Terms of Service (<https://www.icann.org/privacy/tos>) and acknowledge that my personal data will be processed in accordance with the ICANN Privacy Policy (<https://www.icann.org/privacy/policy>). *

Yes

No

I acknowledge that if I am selected to the Pilot Holistic Review Team, I will be expected to maintain an up-to-date statement of interest form and such statements of interest will be evaluated to confirm I do not have any conflicts of interest in participation. *

I acknowledge.

Acknowledgement of time commitment

I acknowledge that the PHR is expected to last 14-months, I may be asked to attend calls every other week, lasting 60-90 minutes, and that independent work between calls is required.

Applicant Information

Last Name: *

Gannon

First Name: *

James

Email Address: *

[Redacted]

Gender (optional)

- Female
- Male
- Transgender
- Non-binary

Country: *

Ireland

Geographic region associated with the domicile of the volunteer *

- Africa
- Asia/Australia/Pacific Islands
- Europe
- Latin America/Caribbean Islands
- North America

Please confirm the Advisory Committee/Supporting Organization with which you seek a nomination from to serve on the Pilot Holistic Review Team. *

- ALAC
- GAC
- RSSAC
- SSAC
- ASO
- ccNSO
- GNSO

1. Current vocation, employer and position: *

VP Quality, Trust & Safety, Pharmaledger Association

2. Work performed in (1.) above and declaration of relationships with entities holding a financial (or declarable) interest in ICANN: *

None

3. Please identify any Working Groups or other chartered teams in which you are participating (include acronyms, if applicable): *

None

3. How many years of ICANN experience do you have? *

- Less than 3 years
- More than 3 years

4. Education *

International Business

5. Professional Certifications *

Numerous in IT, Governance and Strategy

6. English Knowledge *

- Native Speaker
- Fluent
- Conversant
- Basic Knowledge

7. Skills, expertise, and desired attributes

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if not applicable to you. *

- Performance assessment and audits of organizational effectiveness and governance
- Development of methodologies and guidelines for process improvement and measurement
- Data analysis informing fact-based findings and recommendations
- Familiarity with ICANN Reviews, and ICANN structures
- Knowledge of recognized frameworks for organizational excellence
- Principles of accountability applicable to organizations broadly similar to ICANN

Extensive experience with ICANN review structures including their design, expert in ICANN governance, expert in ISO based auditing, deep expertise in ICANN processes and designs.

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if not applicable to you. *

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the ICANN multistakeholder model
- Analytical skills
- Team spirit, adaptability, consensus-seeking attitude - willingness to learn and contribute, capacity to reason objectively, putting aside personal opinions or preconceptions
- Good communication skills using multiple methods and tools

I currently hold no other non day job roles and have the time required. I have extensive experience in leading and being an active contributor to ICANN working groups and reviews up to and including acting as the board chair of IANA/PTI

Please assess and explain how your knowledge, experience & personality meet the desired * attributes listed below. Leave the box blank if not applicable to you.

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the Multistakeholder community
- Team spirit, adaptability, consensus-seeking attitude
- Willingness to learn
- Readiness to contribute
- Capacity to reason objectively, putting aside personal opinions or preconceptions
- Analytical skills
- Good communication skills using multiple methods and tools

I have been an active member of the ICANN community for a decade, with extensive experience in being a neutral facilitator and working for the good of the ICANN community. My reputation is well known and I would intend to participate in the PHR as a full and active member representing the whole of the GNSO.

9. Motivation for Serving on Review Team

Please provide your interest in serving on the Review Team and what you will bring to the team if selected. *

A whole of GNSO approach, I would actively work with all my stakeholder groups to ensure that my participation was representative of all the various and sometimes conflicting viewpoints. The PHR is a key governance evolution at ICANN and I believe the GNSO needs to put forward candidates who are extremely experienced in ICANN governance, I have represented the GNSO on almost every iCANN accountability mechanism going back as far as the transition and including 3 review teams, the CSC, IANA Functions review and most recently running the BoD of IANA/PTI. I feel my expertise will be valuable to the PHR and will increase its viability to have a successful and SMART outcome.