

# Call for Volunteers for the Pilot Holistic Review Team



## Application form

This call seeks individuals interested in serving as a volunteer review team member on the Pilot Holistic Review (PHR). The composition of the Review Team ideally will be balanced for diversity and skill. Candidates are asked to submit their application forms by **19 June 2024, 23:59 UTC**.

The contents of this application, excluding contact information, will be published and publically available on the [PHR wiki page](#). If including a Curriculum Vitae / Resume, remove any personal information submitted or please inform us if some of this information should be redacted from the public posting.

### **How to complete your application:**

1. This application is divided in 4 main sections:

- Acknowledgements
- Applicant information
- Skills, expertise, and desired attributes
- Motivation for serving on the review team

2. All sections need to be completed prior to submission of this application. If the given section does not apply to you, answer N/A.

3. In addition to completing this application, you may also submit a Curriculum Vitae / Resume via email to [reviews@icann.org](mailto:reviews@icann.org). *This step is optional and not required for the application process.*

4. Your application must be received by **19 June 2024, 23:59 UTC**.

I accept ICANN's electronic Terms of Service (<https://www.icann.org/privacy/tos>) and acknowledge that my personal data will be processed in accordance with the ICANN Privacy Policy (<https://www.icann.org/privacy/policy>). \*

Yes

No

I acknowledge that if I am selected to the Pilot Holistic Review Team, I will be expected to maintain an up-to-date statement of interest form and such statements of interest will be evaluated to confirm I do not have any conflicts of interest in participation. \*

I acknowledge.

#### Acknowledgement of time commitment

I acknowledge that the PHR is expected to last 14-months, I may be asked to attend calls every other week, lasting 60-90 minutes, and that independent work between calls is required.

#### Applicant Information

**Last Name:** \*

Diaz

**First Name:** \*

Eduardo

**Email Address:** \*

[REDACTED]

Gender (optional)

Female

Male

Transgender

Non-binary

**Country:** \*

Puerto Rico

Geographic region associated with the domicile of the volunteer \*

- Africa
- Asia/Australia/Pacific Islands
- Europe
- Latin America/Caribbean Islands
- North America

Please confirm the Advisory Committee/Supporting Organization with which you seek a nomination from to serve on the Pilot Holistic Review Team. \*

- ALAC
- GAC
- RSSAC
- SSAC
- ASO
- ccNSO
- GNSO

**1. Current vocation, employer and position: \***

Self Employed as a Senior Consultant on Information Systems and Broadband Specialist

**2. Work performed in (1.) above and declaration of relationships with entities holding a financial (or declarable) interest in ICANN: \***

I provide consulting services in the fields specified in (1). I hold a consulting contract with Connected Nation, a USA non-profit corporation dedicated to ensuring that everyone has access to affordable high-speed internet, and which has no financial relations with ICANN.

**3. Please identify any Working Groups or other chartered teams in which you are participating (include acronyms, if applicable): \***

Consolidated Policy Working Group (CPWG) and Operations, Financial & Budget Working Group (OFBWG)

### 3. How many years of ICANN experience do you have? \*

Less than 3 years

More than 3 years

### 4. Education \*

BS & MS in Electrical Engineering from the Georgia Institute of Technology

### 5. Professional Certifications \*

Licensed Professional Engineer, Renewal Energy Certified for Solar Systems

### 6. English Knowledge \*

Native Speaker

Fluent

Conversant

Basic Knowledge

### 7. Skills, expertise, and desired attributes

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if \* not applicable to you.

- Performance assessment and audits of organizational effectiveness and governance
- Development of methodologies and guidelines for process improvement and measurement
- Data analysis informing fact-based findings and recommendations
- Familiarity with ICANN Reviews, and ICANN structures
- Knowledge of recognized frameworks for organizational excellence
- Principles of accountability applicable to organizations broadly similar to ICANN

My experience includes project management of company-wide projects, managing multi-million dollar budgets, and leading teams of 5 to over 60 people, which directly aligns with performance assessment and audits of organizational effectiveness and governance. My background in system reengineering, information systems development, and digital signal development has equipped me to develop methodologies and guidelines for process improvement and measurement, and conduct data analysis for fact-based findings and recommendations. Additionally, my roles as a product manager and marketing manager required me to effectively manage people, resolve conflicts, and demonstrate strong organizational skills. I have also delved into and understand the multistakeholder and consensus processes, which are critical for familiarity with ICANN reviews and structures, as well as principles of accountability.

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if \* not applicable to you.

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the ICANN multistakeholder model
- Analytical skills
- Team spirit, adaptability, consensus-seeking attitude - willingness to learn and contribute, capacity to reason objectively, putting aside personal opinions or preconceptions
- Good communication skills using multiple methods and tools

As a self-employed professional, I have the flexibility to adjust my schedule and commit the necessary time to participate actively for the duration of the PHR. My extensive experience in project management, leading teams, and understanding the ICANN multistakeholder model highlights my commitment, analytical skills, adaptability, and strong communication abilities.

Please assess and explain how your knowledge, experience & personality meet the desired attributes listed below. Leave the box blank if not applicable to you. \*

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the Multistakeholder community
- Team spirit, adaptability, consensus-seeking attitude
- Willingness to learn
- Readiness to contribute
- Capacity to reason objectively, putting aside personal opinions or preconceptions
- Analytical skills
- Good communication skills using multiple methods and tools

As a self-employed professional, I have the flexibility to adjust my schedule and commit the necessary time to participate actively for the duration of the PHR. My extensive experience in project management, leading teams, managing multi-million dollar budgets, and developing methodologies for process improvement demonstrates my strong analytical skills and readiness to contribute. I have a solid understanding of the multistakeholder community and have effectively managed teams with a consensus-seeking attitude, adaptability, and team spirit. Additionally, my roles as a product and marketing manager required me to reason objectively, put aside personal opinions, and communicate effectively using multiple methods and tools, which highlights my good communication skills and willingness to learn.

## 9. Motivation for Serving on Review Team

*Please provide your interest in serving on the Review Team and what you will bring to the team if selected. \**

I am interested in serving on the Review Team to leverage my extensive experience in project management, strategic improvement, and stakeholder collaboration to enhance ICANN's effectiveness. My goal is to help ICANN improve its multistakeholder model and optimize its processes for achieving meaningful outcomes.