Call for Volunteers for the Pilot Holistic Review Team

Application form

This call seeks individuals interested in serving as a volunteer review team member on the Pilot Holistic Review (PHR). The composition of the Review Team ideally will be balanced for diversity and skill. Candidates are asked to submit their application forms by **19 June 2024, 23:59 UTC**.

The contents of this application, excluding contact information, will be published and publically available on the PHR wiki page. If including a Curriculum Vitae / Resume, remove any personal information submitted or please inform us if some of this information should be redacted from the public posting.

How to complete your application:
1. This application is divided in 4 main sections:

- Acknowledgements
- Applicant information
- Skills, expertise, and desired attributes
- Motivation for serving on the review team

2. All sections need to be completed prior to submission of this application. If the given section does not apply to you, answer N/A.

3. In addition to completing this application, you may also submit a Curriculum Vitae / Resume via email to reviews@icann.org. *This step is optional and not required for the application process.*

4. Your application must be received by **19 June 2024, 23:59 UTC**.

I accept ICANN's electronic Terms of Service (https://www.icann.org/privacy/tos) and acknowledge that my personal data will be processed in accordance with the ICANN Privacy Policy (https://www.icann.org/privacy/policy).   *

- ☑ Yes
- ☐ No

I acknowledge that if I am selected to the Pilot Holistic Review Team, I will be expected to maintain an up-to-date statement of interest form and such statements of interest will be evaluated to confirm I do not have any conflicts of interest in participation. *

☑ I acknowledge.

Acknowledgement of time commitment

☑ I acknowledge that the PHR is expected to last 14-months, I may be asked to attend calls every other week, lasting 60-90 minutes, and that independent work between calls is required.

Applicant Information

Last Name: *

Langdon-Orr

First Name: *

Cheryl

Email Address: *

██████████

Gender (optional)

⦿ Female

◯ Male

◯ Transgender

◯ Non-binary

Country: *

Australia

Geographic region associated with the domicile of the volunteer *

◯ Africa

🔘 Asia/Australia/Pacific Islands

◯ Europe

◯ Latin America/Caribbean Islands

◯ North America

Please confirm the Advisory Committee/Supporting Organization with which you seek a nomination from to serve on the Pilot Holistic Review Team.   *

🔘 ALAC

◯ GAC

◯ RSSAC

◯ SSAC

◯ ASO

◯ ccNSO

◯ GNSO

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1. Current vocation, employer and position: *

Retired

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2. Work performed in (1.) above and declaration of relationships with entities holding a financial (or declarable) interest in ICANN: *

Not Applicable

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3. Please identify any Working Groups or other chartered teams in which you are participating (include acronyms, if applicable):   *

see https://community.icann.org/display/~cheryl.langdon-orr/Home for updated listings

3. How many years of ICANN experience do you have? *

☐ Less than 3 years

☑ More than 3 years

4. Education *

Post Graduate studies

5. Professional Certifications *

various (though most ancient history now days) including however more recent trainings with GSMA listed in my LinkedIn Profile see
https://www.linkedin.com/in/cheryl-langdon-orr-956a93

6. English Knowledge *

🔘 Native Speaker

◯ Fluent

◯ Conversant

◯ Basic Knowledge

7. Skills, expertise, and desired attributes

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if   *
not applicable to you.

- Performance assessment and audits of organizational effectiveness and governance
- Development of methodologies and guidelines for process improvement and measurement
- Data analysis informing fact-based findings and recommendations
- Familiarity with ICANN Reviews, and ICANN structures
- Knowledge of recognized frameworks for organizational excellence
- Principles of accountability applicable to organizations broadly similar to ICANN

Briefly:-
Owner and operator of an Australian Pty Ltd., listed as one of the top 25 QAS services in the late 1990s to mid 2010s; Founder and operations Director of a secondary Australian Pty Ltd that serviced clients in Turn-key QAS laboratory set ups utilising custom methodologies processes and procedure -taking these processes through to NATA accreditation, FDA acceptance and recognition as well as Australian Government Laboratories Recognition of new procedures specifically in Quality Management systems in Australian Export Agribusiness including meat and livestock for export markets; These processes including NATA Accreditation and the staged accreditation processes in Australia for ISO9000 and ISO14000 series of standards were conducted from 1987 through to 2015; Member of various Standards Australia WG's between mid 1980's and early 1990s including but not limited to Organisational effectiveness and production Critical Control Points Programs specifically in agriculture, food production and pathology processes. Audits internal and external are all part of these activities I have acted as an internal auditor for clients maintaining their ISO9002 Accreditation in various industries including Agribusinesses (including food production Nationally in Australia and in SE Asia) and Constructions and Demolition.
Data analysis was a vital part of my graduate and post graduate work, specifically non-parametric analysis and the use of broad based human testing in stress physiology for use in the further development of specific psychoactive pharmacological agent selection in emergency use; my skills and expertise in this arena was fundamental to the later Laboratory services, QAS systems work and the basis of several patents developed in conjunction with the Australian Military Medical Corps.
I have continued my interest in and kept up to date in my knowledge of recognized frameworks for organisational effectiveness, excellence and relevant industry AS and ISO Standards (I also receive and read NIST updates etc.,)

I am very familiar with ICANN structures having been pan active part of ICANN since joining the DNSO in its earliest year; and ICANN Reviews having served on or been active in many Organisational and Specific Reviews; I was an observer in ATRT1; served in ATRT2 as the ALAC representative, and in ATRT3 as it's Co-Chair; I was Co-Chair of the PHR Term of Reference WG. I currently serve as the ALAC representative on the CIP-CCG. Finally I have implemented S.M.A.R.T systems in several arena's including For Profit and NFP enterprises.

Please assess and explain how your knowledge, experience, and expertise address the criteria listed below. Leave the box blank if   *
not applicable to you.

- Commitment and time to participate actively for the duration of the PHR
- Understanding of the ICANN multistakeholder model
- Analytical skills
- Team spirit, adaptability, consensus-seeking attitude - willingness to learn and contribute, capacity to reason objectively, putting aside personal opinions or preconceptions
- Good communication skills using multiple methods and tools

I am able to commit the time to actively participate for the duration of the PHR as demonstrated in my application and commitment to previous activities I have signed up for or been appointed to.

I have a deep knowledge and understanding of the ICANN Multistakeholder model; I have had a career that depended on excellence in analytical skills and effective communication and am I believe well recognised as a person who works well in a team or as part of its leadership, has a willingness to learn and contribute a strong capacity to reason objectively; I am an accomplished consensus builder (having even been recognised as such with an ICANN Award) and I possess have higher order communication skills using multiple tools and methods.

Please assess and explain how your knowledge, experience & personality meet the desired attributes listed below. Leave the box blank if not applicable to you. *

- Commitment and time to participate actively for the duration of the PHR

- Understanding of the Multistakeholder community

- Team spirit, adaptability, consensus-seeking attitude

- Willingness to learn

- Readiness to contribute

- Capacity to reason objectively, putting aside personal opinions or preconceptions

- Analytical skills

- Good communication skills using multiple methods and tools

In addition to the aspects of my extensive knowledge, experience and expertise addressed in the previous question regarding these attributes; Both my personality and my performances in the broad selection of activities and rolls I have undertaken over many years in ICANN reflect that if I undertake a role I commit fully to it and ensure that I am an exemplary performer in such a role; If appointed to the PHR I will bring the same rigor and vigour to the role of ALAC endorsed Member of the Review Team, as I have demonstrated in these other roles.

I believe I am a well known and trusted representative of the ALAC or other structures when appointed from time to time to roles in ICANN that desire the above listed attributes and it is my ongoing and well demonstrated capabilities in these roles as well as the specific experiences and skill sets I bring, including but not limited to these attributes that should put me in good position to be selected and appointed to the PHR bringing I might add an important continuity and specific understanding of the PHR purpose and Terms of Reference, including an knowledge and understanding of ICANN community views and concerns regarding this review; as well as the recommendations out of ATRT3. From a personality perspective I am a competent, confident communicator whose preference is for use of the 'servant leadership' model but who has sufficient depth in her leadership toolkit to be both adaptive and agile.

9. Motivation for Serving on Review Team

Please provide your interest in serving on the Review Team and what you will bring to the team if selected. *

My primary interest in serving on the PHR is to bring a degree of continuity and consistency to this project based on work performed in and with previous Specific and Organisational Reviews in ICANN as well as specifically ATRT3's recommendations and the development of the PHR Terms of Reference. However I have a career long interest in the fields of Project Management, QAS and Reviews processes and maintain a deep interest and readings in this area of study. This allows me to bring a broad basis of experience and knowledge that can I believe be found useful in the effectiveness and efficiency of the upcoming PHR project. So in short I bring keenness, competence as well as extensive experience and academic interest.