Registrars & ICANN: Good RDRS Requests

11 June 2024

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Registrar Stakeholder Group

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Welcome & Overview

Ashley Heineman, GoDaddy, RrSG Chair

Meeting Agenda

No.	Topic	Lead
1	Welcome & Overview (5 min)	Ashley Heineman, GoDaddy, RrSG Chair
2	ICANN Registrar Resources (5 min)	Mukesh Chulani, ICANN, GDD Programs Director
3	RrSG Regional Perspective (10 min)	Eric Rokobauer, Squarespace, RrSG Secretary Adeola Raji & Francisca Iloezumma, Upperlink Limited
4	Background on RDRS (10 mins)	Eleeza Agopian, ICANN, Vice President - Strategic Initiatives
5	Balancing Test Review (15 min)	Ashley Heineman, GoDaddy, RrSG Chair
6	Good RDRS Requests - topic intro (5 min)	Sarah Wyld, Tucows, RrSG VC Policy
7	RDRS Examples Breakout (25 mins)	Table leaders
8	Insights & Wrap Up (15 mins)	Table leaders / Sarah Wyld, Tucows, RrSG VC Policy

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ICANN Registrar Resources

Mukesh Chulani, ICANN, GDD Programs Director

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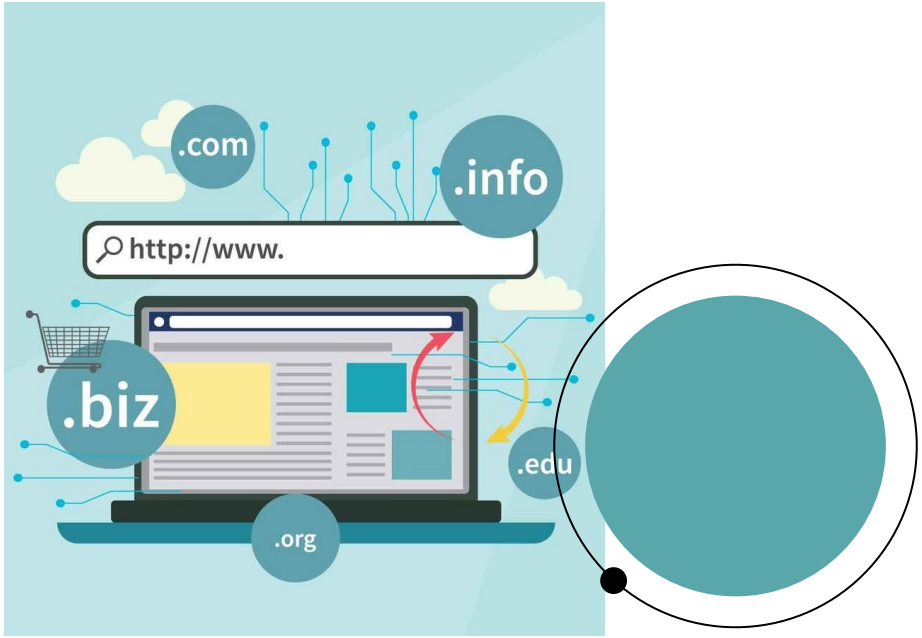
RrSG Regional Perspective

Adeola Raji & Francisca Iloezumma, Upperlink Limited
Eric Rokobauer, Squarespace, RrSG Secretary

- What can ICANN do more to increase member engagement in Africa?
- What can the RrSG do to make membership more attractive?
- Can you speak to a challenge that registrars face, from your perspective? How do you address it?
- What do your domain customers care about most?



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Background on RDRS

Eleeza Agopian, ICANN, Vice President - Strategic Initiatives

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Reviewing a Request

Ashley Heineman, GoDaddy, RrSG Chair

There is no one-size fits all approach

- Each organization will calibrate its balancing tests to account for the risk they are willing to accept.
- There are multiple elements to establish Legitimate Interest beyond a Lawful Basis.
  - How will the data be used?
  - How will the requested data work towards achieving the goal?
  - Are there less intrusive mechanisms to achieve the stated goal?
  - What is the minimum data needed to accomplish the stated goal?
  - How will they be a responsible custodian of requested Data?
  - How do they intend to responsibly process Data?
  - Is the Data Subject in a restrictive jurisdiction?
- Purpose, Necessity, and Balance are the new How, What, and Why.

Reference: A Guide to Data Protection Principles / ICO

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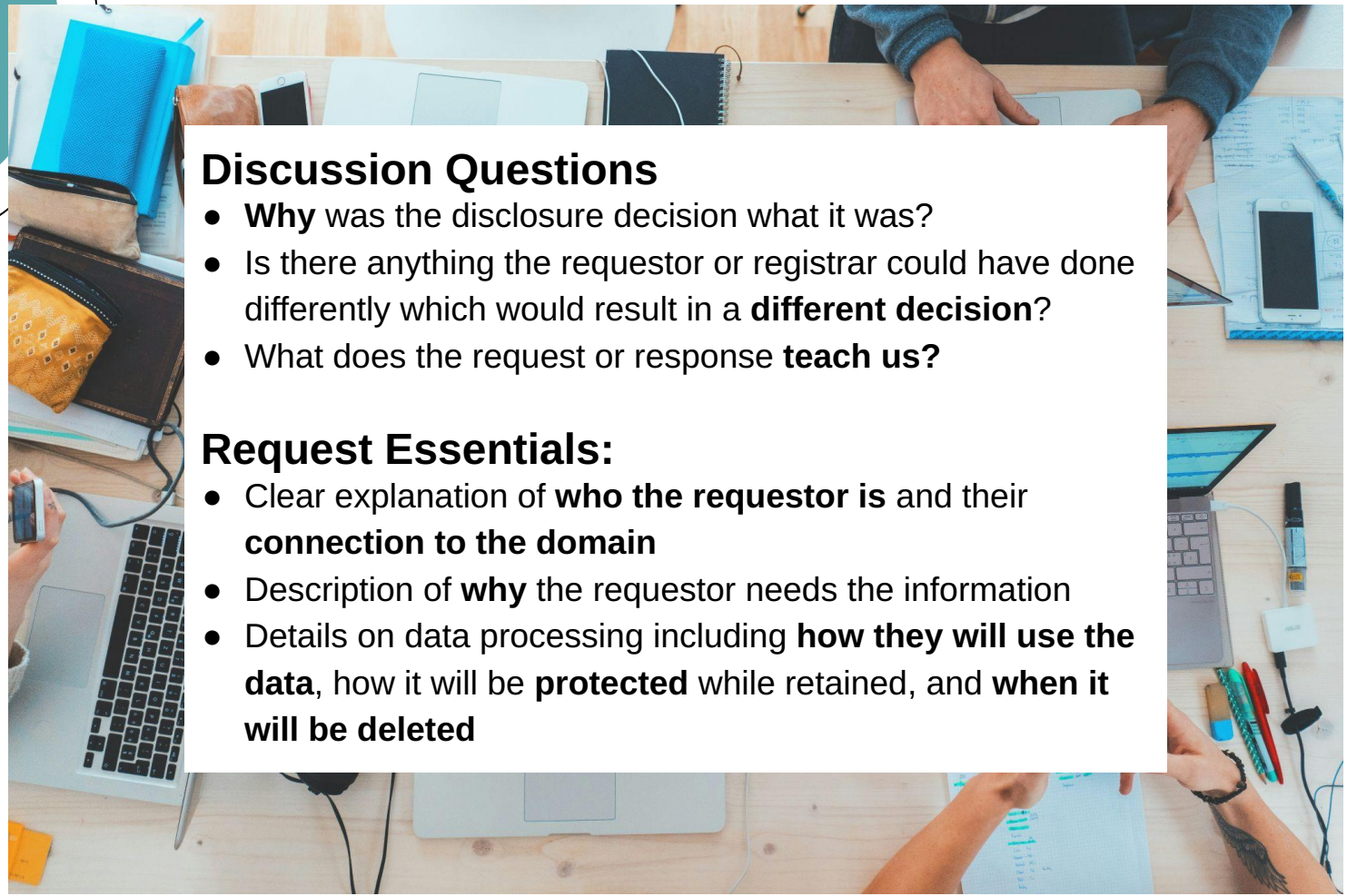
Good RDRS Requests

Sarah Wyld, Tucows, RrSG VC Policy

- What are we doing here
- Structure of the discussion
- Be excellent to each other

Virtual participants: Join the Zoom Breakout Room by going to More > Breakout Rooms > Select Room 1

Contact us in Zoom chat for help!



Discussion Questions

- **Why** was the disclosure decision what it was?
- Is there anything the requestor or registrar could have done differently which would result in a **different decision**?
- What does the request or response **teach us?**

Request Essentials:

- Clear explanation of **who the requestor is** and their **connection to the domain**
- Description of **why** the requestor needs the information
- Details on data processing including **how they will use the data**, how it will be **protected** while retained, and **when it will be deleted**

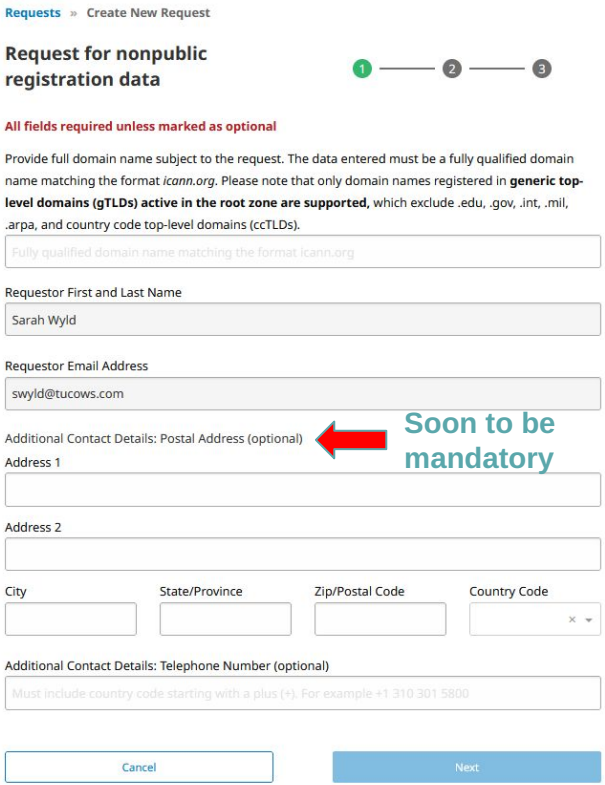
IDEAS &
INSIGHTS

Thanks!

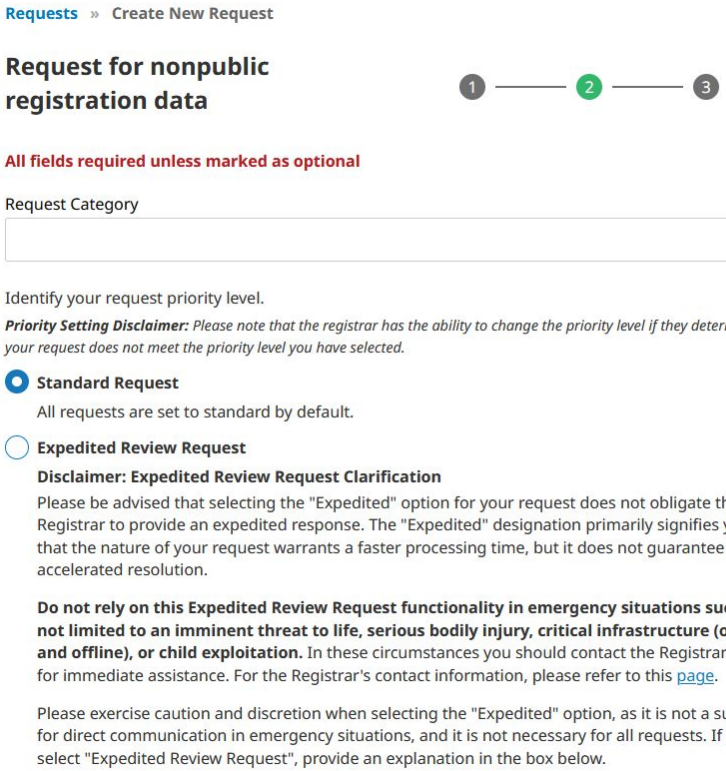
Do you have any questions?

secretariat@icannregistrars.org
www.rrsg.org

RDRS request page screenshots



RDRS request page screenshots



Requests » Create New Request

Request for nonpublic registration data

1 — 2 — 3

All fields required unless marked as optional

Request Category

Identify your request priority level.

Priority Setting Disclaimer: *Please note that the registrar has the ability to change the priority level if they determine your request does not meet the priority level you have selected.*

- (•) **Standard Request**
  All requests are set to standard by default.
- ( ) **Expedited Review Request**

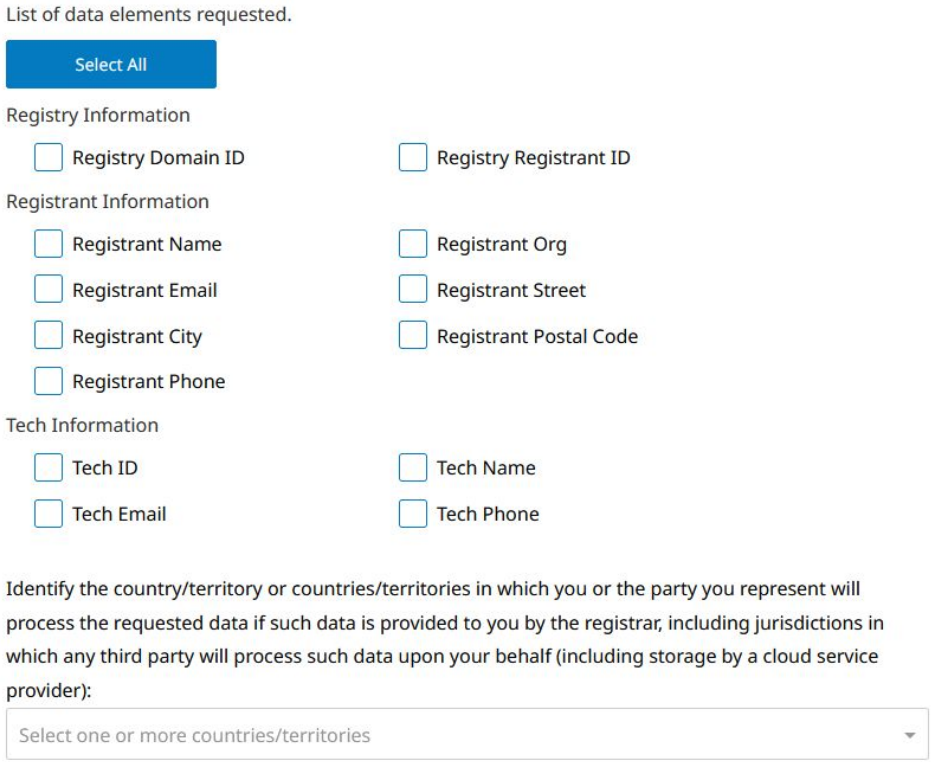
Disclaimer: Expedited Review Request Clarification

Please be advised that selecting the "Expedited" option for your request does not obligate the Registrar to provide an expedited response. The "Expedited" designation primarily signifies your view that the nature of your request warrants a faster processing time, but it does not guarantee an accelerated resolution.

Do not rely on this Expedited Review Request functionality in emergency situations such as but not limited to an imminent threat to life, serious bodily injury, critical infrastructure (online and offline), or child exploitation. In these circumstances you should contact the Registrar directly for immediate assistance. For the Registrar's contact information, please refer to this page.

Please exercise caution and discretion when selecting the "Expedited" option, as it is not a substitute for direct communication in emergency situations, and it is not necessary for all requests. If you select "Expedited Review Request", provide an explanation in the box below.

RDRS request page screenshots



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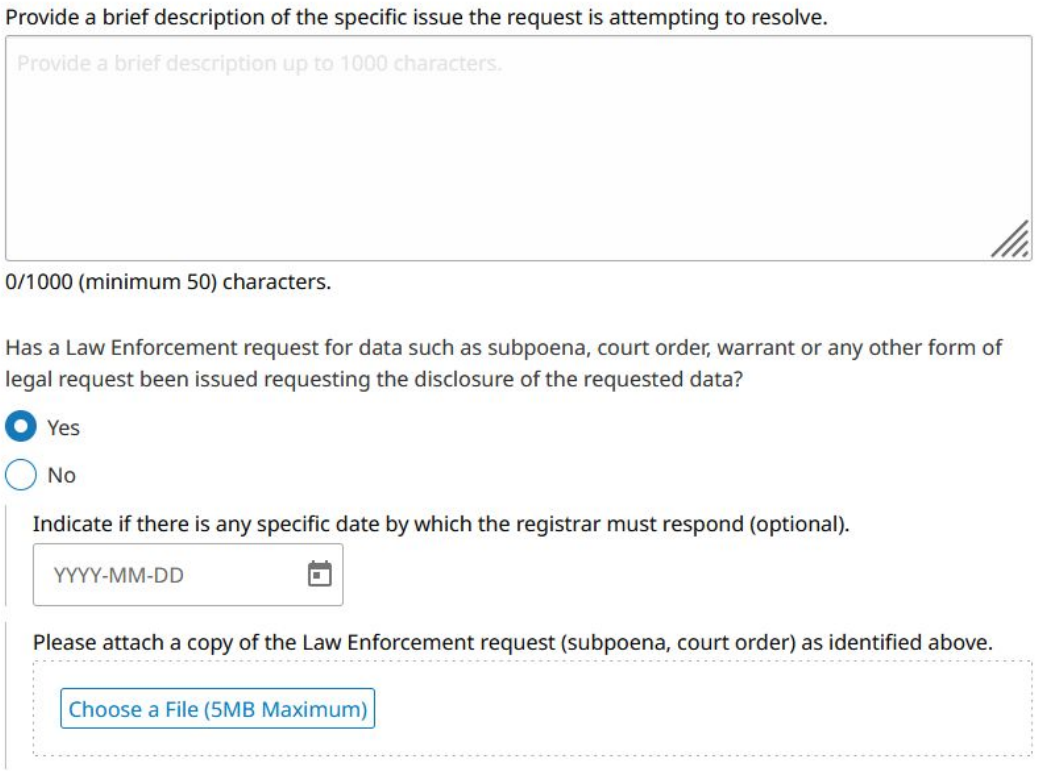
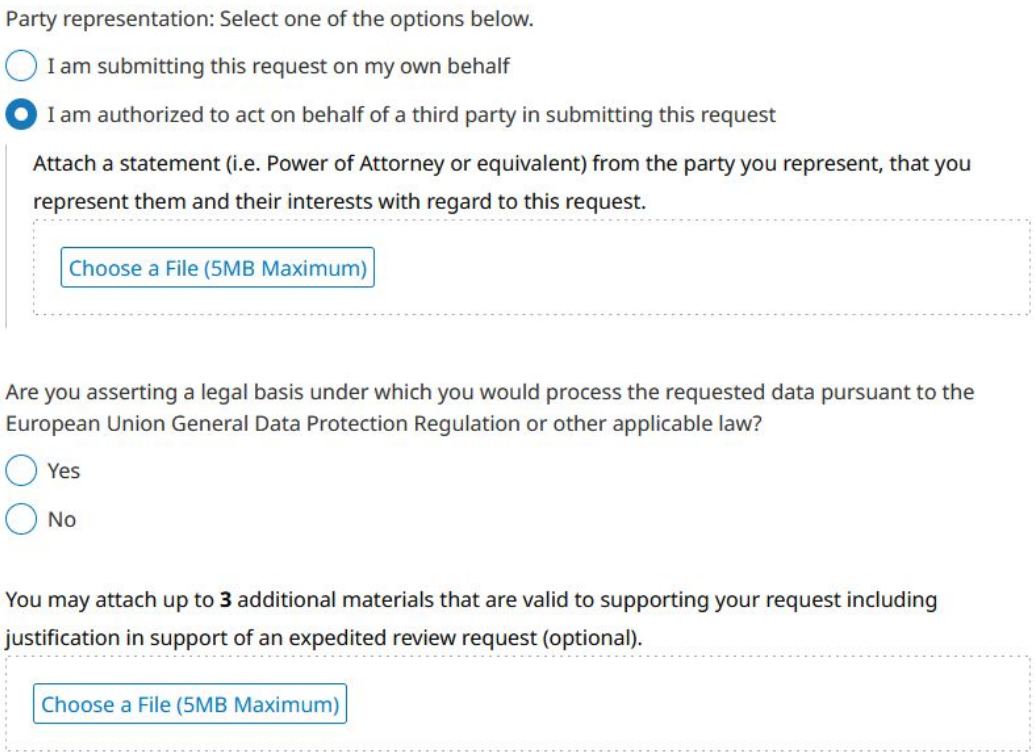
RDRS request page screenshots