

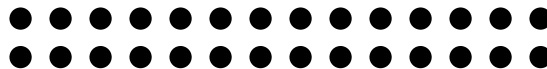
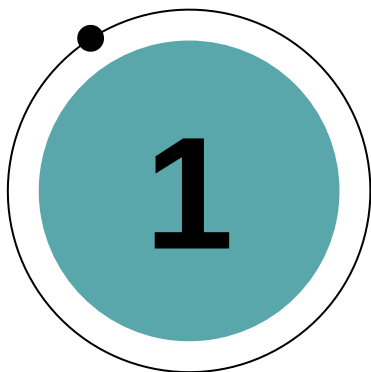


# Registrars & ICANN: Good RDRS Requests

11 June 2024

**ICANN | RrSG**

Registrar Stakeholder Group

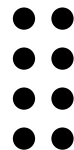


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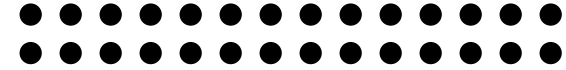
Registrar Stakeholder Group

# Welcome & Overview

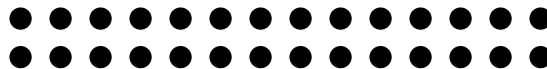
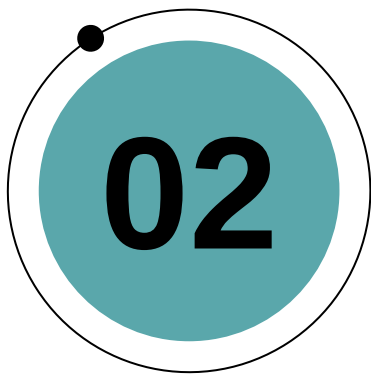
Ashley Heineman, GoDaddy, RrSG Chair



# Meeting Agenda

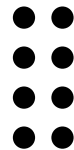


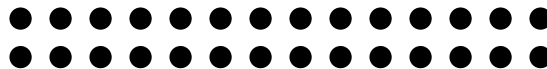
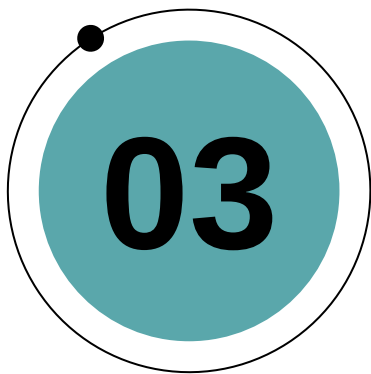
No.	Topic	Lead
1	Welcome & Overview (5 min)	Ashley Heineman, GoDaddy, RrSG Chair
2	ICANN Registrar Resources (5 min)	Mukesh Chulani, ICANN, GDD Programs Director
3	RrSG Regional Perspective (10 min)	Eric Rokobauer, Squarespace, RrSG Secretary Adeola Raji & Francisca Iloezumma, Upperlink Limited
4	Background on RDRS (10 mins)	Eleeza Agopian, ICANN, Vice President - Strategic Initiatives
5	Balancing Test Review (15 min)	Ashley Heineman, GoDaddy, RrSG Chair
6	Good RDRS Requests - topic intro (5 min)	Sarah Wyld, Tucows, RrSG VC Policy
7	RDRS Examples Breakout (25 mins)	Table leaders
8	Insights & Wrap Up (15 mins)	Table leaders / Sarah Wyld, Tucows, RrSG VC Policy



# ICANN Registrar Resources

Mukesh Chulani, ICANN, GDD Programs Director



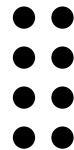


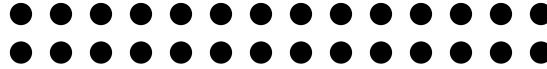
**I C A N N | R r S G**

Registrar Stakeholder Group

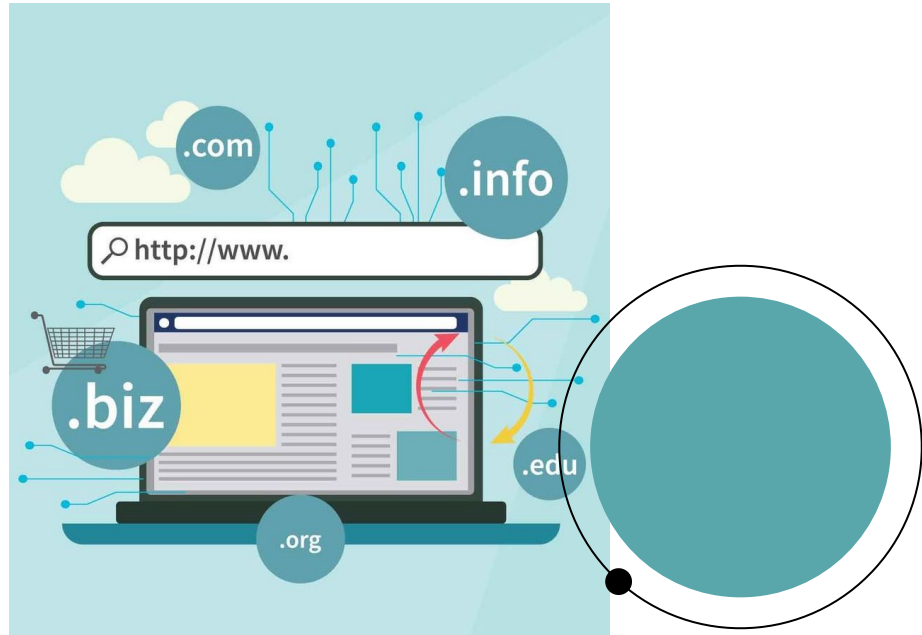
# RrSG Regional Perspective

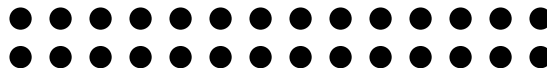
Adeola Raji & Francisca Iloezumma, Upperlink Limited  
Eric Rokobauer, Squarespace, RrSG Secretary





- What can ICANN do more to increase member engagement in Africa?
- What can the RrSG do to make membership more attractive?
- Can you speak to a challenge that registrars face, from your perspective? How do you address it?
- What do your domain customers care about most?



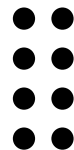


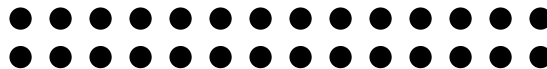
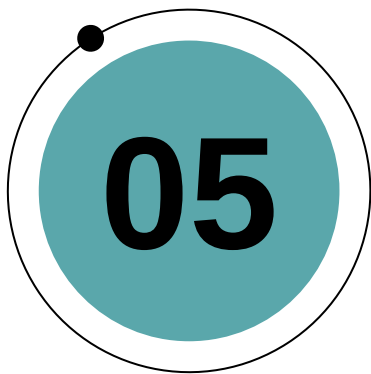
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Registrar Stakeholder Group

# Background on RDRS

Eleeza Agopian, ICANN, Vice President - Strategic Initiatives



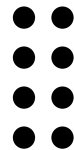


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Registrar Stakeholder Group

# Reviewing a Request

Ashley Heineman, GoDaddy, RrSG Chair





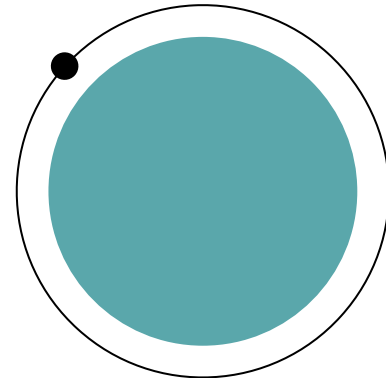
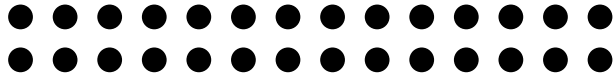


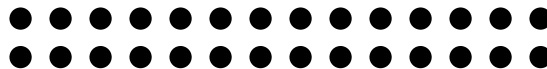
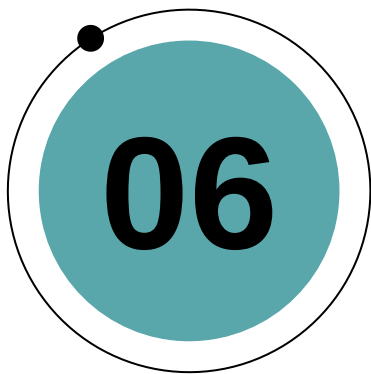
# There is no one-size fits all approach

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- Each organization will calibrate its balancing tests to account for the risk they are willing to accept.
- There are multiple elements to establish Legitimate Interest beyond a Lawful Basis.
  - How will the data be used?
  - How will the requested data work towards achieving the goal?
  - Are there less intrusive mechanisms to achieve the stated goal?
  - What is the minimum data needed to accomplish the stated goal?
  - How will they be a responsible custodian of requested Data?
  - How do they intend to responsibly process Data?
  - Is the Data Subject in a restrictive jurisdiction?
- Purpose, Necessity, and Balance are the new How, What, and Why.

Reference: [A Guide to Data Protection Principles / ICO](#)



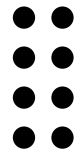



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Registrar Stakeholder Group

# Good RDRS Requests

Sarah Wyld, Tucows, RrSG VC Policy

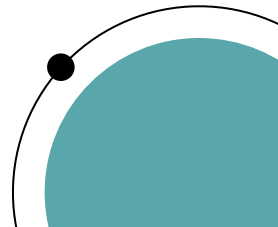
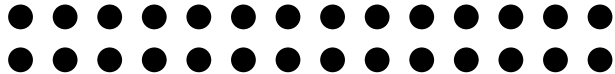


- 
- 
- What are we doing here
  - Structure of the discussion
  - Be excellent to each other



**Virtual participants:** Join the Zoom Breakout Room by going to More > Breakout Rooms > Select Room 1

*Contact us in Zoom chat for help!*





## Discussion Questions

- **Why** was the disclosure decision what it was?
- Is there anything the requestor or registrar could have done differently which would result in a **different decision**?
- What does the request or response **teach us**?

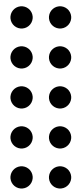
## Request Essentials:

- Clear explanation of **who the requestor is** and their **connection to the domain**
- Description of **why** the requestor needs the information
- Details on data processing including **how they will use the data**, how it will be **protected** while retained, and **when it will be deleted**





# IDEAS & INSIGHTS





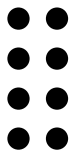
# Thanks!



**Do you have any questions?**

[secretariat@icannregistrars.org](mailto:secretariat@icannregistrars.org)

[www.rrs.org](http://www.rrs.org)



# RDRS request page screenshots

[Requests](#) » Create New Request

## Request for nonpublic registration data



All fields required unless marked as optional

Provide full domain name subject to the request. The data entered must be a fully qualified domain name matching the format *icann.org*. Please note that only domain names registered in **generic top-level domains (gTLDs) active in the root zone are supported**, which exclude .edu, .gov, .int, .mil, .arpa, and country code top-level domains (ccTLDs).

Requestor First and Last Name

Requestor Email Address

Additional Contact Details: Postal Address (optional)



Soon to be mandatory

Address 1

Address 2

City

State/Province

Zip/Postal Code

Country Code

Additional Contact Details: Telephone Number (optional)

Cancel

Next

# RDRS request page screenshots

[Requests](#) » Create New Request

## Request for nonpublic registration data



All fields required unless marked as optional

Request Category

Identify your request priority level.

**Priority Setting Disclaimer:** Please note that the registrar has the ability to change the priority level if they determine your request does not meet the priority level you have selected.

**Standard Request**

All requests are set to standard by default.

**Expedited Review Request**

**Disclaimer: Expedited Review Request Clarification**

Please be advised that selecting the "Expedited" option for your request does not obligate the Registrar to provide an expedited response. The "Expedited" designation primarily signifies your view that the nature of your request warrants a faster processing time, but it does not guarantee an accelerated resolution.

**Do not rely on this Expedited Review Request functionality in emergency situations such as but not limited to an imminent threat to life, serious bodily injury, critical infrastructure (online and offline), or child exploitation.** In these circumstances you should contact the Registrar directly for immediate assistance. For the Registrar's contact information, please refer to this [page](#).

Please exercise caution and discretion when selecting the "Expedited" option, as it is not a substitute for direct communication in emergency situations, and it is not necessary for all requests. If you select "Expedited Review Request", provide an explanation in the box below.



# RDRS request page screenshots

List of data elements requested.

Select All

Registry Information

Registry Domain ID

Registry Registrant ID

Registrant Information

Registrant Name

Registrant Org

Registrant Email

Registrant Street

Registrant City

Registrant Postal Code

Registrant Phone

Tech Information

Tech ID

Tech Name

Tech Email

Tech Phone

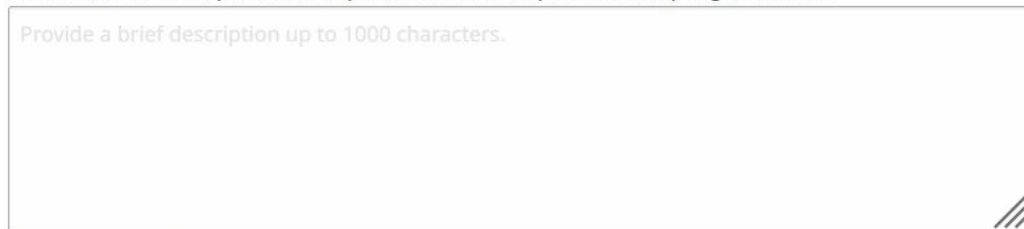
Identify the country/territory or countries/territories in which you or the party you represent will process the requested data if such data is provided to you by the registrar, including jurisdictions in which any third party will process such data upon your behalf (including storage by a cloud service provider):

Select one or more countries/territories

# RDRS request page screenshots

Provide a brief description of the specific issue the request is attempting to resolve.

Provide a brief description up to 1000 characters.



0/1000 (minimum 50) characters.

Has a Law Enforcement request for data such as subpoena, court order, warrant or any other form of legal request been issued requesting the disclosure of the requested data?

Yes

No

Indicate if there is any specific date by which the registrar must respond (optional).

YYYY-MM-DD 

Please attach a copy of the Law Enforcement request (subpoena, court order) as identified above.

[Choose a File \(5MB Maximum\)](#)

# RDRS request page screenshots

Party representation: Select one of the options below.

- I am submitting this request on my own behalf
- I am authorized to act on behalf of a third party in submitting this request

Attach a statement (i.e. Power of Attorney or equivalent) from the party you represent, that you represent them and their interests with regard to this request.

[Choose a File \(5MB Maximum\)](#)

Are you asserting a legal basis under which you would process the requested data pursuant to the European Union General Data Protection Regulation or other applicable law?

- Yes
- No

You may attach up to **3** additional materials that are valid to supporting your request including justification in support of an expedited review request (optional).

[Choose a File \(5MB Maximum\)](#)