Continuous Improvement Program Roadmap



2024

2025



Board consideration of CIP pilot and progress made towards evolving Organizational Reviews

JUN

2025

DEC

2027

CIP Assessment
Period 2
estimated to begin
in 2028

Conclude at the end of 2030 (3 years)

DEC

2030



2024

CIP Framework published for Public Comment

CIP Assessment

FEB-MAY

2025

Period 1

estimated to begin upon adoption of the Framework

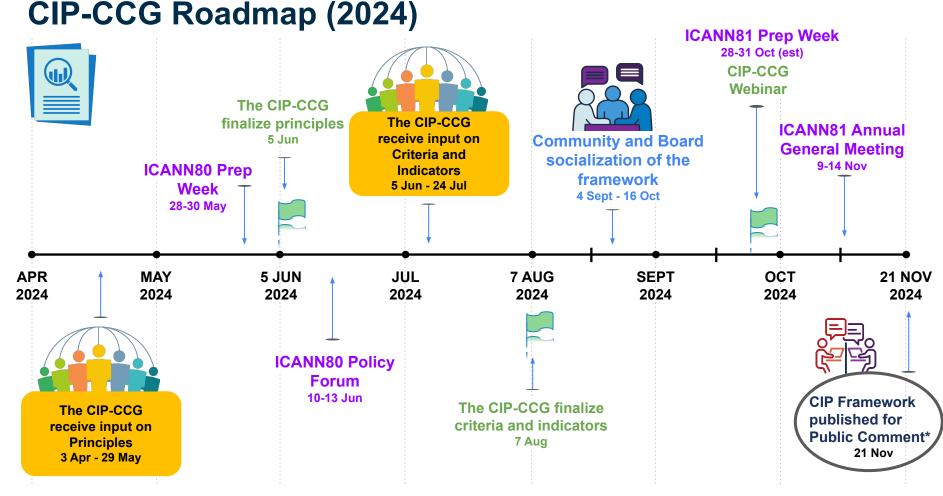
Conclude at the end of 2027 (3 years)



JAN

2028

The results of the CIP assessments will inform the Holistic Review



*The CIP-CCG will address input received and revise the CIP Framework, where relevant.

Next Steps

Phase 1 (January - March) The CIP-CCG made substantial progress toward developing principles for the CIP, which will provide a common base for the assessment of the different ICANN community structures. The principles stem from Article 4.4 of the ICANN Bylaws describing objectives for Organizational Reviews.

Phase 2 (April): Community representatives go to their groups to inform them of the progress of the CIP-CCG and their work-to-date, including work the Principles, Criteria, Indicators approach for the draft CIP framework, how the framework will be utilized in the (first) CIP assessment phase. Ongoing CIP-CCG meetings and regular updates from your CIP-CCG representative (and alternate) throughout 2024.

Phase 3 (May, June): Once Community reps have educated their structures on CIP-CCG progress on the Principles, Criteria, Indicators approach and how the process of the CIP will work, they then organize a working session with their community reps in Q2-3 2024 to gather feedback on the Criteria and Indicators for their group. Provide input to your CIP-CCG representative!

Phase 4 (July, August): Finally, community reps work with groups to reach consensus on Criteria and Indicators applicable to their organizational structures (this will occur after iterations of CIP-CCG meetings during Phase 2). Draft CIP Framework will be published for Public Comment (est. Oct/Nov 2024).

CIP-CCG Key Dates for Deliverables

- 3 Apr 29 May 2024: CIP-CCG volunteers receive input on principles.
- 5 Jun: CIP-CCG finalizes principles.
- 5 Jun 24 Jul: CIP-CCG volunteers organize a working session with their community groups to gather feedback on the Criteria and Indicators for their group.
- 7 Aug: CIP-CCG finalizes criteria and indicators. ICANN org engagement with survey developer.
- From org side, can provide another slide deck/Jamboards to support their working sessions with their groups (by 5 June meeting). Can also attend their meetings and support as appropriate.
- framework) and CIP-CCG socialization beginning in September.

 4 Sept 16 Oct: Engagement ahead of CIP framework PC and ICANN81, including ICANN81

21 Aug: ICANN org preparation for Public Comment proceeding (template and materials for CIP

- Prep Week webinar. Finalization of survey and beta testing with third party developer, where needed.
- 30 Oct (TBC ICANN81 Prep Week): Finalize Public Comment proceeding ahead of ICANN81, continue engagement and socialization through ICANN81 - November (ICANN org to prepare supporting materials).
- Thursday, 21 Nov or Monday, 25 Nov: Target for Public Comment proceeding, to be open at least 40 days. In light of holidays and closures, staff summary report anticipated end of January/early February.
 - **8 Jan 2025:** CIP-CCG convenes to address input on framework, as needed.

CIP-CCG Schedule of Meetings

Highlighted dates are currently 14 UTC:

- 15-May-24
- 5-Jun-24: Finalize principles
- 26-Jun-24
- 10-Jul-24
- 24-Jul-24
- 7-Aug-24: Finalize criteria and indicators (Board Recess, light community participation)
- 21-Aug-24
- 4-Sep-24: Engagement with third party survey developer begins
- 18-Sep-24
- 2-Oct-24
- 16-Oct-24
- 30-Oct-24: Finalize CIP framework for Public Comment proceeding + ICANN81 Prep Week Webinar
- 13-Nov-24: ICANN81 socialization + 21 Nov Public Comment opens
- 27-Nov-24: Day before ICANN org Holiday Closure
- 11-Dec-24
- 25-Dec-24: ICANN org Holiday Closure
- 8-Jan-25: CIP-CCG addresses feedback from Public Comment, where relevant