

**Chat Transcription**  
**Continuous Improvement Program**  
**Inaugural Meeting**

Wednesday, 01 May 2024 @ 20:00 UTC

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15:57:53 From Carlos Dionisio Aguirre to Everyone:

hi all. from Argentina

15:58:42 From Cheryl Langdon-Orr to Everyone:

g'Day from AUs

16:01:39 From Natalia Filina to Everyone:

Hello everyone!

16:01:55 From Evin Erdogdu - ICANN Org to Everyone:

Hello all, welcome!

16:05:08 From Larisa Gurnick - ICANN Org to Everyone:

Welcome Damon!

16:05:09 From Cheryl Langdon-Orr to Everyone:

Welcome aboard @Damon Ashcraft

16:05:57 From Damon Ashcraft to Everyone:

Thank you!

16:13:28 From Sean Copeland - ccNSO Council - nic VI to Everyone:

ccNSO has difficulty with principle 5 as well as it is written

16:14:11 From Cheryl Langdon-Orr to Everyone:

Replying to "ccNSO has difficulty..."

I suspected a mere need to edit that was missed

16:14:18 From Justine Chew to Everyone:

Agree, we would like to look at adjusting Principle 5

16:14:52 From Cheryl Langdon-Orr to Everyone:

Replying to "Agree, we would like..."

I did make a note to that effect in our APRALO Sheet re that @Justine Chew

16:16:26 From Cheryl Langdon-Orr to Everyone:

Replying to "Agree, we would like..."

Also an opportunity to upskill some APRALO Members as well ;-)

16:19:35 From Cheryl Langdon-Orr to Everyone:

Replying to "Agree, we would like..."

It is in our individual ACSO etc., worksheets that it would need adjusting (as all the other Principles were

16:20:57 From Cheryl Langdon-Orr to Everyone:

Can you help me understand what "balnce" means in this CIP context @Benjamin Akinmoyeje

16:25:13 From Cheryl Langdon-Orr to Everyone:

OK ... Thx @Benjamin Akinmoyeje I will wait and see on that then when you have explored further... Obviously not all Principles may be equally applicable to the component parts of the SO/ACs especially as it goes to smaller or more specific units... but there is a difference between a bespoke CIP for the entity and a lowest common denominator applied across an Org wide framework...

16:25:45 From Larisa Gurnick - ICANN Org to Everyone:

@Benjamin Akinmoyeje - thanks for commenting on the meaning of "balance". Would you say that "balance" may be about making sure that the areas selected for improvement are balanced in the sense that they contribute to the overall effectiveness of a given group?

16:26:54 From Benjamin Akinmoyeje to Everyone:

Replying to "@Benjamin Akinmoyeje..."

I will update once I get a clearer understanding

16:27:24 From Cheryl Langdon-Orr to Everyone:

Replying to "@Benjamin Akinmoyeje..."

Overall effectiveness of CIP to a given group is the purpose of CIP Org wide Framework and that applied within the agreed principles to any entity / group... IMO

16:27:39 From Cheryl Langdon-Orr to Everyone:

Reacted to "I will update once I..." with 👍

16:29:21 From Damon Ashcraft to Everyone:

Will this group meet as a whole in Kigali?

16:29:33 From Natalia Filina to Everyone:

During our ICANN79 meeting I added 2 ideas to 5 principles: the principle of Innovativeness, the principle of balance (partly what Benjamin suggested to take into account). But agree with Cheryl - it might be a part of the overall effectiveness

16:29:38 From Cheryl Langdon-Orr to Everyone:

Given the specific restrictions operationally with the GAC; that is quite good progress actually @Tracy Hackshaw

16:31:26 From Justine Chew to Everyone:

Good point on translation, @Tracy Hackshaw

16:31:37 From Natalia Filina to Everyone:

Reacted to "Good point on transl..." with 👍

16:31:54 From Tracy Hackshaw to Everyone:

Reacted to Given the specific r... with "❤️"

16:31:59 From Tracy Hackshaw to Everyone:

Reacted to Good point on transl... with "👍"

16:32:34 From Cheryl Langdon-Orr to Everyone:

work toward more multi-lingual systemin approach in ICANN is an good thing to pursue IMO @Tracy Hackshaw

16:32:45 From Tracy Hackshaw to Everyone:

Reacted to work toward more mul... with "👍"

16:33:55 From Chokri Ben Romdhane to Everyone:

Translation is also useful for AFRALO

16:36:54 From Tracy Hackshaw to Everyone:

Reacted to Translation is also ... with "👍"

16:38:59 From Sean Copeland - ccNSO Council - nic VI to Everyone:

Reacted to "Translation is also ..." with 👍

16:46:02 From Cheryl Langdon-Orr to Everyone:

I assume he means the OFB-WG calls

16:56:47 From Cheryl Langdon-Orr to Everyone:

We have not as yet got the survey tool of course but if and when it needs testing then that could run ASAP

16:57:25 From Cheryl Langdon-Orr to Everyone:

The intent was never I believe to run all Assessments in parallel rather OVER the period of 3 years

16:59:01 From Damon Ashcraft to Everyone:

All, I will need to sign off due to a conflict with an earlier scheduled call. I look forward to our next call on May 15.

16:59:10 From Cheryl Langdon-Orr to Everyone:

Reacted to "All, I will need to ..." with 🙄

16:59:15 From Evin Erdogdu - ICANN Org to Everyone:

Thank you, Damon!

16:59:52 From Cheryl Langdon-Orr to Everyone:

more granularity ++ @Justine Chew

17:00:22 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "more granularity ++..." with 👍

17:01:19 From Carlos Dionisio Aguirre to Everyone:

next meeting we will continue with this discussion? we have some input of our region what I want confirm previous to put on the stage .

17:01:45 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "next meeting we will..." with 👍

17:02:08 From Carlos Dionisio Aguirre to Everyone:

Reacted to next meeting we will... with "👍"

17:02:10 From Carlos Dionisio Aguirre to Everyone:

Removed a 👍 reaction from "next meeting we will..."

17:02:13 From Carlos Dionisio Aguirre to Everyone:

Reacted to next meeting we will... with "👍"

17:02:14 From Carlos Dionisio Aguirre to Everyone:

Removed a 👍 reaction from "next meeting we will..."

17:03:18 From Carlos Dionisio Aguirre to Everyone:

there are some important points to mention, for instance some upset for the delay of holistic review

17:03:56 From Larisa Gurnick - ICANN Org to Everyone:

@Carlos Dionisio Aguirre - I am happy to provide an update on the status of PHR

17:04:53 From Carlos Dionisio Aguirre to Everyone:

@Larisa would be good to receive that update.

17:07:55 From Cheryl Langdon-Orr to Everyone:

Thanks for that update @Larisa Gurnick - ICANN Org

17:08:04 From Cheryl Langdon-Orr to Everyone:

looking forward to the link later today

17:09:08 From Natalia Filina to Everyone:

Reacted to "@Larisa would be goo..." with 👍

17:09:14 From Larisa Gurnick - ICANN Org to Everyone:

Reacted to "looking forward to t..." with 👍

17:09:26 From Cheryl Langdon-Orr to Everyone:

Bye for now then... Another productive call today :- ) Thanks everyone!

17:09:29 From Jessica Puccio - ICANN Org to Everyone:

Thank You !

17:09:34 From Christelle Vaval to Everyone:

Bye all

17:09:37 From Marco Martinelli to Everyone:

Thank you

17:09:37 From Natalia Filina to Everyone:

thank you Evin, Jessica, all!

great meeting

17:09:38 From Benjamin Akinmoyeje to Everyone:

thank you

17:09:45 From Jeffrey Bedser to Everyone:

Reacted to "

thank you Evin, Jes..." with 