

Mapping of Suggestions of World café sessions to current and possible future activities

As part of the 20th Anniversary of the ccNSO, the Celebration Committee organized sessions to look at how the ccNSO will remain relevant in future.

The goal of the forward looking sessions was to engage and involve ccTLD community and others in a conversation on how the ccNSO should evolve for it to remain relevant to the community in the years to come. Participants were asked to share their views on what needs to change, be maintained or even stopped to allow the ccNSO to stand the test of time and remain relevant for ccTLDs and others.

The format for both forward looking sessions was the “world café”: This is an easy-to-use method to stimulate a dialogue around a theme and topics that matter at tables and in sequential rounds, to allow all attendees to participate in the conversation on the topic they would like to discuss with others.

Flowing from the general theme “**how the ccNSO should evolve to remain relevant to the community in 2030.**” Initially participants identified 6 topics:

- Cross Community Involvement
- Trust & Credibility
- Collaboration, Engagement, Community
- ccNSO Relevance to Wider ICANN Community
- Inclusion
- The value of the ccNSO to a ccTLD

Following the initial in-person meeting the Celebration Committee organized a second, completely Virtual Café. Goal of this session was to detail the main outcomes that emerged from the in-person session. The topics were:

- Trends
- GAC-ccNSO relation
- How to Showcase?
- Onboarding

To embed the suggestions in the ccNSO and report back to the community, the Council agreed at its March meeting in San Juan to take the following steps:

- Step 1 - The Council assesses whether each and any of the suggestions is within the scope of the ccNSO and its strategic purpose. If it isn't, it will be discarded.
- Step 2 - If a suggestion is within the scope of the ccNSO, the Council needs to determine whether the suggestion is within the remit of the ccNSO Council or one of the existing ccNSO committees or working groups. If so, the group will need to be informed and should be asked to consider if and how it intends to include it as a work item, and report back to the community through the Council.
- Step 3 - If a suggestion is not within the remit of the Council, a committee or working group, the Council is expected to consider whether it needs to be further explored and included in the portfolio of the ccNSO.
- Step 4 - The Council is advised to report back to the community if and how the various suggestions have been incorporated in the portfolio of activities of the ccNSO.

Finally, given the number of suggestions it is proposed to add one additional step: prioritize the suggestion. Determine if and when to undertake further steps to detail and implement a suggestion. Proposed scale is: high, medium, Low and Don't do (N).

Cross Community Involvement

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
ccNSO & GNSO collaboration isn't of much value, but ccTLD and gTLD registries should have a stronger connection as they share the same environmental factors with little or no competition	Y	Informal exchange members of Council and leadership RySG and RrSG	Council	NA	M
ccTLDs need to be explained clearly across ICANN	Y	When working groups make updates this is always part of the update. Issue Frequency of meetings with other stakeholders	All external facing WG and Committees	Alert	M
As there is high turnover in the GAC, so education needs to be ongoing, participate in the capacity development workshops for instance. Showcasing solutions could be an engagement technique	Y	Ad-hoc participation GAC capacity building sessions. Issue frequency of ccNSO -GAC meetings	ccNSO Council-GAC agenda liaison group, and other Committees and WG	Urge GAC to assign agenda liaison	H

Trust & Credibility: Awareness of emerging technologies

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
Capability around technology and innovation around new technologies. ccNSO should have a leadership role to create a place for invite new technologies into our multi stakeholder world. 40 years out we may be doing something else beyond just the current DNS	In scope: information sharing. Out of scope: R&D	Tech Day presentations, TLD-Ops workshops, incidental ccTLD news or ad-hoc topical sessions	Tech WG, TLD-OPS, MPC, DASC, UAC	Alert	M
If we have a short term view we could fall behind	Y	Presentations are forward looking, considered rather an alert than actionable item	NA	NA	N
This should be a safe place to have conversation around new technologies	Y	It's happening already. Need to maintain safe place	Tech WG, TLD-OPS, MPC, DASC, UAC, Council	Alert	M

Trust & Credibility: Predictability of the ccNSO

No Specific suggestion

Collaboration, Engagement, Community: Buddy System

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
Caribbean that has little islands that may need mentorship	Y	No mentorship	None	renewed OISC	H
We operate a two character TLD, there is no other commonality, the objectives are different	Y	If interpreted as diversity, addressed through explaining ccNSO and variety of ccTLDs. See cross community involvement table	All external facing WG and Committees	Alert	M
From ccNSO we ran a case of mentoring. Someone comes to the ccNSO, in whatever role they have, to try to have mentoring in order to understand the elections, procedures, etc. It would be more motivating for the newcomers to continue participating. Review the prior experience and see what can be done in the future.	Y	No mentorship	None	renewed OISC	H

Collaboration, Engagement, Community: Mentoring

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
Mentoring will help engagement and involvement	Y	No mentorship	None	renewed OISC	H

Collaboration, Engagement, Community: Knowledge transfer

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
ccTLDs in the South Pacific Region need help, a number of islands that can benefit from knowledge transfer	Y	Tech Day, ccNSO Members session have a strong component of knowledge transfer. Because of the comments this is not perceived to be the case. Should be promoted as such. If interpreted as capacity building of individual ccTLD, ccNSO may act as intermediary.	Tech WG, TLD-OPS, MPC, DASC, UAC.	Alert current groups and/or Regional engagement (ICANN and/or ROs)	M
Create a <u>library for case studies</u> . Need to find a place to make knowledge accessible, systematic, and organized	Y	Libraries have been developed for : UA, DNS Abuse and will be for continuous improvement. To be included in new web-site	DASC, UAC, GRC,	Alert other groups, to be included on Website	M
<u>ccNSO library</u> : knowledge repository @	Y	Libraries have been developed for : UA, DNS Abuse and will be for continuous improvement. To be included in new web-site	DASC, UAC, GRC,	Alert other groups, to be included on Website	M
Knowledge sharing is an avenue for ccTLD collaboration	Y	Tech Day, ccNSO Members session have a strong component of knowledge transfer. Because of the comments this is not perceived to be the case. Should be promoted as such. If interpreted as capacity building of individual ccTLD, ccNSO may act as intermediary.	Tech WG, TLD-OPS, MPC, DASC, UAC.	Alert current groups and/or Regional engagement (ICANN and/or ROs)	M
There is a gap in taking the ccTLD knowledge and sharing that into the broader community - we need more channels to share our knowledge - it is relevant <u>beyond just the ccTLD community</u>	Y	All sessions are recorded, announcements are made through mailing lists and newsletter. Social media is not used much.	Tech WG, MPC, new OISC	Alert	L
The ccNSO should have more presentations at regional forums where we can recruit new members. ccTLDs are attendees at these events but apart from the ccNSO update there is not much on programs for participating etc.	Y	The ccNSO usually participates in regional forums when invited.	Councillors	Ask ICANN GSE and RO's to alert organizers of Regional Events that Councillors are available to present.	L

ccNSO Relevance to Wider ICANN Community

Presented similar suggestions as Cross Community Involvement topic.

Inclusion

Presented similar suggestions as Collaboration, Engagement, Community topic.

Value ccNSO

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
Different ccTLDs. Voice towards ICANN, IANA. it is harder to do that on your own. Tech, political, social aspects.	Y	The ccNSO, through its council, committees and working groups, interacts with several ICANN groups and with IANA	Council, MPC, SOPC, DASC, UAC, IGLC?	Alert	L
ccTLDs can share info via ROs. But that is within one region. Via the ccNSO, my ccTLD can reach ccTLDs globally. You can reach the world	Y	When preparing sessions to share information, regional diversity is one of the principles.	Tech WG, TLD-OPS, MPC, DASC, UAC.	Alert current groups and ROs	M
Collaboration, for the benefit of ccTLDs. That is what the ccNSO is.	Y	Main driver of the work of the ccNSO	All	Alert	L

Trends

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
Technology How competing technologies may affect the DNS. Alternative technologies. Accelerated with AI. <ul style="list-style-type: none">Social media is a big factor and challenge for ccTLDs, especially regarding IDNs. punycode is challenging for the user experience	Y	Tech Day presentations. UAC is tasked to liaise with UASG and share information regarding UA, which include IDNs	Tech WG, UAC	Alert	L
Security - Something should be done to make the DNS safer for all of us	Y	Incidental Presentation, SSAC material. DASC	Tech WG, TLD-OPS, DASC	Alert	L
Governance - Pressures on multistakeholder. Is it moving towards multilateralism?	Y	Topical sessions @ members meeting, cross-community sessions,	IGLC	Alert	L

GAC-relations

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
Distinguish between GAC and relation with individual GAC-member. Relation with GAC-member important for individual ccTLDs, relation with GAC less of interest.	Y	The ccNSO could encourage ccTLDs to meet and keep good relationships with their GAC representatives.	ccNSO Council-GAC agenda liaison group	Urge GAC to assign agenda liaison	H
GAC to produce consensus positions on public interest topics. Focusing on gTLDs. Focus on ccTLD sovereign/national matter (not ICANN's remit)	N	NA	NA	NA	N
Bilateral topics (Government- ccTLD) not discussed at GAC-level.	N	NA	NA	NA	N
ccTLD as information source for GAC	Y	Ad-hoc participation GAC capacity building sessions. Issue frequency of ccNSO -GAC meetings	ccNSO Council-GAC agenda liaison group, and other Committees and WG	Urge GAC to assign agenda liaison	H

Showcasing

Confirming what was discussed in Hamburg

Onboarding

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign, Alert or Create?	Priority? (H,M,L,N)
No new insights. Need for new people	Y	No easy process to onboard newcomers and/or new active participation to the ccNSO activities.	None	renewed OISC	H
There needs to be a formal process for onboarding. Mentor to be recruited for onboarding newcomers. Have more material on ICANN to learn.	Y	Incidental on-boarding newcomers webinar	None	Renewed OISC	H