

Mapping of Suggestions of World café sessions to current and possible future activities

As part of the 20th Anniversary of the ccNSO, the Celebration Committee organized sessions to look at how the ccNSO will remain relevant in future.

The goal of the forward looking sessions was to engage and involve ccTLD community and others in a conversation on how the ccNSO should evolve for it to remain relevant to the community in the years to come. Participants were asked to share their views on what needs to change, be maintained or even stopped to allow the ccNSO to stand the test of time and remain relevant for ccTLDs and others.

The format for both forward looking sessions was the “world café”: This is an easy-to-use method to stimulate a dialogue around a theme and topics that matter at tables and in sequential rounds, to allow all attendees to participate in the conversation on the topic they would like to discuss with others.

Flowing from the general theme “**how the ccNSO should evolve to remain relevant to the community in 2030.**” Initially participants identified 6 topics:

- Cross Community Involvement
- Trust & Credibility
- Collaboration, Engagement, Community
- ccNSO Relevance to Wider ICANN Community
- Inclusion
- The value of the ccNSO to a ccTLD

Following the initial in-person meeting the Celebration Committee organized a second, completely Virtual Café. Goal of this session was to detail the main outcomes that emerged from the in-person session. The topics were:

- Trends
- GAC-ccNSO relation
- How to Showcase?
- Onboarding

To embed the suggestions in the ccNSO and report back to the community, the Council agreed at its March meeting in San Juan to take the following steps:

- Step 1 - The Council assesses whether each and any of the suggestions is within the scope of the ccNSO and its strategic purpose. If it isn't, it will be discarded.
- Step 2 - If a suggestion is within the scope of the ccNSO, the Council needs to determine whether the suggestion is within the remit of the ccNSO Council or one of the existing ccNSO committees or working groups. If so, the group will need to be informed and should be asked to consider if and how it intends to include it as a work item, and report back to the community through the Council.

- Step 3 - If a suggestion is not within the remit of the Council, a committee or working group, the Council is expected to consider whether it needs to be further explored and included in the portfolio of the ccNSO.
- Step 4 - The Council is advised to report back to the community if and how the various suggestions have been incorporated in the portfolio of activities of the ccNSO.

Finally, given the number of suggestions it is proposed to add one additional step: prioritize the suggestion. Determine if and when to undertake further steps to detail and implement a suggestion. Proposed scale is: high, medium, Low and Don't do (N).

Cross Community Involvement

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee?	Assign to or Create?	Priority? (H,M,L,N)
ccNSO & GNSO collaboration isn't of much value, but ccTLD and gTLD registries should have a stronger connection as they share the same environmental factors with little or no competition		Informal exchange members of Council and leadership RySG and RrSG	Council	NA	
ccTLDs need to be explained clearly across ICANN					
As there is high turnover in the GAC, so education needs to be ongoing, participate in the capacity		Ad-hoc participation GAC capacity building sessions		ccNSO Council-GAC agenda liaison group	

development workshops for instance. Showcasing solutions could be an engagement technique					
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Trust & Credibility: Awareness of emerging technologies

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee	Assign to or Create?	Priority? (H,M,L,N)
Capability around technology and innovation around new technologies. ccNSO should have a leadership role to create a place for invite new technologies into our multi stakeholder world. 40 years out we may be doing something else beyond just the current DNS		Tech Day presentations, incidental ccTLD news or ad-hoc topical sessions			
If we have a short term view we could fall behind					
This should be a safe place to have conversation around new technologies					

Trust & Credibility: Predictability of the ccNSO

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee	Assign to or Create?	Priority? (H,M,L,N)
No Specific suggestion					

Collaboration, Engagement, Community: Buddy System

Suggestion	In Scope of the ccNSO?	Current Status	(Current)WG or Committee	Assign to or Create?	Priority? (H,M,L,N)
Caribbean that has little islands that may need mentorship					
We operate a two character TLD, there is no other commonality, the objectives are different					
From ccNSO we ran a case of mentoring. Someone comes to the ccNSO, in whatever role they have, to try to have mentoring in order to understand the elections, procedures, etc. It would be more motivating for the newcomers to continue participating. Review the prior experience					

and see what can be done in the future.					
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Collaboration, Engagement, Community: Mentoring

Suggestion	In Scope of the ccNSO?	Current Status	(Current)WG or Committee	Assign to or Create?	Priority? (H,M,L,N)
Mentoring will help engagement and involvement					

Collaboration, Engagement, Community: Knowledge transfer

Suggestion	In Scope of the ccNSO?	Current Status	WG or Committee	Assign to	Priority? (H,M,L,N)
ccTLDs in the South Pacific Region need help, a number of islands that can benefit from knowledge transfer					
Create a <u>library for case studies</u> . Need to find a place to make knowledge accessible, systematic, and organized					
<u>ccNSO library</u> : knowledge repository @					

Knowledge sharing is an avenue for ccTLD collaboration					
There is a gap in taking the ccTLD knowledge and sharing that into the broader community - we need more channels to share our knowledge - it is relevant beyond just the ccTLD community					
The ccNSO should have more presentations at regional forums where we can recruit new members. ccTLDs are attendees at these events but apart from the ccNSO update there is not much on programs for participating etc.					

ccNSO Relevance to Wider ICANN Community

Presented similar suggestions as Cross Community Involvement topic.

Inclusion

Presented similar suggestions as Collaboration, Engagement, Community topic.

Value ccNSO

Suggestion	In Scope of the ccNSO?	Current Status	(Cuirrent) WG or Committee	Assign to	Priority? (H,M,L,N)
different ccTLDs. Voice towards ICANN, IANA. it is harder to do that on your own. Tech, political, social aspects.					
ccTLDs can share info via ROs. But that is within one region. Via the ccNSO, my ccTLD can reach ccTLDs globally. You can reach the world					
Collaboration, for the benefit of ccTLDs. That is what the ccNSO is.					

Trends

Suggestion	In Scope of the ccNSO?	Current Status	(Current)WG or Committee	Assign to or Create?	Priority? (H,M,L, N)
<p>Technology How competing technologies may affect the DNS. Alternative technologies. Accelerated with AI.</p> <ul style="list-style-type: none"> • Social media is a big factor and 		Tech Day presentations.			

challenge for ccTLDs, especially regarding IDNs. punycode is challenging for the user experience					
Security - Something should be done to make the DNS safer for all of us		Incidental Presentation, SSAC material			
Governance – Pressures on multistakeholder. Is it moving towards multilateralism?		Topical sessions @ members meeting, cross- community sessions,	IGLC		

GAC -relations

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee	Assign to or Create?	Priority? (H,M,L,N)
Distinguish between GAC and relation with individual GAC-member. Relation with GAC-member important for individual ccTLDs, relation with GAC less of interest.					
GAC to produce consensus positions on public interest					

topics. Focusing on gTLDs. Focus on ccTLD sovereign/national matter (not ICANN's remit)					
Bilateral topics (Government- ccTLD) not discussed at GAC-level.					
ccTLD as information source for GAC					

Showcasing

Confirming what was discussed in Hamburg

Onboarding

Suggestion	In Scope of the ccNSO?	Current Status	(Current) WG or Committee	Assign to or Create?	Priority (H,M,L,N)
No new insights. Need for new people					
There needs to be a formal process for onboarding. Mentor to be recruited for onboarding newcomers. Have more material on ICANN to learn.		Incidental on-boarding newcomers webinar		Renewed OISC	