BC Meeting Report, Segment 3 of 3
Tuesday, June 21st 2011, Afternoon Session

Due to other commitments on Constituency Day, the Executive Committee had organized a modified schedule for the meetings during Singapore. The BC met in several segments, beginning with Sunday. This report addresses Tuesday's afternoon segment.

Attendees:

Marilyn Cade	Kulsum Khan	Mikey O'Connor
Steve DelBianco	Chris Chaplow	Fred Felman
Chris Chaplow	Jonathan	Ayesha Hassan
John Berard	Matkowsky	Susan Kawaguchi
Zahid Jamil	Philip Corwin	Jeff Brueggeman
Benedetta Rossi	Mari Jo Keukelaar	Scott McCormick
Ron Andruff	Lynn Goodendorf	Andrew Mack
Mike Rodenbaugh	Christoph Steck	

Special Guest Speakers – ICANN SSR:
Patrick Jones, ICANN
Jeff Moss, ICANN

Compliance Team:
Maguy Serad, Compliance Team
Pam Little, Compliance Team
Carlos Alvarez, Compliance Team
Khalil Rasheed, Compliance Team
Stacy Burnette, Compliance Team

1. Introduction and Agenda Review

Benedetta Rossi, BC Secretariat took a roll call, and circulated a sign In document in the room. She turned the meeting over to Marilyn Cade, BC Chair. The BC meeting resumed after a BC members only lunch meeting where an informal discussion took place with the BC's Nominating Committee Representatives: Mike Roberts and Chris Martin. This meeting was an off the record, members only segment, and was not recorded.

The CSG reconvened from 2pm to 3pm with the WHOIS Review Team. A separate report is provided for that meeting, and is posted to all three constituencies, courtesy of the BC Secretariat. Marilyn Cade described the agenda for the BC meeting, noted that there were two outside speaker groups, and introduced the ICANN compliance team, and turned the meeting over to the first speaker: the head of the Compliance Team, Maguy Serad.

2. Compliance Team Presentation

Maguy Serad (Maguy), new head of the ICANN Compliance Team, introduced herself and her team members to the Business Constituency. She explained that she is not a lawyer, but the strength she brings to the team is her contractual compliance background, her processes, organizational skill set and her business experience. She previously worked in the automotive industry, but several members of her team are lawyers.

Maguy joined the compliance team two months before, and in this time has been focusing on understanding the ICANN model, and on supporting the compliance team who has been running for

one year understaffed. The first initiative that Maguy promoted was extra staffing to the Compliance Team which is now composed by 8 full time employees, and has had approval for 3

more full time employees in 2012, once the job descriptions have been finalized. Maguy's perspective is that staffing is not always the answer though, and she wants to focus on operational effectiveness, looking at the organization and see how to leverage the skill sets present in the organization to maximize results for the future, even with the upcoming roll out of the new gTLDs.

Processes are also part of the operational effectiveness plan, and the Compliance Team is currently revisiting them to ensure they have clear roles and responsibilities, to then publish them. The third part of the plan is tools.

Maguy stressed the importance of WHOIS, and that the Compliance Team has put a lot of focus on it. Khalil Rasheed, Compliance Team member, has recently been promoted to the Senior Manager of WHOIS. Khalil is now fully accountable for the WHOIS area, for accountability, oversight, outreach with the communities and tools. He is looking at the WHOIS model as a whole instead of only during audits, monitoring or just issues. Ultimately he will strategize what the best way is to deliver contractual compliance for WHOIS.

The other area of WHOIS compliance that has been applied recently is an update to Port 43 access monitoring. And in the past the Compliance team did it from ICANN IP address, whereas now they have implemented the idea of not using an ICANN address in order to get the user's experience. Both are now monitored to ensure they are receiving consistent and valid information. Another tool that they use is the WDPRS which is the WHOIS data reporting system. The data is logged in the system to show who is compliant, but it's also used to help the team manage all of the information. Some enhancements are underway for this tool, but the team is also looking at the bigger picture to understand if it's the right tool to sustain them in the future or whether it needs to be replaced.

Communication also needs to be enhanced in the future, and Maguy finished her presentation stressing the importance in communication within the community, stating that if anyone has any questions or concerns to please address her personally.

BC Members had the opportunity to ask the Compliance Team some questions, and the result was that everyone underlined the importance of working together, and for the Compliance Team to avoid forgetting about the Working Groups when asking for opinions and advice moving forward.

1. **SSR & DSSA**

The second topic of the afternoon BC session: stability, security and resiliency across the Internet areas that ICANN influences. The Chair introduced two BC speakers: Jeff Brueggeman (Jeff) from AT&T, BC Member and CSG Representative for the SSR RT. And Scott McCormick (Scott), BC rep to the DSSR. She also noted that Mikey O'Connor, in his individual capacity is the acting co chair, and may offer personal comments in that capacity.

Jeff: Update on the status of the SSR RT since the San Francisco meeting. SSR broke into Working Groups to divide the work, review and analyze the documentation. At this stage, the different Working Groups are coming together to think about how the report should be structured.

Present approach: structured under three categories:
1) What is ICANN's role on enhancing security, stability and resiliency given its limited technical mission. They are getting input from the community regarding this issue, and how ICANN itself has defined its responsibilities particularly in the SSR plan.
2) ICANN's security plan, and its effectiveness.
3) Existing and emerging threats to the DNS.

Scott: DSSA: The DSSA started a couple of weeks before and during this time they mainly focused on making sure they understood every section of its charter, and they are now ready to launch work. They have a working session during Singapore on Thursday June 23rd at 10:30am until 12pm.

2. Interaction with Jeff Moss, ICANN's VP and Chief Security Officer/Patrick Jones:

Jeff Moss, the founder of DEF CON and newly appointed Vice President and Chief Security Officer of ICANN, spoke to the BC about his role within ICANN. He dedicates time to the Department of Homeland Security, and is on the Homeland Security Advisory Council, which is where he was recruited to join ICANN. He is interested in having a global scope, so ICANN was appealing to him since he likes being involved in groups that represent a global view and realize that there are many competing interests and no perfect solution.

Jeff Moss mentioned that what he wants to achieve within the security organization is to be a business enabler. He has an open door policy, meaning that he welcomes anyone to come and speak to him to share ideas or concerns. Marilyn then opened the floor for questions from BC Members. A couple of BC members addressed questions to Jeff Moss, asking him what he perceived his role to be within the organization. Jeff initially perceives the role as 30% internally focused with normal IT controls, policies and dealing with the business of ICANN the company, not ICANN the community. Jeff sees the rest of his time being consumed externally, facing issues of ICANN, the community.

Patrick Jones, ICANN staff: joined Jeff for this discussion. Patrick stated that while SSR is very important, and Jeff mentioned its importance as well, it's important to keep in mind that this DSSR Working Group was a cross community reaction; ICANN staff want to be supportive and help facilitate they do not want to be seen as trying to drive the direction for this group.

Marilyn: Mentioned that the DSSA Group is vitally important, and that everyone is going to learn a lot from it. She stressed the fact that this set of issues is vitally important since one of ICANN's core activities is to support secure and stable operation, and that the BC's first priority is security and stability.

3. Council Topics Update

Steve DelBianco, Vice Chair Policy Coordination,[Steve] went through the Policy Calendar which was previously distributed to BC Members at the closed session on Sunday, for any changes to be highlighted. The only motion that was mentioned was the resolution of the adoption of the IRTP-B Final Report of Recommendation.

The main issue that concerns the BC and CSG is the issue of "result C" in the Report, which was the way UDRP mentioned. If only the BC and IPC vote against it, the motion will go through.

Councilors were asked to talk to ISPCP and IPC and develop a strategy to see how to move forward. This was the only issue raised by members or officers with the IRTP Report.

4. **BC Participation in Workshops/ Sessions**

The Agenda for the remaining sessions for the week was reviewed/ and BC Members were invited to advise of which sessions they will attend.

5. **Discussion of Topics for the Public Forum**

Members were asked to propose topics they would like see on the Public Forum Agenda, so that these can be nominated for consideration.   Four topics were suggested: the definition of public interest, ATRT, .NET renewal and the budget. The Chair will submit these proposed topics to Tony Holmes, CSG coordinator for the Singapore meeting.

The meeting was adjourned.