## WHOIS ACCURACY PROGRAM SPECIFICATION

Registrar agrees to implement the requirements set forth in this Specification, as well as any commercially practical updates to this Specification that are developed by ICANN in consultation with the Registrar Stakeholder Group during the Term of the RAA. Registrar also agrees to implement changes to this Specification that become binding on Registrar as Consensus Policies or under the amendment process specified in the RAA.

1.  Except as provided for in section 3 below, prior to allowing new registrations to resolve, Registrar will:

    a.  Validate the presence of data for all fields required under Subsection 3.3.1.

    b.  Validate that all email addresses are in the proper format according to RFC 5322 (or its successors).

    c.  Validate that telephone numbers are in the proper format according to the ITU-T E.123 notation for international telephone numbers (or its successors).

    d.  Validate that postal addresses are in a proper format for the applicable country or territory as defined in UPU S42 address templates (as they may be updated) or other standard formats.

    e.  Validate that all postal address fields are consistent across fields (for example: street exists in city, city exists in state/province, city matches postal code) where such information is made available to Registrars.

    f.  Verify the Registered Name Holder's email address by sending an email requiring an affirmative response through a tool-based authentication method such as providing a unique code that must be returned in a manner designated by the Registrar. If Registrar does not receive an affirmative response, Registrar shall either verify the contact information manually or [suspend] the registration request.

    g.  Verify the Registered Name Holder's telephone number by either (i) calling or sending an SMS to the Registered Name Holder's telephone number providing a unique code that must be returned in a manner designated by the Registrar; or (ii) calling the Registered Name Holder's telephone number and requiring the Registered Name Holder to provide a unique code that was sent to the Registered Name Holder via web, email or postal mail. If Registrar does not receive an affirmative response, Registrar shall either verify the contact information manually or cancel the registration request.

2.  Except as provided in Section 3 below, within fifteen (15) calendar days after receiving any changes to contact information in Whois, Registrar will validate/verify the changed fields in the manner specified in Section 1 above.

3.  Registrar is not required to perform the above validation/verification procedures in Section

1(a) through 1(g) above, if Registrar has already successfully completed the validation/verification procedures on the identical contact information at any time within the preceding 12 months.

4.  Registrar must re-verify the Registered Name Holder's email address at least once every 12 months as described in Section 1.f (for example by requiring an affirmative response to a Whois Data Reminder Policy notice).

5.  Upon the occurrence of a Registered Name Holder's willful provision of inaccurate or unreliable WHOIS information, its willful failure promptly to update information provided to Registrar, or its failure to respond for over fifteen (15) calendar days to inquiries by Registrar concerning the accuracy of contact details associated with the Registered Name Holder's registration, Registrar shall either terminate the Registered Name Holder's Registration or place such registration on clientHold and clientTransferProhibited.