

Inaugural Meeting - Agenda

- **Existing continuous improvement activities of each Organizational Structure** — CIP-CCG Representatives (25 minutes)
- **Five Draft Principles: Continuous Improvement Program Framework for ICANN Structures** — Evin Erdoğdu and Sherwood Moore, ICANN org (20 minutes)
 - Overview of draft CIP Principles, Criteria, and Indicators for their rationale
- **Logistics for next CIP-CCG meeting focused on the draft Principles and Criteria for the CIP Framework** — Evin Erdoğdu, ICANN org (10 minutes)
- **Updates to ToR, timeline and work plan** — Evin Erdoğdu, ICANN org (3 minutes)
- **AOB and next steps** — ICANN org (2 minutes)

CIP Framework Considerations

Recommendation 3.6 states “ICANN org shall work with each SO/AC/NC to establish a continuous improvement program [that shares] a common base between all SOs, ACs, and the NomCom but will also allow for customization so as to best meet the needs of each individual SO/AC/NomCom.


Principles / Criteria Framework: consists of principles, criteria, and indicators:

- **Principles** describe the objectives of the Continuous Improvement Program. They define what the CIP is fundamentally trying to do.
- **Criteria** are the conditions that need to be met in order to comply with a principle. Criteria define how a principle will be achieved, without themselves being a measure of performance.
- **Indicators** define what the CIP will measure to assess whether or not criteria are being met. Indicators can include metrics, assessments, and or new processes put in place to meet a criteria.

Defining Principles of the CIP

Article 4.4. of the [ICANN Bylaws](#) calls for Organizational Reviews to assess the effectiveness of ICANN's supporting organizations and advisory committees, including:

(i) whether that organization, council or committee has a continuing purpose in the ICANN structure.

 *(ii) if so, whether any change in structure or operations is desirable to improve its effectiveness.*

(iii) whether that organization, council or committee is accountable to its constituencies, stakeholder groups, organizations and other stakeholders.

Defining Principles of the CIP can be as straightforward as restating (i), (ii), and (iii) as principles. **For example:**

Principles to Criteria Example

Example of a Potential Principle:

- The operations of SO, AC, or NomCom are efficient.

Examples of Potential Criteria:

- Each structure has a process for planning and setting priorities.
- Each structure efficiently assesses inputs related to their scope of responsibility.
- Each structure efficiently develops and recommends outputs relevant to their purpose (policy development, support policies, leadership placement).
- Each structure's outputs are implemented efficiently and implementation of outputs is monitored.

Principles to Criteria to Indicators Example

Example of a Potential Principle:

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Examples of Potential Criteria:

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Examples of Potential Indicator for Criteria: “Each structure has a process for planning and setting priorities.

- Yes.
- If No, indicator could be to develop a process.

Current Objectives of Organizational Reviews

Source: Article 4.4 of the [ICANN Bylaws](#)

- (i) whether that organization, council or committee has a continuing purpose in the ICANN structure.
- (ii) if so, whether any change in structure or operations is desirable to improve its effectiveness.
- (iii) whether that organization, council or committee is accountable to its constituencies, stakeholder groups, organizations and other stakeholders.

ICANN Principles of Continuous Improvement

Historically, ICANN [Organizational Reviews](#) have asked whether the Supporting Organizations (SOs), Advisory Committees (ACs), and the Nominating Committee (NomCom) have a continuing purpose within the ICANN community. Rather than articulating this as a single principle, ICANN org proposes it as an overarching consideration that is addressed through five separate principles that would guide the successful execution of the Continuous Improvement Program (CIP).

Principle 1: The SO, AC, or NomCom is efficiently fulfilling its purpose.

Principle 2: The structures of SO, AC, or NomCom are effective.

Principle 3: The operations of SO, AC, or NomCom are efficient.

Principle 4: The SO, AC, or NomCom is accountable to the wider ICANN community, its organizations, committees, constituencies, and stakeholder groups.

Principle 5: The ICANN community collaborates efficiently to further the mission of ICANN and the effectiveness of the ICANN multistakeholder model.

CIP-CCG meeting during ICANN79

Wednesday, March 6 @ 14:30 UTC (10:30 am local time)

Collaborative meeting with advance homework:

- Jamboards per Principle
- Homework via CIP-CCG list
- Brainstorm based on current CI activities to form criteria for each SO/AC/NomCom



**After ICANN79
(second quarter 2024)**

Community reps go to their groups to update them on CIP-CCG and criteria applicable to their SOACs, gather feedback for framework.

Continuous Improvement Program Roadmap



Initial development phase of CIP Framework, 12-month estimation, concluding by Dec 2024



Board consideration of CIP pilot and progress made towards evolving Organizational Reviews

CIP Assessment Period 2 estimated to begin in 2028

Conclude at the end of 2030 (3 years)

NOV 2024

DEC 2024

JAN 2025

FEB-MAY 2025

JUN 2025

DEC 2027

JAN 2028

DEC 2030



CIP Framework published for Public Comment

CIP Assessment Period 1

estimated to begin upon adoption of the Framework

Conclude at the end of 2027 (3 years)



The results of the CIP assessments will inform the Holistic Review