

SO/AC Affiliation	Name	Membership Level	Existing Continuous Improvement Activities	Working Group(s)? Y/N	Publicly available? Y/N	Examples of challenges and improvements
At-Large Advisory Committee (ALAC)	Cheryl Langdon-Orr Bukola Oronti	Representative Alternate	See the <a href="#">ALAC / At-Large CIP Wiki page</a> for links and further details listed:- 1. Implementation of all accepted 'community' AC/SO recommendations from the 2nd At-Large Review; see also ALAC and At-Large Improvements WGs and, in particular- At-Large Structure (ALS) Mobilization - Report Unaffiliated Individual Member Mobilization - Report 2. Metrics (Rec 16) - the establishment and collection of consistent performance metrics; Implementation of relevant WS2 Recommendations - ALAC and At-Large - WS2 Wiki Space 3. Regular review of and updating as required of the ALAC Rules of Procedure (RoP) 4. Evolution of the ALAC's foundation of key Work Teams, the Consolidated Policy Working Group (CPWG); Operations Finance and Budget Working Group (OPF-WG); and the Sub Committee on Outreach and Engagement (O and E) to ensure more complete and effective engagement of all serving ALAC Members. 5. Investigation of the effectiveness of messaging methodologies for outreach and engagement with the current exploration of the At-Large Loop 6. Exploration into more effective and efficient Capacity	Y	Y	Demonstrable improvements for the ALAC / At-Large community, in terms of 'fitness for purpose' and the 'continuing role of the ALAC / At-Large, as well as various efficiencies and effectiveness, have been seen as a result of current CIP activities listed 1, 2, 3, 4 and 6; 5 messaging methodologies and the 'At-Large Loop' is a test-bed situation and at this stage the process is too early to make assumptions on specific improvements, but the hypothesis is the community should be able to reliably assess and assume the most suitable communication approach for various messaging efforts as a result of the program. CHALLENGES include matters around the implementation of Rec 16 -of the 2nd At-Large Review, see the <a href="#">ALAC / At-Large CIP Wiki page</a> for links and further details on this.
Governmental Advisory Committee (GAC)	Tracy Hackshaw	Representative	Ex. GAC: <a href="#">GAC Operating Principles Evolution Working Group</a>			
Root Server System Advisory Committee (RSSAC)	Naveed Bin Rais Erum Welling	Representative Alternate	<a href="#">org/pages/viewpage.action?pageId=120820189</a>  In addition, efforts are in progress to engage more actively with the rest of ICANN and its Community as a result of recommendation 5 from RSSAC2 Review.  Many procedural and operational improvements have recently been made by RSSAC such as making all RSSAC meetings open to public to participate as observers, moving to the model of chair and vice-chair instead of having two co-chairs such that chair and vice-chair end terms in different years to allow continuity of leadership. RSSAC000, which defines the operational procedures of RSSAC, periodically updated to reflect such changes. The latest version of RSSAC000v8 has been published on Jan 15, 2024  RSSAC Caucus membership committee periodically assesses the individual engagement of RSSAC Caucus members. <a href="https://www.icann.org/en/system/files/correspondence/osborn-to-sataki-16jun23-en.pdf">https://www.icann.org/en/system/files/correspondence/osborn-to-sataki-16jun23-en.pdf</a>	Y	Y	Focus on continued resiliency of the root server system and provide appropriate level of transparency.

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Generic Names Supporting Organization (GNSO) Council	Manju Chen	Representative	<p>Pursuant to the <a href="#">CCOICI Framework (29 June 2021)</a>, the GNSO Council created the Committee for Overseeing and Implementing Continuous Improvement (CCOICI) as the first step of a pilot to allow for a more limited rollout of the GNSO Framework, rather than an immediate implementation of the whole Framework, should the Council and GNSO community decide that it is worthwhile to continue. The objective of the CCOICI was to create a framework that allows for the continuous scoping and execution of projects that are focused on GNSO's structural, procedural, and process improvements. Please refer to the <a href="#">Charter</a> for further details.</p> <p>Subsequently, the CCOICI worked on and delivered recommendations to the GNSO Council on three topics: 1) GNSO Working Group Self-Assessment Requirements; 2) GNSO Statement of Interest (SOI) Requirements; and 3) Assessment of Accountability Work Stream 2 implementation status and ranking of recommendations to help inform the prioritization by the Community Coordination Group. The CCOICI handled the first two topics directly while launching a Task Force (TF) to review and provide recommendations on GNSO SOI Requirements.</p> <p>Regarding CCOICI structure and the handling of these three tasks, and in consideration of the efficiency of the structure and mechanism, the CCOICI is currently conducting a survey of each SG/C to evaluate if the Council and GNSO community see value in continuing the use of the CCOICI Framework.</p>	N	Y	<p>Challenges: lack of clarity in the CCOICI charter regarding how to proceed when the committee or Task Force are unable to reach consensus on certain recommendations.</p> <p>Improvements: GNSO WG Self-Assessment Requirements</p>

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Nominating Committee (NomCom)	Tijani Ben Jemaa	Representative	<p>3 of the 5 subcommittees the NomCom forms each year are for continuous improvement of its activities and processes.</p> <p>In fact, the Recommendation sub-committee reviews all the NomCom activities and processes of the considered year and issues a report in which it outlines the issues met during the NomCom activities and proposes solutions to avoid unsuitable problems or/and to improve the NomCom performance for the upcoming years, which report is reviewed, modified if necessary and approved by the whole NomCom delegates.</p> <p>The application sub-committee reviews each year, prior to the application period, the application questions for all considered positions according to the recommendations of the previous year and update them as necessary.</p> <p>The assessment &amp; Interviews Sub-Committee reviews each year the interview questions and matrix as well as the selection meeting questions for all considered positions according to the recommendations of the previous year and update them as necessary.</p> <p>So, for the NomCom, there is an effective continuous improvement process that can for sure be improved. Ex: NomCom Standing Committee (to be established in 2024), NomCom Operating Procedures</p>	Y	N	
African Regional At-Large Organization (AFRALO)	Bram Fudzulani	Representative	<p><b>1. AFRALO Rules of Procedure (RoP) Review Working Group</b> The Leadership of AFRALO considered the comments that were made with regards to review of our rules of procedure and proposed a 2 phase approach to reviewing the RoP, the first phase will address the specific aspect of our RoP to bring some clarity on certain section of the current rules of procedure.</p> <p>The first phase of the review shall focus on the following:</p> <ul style="list-style-type: none"> <li>- Provide clarity on the nomination process including who can be nominated and who can nominate</li> <li>- Provide further clarity on the ALS accreditation process</li> </ul>	Y	<a href="#">AFRALO RoP WG Wiki</a>	

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	Chokri Ben Romdhane	Alternate	including timelines - Address any other editorial changes that could make the RoP much comprehensible			
Asian, Australasian, and Pacific Islands Regional At-Large Organization (APRALO)	Amrita Choudhury	Representative	<b>1. APRALO Rules of Procedure (RoP) Review Working Group</b> Review, implementation of accepted relevant recommendations from the 2nd At-Large Review, in particular via: --The At-Large Structure (ALS) Mobilization Working Party Report --The Unaffiliated Individual Member (UIM) Mobilization Working Party Report Consideration of learnings from growth of APRALO, past, ongoing RALO administration issues, and future-proofing where feasible	Y	Y <a href="#">AP-RoP-WG Wiki</a>	<u>Challenges</u> a) Some outdated provisions needing updating b) Lack of needed provisions (i.e. gaps) to boost RALO administration  <u>Improvements:</u> a) Improvements to RALO governance & administration - Meetings, Communication channel, Selection procedure b) identification of criteria for leadership candidates, and Selectee responsibilities c) Mobilization of At-Large Structures (ALSes) and Individual Members (IMs) d) Identification of Metrics (Rec 16 of 2nd At-Large Review)
	Justine Chew	Alternate	<b>2. APRALO Policy Forum</b> Implementation of RALO engagement on APRALO Priorities as informed by ICANN's Operating Priorities and APRALO Members, updated from time to time. Engagement focuses on consideration of ICANN policy development / implementation, especially those with specific impact or interest to the AP Region, as well as capacity building.	Y	Y <a href="#">APF Wiki</a>	<u>Challenges:</u> a) Lack of awareness, knowledge of ICANN issues b) Lack of communication specially on policy issues c) Lack of resources - time, subject matter experts d) Lack of tools for useful metrics data capture, assessment and leverage  <u>Improvements:</u> a) Implementation & periodic review of activities targeted at both capacity building of APRALO Community members and policy discussions aligned to APRALO Priorities (in line with ICANN, At-large priorities) such as: Single Topic Webinars or policy consultations, Fireside Chats, Town Hall meeting to seek periodic input on biannual plans  b) Activities are designed to either share knowledge and/or gather RALO input for various channels - CPWG, RALO statement development, other WGs/IRTs etc.

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			<p><b>3. APRALO General Assembly (GA)</b> The APRALO GA is usually organized as a face-to-face or hybrid activity that brings together all the active members of APRALO. It is organized once about 5 years. The most recent GA was organized in Sep 2023 at Istanbul.</p> <p><i>One additional observation made about the General Assembly cycle of At-Large notes that AP's last GA was in Nov 2017 - 6 years prior to the 2023 Istanbul meeting (noting further that this meeting was unassociated with an ICANN Meeting as such and that the Board Meeting being held at the venue in the days before the GA did not result in other than 3 Board members interacting with the attendees; apparently this was a lack of communication issue. This alteration to the GA schedule has now set a precedent for APRALO to possibly have more regular gatherings 'out of synch' with public meetings - an issue especially as the region is so diverse and noting that our region is without the same benefits of more regular ICANN meetings being held within the region. This is a real loss to our region as where a GA can be associated with an ICANN Public meeting there is greater opportunity for deeper understanding about the ICANN community and its processes, and where APRALO fits into the scheme of things by our Members.</i></p>	Y  Ad Hoc WG	Y.  <a href="#">Ad-Hoc WG Wiki</a>  <a href="#">AP-GA Agenda</a>	<p><u>Challenges:</u> a) Reduced community cohesion and effectiveness, especially given the break due to the global pandemic b) Low awareness of the APRALO community on regional policy priorities as well as overall ICANN policy priorities c) Limited knowledge of the APRALO community on specific issues such as the forthcoming Round of new gTLDs d) Relative unfamiliarity of the membership &amp; functions of key ICANN structures such as the ICANN Board</p> <p><u>Improvements</u> APRALO General Assemblies, including the last one in 2023 at Istanbul, allows the APRALO community to re-orient itself to the evolving challenges that the ICANN At-Large Community faces. Specifically, the 2023 GA achieved the following:  a) Rejuvenated community cohesion and effectiveness by face-to-face engagement and collaboratively working on tasks b) Enhanced its awareness on key regional policy topics through working sessions c) A special session on the forthcoming round of new gTLDs enhanced the community's understanding of the different dimensions of the round d) Through interactions with the ICANN Board members, the APRALO community enhanced its</p>
European Regional At-Large Organization (EURALO)	Sebastien Bachollet Natalia Filina	Representative Alternate	<p>EURALO Rules of Procedure (RoP)</p> <p>Review, implementation of accepted relevant recommendations from the 2nd At-Large Review, in particular via:</p> <p>The At-Large Structure (ALS) Mobilization Working Party Report The Unaffiliated Individual Member (UIM) Mobilization Working Party Report Consideration of learnings from growth of EURALO, past, ongoing RALO administration issues, and futureproofing where feasible</p> <p>EURALO organized the 2023 election for the EURALO Board (2024-2025) based on the new (and first) ROP</p>	N	EURALO ROP	<p><a href="#">Procedures and Policies</a></p>
Latin American and Caribbean Islands Regional	Carlos Aguirre	Representative		y	y	

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At-Large Organization (LACRALO)	Christelle Vaval	Alternate	LACRALO Governance WG is in LAC Region the WG is charged to study, develop and implemented changes in the regional policies and adecuate this with ROPs. Usually works remotelly each month. The main topics that are currently under analysis are: metrics on participation, the inclusion of the individual users, and give solution to a big problem of different languages in a region dominated by Spanish speakers. Some English speakers leaders feel being discriminated. Similar situation occurs in some cases when the spanish speakers have to express themselves in an English environment. We believe that with the improvement of the simultaneous translations (at least in the five UN languages + portuguese) represent a priority to include more actors to actively participate in the ICANN community.			Challenges: -Improve the regional comunication -Improve the participation specially in policy matters - Achieve common goals among the different subregions (wich is difficult due to different cultures, languages, time zone and priorities) Improvements : In the last GA (Cancun ICANN meeting) the region work the concept Policy First trying to impulse leaders to participate on ALAC WG & Regional WG- Also we have a great UA WG working on its important issue- Our Key words for the next four years period are : Re-connect - Re-evolve - Re-Boost.
North American Regional At-Large Organization (NARALO)	Alan Greenberg	Representative	Current activity: review of our rules of procedure. The rules of procedure have been updated relatively recently but they need a little cleanup. Same for a number of other documents which go under various different names, like rules for meetings that have not been touched since 2007. Informal activity: what can we do to communicate better with our communities? the team board 11-00-2020 emssection	N		Improvement: Everything in the accountability req Challenge: RALO's are groups of other organizati
	Bill Jouris	Alternate				
GNSO Not-for-Profit Operational Concerns	Caleb Ogundele	Representative				

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Constituency (NPOC)	Wisdom Donkor	Alternate	<p>Charter  <a href="https://gnso.icann.org/sites/default/files/file/field-file-attach/2023-npoc-charter-13jun23.pdf">https://gnso.icann.org/sites/default/files/file/field-file-attach/2023-npoc-charter-13jun23.pdf</a>            Specific amendments include:            New organizational structure with sections on mission, governance, engagement and outreach, accountability and transparency, elections, meetings, and amendments.            Changed its name to the "Not-for-Profit Organizations Constituency".            Revised its mission statement to reflect a focus on not-for-profit operational concerns related to generic top-level domains.            Clarified areas of governance, including a definition of membership eligibility and the requirement to join the Noncommercial Stakeholder Group prior to joining NPOC.            Criteria for appointing organizational or alternate representatives.            Expanded provisions regarding Executive and Policy Committee roles, responsibilities, and eligibility.            Current Roles            Chair            Vice Chair            Secretariat            Membership            Policy            Comms            Roles as of 2024 Elections            Chair            Policy            Outreach and Engagement            Secretary            Treasurer (can be appointed)            Operational Procedures for the transition from a 6 to 4(+1)            ExCom            Elections will be held in Summer 2024 and will reflect the new positions to be seated at ICANN81 (2024 AGM)            Provisions for engagement and outreach</p> <p>Here is a link to the Charter Updated review  <a href="https://docs.google.com/document/d/1g6m2h-hizZ-5BD0F2F_IV1RpRH25tfBjzA_iFvHibNo/edit">https://docs.google.com/document/d/1g6m2h-hizZ-5BD0F2F_IV1RpRH25tfBjzA_iFvHibNo/edit</a></p>			
GNSO Business Constituency (BC)	Nenad Orlic	Representative	<p>BC is aware that there are some informal rules that they would like to revisit and be more transparent about. BC publishes regularly a brochure with information on BC activities.            BC is also working on improving membership (diversity and number of members)</p>			

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GNSO ISPs and Connectivity Providers Constituency (ISPCP)	Santanu Acharya	Representative	Internet Service Providers and Connectivity Providers (ISPCP) Constituency of which represents companies and associations that operate Internet backbone networks and/or provide access to Internet and related services to End Users. More information on the Constituency can be found at <a href="https://www.ispcp.info/">https://www.ispcp.info/</a> . Presently ISPCP is brainstorming on NEW GTLD Processes, Internet Fragmentation and 20 year review of WSIS implementation. ISPCP is also working on the outreach for the new members. ISPCP continuously reviews its charter, membership rules, admin processes and policy inputs. As an SG of the GNSO ISPCP participates fully in all continuous improvement activities of the GNSO Council. The Internet Service Providers and Connectivity Providers (ISPCP)	y	y	
GNSO gTLD Registries Stakeholder Group (RySG)	Chris Disspain	Representative	The RySG continuously reviews its charter, membership rules, admin processes and policy inputs. As an SG of the GNSO the RySG has never been the subject of a specific independent review but participates fully in all continuous improvement activities of the GNSO Council.			
GNSO Intellectual Property Constituency (IPC)	Lori Schulman	Representative	<ul style="list-style-type: none"> <li>- Revising by-laws and chartering as an unorganized US Nonprofit</li> <li>- Best practices for bookkeeping/accounting procedures with assistance of professional book keeper</li> <li>- Participation coordinator who keeps track of member engagement and important deadlines</li> <li>- Reviewing/testing/ implementing solutions for administrative functions that go beyond GNSO Secretariat including website updates, dues collection and updating rosters.</li> <li>- Monthly member meetings devoted to administrative and substantive issues</li> <li>- Monthly leadership meetings to address member concerns and ICANN's administrative requests re: staffing WGs and planning meetings</li> </ul>			
	Marco Martinelli	Alternate				



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Security and Stability Advisory Committee (SSAC)	Jeff Bedser	Representative	<p>Suggestions for improvement in our procedures arise on a regular basis from both SSAC leadership and SSAC members. Ideas and proposals are discussed and if consensus exists, are adopted and incorporated into our Operational Procedures. Recent improvements that have already been implemented and reflected in Operational Procedures include: - significant changes to the way in which SSAC consensus is defined and achieved, significant changes to the way in which SSAC consensus is defined and achieved, improvements in the process for developing SSAC documents in Work Parties, SSAC Operational Procedures tend to be updated on an annual basis but can be updated more frequently if necessary, improvements in the process for sharing information about an SSAC document following publication (the Post Publication Questionnaire). 2024 plans include: 1) opening some SSAC meetings at ICANN meetings to attendance by any interested person, either in person or online. (until ICANN78, all SSAC meetings at ICANN meetings were closed, with the exception of the SSAC Public Meeting) 2) exploring opportunities to engage more actively with ICANN Fellows and NextGen</p>	y	y	
Country Code Names Supporting Organization (ccNSO)	Sean Copeland	Representative	<p>ccNSO: <a href="#">ccNSO Strategic and Operational Planning Standing Committee, Guidelines and Review Committee (GRC)</a>.</p> <p>Throughout the past year, the SOPC and GRC have both undertaken continuous improvement initiatives aimed at enhancing participation. Despite their distinct roles, each committee addresses key issues critical to the ccNSO. The GRC's efforts have been focused on what we describe as "GRC 2.0"—an initiative dedicated to facilitating knowledge transfer and introducing members to diverse operational methodologies. This emphasis on evolution and learning positioned the GRC as the ideal entity within the ccNSO to spearhead continuous improvement efforts. Concurrently, the council has implemented a new practice of conducting 360-degree reviews of fellow council members over the last year, providing valuable, constructive feedback to aid in personal and collective growth.</p>	Y	Y	<p>Challenges: Conducting virtual sessions poses unique challenges in fully realizing the benefits of continuous improvement methodologies. The absence of in-person interaction can dilute the intended impact. The planning and execution of these methodologies demand significant time and thoughtful consideration to ensure the process is effective. Conflicts between ICANN's requirements and the preferred format of operation can detract from the overall experience. It's crucial to balance the organization's standardized approach with the flexibility needed to employ various methodologies effectively. There is a substantial opportunity for improvement if the organization considers formal</p>
	Irina Danelia	Alternate				
GNSO Noncommercial Users Constituency	Benjamin Akinmoyeje	Representative				

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(NCUC)	Liubomir Nikiforov	Alternate	<p>NCUC has not established a formal continuous improvement procedure; however, the organization is agile enough to make adjustments to enhance our processes. We have multiple guardrails, especially as they align with our parent stakeholder group, NCSG.</p> <p>NCUC bylaws and NCSG bylaws guide the NCUC activities and operations. Additionally, we have an NCUC operating procedures document that is publicly available. <a href="https://www.ncuc.org/wp-content/uploads/2017/09/NCUC-Operating-Procedures-Sept-2017.pdf">https://www.ncuc.org/wp-content/uploads/2017/09/NCUC-Operating-Procedures-Sept-2017.pdf</a> [ncuc.org] We recently redesigned and launched the NCUC website to showcase our activities.</p>			
GNSO Registrar Stakeholder Group (RrSG)	Owen Smigelski	Representative	<p>The RrSG conducted a self-assessment as part of the broader GNSO Council's review as part of the implementation of Work Stream 2 (WS2). The results are at: <a href="https://docs.google.com/spreadsheets/d/1tTuXrHw3PWAfc1cpBTCiaCcD6jhHn0oIm1ioqGLKF7g/edit#gid=0">https://docs.google.com/spreadsheets/d/1tTuXrHw3PWAfc1cpBTCiaCcD6jhHn0oIm1ioqGLKF7g/edit#gid=0</a></p> <p>The RrSG revised its charter in 2018, which led to significant improvements in the structure and operations of the RrSG, including providing additional guidance regarding RrSG</p>	Y	N	
	Tom Barrett	Alternate				