Quiz Summary

AVERAGE SCORE

71% • 37/53 PTS
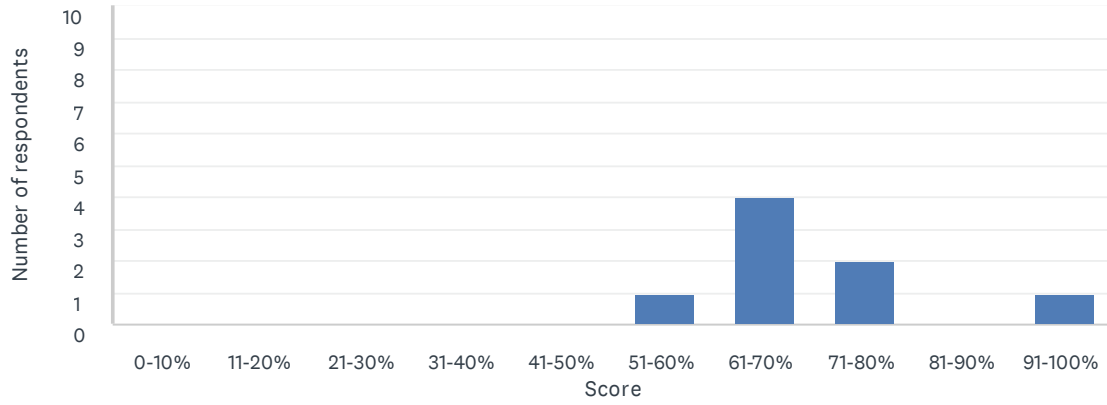
STATISTICS

Lowest Score	Median	Highest Score
60%	67%	94%

Mean: 71%

Standard Deviation: 11%

Question Ranking

CCOICI Pilot Survey

| QUESTIONS (14)	DIFFICULTY	AVERAGE SCORE
Q24 If the CCOICI and Task Force framework is to continue to address other work on processes and procedures, should the CCOICI name be changed? If Yes, please offer up alternative names.	1	0%
Q18 The Task Force decision-making methodologies are fit for purpose.	2	56%
Q16 The Task Force structure, with oversight from the CCOICI, is an appropriate mechanism to improve on process/procedures beyond the Council's remit.	3	63%
Q17 The Task Force membership structure and the ability to include subject matter experts is fit for purpose.	4	66%
Q6 Based on the defined objective, the framework is fit for purpose.	5	69%
Q13 The CCOICI Framework Document only prescribes the decision-making methodologies for the Task Force but not the CCOICI. Should the CCOICI apply the same decision-making methodologies as the Task Force?	5	69%
Q12 The CCOICI membership structure is fit for purpose.	7	72%
Q9 The scope of the assignments completed within the CCOICI framework were appropriate.	8	75%
Q20 Is the use of the CCOICI and TF structure, in consultation with Council regarding priorities, the right mechanism for working on other remaining assignments?	8	75%
Q22 The CCOICI and Task Force structure is fit for purpose to manage and execute a comprehensive continuous improvement program that can include assessing the effectiveness of its structure and other aspects of previous Organizational Reviews.	8	75%
Q5 The objective of the CCOICI framework was appropriate.	11	78%
Q8 The scope of assignments completed within the CCOICI framework were clear.	11	78%
Q11 The CCOICI structure, with oversight from the Council, is an appropriate mechanism to improve on process/procedures within the Council's remit.	11	78%
Q4 The objective of the CCOICI framework was clear.	14	81%

Q1 Please enter your name.
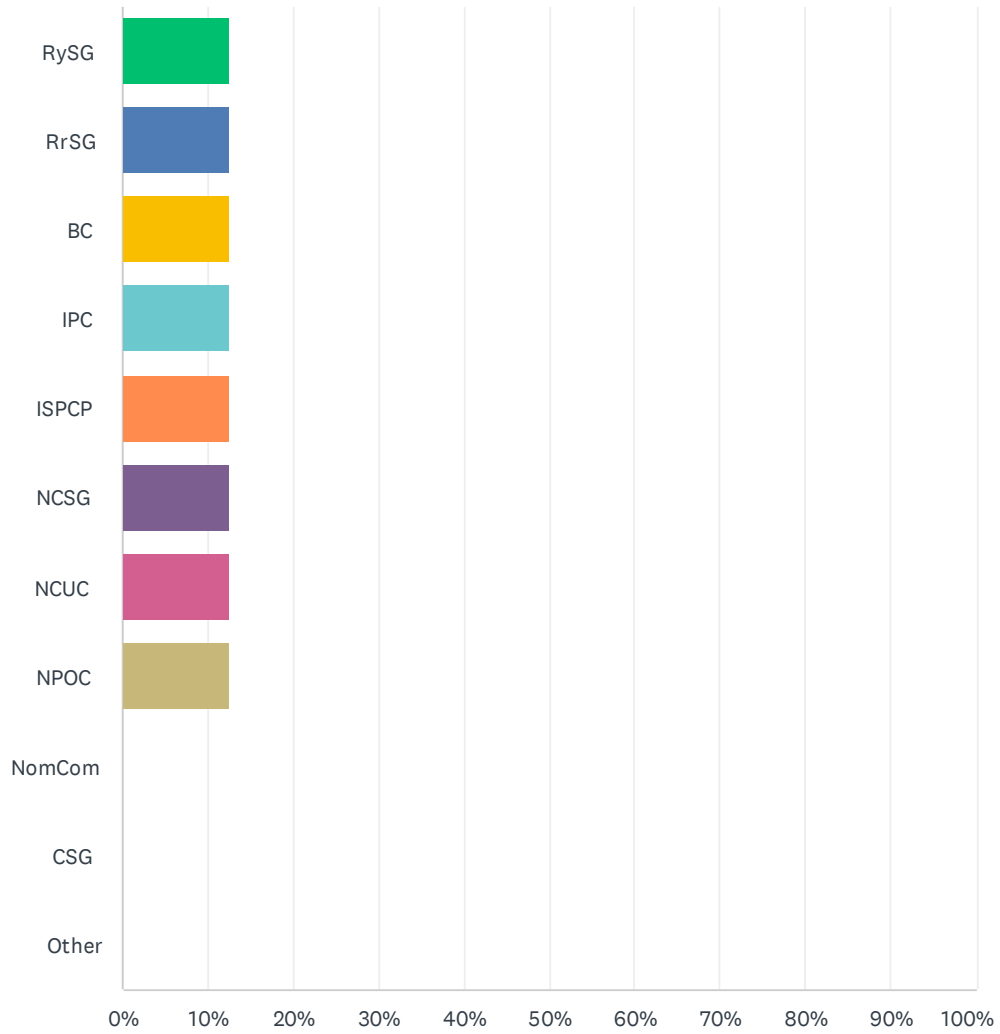
Answered: 8   Skipped: 0
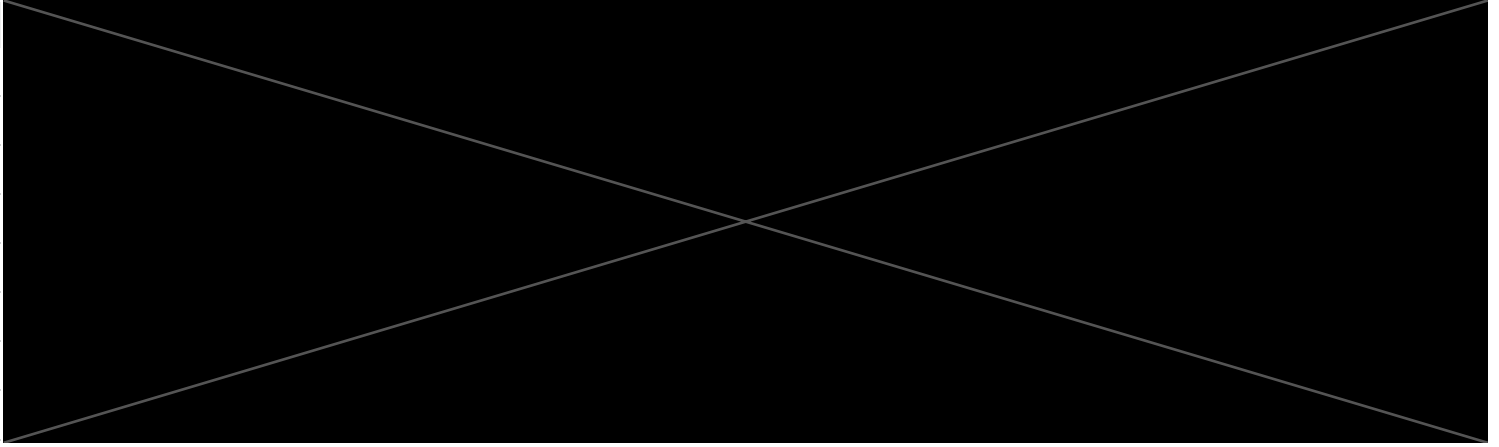
Q2 Please enter your email address.

Answered: 8   Skipped: 0
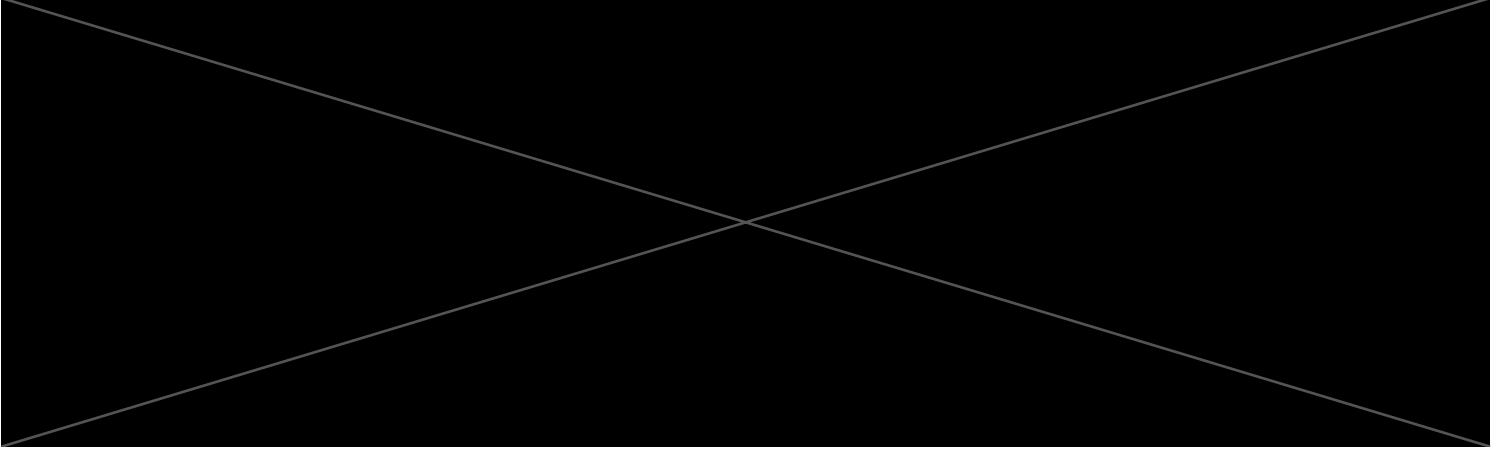
Q3 Please enter the group you are representing to complete this survey.
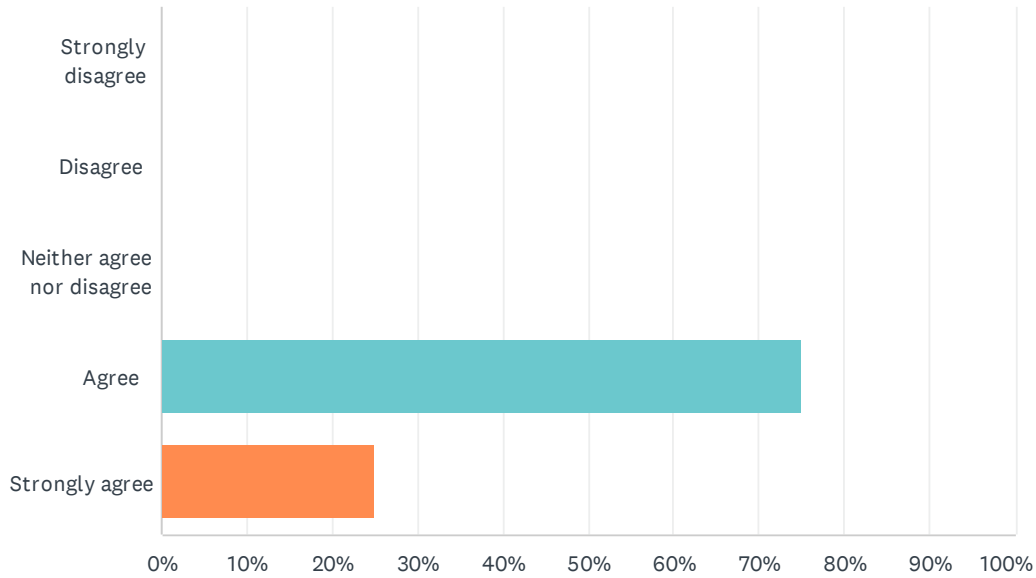
Answered: 8   Skipped: 0

CCOICI Pilot Survey

ANSWER CHOICES	RESPONSES	
RySG	12.50%	1
RrSG	12.50%	1
BC	12.50%	1
IPC	12.50%	1
ISPCP	12.50%	1
NCSG	12.50%	1
NCUC	12.50%	1
NPOC	12.50%	1
NomCom	0.00%	0
CSG	0.00%	0
Other	0.00%	0
TOTAL		**8**

Q4 The objective of the CCOICI framework was clear.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
25%	3.3/4.0 (81%)	0.46	14/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	0.00%	0
Agree	3/4	75.00%	6
✓ Strongly agree	4/4	25.00%	2
TOTAL			8

Q5 The objective of the CCOICI framework was appropriate.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	3.1/4.0 (78%)	0.35	11/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	0.00%	0
Agree	3/4	87.50%	7
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q6 Based on the defined objective, the framework is fit for purpose.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	2.8/4.0 (69%)	0.89	5/14

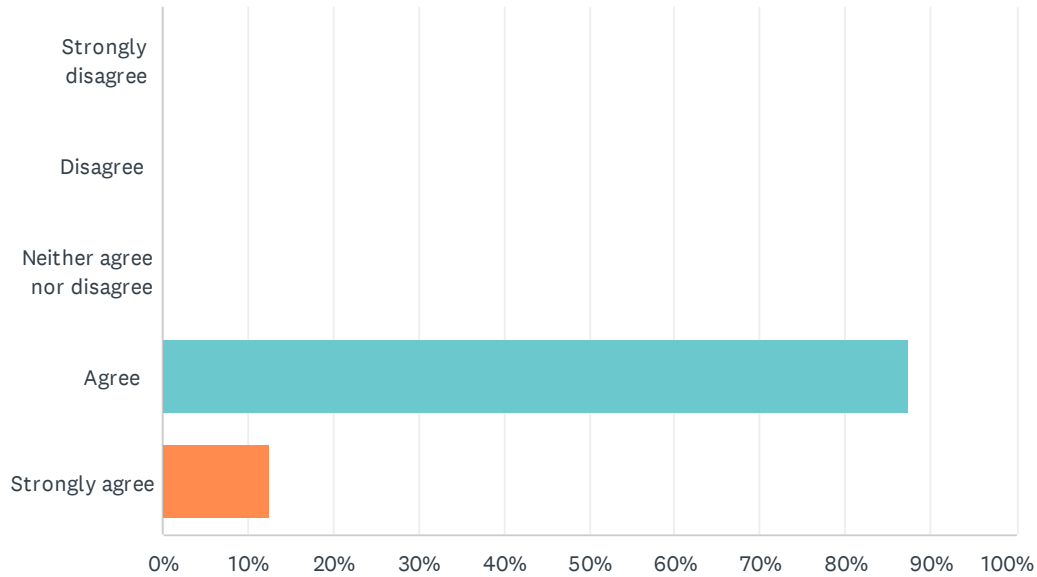| ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	12.50%	1
Neither agree nor disagree	2/4	12.50%	1
Agree	3/4	62.50%	5
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q7 Provide any additional comments on the framework objectives based on answers provided above.

Answered: 6   Skipped: 2

#	RESPONSES	DATE
1	The requirement for full consensus, assessed on a weighted basis aligned to GNSO voting does not provide for a method of putting forward a compromise position where one or both of the CPH representatives disagree. The practical effect is that 1or 2 people's opinion(s) may outweigh 7 or 8 respectively. As any recommendations will go to Council for a vote, the CPs already have an effective veto at the Council level (which was exercised to reject all of the SOI recommendations which were agreed, despite their full consensus at the Committee level). The result is disempowering because the CP veto can be applied both at the TF/Committee stage and at Council.	3/18/2024 10:09 AM
2	The Framework document says that the purpose of the framework is to create a framework. This is confusing. In general, having a structure for the GNSO Council to undertake structural, procedural and process improvements makes good sense and is a valid objective.	3/15/2024 5:32 PM
3	The objectives of the CCOICI were clear but commitment changes was not equal for all members	3/13/2024 11:42 AM
4	The objectives are clear. Perhaps the commitment for change was not equal among members.	3/11/2024 4:55 PM
5	While we note the stated objectives, we also note that there has been no work pertaining to the structure of the GNSO. Further, we are unclear as to what "structural improvements" could be considered absent a change to the structure itself, which the Pilot Holistic Review appears to have ruled out at this stage, even though the bylaw-mandated five-yearly GNSO Review has been deferred. As such, while the broad objective seems clear, we are not convinced that it is (or is not) fit for purpose.	3/4/2024 2:30 PM
6	I agree that the objective is fit for purpose however I believe there can be mention of improvement in participation.	2/28/2024 9:52 AM

Q8 The scope of assignments completed within the CCOICI framework were clear.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	3.1/4.0 (78%)	0.35	11/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	0.00%	0
Agree	3/4	87.50%	7
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q9 The scope of the assignments completed within the CCOICI framework were appropriate.

Answered: 8   Skipped: 0
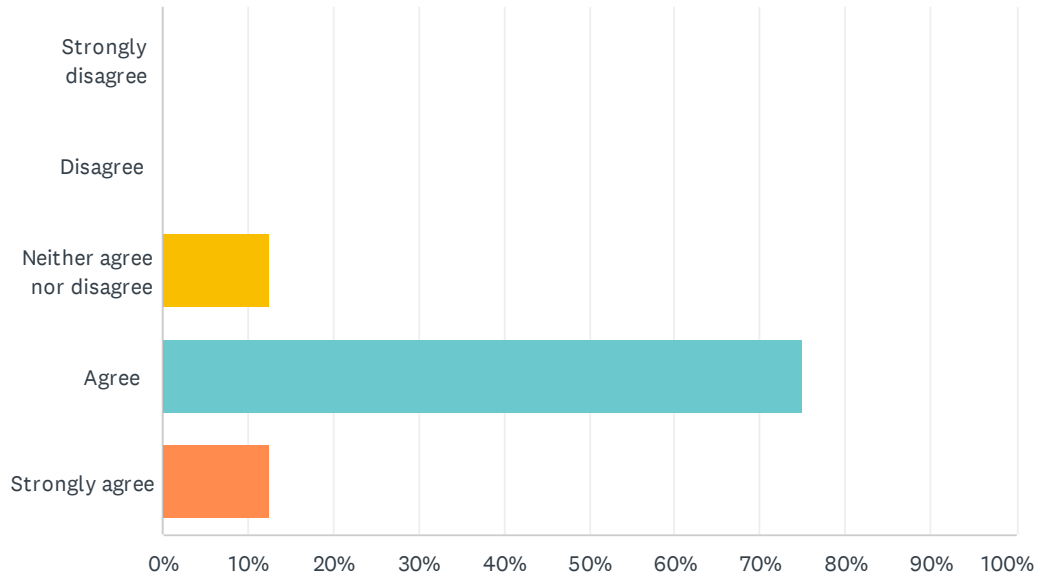
QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	3.0/4.0 (75%)	0.53	8/14

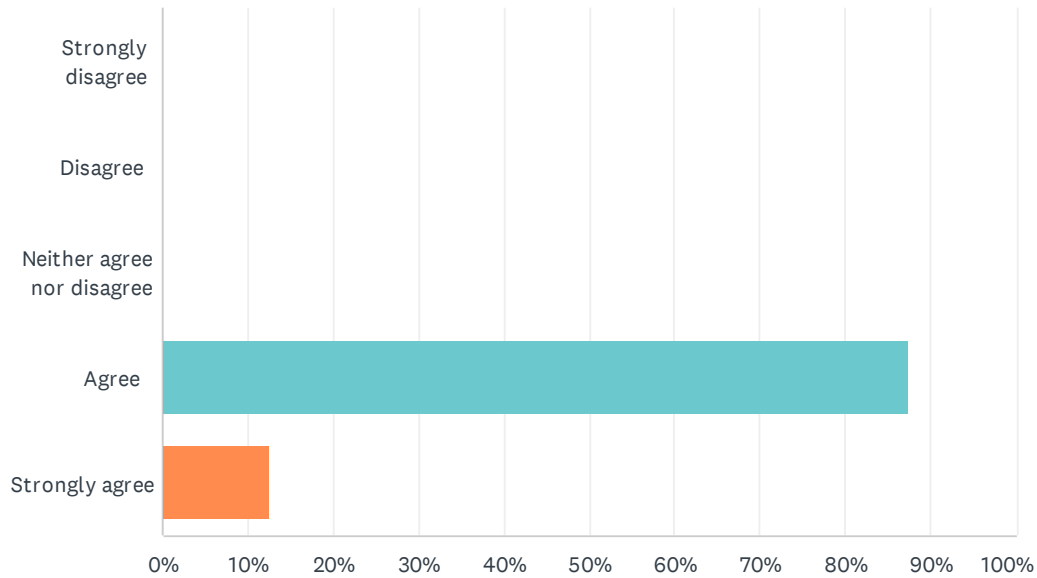| ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	12.50%	1
Agree	3/4	75.00%	6
✓ Strongly agree	4/4	12.50%	1
TOTAL			**8**

Q10 Provide any additional comments on the framework scope based on answers provided above.

Answered: 3   Skipped: 5

#	RESPONSES	DATE
1	The Pilot survey it feels like a good approach	3/13/2024 11:43 AM
2	We agree that the scope should be GNSO-wide, but we question whether the SOI work was an appropriate assignment to be granted priority, given that it is based on a hypothetical, unevidenced concern when there are other practical, realistic issues on which our limited resources could have been expended.	3/4/2024 2:31 PM
3	There should be an opportunities for GNSO SG/Cs that is unique to the SG/Cs even if there is no support as long as there is an obvious need.	2/28/2024 9:55 AM

Q11 The CCOICI structure, with oversight from the Council, is an appropriate mechanism to improve on process/procedures within the Council's remit.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	3.1/4.0 (78%)	0.35	11/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	0.00%	0
Agree	3/4	87.50%	7
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q12 The CCOICI membership structure is fit for purpose.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	2.9/4.0 (72%)	0.64	7/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	25.00%	2
Agree	3/4	62.50%	5
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q13 The CCOICI Framework Document only prescribes the decision-making methodologies for the Task Force but not the CCOICI. Should the CCOICI apply the same decision-making methodologies as the Task Force?

Answered: 8   Skipped: 0
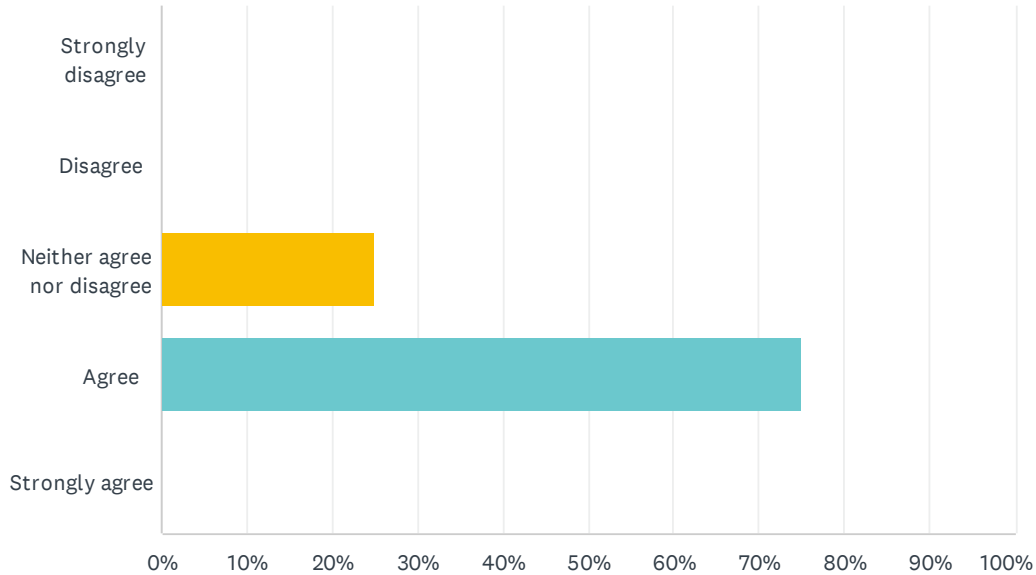
QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
0%	2.8/4.0 (69%)	0.46	5/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	25.00%	2
Agree	3/4	75.00%	6
✓ Strongly agree	4/4	0.00%	0
TOTAL			8

Q14 If not, what do you suggest should be the decision-making methodologies for the CCOICI? Or, please provide a statement on why you agreed.

Answered: 5   Skipped: 3

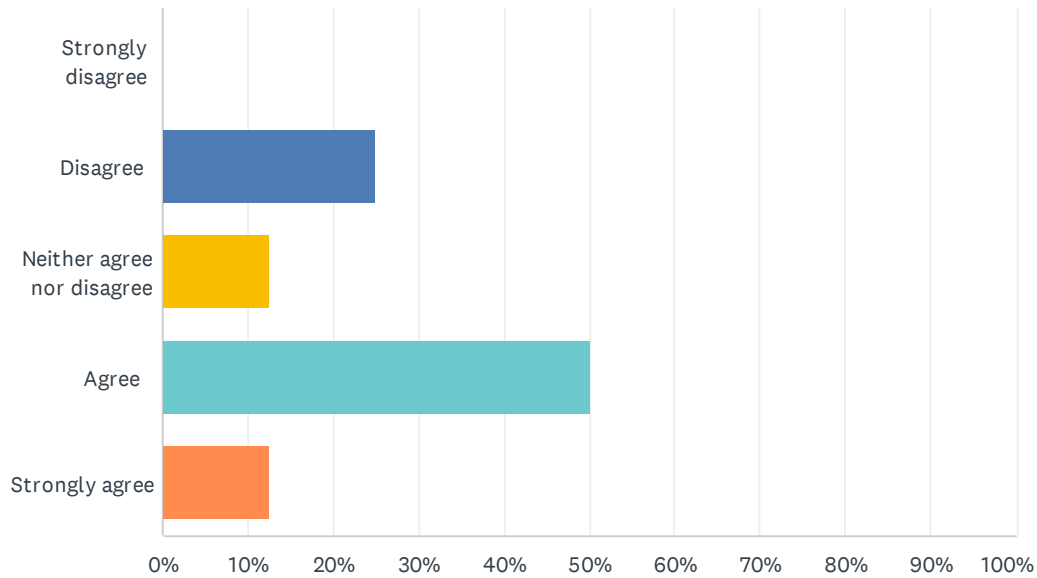| #	RESPONSES	DATE
1	We support the concept of the CCOICI having an agreed and understood decision-making methodology. However, it appears to have operated on unanimity. As demonstrated by the SOI task, the weighted full consensus standard as applied would have made little difference to the outcome.	3/18/2024 10:10 AM
2	We consider that a clear decision-making methodology is also needed for the CCOICI to ensure the effectiveness of its work. Especially for cases where full consensus cannot be achieved.	3/15/2024 1:23 PM
3	The CCOICI was unable to progress with essential enhancements because the GNSO parties rejected the report. Procedural modifications are required to guarantee that any consensus reached on matters can be implemented, while contentious issues lacking consensus must be referred back for additional deliberation	3/13/2024 11:46 AM
4	The CCOICI failed to move forward with necessary improvements. This was due to parties at the GNSO voting down the report. Procedural changes are necessary in order to ensure that whatever consensus is reached on items may be acted on, difficult issues where consensus cannot be reach need to be referred back for further work. 15. Provide any additional comments on the CCOICI based on answers provided above. If you or your represented group believes CCOICI was not an appropriate mechanism, what other mechanisms should be considered? If the GNSO is responsible for policy development, and wishes to maintain that role in the fraught environment faced by ICANN and the MS community at the moment, then it has to maintain quality control of its processes, and continuous improvement. A full discussion of how this committee failed should take place at Council, but there is little point in trying to develop a different committee structure to obtain a similar result.	3/11/2024 4:58 PM
5	Rough consensus should be sufficient as the findings of the CCOICI are presented to the GNSO Council for its decision.	3/5/2024 1:28 PM

Q15 Provide any additional comments on the CCOICI based on answers provided above. If you or your represented group believes CCOICI was not an appropriate mechanism, what other mechanisms should be considered?

Answered: 3   Skipped: 5

#	RESPONSES	DATE
1	If the GNSO aims to uphold its role in policy development amid the challenging circumstances confronting ICANN and the MS community, it must ensure quality control of its processes and pursue ongoing enhancement. While a thorough examination of the committee's shortcomings should occur within the Council, attempting to devise an alternative committee structure to achieve a comparable outcome seems futile.	3/13/2024 11:46 AM
2	If the GNSO is responsible for policy development, and wishes to maintain that role in the fraught environment faced by ICANN and the MS community at the moment, then it has to maintain quality control of its processes, and continuous improvement. A full discussion of how this committee failed should take place at Council, but there is little point in trying to develop a different committee structure to obtain a similar result.	3/11/2024 4:58 PM
3	We note only that as with any delegated work, final decisions can, quite properly, only be taken by Council itself.	3/4/2024 2:32 PM

Q16 The Task Force structure, with oversight from the CCOICI, is an appropriate mechanism to improve on process/procedures beyond the Council's remit.
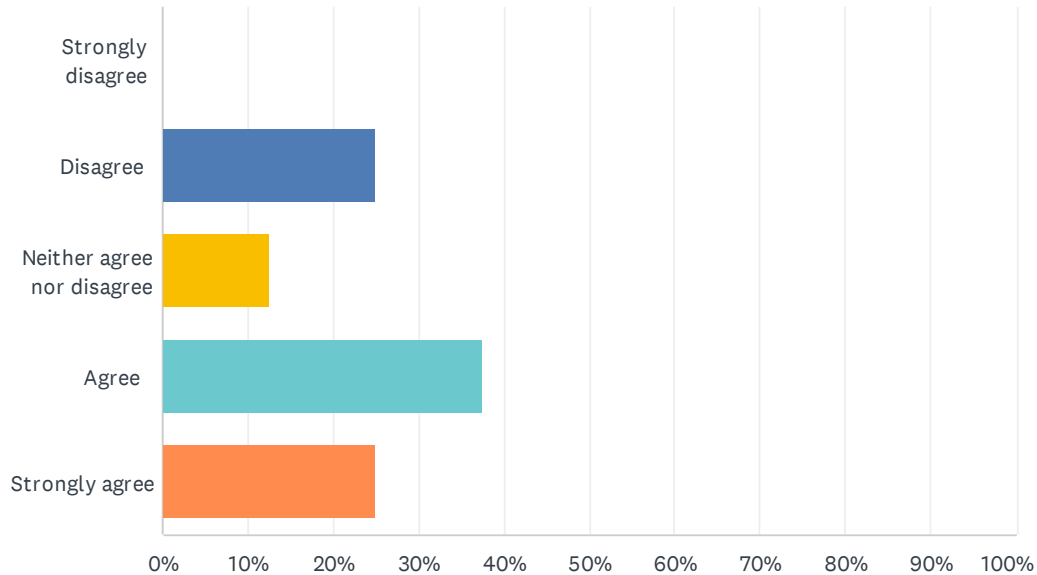
Answered: 8   Skipped: 0

QUIZ STATISTICS			
Percent Correct 13%	Average Score 2.5/4.0 (63%)	Standard Deviation 1.07	Difficulty 3/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	25.00%	2
Neither agree nor disagree	2/4	12.50%	1
Agree	3/4	50.00%	4
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q17 The Task Force membership structure and the ability to include subject matter experts is fit for purpose.

Answered: 8   Skipped: 0

QUIZ STATISTICS			
Percent Correct 25%	Average Score 2.6/4.0 (66%)	Standard Deviation 1.19	Difficulty 4/14

ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	25.00%	2
Neither agree nor disagree	2/4	12.50%	1
Agree	3/4	37.50%	3
✓ Strongly agree	4/4	25.00%	2
TOTAL			8

Q18 The Task Force decision-making methodologies are fit for purpose.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	2.3/4.0 (56%)	1.04	2/14

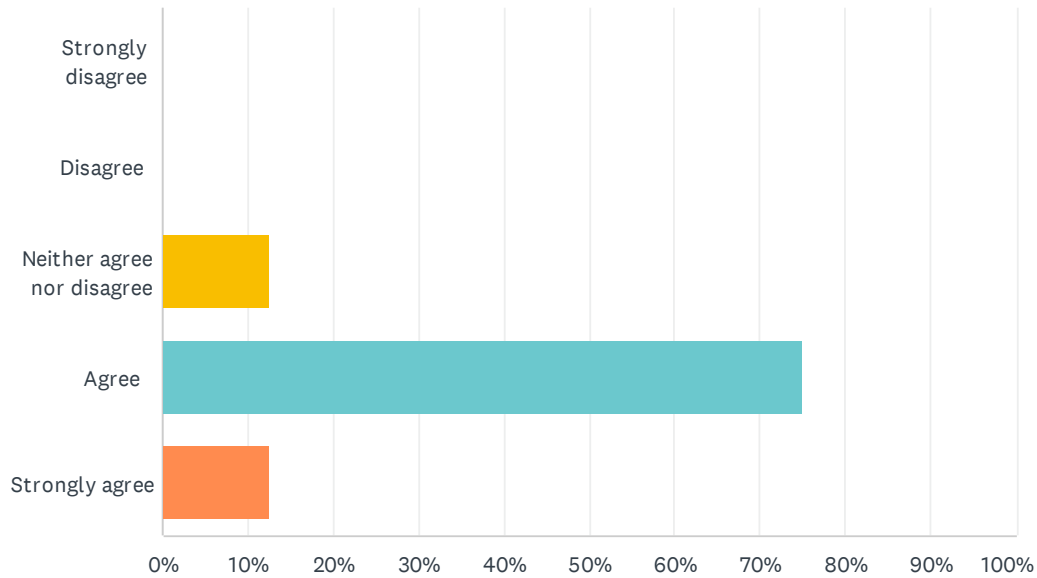| ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	25.00%	2
Neither agree nor disagree	2/4	37.50%	3
Agree	3/4	25.00%	2
✓ Strongly agree	4/4	12.50%	1
TOTAL			**8**

Q19 Provide any additional comments on the use of Task Forces based on answers provided above. If you or your represented group believes CCOICI Task Forces were not an appropriate mechanism, what other mechanisms should be considered?

Answered: 7   Skipped: 1

#	RESPONSES	DATE
1	Per our response to Question 7 above, the Requirement for full consensus, assessed on a weighted basis aligned to GNSO voting, does not provide a way to put forward a compromise position where one or both of the CPH representatives disagree. The SOI TF tried to address this by providing a full report and options to the CCOICI, where, unsurprisingly, there was the same outcome.	3/18/2024 10:10 AM
2	It is impossible to separate an assessment of the use of Task Forces without also assessing the outcome of the SOI Task Force. First, it is unclear why SOI procedures are outside of the Council's remit as manager of the PDP. SOIs are necessary for community members who participate in PDPs, so the procedures around them should generally fall under the broad topic of PDP management. Second, it is clear there was a significant failure to reach consensus within the SOI Task Force and the outcome of that failure was a recommendation that favored one position over the other (i.e., the ability to not disclose what interests a person is representing in their SOI). Regardless of the RySG's preferred outcome on this topic, such an outcome clearly represents a failure in decision making at some level. Finally, the question of whether Task Forces should be open to subject matter experts bears consideration in light of the outcome of the SOI Task Force – namely, did making the Task Force open make it harder to achieve consensus among the group?	3/15/2024 5:36 PM
3	The Task Force structure is sufficiently light-weight and agile to address narrowly defined questions/problems. However, we noted that the lack of formal decision-making processes resulted in recommendations to the CCOICI that reflected a split membership (as it pertained to the SOI-TF). A clearly defined decision making process would enhance the Task Force model	3/15/2024 1:24 PM
4	The task force was convened because the scope of the work exceeded the GNSO's mandate. The Statement of Interest (SOI) serves as a mechanism to promote transparency, trust, and equity in maintaining a fair and balanced competitive landscape within ICANN. Considering the critical role of this instrument in the success of the MS model, it would have been beneficial to involve experts and representatives from other groups in the process.	3/13/2024 11:48 AM
5	The task force was struck because the work extended beyond the remit of the GNSO. Arguably, the SOI is an instrument to ensure transparency, trust and to act as a tool in ensuring the competitive environment at ICANN is fair and balanced. Given the importance of this instrument to the success of the MS model, experts should have been brought in, representatives of other groups could have been included, etc.	3/11/2024 5:00 PM
6	Given that the outcome of this work was inconclusive, it is difficult to agree that the decision-making methodologies were appropriate.	3/4/2024 2:33 PM
7	Constituency would be appropriate to have input in constituency focus topics.	2/28/2024 11:30 AM

Q20 Is the use of the CCOICI and TF structure, in consultation with Council regarding priorities, the right mechanism for working on other remaining assignments?

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	3.0/4.0 (75%)	0.53	8/14

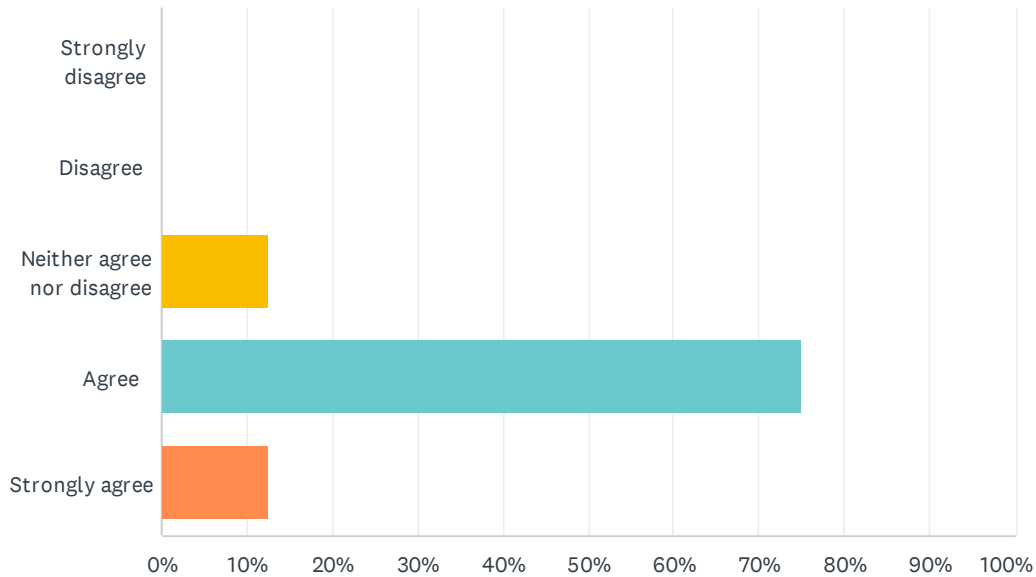| ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	12.50%	1
Agree	3/4	75.00%	6
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q21 If not, how do you foresee this other work being completed, if any? Or, please provide a statement on why you agreed the CCOICI should continue with this work.

Answered: 5   Skipped: 3

#	RESPONSES	DATE
1	The issues encountered in this pilot are not necessarily the result of the structure of the CCOICI and TF, but rather of the result of the fundamental flawed structural issues with the GNSO itself. There is general agreement in the IPC, as well as other constituencies, that the underlying assumptions that inform GNSO structure and voting power do not reflect the realities of today's DNS. Until the system is evaluated and reformed, we do not see another option of how to continue the CCOICI. So we agree with purpose of CCOICI but disagree on using the underlying flawed model for decision making.	3/18/2024 10:28 AM
2	Considering the three tasks taken by the CCOICI so far and the outcomes, the mechanism pilot program can continue with other works but with review by the GNSO and Community on a regular basis.	3/15/2024 1:24 PM
3	We should contemplate expanding task forces established to address issues or items that fall outside the scope of the GNSO's mandate.	3/13/2024 11:51 AM
4	We need to consider enlarging task forces struck to improve issues/items that go beyond the GNSO's remit	3/11/2024 5:03 PM
5	A Council-mandated team is clearly the best placed mechanism to consider and propose GNSO improvements.	3/4/2024 2:34 PM

Q22 The CCOICI and Task Force structure is fit for purpose to manage and execute a comprehensive continuous improvement program that can include assessing the effectiveness of its structure and other aspects of previous Organizational Reviews.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
13%	3.0/4.0 (75%)	0.53	8/14

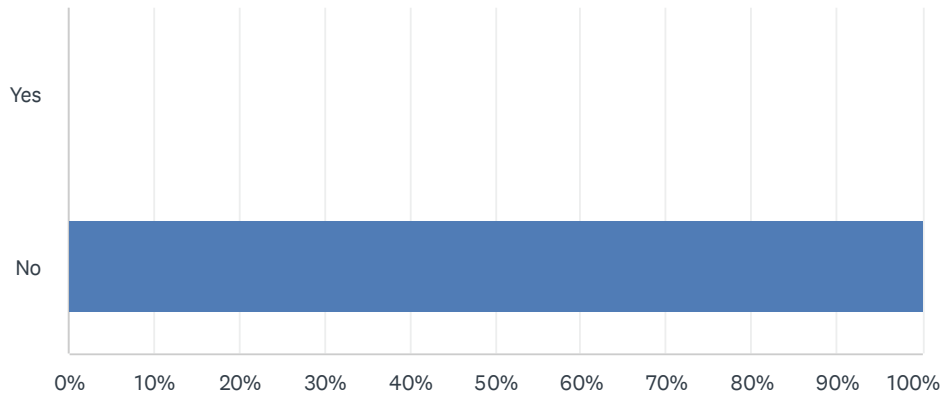| ANSWER CHOICES	SCORE	RESPONSES	
Strongly disagree	0/4	0.00%	0
Disagree	1/4	0.00%	0
Neither agree nor disagree	2/4	12.50%	1
Agree	3/4	75.00%	6
✓ Strongly agree	4/4	12.50%	1
TOTAL			8

Q23 If the CCOICI and Task Force framework is to continue to address other work on processes and procedures, what improvements should be considered?

Answered: 5   Skipped: 3

#	RESPONSES	DATE
1	See response in 21.	3/18/2024 10:28 AM
2	Inviting experts on the topics would be required	3/13/2024 11:51 AM
3	Bring in experts.	3/11/2024 5:03 PM
4	The full GNSO Review is long overdue and much needed.	3/4/2024 2:34 PM
5	They would be appropriate if they can develop a mechanism to seek community input and also report to their community outcomes.	2/28/2024 11:33 AM

Q24 If the CCOICI and Task Force framework is to continue to address other work on processes and procedures, should the CCOICI name be changed? If Yes, please offer up alternative names.

Answered: 8   Skipped: 0

QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
0%	0.0/1.0 (0%)	0.00	1/14

ANSWER CHOICES	SCORE	RESPONSES	
✓ Yes	1/1	0.00%	0
No	0/1	100.00%	8
TOTAL			**8**

Q25 Please provide other suggested alternatives for the GNSO Council to consider.

Answered: 1   Skipped: 7

#	RESPONSES	DATE
1	-	3/11/2024 5:03 PM

Q26 If the CCOICI and Task Force framework should not continue, how should the Council deal with future work on processes and procedures?

Answered: 3   Skipped: 5

#	RESPONSES	DATE
1	The Council requires a standing committee dedicated to continuous improvement to address emerging issues promptly. The name of the committee is of minor importance; what matters is assessing the quality of the Council's work and identifying any shortcomings. Once identified, workgroups should be defined and established to address these issues.	3/13/2024 11:51 AM
2	The Council needs to have an ongoing committee for continuous improvement to deal with issues as they arise. It matters very little what the name is, the quality of the Council's work needs to be evaluated, and flaws brought to the attention of Council. Work parties need then to be scoped and struck.	3/11/2024 5:03 PM
3	It should continue	2/28/2024 11:33 AM