JESSICA PUCCIO:

Hi, everyone. Welcome to the Continuous Improvement Program meeting. Today is Wednesday, the 7th of February, 14:00 UTC. My name's Jessica Puccio. Nice to meet you all. And you all know Yvette. And her and I will both be facilitating this meeting. Attendance will be taken by the Zoom room and posted on the wiki after this call. We do have apologies from Justine Chew, Lori Schulman, Santanu Acharya, and Tommi Karttaavi. I would like to remind everyone that when they do speak, this is recorded. And so if they could state their name clearly before they start. And with that, I'll head it over to Evin. Thanks so much, Jessica. And good job on the first attempt, I'm sure. Practice makes perfect with the names.

EVIN ERDOGDU:

So hello, everyone. I'm Evin Erdogdu from the ICANN Org Review Support and Accountability Team. Welcome to the second meeting of the Continuous Improvement Program Community Coordination Group, working together to evolve organizational reviews into a continuous improvement program for the ICANN community. Thank you for being here on behalf of your organizational structure and stakeholder group. I'll do a quick recap of the inaugural meeting that we had on the 17th of January and a brief overview of today's agenda before we move on to our first item.

So we had our inaugural meeting on the 17th of January, which devoted a good chunk of the time to introductions and level setting for the group. ICANN Org provided some background on ATRT3

recommendation 3.6 and shared some preliminary research and asked for your input on the overall timeline for the group's work this year.

A couple of action items were assigned to the community group representatives, including bringing back information for this meeting pertaining to your group or structure's existing continuous improvement activities. We created a collaborative Google Doc for you to provide your input on. So many thanks for completing this information. We have a lot of great content to discuss.

So for today's agenda, we'll have a significant portion of the meeting devoted to presentation and discussion of the existing continuous improvement activities of each group. If we need more time, we can, of course, continue this conversation at the next community coordination group meeting. And there was also an action item assigned to ICANN Org from the last meeting to provide more information about the existing continuous improvement tools and frameworks out there and how they might fit into the ICANN context.

We prepared a short document and resource that we'll distribute on the list after today's meeting to fulfill this action item and help inform the eventual draft continuous improvement program framework. We'll then review the community coordination group work plan, including a preview of upcoming agendas and have time for some AOB.

So before we move to our first item for today, I also wanted to give the opportunity to some of the community coordination group volunteers who are unable to attend the inaugural meeting if they'd like to briefly introduce themselves today to the group, including your community

affiliation, where you're based, and motivation for participating in the continuous improvement of your structure. So I think if Jeff Bedser is on the call, it'd be great if you could just briefly introduce yourself to the group.

JEFF BEDSER: Hi, everybody. I'm Jeff Bedser. I'm here representing SSAC. I'm part of the leadership team there. I'm based in Pennsylvania in the United States. And I'm participating because if you don't continue to improve and look at self-examination, you will find yourself stale and ineffective pretty quickly. And I think that every group needs to part of that process, and I'm happy to participate for that on SSAC's behalf.

EVIN ERDOGDU: Wonderful. Thanks so much, Jeff, and welcome. And I see Tracy Hackshaw's hand up. Please, Tracy, welcome.

TRACY HACKSHAW: Hello, good day, everyone. Tracy Hackshaw here. I represent the Governmental Advisory Committee. Apologies for my absence in the last meeting and my non-contribution to the document. I'm actually on vacation and trying to juggle trying to meet these meetings while I'm actually on vacation. So I will be more active in certainly the next few weeks when I stop being on vacation.

Reasons for being involved in the group, I am a longstanding member of the ICANN community. I started as a fellow, actually, and I've been involved in multiple communities, including the At-Large, the NCSG,

NPOC, and now the GAC, as well as the NomCom. So I actually was chair-elect of the NomCom and had to leave because of a new job that I took up. So I wasn't able to assume the chair. And there are several, I think, opportunities for improvement within ICANN and some of the organizations, which I think I can add some value to. So I'm hoping I can do that, and I'm really trying to be very proactive here. So as my vacation winds down, I will become more proactive. Please accept my apologies in the meantime, while I enjoy my vacation. Thank you.

EVIN ERDOGDU: Thank you so much, Tracy. It's so great to have you here representing the Governmental Advisory Committee as well. So thank you, and hope you enjoy your vacation. Let's see. I think Justine was an apology. I believe we have Manju Chen on the call, if Manju would like to say something.

MANJU CHEN: Thank you. This is Manju Chen from GNSO Council. I am representing GNSO Council, and I am the chair of GNSO Council Committee for Overseeing and Implementing Continuous Improvement. CCOICI, as we call it. And I guess from the name, you guys would know why I'm here, because since I'm the chair of that committee, it's kind of natural for me to join this group representing the Council. And I think I have a lot to learn from all of you, and I hope at least I can contribute something to do my best. Thank you for letting me do this introduction. Thanks.

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EVIN ERDOGDU:	Thank you, Manju. It's wonderful to have you here, and that's perfectly fitting with the continuous improvement activities in the GNSO. And I think, maybe last but not least, if Marco Martinelli is on the call?
JESSICA PUCCIO:	I didn't see him join yet.
EVIN ERDOGDU:	Okay. Oh, and I see Sébastien's hand is raised. Please go ahead, Sébastien.
SÉBASTIEN BACHOLLET:	Yes, thank you very much. Just to say that the alternate for EURALO changed. Ricardo is not able to do all the job we are requesting from the member of this group. Therefore, he decided that we must put somebody else. And I hope that Natalia Filina will join us in five minutes, hopefully. But she will be the alternate for EURALO starting now. Thank you.
EVIN ERDOGDU:	Thank you, Sébastien. I appreciate the heads up, and hopefully if, yeah, seeing Cheryl's comment in the chat, hopefully Natalia will be able to join us today and we'll have her introduce herself. Thank you. All right. Well, in that case, thank you all for introducing. And we can segue into our first item for today's agenda. This is an opportunity for representatives from across the ICANN structures to share what you're doing with this inventory of existing continuous improvement activities

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and practices across the supporting organizations, advisory committees, nominating committee, and your respective stakeholder groups. So this information will provide a baseline for the community discussions and ensure that the work already underway is considered and incorporated. In general, as you present your community structures' activities to the group, please consider how they would fit into the current objectives of the organizational reviews as described in the ICANN bylaws. And Jessica, I'm not sure if maybe we could just briefly display that to give everyone the view of the—

JESSICA PUCCIO: Sorry. The bylaws?

EVIN ERDOGDU: Yes. I think it was just a slide on the organizational review objectives from the, yes, perfect. So just to reiterate these three objectives, as we are presenting and discussing the continuous improvement activities of each structure, we can just kind of consider whether these activities fit into these three objectives. Being whether that organization, council, or committee has a continuing purpose in the ICANN structure. If so, whether any change in structure or operations is desirable to improve its effectiveness. And whether that organization, council, or committee is accountable to its constituencies, stakeholder groups, organizations, and other stakeholders. Thanks so much. And of course, please also feel free to raise your hand or ask any questions as we go along. If anything is particularly insightful or if you'd like to learn more about another

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group's activities. So we could go back to the main spreadsheet now. Jessica, thank you. Great.

So I guess we will just start from the top of the list and go down with the At-Large Advisory Committee, the ALAC. If Cheryl Langdon-Orr, if you'd like to walk us through the existing continuous improvement activities, we can get started there.

CHERYL LANGDON-ORR: Excellent. Thank you very, very much. It will be my pleasure. Absolute pleasure. The link I popped into the chat is also a little bit more extensive than what we, Tommi and I, could squeeze in to what was then a fairly tight spreadsheet. But I think it was important that we captured a goodly amount of what we are doing, at least currently doing, if not planning to do in the near future of our work as requested in the spreadsheet.

But what we took the initiative to do is to work with our fabulous staff and pop together something that will facilitate the role also that the representatives clearly had in the outlining that we did in our last call. And that is to ensure that our communities are constantly in this loop of discussion and planning the discourse we're having on continuous improvement. And so Tommi and I have a home for all of the information that we share with you and that you might want to share with the ALAC and by virtue of the ALAC, which is the 15-person advisory committee made up of all five ICANN regions being represented with two of those representatives coming from what we call our regional At-Large organizations, our RALOs, and one coming

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from the geographic region that RALO also comes from being appointed by the nominating committee and all serving terms. So if you think the ALAC as a somewhat equivalent to the GNSO council, the ACSO balance is there. We do, however, have representatives of each of the regional At-Large organizations, those geographic facilitation and organizational subgroups of the At-Large community that we've also shared the opportunity for them to use this space.

So what we've done in our efforts to ensure that we are very accountable and transparent is pop this as a public space and one that we can also get comments in from our community. It also lives under what is known as one of the foundational aspects or committees, a work team, if you will, of the At-Large Advisory Committee, and that is the Operations, Finance and Budget Working Group that looks after the interests and the accumulation of information and the bottom up consensus building process on things like, for example, recently, the budget, the FY25 budget and strategic planning documentation, PTI budget, those sorts of things. It's the twin sister entity to something that also meets weekly, which is the Consolidated Policy Working Group. And that's the gathering of the At-Large community that has its interests in all things other policy. And so if you think about those two sister entities, we, Tommi and I, will be housed administratively under that OFB working group. And we certainly, if you scroll down slightly to the At-Large representatives, are also making sure that the many, many, many people that we act in the best interests of—Sorry, if you wouldn't mind just scrolling down slightly so on screen we can see the. Thank you very much. As you can see, I just quickly updated to show Natalia in as the EURALO alternative. We also will continue on this page if you

continue just to pop down a little bit further to make sure all of our meeting records are easily accessed by our community here with the links to each of our calls of the CIPCCG and most importantly, and this is the closing up here, the specific, part of which is also duplicated into the spreadsheet that we're all sharing quite specific details on each and every one of the current continuous improvement activities that we are doing. We have hyperlinked to each of the other wiki spaces or reports that are relevant so that we will be able to weave that network of information. It's archived and not lost and that we can then track where those improvements come from. We are lucky that we have, of course, an extensive set of implementables out of our last, our second ALAC and At-Large review process. And much of what you'll hear from our compatriots from the regional At-Large organization will also dovetail into the very, I think, successful and timely implementation of the recommendations coming out of those review processes. You will see we've listed some of the challenges in the examples. And if you continue to scroll down, I think we listed six or so. That is not all there is, but they are the high points, if not the holidays of what we're up to. So we take it fairly seriously, people, and we will look forward to getting it in even better model in the future. Back to you. Thank you, Evin.

EVIN ERDOGDU: Thank you so much, Cheryl, and thank you for sharing the additional At-Large workspace devoted to this. This is really thorough information and great to provide context for the group and welcome Natalia as well. I see Natalia Filina has joined the new alternate to the community coordination group from EURALO. Natalia, if you'd like to perhaps just briefly introduce yourself to the group. We were asking everyone to

provide their community affiliation and motivation for participating in your structure's continuous improvement activities. If you wouldn't mind just briefly introducing yourself. Thanks.

NATALIA FILINA: Thank you very much, Evin. If you can hear me, I'm sorry, I'm late today. And I'm very happy to join your team and hope it will be very useful. Sorry for my maybe noise. I'm joining you from Moscow underground. Sorry. Nice to meet all of you.

EVIN ERDOGDU: Thank you so much and welcome. All right, so if we continue down the list that we have from the spreadsheet on the continuous improvement activities, we have next Tracy Hackshaw from the Governmental Advisory Committee, if you'd like to provide some remarks on the group's continuous improvement activities.

TRACY HACKSHAW: Thank you. Well, as I indicated before, that my vacation is challenging this activity, but I did do some research into what's happening here. And I have a query out to the GAC staff on this particular issue in terms of the status of this group and what are the challenges with implementing some of these new aspects. What is not documented here though is the work that I think has been what I would say, maybe delayed or stopped in terms of improving the GAC processes itself into the documenting what we're doing with our online tools, collaboration activities, the GAC website itself. So the GAC working procedures essentially, and which is

all different from the operating principles. So there was some work being done on that in the past and then having rejoined the GAC only recently, I'm trying to reassess where that is. I haven't seen any work done on that recently. As you know we're doing capacity building activities within the GAC, so I would consider that to be probably our major continuous improvement work. As you know, or as you may be aware, the GAC is sort of a very fluid organization now. It has quite a high turnover. So, almost at every meeting, they are literally, I saw last time, 50 new representatives, five zero, just between meetings. During the pandemic, the entire GAC literally changed, the entire 190 or whatever the number is changed itself.

So, the continuous improvement work that we're doing is trying to get those members up to speed continuously, literally. So we've implemented a capacity development workshop exercise at every meeting to try and bring that up to speed and we've invited actually members of the community to join at an open session so we don't close it. So it's open to anybody who comes on the weekend of the ICANN meeting, either day zero or day one type session. And, as I said, we do invite members of the community to support us in these activities, as we support the GAC members.

Another particular piece of work that I think is important to mention, of course I'll document this when I'm able to do so, the GAC is operating now on a strategic plan. So I've seen some traffic, of course I'm not paying full attention, but I've seen some traffic on the mailing list about starting that strat plan work, which is a really good opportunity for the GAC to set its priorities for, you know, a period of time, whether it be a five year period or otherwise, and sort of align it with not only the

ICANN strat plan, but also the governments of the world and what their interests are in the ICANN and internet governance space, especially in this year of the Summit of the Future and the Global Digital Compact.

And following that, I believe, you may be aware there's a high level governmental meeting activity that the GAC normally runs. It tends to be biannually, I believe. And it was dormant for several years since Barcelona ICANN, which I can't remember how, I don't know if it was 2019 or 2018, so it hasn't happened since Barcelona, but it will happen in Kigali at ICANN 80. And that's another aspect of improvement because what that tends to attempt to do is to bring what we would call high level governmental members closer to the ICANN environment, as opposed to let's say the technical and maybe the foreign service reps who attend the GAC. So we want to bring the executive leadership, whether it be political or otherwise, and keep them in touch with the ICANN leadership and the ICANN topics. As you may be aware, there's a huge discussion within the GAC about the ITU, the role of ICANN, and so on and so forth, so on and so forth. That's our little space that we're dealing with these things. So it's always important to have that improvement on that side so that when members are coming to meetings, they are well prepared and they understand at the country level that the importance of ICANN and what a priority it is. So I'm sorry for being so off the cuff with it, but those are my initial thinking, thoughts that matter. Sorry for the noise behind me. And as I said, once I get back into working, I'll document this further, including this link that you put here about the group, the operating procedures. Thanks very much.

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EVIN ERDOGDU: Thank you so much, Tracy. Really appreciate it. Off the cuff is very thorough and looking forward to your input. That's a wide array of really fascinating activities happening with the GAC. And maybe just briefly before we move to the next group, I noticed that Marco Martinelli from the IPC has joined us. If Marco, you'd like to just briefly introduce yourself to the group. Just about your affiliation and your motivation for joining the Continuous Improvement Program Community Coordination Group. Thank you so much.

MARCO MARTINELLI: Thank you, Evin. Nice to meet you, everyone. Apologies for the delay. I got caught up in a different meeting. I'm based in Denmark [inaudible]. I'm an appeal lawyer within an online brand protection company. We've been members of the IPC for a few years now, but I joined at the beginning of last year. And yeah, Lori introduced me to the opportunity of becoming an alternate to this group. So I was very happy to take the place. And yeah, I look forward to a good collaboration. Very, very interested.

EVIN ERDOGDU: Wonderful. Thank you, Marco. Wonderful to have you here. And we look forward to your input. All right. So moving to the next group, I believe Naveed Bin Rais for the Root Server System Advisory Committee. If you'd please provide input about the continuous improvement activities.

NAVEED BIN RAIS: Thank you. Thank you, Evin. This is Naveed. So representing RSSAC here. So the main CIP procedure around RSSAC these days and for last so many years have been work around GWG, what we say as governance working group, and RSSAC is one of their stakeholders. But we cannot refer RSSAC as controlling GWG. So the outcome of that would be kind of provide us the accountability mechanism and continuous improvement mechanism around many of the RSSAC procedures. So we are looking forward to the outcome of GWG and we are in the communication with the board and with the chair of the board and ICANN Org around that. So in the link I have put one of the links of the communication between the board and the RSSAC around that.

On top of that, there have been some small improvements or kind of things that have been done recently. For instance, one of the recommendations from the last review was to ask RSSAC to be more engaging towards the ICANN community in general and improve its relationship with the board as well and define its role properly. So things have been done in the implementation stage of the RSSAC review two, which has been concluded around June 22, I guess.

Moreover, we recently have updated our operational procedures. The 8th version of that has been just published in mid-January that has changed the role from co-chairs to chair and vice-chair with the changing alternate years so as to provide continuity of leadership and procedures around that. Moreover, the membership rules have also been updated. RSSAC meetings have been made public so anybody can now join as observers. And we are also looking forward to improving the caucus membership, the RSSAC caucus membership by observing the

contribution of the members there and how effective that membership is.

So one of the improvements that has been suggested by RSSAC review two was to ask RSSAC to extend its membership beyond root server systems by having members from other stakeholders such as the instances of root server around the world. So while the progress has not been made yet on that, so we are looking forward to having the GWG update before RSSAC can move towards something like that. So that's kind of a pending activity around us. Thank you very much.

EVIN ERDOGDU: Thank you so much, Naveed. That's really thorough activities and interesting to see how some of them are stemming from a prior organizational review of the RSSAC. Thank you. So we will move on. I'm seeing some great comments in the chat as well, like some reactions to some of the activities. We'll go to Manju Chen next, representative of the GNSO council. Thank you.

MANJU CHEN: Thank you, Evin. So within the GNSO council, we actually have the CCOICI framework. And this is actually a pilot like I have put in the form. And so I'm not going to read the whole thing. This pilot has done three tests. One is the GNSO working group self-assessment requirement and the other two are GNSO statement of interest requirement and the assessment of accountability work stream two implementation status and ranking of recommendations.

So after these three tests, now the CCOICI is actually seeking feedback from stakeholder groups and constituencies within the GNSO on whether they think CCOICI is the right mechanism to carry out this continuous improvement within the GNSO. And we actually just sent out a survey, I think two weeks ago or one week ago, and we're expecting the feedback from the stakeholder groups and constituencies after ICANN 79 because we want to give the stakeholder groups and constituencies a chance to discuss this in person before they provide the feedback. And we consider this survey very important because it really decides whether this pilot should be formalized into a formal mechanism to carry out a continuous work. And if not, what do they think? What do the stakeholder groups and constituencies think is the right approach or mechanism to continue the improvement?

So it's very timely I think also like for us joining this CIP CCG and we can actually, I think, communicate between the two and decides, I guess, and also feedback to GNSO on what we think is the best mechanism. And I put no for working group because we don't do working group within the CCOICI, but we do have Task Force. It's kind of like working group. It's just a different name. And also, so sorry, I forgot to mention. So this CCOICI committee is only for councilors to join. So actually, I didn't think it's the best idea because we as councilors are all very, we have a lot on our plate already. And that's also why we're seeking feedback.

And we are supposed to put also challenges and improvements. One of the challenges we identified during the CCOICI work was that actually CCOICI was chartered by the GNSO Council. But in this charter of the CCOICI, there were no instructions on when the CCOICI cannot reach

consensus on some recommendations, how to proceed. And we had this problem, actually, when we were dealing with some task when the group couldn't reach agreements. And we didn't know how to proceed. And we didn't know if the recommendation should be delivered to council if they didn't have consensus. And that was one of the problems we identified. And I definitely hope in the future we can identify a way to fix this issue.

One of the major improvements I think we delivered was that we kind of developed this working group self-assessment thing. As a person who has been participating several, well not several, several working groups, I think this kind of like mid-PDP self-assessment will be very helpful. And I am glad that we were able to deliver this to council and council did approve these recommendations. And I think that's about all. I hope I can share about the results of the survey very soon after ICAN 79. And thank you very much.

EVIN ERDOGDU: Thank you so much, Manju. That's really comprehensive information. And if I may ask a quick follow-up question to how the survey was administered, are you aware of maybe that technicality?

MANJU CHEN: Sorry, I'm not sure what you mean by administer. But so the CCOICI designed the questions, of course, hugely thanks to our staff, Berry, who actually wrote the questions that we just, you know, review and asked something and added something. So it was mostly Berry's work. But so we designed the questions. And of course, we all, as always, rely on

staff to send out a survey to the chairs and to the leadership to all these state-of-the-groups and constituencies. That's probably, I hope that's what you asked.

EVIN ERDOGDU: Thank you so much, Manju. I really appreciate it. That's great information. We look forward to hearing the updates, too. Thank you. So I guess we'll move to Tijani Ben Jemaa from the Nominating Committee. Tijani, please.

TIJANI BEN JEMAA: Thank you very much. As you know, the NomCom has a continuous improvement process. Since each year it forms five subcommittees, at least three of them are for the continuous improvement of its activities and processes. In fact, the recommendation subcommittee reviews all the NomCom activities and processes of the considered year and issues a report in which it outlines the issues met during the NomCom activities and proposes solutions to avoid unsuitable problems and to improve the NomCom performance for the upcoming years. Which report is reviewed, modified if necessary, and approved by the whole NomCom delegates.

The application subcommittee reviews each year prior to the application period the application questions for all considered positions according to the recommendations of the previous year and update them as necessary. And the assessment and interviews subcommittee reviews also each year the interview questions and metrics, as well as the selection meeting questions for all considered positions according

to the recommendations of the previous year and update them as necessary.

So as you see for the NomCom, there is an effective continuous improvement process that can be for sure improved. I didn't speak about another process, which is the peer assessment, but I don't speak about it since it is about people. And what is interesting for me is the activities and the processes. Thank you.

EVIN ERDOGDU: Thank you so much, Tijani, for that excellent overview from the NomCom. And we will move next to the African Regional At-Large Organization, AFRALO, with Bram Fudzulani. If Bram is available.

JESSICA PUCCIO: He's not online but the alternate is.

EVIN ERDOGDU: Okay, I'm not sure if the alternate, Chokri Ben Romdhane is here.

CHOKRI BEN ROMDHANE: Yes, I'm here. But let's wait a moment for Bram if he could join us. Bram? Okay, never mind, I will continue by myself. So, for the African Regional At-Large Organization, we have started a new work group which will review the rules of procedure of the leadership based on the leadership of consideration started during the last AFRALO assembly held last year.

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So the AFRALO ROP have already started its job in order to review all the procedures regarding the rule and procedure and proposed a two-phase approach to review this procedure. The first phase will address the specific aspects of our rules and procedure to bring some clarity on certain sections of the rules and procedure. In the first phase, we shall also focus on the following aspects. Provide clarity on the nomination process including who can be nominated and who can nominate. Provide further clarity on the ALS accreditation process including timeline. Address any other editorial changes that could make the ROP much more comprehensive.

In addition to the AFRALO rules of procedure work group, we have at AFRALO some reviewing non-official but some reviewing process in order to more harmonize the work group within AFRALO. But mainly our existing improvement are focusing on the rules of procedure of the AFRALO and probably we will also review the work group formation. Thank you very much.

EVIN ERDOGDU: Thank you so much, Chakri. Great to hear of these activities, especially the rules of procedure working group. And just a note for time. Today we just have 60 minutes for this meeting. I know our inaugural meeting was 90 minutes, so it's a little shorter. So I hope to get to everyone today, but just a reminder that we'll be able to provide some time on our next meeting to continue with the activities from each group. If we could move next to Amrita Choudhury from the Asian, Australasian and Pacific Islands regional At-Large organization. Thank you.

AMRITA CHOUDHURY: Thank you, Evin, Amrita for the record, and I will keep it short so that, you know, things stay within time. Some of the improvement process, you know, initiatives which we've taken—and we've listed three from the Asia Pacific region—is one is on the rules of procedures. We formed a working group taking into cognizance, you know, what the At-Large mobilization working group's report was and also of the unaffiliated individual members mobilization working group report was and also taking into consideration the administrative issues of the RALO as well as trying to future proof it.

So we've come up with a draft and what we've tried to improve is the governance structure, the administration, for example, the meetings, communication channel, selection procedure, and also tried to identify the criteria for leadership and also what their responsibilities are. And, you know, we've also tried to see how we can mobilize the individual members and the ALSes, the At-Large structures, and also fix metrics to certain activities which we do. So this we plan to send to ICANN Legal for, you know, vetting it and then we will be sending it to the community for, you know, adoption after their final consent.

The next is the APRALO Policy Forum. This was actually formed to enhance engagement of the, you know, APRALO members and also to help them understand the ICANN issues, the policies which are being discussed, what resources are available because we found these to be challenges, and what tools and metrics they could use for assessment.

So what actually is being done is based upon previous, you know, periodic reviews of activities and also looking at what ICANN's operating priorities are as well as At-Large's priorities are, we try to identify topics for webinars or policy discussions or fireside chats, town halls, etc., where these activities, these topics are discussed and also have periodic reviews to take in inputs so that the process can be improved. And the activities are designed so that knowledge can be shared with the RALOs or others who join in from other RALOs or different community members, give them updates from CPWG, which Cheryl was referring to. Also, these are testbeds where, you know, the community members can give their inputs on different policies and, you know, the objective is also to mentor people to write policies, etc., because not everyone is adept at these kind of activities. And also to have ICANN readouts where different community members participate after an ICANN meeting to, you know, give more snippets of information of what has happened and where more engagement can happen.

And the other was the APRALO General Assembly, which we had in September at Istanbul, you know, after five years. The first one was in 2017, if I'm not mistaken. This was important primarily because due to the pandemic, the cohesion or the engagement of the community was a bit low. The awareness about APRALO or ICANN policies was low because there were new people coming in and since, you know, people were a bit disengaged, this was a challenge. And they had limited knowledge about what the ICANN community was doing, for example, the forthcoming round of new gTLDs or universal acceptance, etc. And people were unfamiliar with, you know, the ICANN structures, ICANN board. So we had a meeting at Istanbul where the community members,

representatives could come together to discuss evolved strategies, also to rejuvenate our community and chalk out plans as to what can work, what cannot work, what kind of outreach we can do. There were special sessions on the new gTLD round and topics of interest like DNS abuse or DNS system, etc. based upon the diverse interests of our community. And there was interaction with the ICANN board members.

And one thing which we found is this meeting was held in silos to the ICANN meetings because obviously most of the ICANN meetings are not happening in our region at this point. But we also found that this could be a good opportunity to have a silo meeting for the General Assembly on a continuous way, even if we do not have an ICANN meeting in the region, because this region being very diverse, we have to find a middle ground somewhere. So these are certain processes which we identified to share. As everyone knows, these are continuous processes. We look for inputs from you all to improve and I'm sure we'll have more to do. Thank you, Evin.

EVIN ERDOGDU: Wow, that's wonderful. Thank you so much Amrita for detailing all those extensive activities of APRALO. And we will go over to the European At Large regional organization next, Sébastien Bachollet.

SÉBASTIEN BACHOLLET: Yes, thank you, Evin. Maybe I was not able to put it on the document we are working on now, but if you go to the At Large page, Cheryl will show you at the beginning, you have some information. What is important for EURALO, we write new bylaws in 2019, and we were supposed to go to

the ROP just after, but with the pandemic and all this trouble, we didn't make the work. But finally, at the end of last year, we organized the work and we discussed and we vote for the new, I will not say new, because it was the first time EURALO get rule of procedures. And we put them immediately in application for the election of the EURALO board. And it's where we are now. It's important, this ROP, not just because [inaudible] what was supposed to be done following the At Large review, because we at EURALO have already a place for the individual end user since a long time, but it was an improvement of the way we were doing all that. And what is also important for us is that the ROP is more easily changeable. That means that we don't have all the process to change the bylaws, but we can evolve and be more proactive and it will be easier. It's at the bottom of the page, I guess.

Yeah, that's, I will say, the main activity we have done on that topic. The ROP gave us a lot of way to improve the work done before and if we need, we will evolve with them. Of course, we have, like Amrita described, General Assembly and so on and so forth, but I will not repeat. And we are an entity at the regional level, but of course we work At-Large and therefore we work with our colleague from the other RALOs and with the ALAC. And it's why it's important to have this page that we can see here where we will be able to put all the inputs.

And I saw that I have the authorization to go to the page where this group is supposed to put the information. I will do it and I will update those information. I guess I will stop here, ready to answer any question later, but give the floor to the other. Thank you.

EN

EVIN ERDOGDU: Thank you, Sébastien. I appreciate this information and I look forward to more information on the spreadsheet as well. Well, so in light of time, I guess we'll do one more and then we'll close the call for today, but we'll continue next time. Next, Carlos Aguirre for the Latin American and Caribbean Islands Regional At-Large Organization.

CHRISTELLE VAVAL: Good morning, everyone. It's Christelle. Please accept Carlos's apologies. He is currently having a weak connectivity. So I will be presenting on behalf of LACRALO. So LACRALO has a governance working group that is working on reviewing our bylaws to address our challenges. Currently, we are having the main challenges that we are facing in the region. Just like Amita mentioned, we are a diverse region. We have different languages. So it's in majority dominated by Spanish speakers. So most of our issues right now are having the participation of people of different languages. For example, me, in my country, we speak French and the rest of Latin America, they speak Spanish. The Caribbean, they speak English, Brazil, Portuguese. So right now we want to improve communication and also increase participation. So we are working right now on putting metrics for participation of the different regions within LACRALO, and improving inclusion of individual users and mainly address the big problem of the language of the region.

Right now, what we are doing with the simultaneous translation, it helps a lot, but we are not there yet. So that's more or less after the annual meeting, the General Assembly that we had in Cancun, our region has established a new structure. So now our main goal is to reconnect, re-evolve, and re-boost the region. Thank you.

EN

EVIN ERDOGDU: Thank you so much, Christelle. That's great to hear about this activity from LACRALO. So we are at the end of our call. Jessica, if you could maybe put the main agenda slide up and we'll remember where we left off this time.

We had a couple more items on our agenda today, but we will circulate to fulfill the AI from the last meeting, the information about the frameworks and tools. We'll circulate that on the list. We'll also provide information about our upcoming agendas. So just with the remaining time that we have left, I know that there was recently also an invitation shared by Irina from the ccNSO about an upcoming GRC virtual open space session on the 14th of February. So I wanted to give Irina a moment to perhaps promote this event with the group here. Irina, if you'd like to briefly speak to this.

IRINA DANELIA: Thank you very much, Evin. And hello, everyone. Good time of the day, whatever it is in your place. Yeah, I'm really happy to extend the invitation to the event. It's going to be a virtual event on the topic of ccNSO and continuous improvement. We started this discussion during the fall and we are going to continue it now. And thank you to those who attended our event during Hamburg and we are looking forward to have you there. And please keep in mind that it will be open space format, which means that the participants are to bring their topic and to lead the discussion. So there is no predefined topics, but the goal is to

discuss what you think and what the participants believe is important in the context. So please join us. We are looking forward. Thank you.

EVIN ERDOGDU: Wonderful. Thank you so much, Irina. And I've also shared the registration link in the chat for those of you who are interested in attending. Thank you so much. So we will, as noted, we'll share resources on the list from this meeting and to fulfill action items and we'll circulate the meeting report and follow up on the list. So thank you all very much for being here. And our next meeting is on the 21st of February. So stay tuned for this one. And we'll continue where we left off. Thank you for this thorough input and for contributing. Have a wonderful rest of your day and happy Lunar New Year, Super Bowl and Valentine's Day ahead. Thank you.

[END OF TRANSCRIPTION]