

Continuous Improvement Program Project - Meeting Report

1. Meeting Agenda - 03 APRIL 2024	
<ol style="list-style-type: none"> 1. Presentation for community feedback on CIP framework Principles and Criteria — Evin Erdoğan and Sherwood Moore, ICANN org (30 minutes) 2. CIP-CCG Work Plan — Evin Erdoğan, ICANN org and Representatives (15 minutes) 3. AOB and next steps — Evin Erdoğan, ICANN org (5 minutes) 	
2. Attendees	
CIP-CCG Members:	Alan Greenberg, Amrita Choudhury, Bill Jouris, Bram Fudzulani, Caleb Ogundele, Carlos Aguirre, Cheryl Langdon-Orr, Chris Disspain, Erum Welling, Irina Danelia, Jeff Bedser, Justine Chew, Manju Chen, Naveed Bin Rais, Owen Smigelski, Santanu Acharya, Sebastien Bachollet, Tijani Ben Jemaa, Tommi Karttaavi
ICANN Organization:	Alice Jansen, Alperen Eken, Berry Cobb, Evin Erdogdu, Jean-Baptiste Deroulez, Jessica Puccio, Larisa Gurnick, Sherwood More, Yvette Guigneaux
Apologies:	Christelle Vaval, Lori Schulman, Natalia Filina, Tracy Hackshaw
3. Discussions	
Topic 1	<ul style="list-style-type: none"> • ICANN org presented a prepared draft slidedeck, talking points, and Frequently Asked Questions (FAQ) document for CIP-CCG input. The draft slide deck and resources are for representatives to present to their groups in April, to inform them of the progress made thus far by the CIP-CCG in the development of the CIP framework (including Principles, Criteria, and Indicators approach), and to gather their group's feedback on the 5 draft principles. • Irina Daniela asked about the difference and potential overlap between "efficiency", and "effectiveness" in the principles (2 & 3). ICANN org responded to clarify: <i>Efficiency</i> is all about reducing

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	<p>costs and resources required to execute on tactics. <i>Effectiveness</i> is about achieving strategic goals that align with the vision of the organization and drive its mission. Often, increasing <i>effectiveness</i> naturally leads to an increase in <i>efficiency</i>.</p> <ul style="list-style-type: none"> ● Irina noted a typo on slide 12 using “operations” vs “structure” on slide 9, ICANN org noted the typo would be corrected. ● Chris Disspain asked whether Principle 3 should be considered from the perspective of the RySG (and other GNSO stakeholder groups/constituencies) or the GNSO as a whole. The same question would apply for other ICANN organizational structures with stakeholder groups/constituencies (such as the ALAC/At-Large with RALOs). ICANN org noted that some organizational structures have stakeholder groups/constituencies, while others do not. Prior Organizational Reviews reviewed the organizational structure as a whole, including its stakeholder groups/constituencies. 		
Topic 2	<ul style="list-style-type: none"> ● The CIP-CCG revisited the work plan for the remainder of the year, including the four phases in process over the next two quarters of the calendar year 2024. 		
Topic 3	<ul style="list-style-type: none"> ● Sebastien Bachollet noted under AOB he would like to devote more time to discussing the work plan for the CIP-CCG. ICANN org noted that the workplan will be revisited in the subsequent meeting on 1 May as a discussion item. 		
4. Decisions Reached			
5. Next Steps			
	Action Item	Assignee	Due Date
1	CIP-CCG volunteers to present to their groups in April, and obtain feedback on the five principles.	CIP-CCG volunteers	30 April 2024

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2	Add talking points to notes section of slides on shared PPT deck	Jessica Puccio	04 Apr 2024
3	Typo - update "structures" on slide 9 to "operations"	Jessica Puccio	04 April 2024
4	Add guiding questions slide, incorporating feedback from the CIP-CCG.	Evin Erdogan	04 April 2024
5	Cancel 17 April meeting in accordance with the CIP-CCG work plan, and schedule 1 May meeting for 90 minutes in duration.	Jessica Puccio	04 April 2024
6	Agenda item for CIP-CCG discussion on work plan for 1 May agenda.	Evin Erdogan	08 April 2024