

"Hello, my name is \_\_\_\_\_ and I am participating during this session in a speaking role.

I am testing my audio and my speaking pace to confirm whether all technical service providers are able to hear me clearly. If you would like me to repeat this test, please let me know - thank you."



# **ICANN** Expected Standards of Behavior

• Webpage: <a href="https://www.icann.org/resources/pages/expected-sta">https://www.icann.org/resources/pages/expected-sta</a> <a href="mailto:ndards-2016-06-28-en">ndards-2016-06-28-en</a>

# **ICANN Community Anti-Harassment Policy**

 Webpage: <a href="https://www.icann.org/resources/pages/commu">https://www.icann.org/resources/pages/commu</a> nity-anti-harassment-policy-2017-03-24-en



#### **ICANN** Expected Standards of Behavior



**Act** in accordance with ICANN's Bylaws.

In particular, participants undertake to act within the mission of ICANN and in the spirit of the values contained in the Bylaws.



**Adhere** to ICANN's conflict of interest policies.



Treat all members of the ICANN community equally, irrespective of nationality, gender, racial or ethnic origin, religion or beliefs, disability, age or sexual orientation; members of the ICANN community should treat each other with civility both face-to-face and online.



Respect all members of the ICANN community equally and behave according to professional standards and demonstrate appropriate behavior. ICANN strives to create and maintain an environment in which people of many different backgrounds and cultures are treated with dignity, decency and respect. Specifically, participants in the ICANN process must not engage in any type of harassment. Generally, harassment is considered unwelcome hostile or intimidating behavior – in particular, speech or behavior that is sexually aggressive or intimidates based on attributes such as race, gender, ethnicity, religion, age, color, national origin, ancestry, disability or medical condition, sexual orientation or gender identity.



**Protect** the organization's assets and ensure their efficient and effective use.



**Act** fairly and in good faith with other participants in the ICANN process.



**Conduct** themselves in accordance with ICANN policies.



Support the maintenance of robust mechanisms for public input, accountability and transparency so as to ensure that policy development and decision-making processes will reflect the public interest and be accountable to all stakeholders.





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Listen to the views of all stakeholders when considering policy issues. ICANN is a unique multistakeholder environment. Those who take part in the ICANN process must acknowledge the importance of all stakeholders and seek to understand their points of view.



Work to build consensus with other stakeholders in order to find solutions to the issues that fall within the areas of ICANN's responsibility. The ICANN model is based on a bottom-up, consensus-driven approach to policy development. Those who take part in the ICANN process must take responsibility for ensuring the success of the model by trying to build consensus with other participants.



**Promote** ethical and responsible behavior. Ethics and integrity are essential and ICANN expects all stakeholders to behave in a responsible and principled way.



Facilitate transparency and openness when participating in policy development and decision-making processes.





Act in a reasonable, objective and informed manner when participating in policy development and decision-making processes. This includes regularly attending all scheduled meetings and exercising independent judgement based solely on what is in the overall best interest of Internet users and stability and security of the Internet's system of unique identifiers, irrespective of personal interests and the interests of the entity to which individuals might owe their appointment.



## **Agenda**

- •Introduction and overview of meeting logistics and goals Larisa Gurnick, Evin Erdoğdu, and Jessica Puccio, ICANN org (10 minutes)
- •Jamboards and CIP-CCG Discussion: Draft Principles and Criteria: Continuous Improvement Program Framework CIP-CCG volunteers (30 minutes)
- •Recap of discussions CIP-CCG volunteers (10 minutes)
- •Virtual Discussion and Recap CIP-CCG remote volunteers (up to an additional 30 minutes)
- •AOB and next steps ICANN org (5 minutes)



### **Current Objectives of Organizational Reviews**

#### Source: Article 4.4 of the **ICANN Bylaws**

- (i) whether that organization, council or committee has a continuing purpose in the ICANN structure.
- (ii) if so, whether any change in structure or operations is desirable to improve its effectiveness.
- (iii) whether that organization, council or committee is accountable to its constituencies, stakeholder groups, organizations and other stakeholders.



#### **CIP Framework Considerations**

Recommendation 3.6 states "ICANN org shall work with each SO/AC/NC to establish a continuous improvement program [that shares] a <u>common base</u> between all SOs, ACs, and the NomCom but will <u>also allow for customization</u> so as to best meet the needs of each individual SO/AC/NomCom.



# **Continuous Improvement Program Roadmap**



