

Registration Data Request Service (RDRS) Usage Metrics

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TABLE OF CONTENTS

Introduction	3
Summary of Data	3
User Data	7
Metrics 1 and 2: Participating Registrars	7
Metrics 3 and 4: Requestors	7
Metric 5: Disclosure Requests	7
Metric 6: Use of Data Request Form for Non-participating Registrars	8
Request Type Data	9
Metric 7: Disclosure Requests by Priority Level	9
Metric 8: Disclosure Requests by Requestor Type	10
Metric 9: Disclosure Requests by Requestor	11
Metric 10: Disclosure Requests, Participating versus Non-participating Registrars	11
Request Transactional Data	13
Metric 11: Open Requests	13
Metric 12: Closed Requests	13
Metric 13: Number of Closed Disclosure Requests by Outcome Type	13
Outcome Data	14
Metric 14: Denial Rate by Reason Type	14
Metric 15: Average Disclosure Request Response Time (in days)	15
Metric 16: Response Time Distribution	16
List of Participating Registrars	16

Introduction

ICANN launched the Registration Data Request Service (RDRS) on 28 November 2023 with the intention to operate the service for up to two years. This is a result of the [ICANN Board's direction](#) to pursue usage and demand analysis of the system that handles requests for nonpublic registration data. The purpose of the RDRS is 1) to collect system usage data to inform the future discussion between the Generic Names Supporting Organization (GNSO) Council and the ICANN Board on the currently paused Policy Recommendations outlined in the [Final Report](#) of the GNSO [Expedited Policy Development Process \(EPDP\) on the Temporary Specification for gTLD Registration Data Phase 2](#), and 2) to provide a cost-effective system that will simplify the process for submitting and receiving requests for nonpublic gTLD registration data for both the requestors and registrars.

This report, which will be published on a monthly basis, provides the system usage data as [requested by the GNSO Council](#) and can be found on the [RDRS webpage on ICANN.org](#).

Summary of Data

The table below gives a high-level summary of RDRS metrics. Each metric is further defined later in this report. To view those metrics, click the corresponding link for each Reporting Criterion.

#	Reporting Criteria	Data
1	Number of registrars participating (total)	72
2	Number of new participating registrars (current reporting period)	2
3	Number of requestors (total)	1481
4	Number of new requestors (current reporting period)	1481
5	Number of disclosure requests (total and current reporting period)	
5.1	Number of disclosure requests (total)	219
5.2	Number of disclosure requests (current reporting period)	219
6	Number of times the data request form for non-participating registrars has been used (total and current reporting period)	
6.1	Number of times the data request form for non-participating registrars has been used (total)	36
6.2	Number of times the data request form for non-participating registrars has been used (current reporting period)	36
7	Number of disclosure requests by priority (total and current reporting period)	
7.1	Number of disclosure requests by Expedited priority (total)	5
7.2	Number of disclosure requests by Expedited priority (current reporting period)	5

#	Reporting Criteria	Data
7.3	Number of disclosure requests by Standard priority (total)	214
7.4	Number of disclosure requests by Standard priority (current reporting period)	214
8	Number of disclosure requests by requestor type (see below for requestor types) (total and current reporting period)	
8.1	Computer Security Incident Response Team (CSIRT) (total)	8
8.2	Consumer Protection (total)	17
8.3	Cybersecurity Incident Response Team (non-CSIRT) (total)	3
8.4	Dispute Resolution Service Provider (total)	2
8.5	Domain Investor (total)	10
8.6	IP Holder (total)	69
8.7	Law Enforcement (total)	18
8.8	Litigation/Dispute Resolution (non-IP) (total)	6
8.9	Research (non-security) (total)	22
8.10	Security Researcher (total)	33
8.11	Other (total)	31
8.12	Computer Security Incident Response Team (CSIRT) (current reporting period)	8
8.13	Consumer Protection (current reporting period)	17
8.14	Cybersecurity Incident Response Team (non-CSIRT) (current reporting period)	3
8.15	Dispute Resolution Service Provider (current reporting period)	2
8.16	Domain Investor (current reporting period)	10
8.17	IP Holder (current reporting period)	69
8.18	Law Enforcement (current reporting period)	18
8.19	Litigation/Dispute Resolution (non-IP) (current reporting period)	6
8.20	Research (non-security) (current reporting period)	22
8.21	Security Researcher (current reporting period)	33
8.22	Other (current reporting period)	31
9	Number of disclosure requests by requestor (e.g. x% of users generate xx% of requests and show significant breakdowns)	See chart below
10	Number of disclosure requests broken out by participating and non-participating registrars (total and current reporting period)	
10.1	Number of disclosure requests for participating registrars (total)	219
10.2	Number of disclosure requests for non-participating registrars (total)	886
10.3	Number of disclosure requests for participating registrars (current reporting period)	219
10.4	Number of disclosure requests for non-participating registrars (current reporting period)	886
11	Number of open disclosure requests (total)	88

#	Reporting Criteria	Data
12	Number of closed disclosure requests (total and current reporting period)	
12.1	Number of closed disclosure requests (total)	128
12.2	Number of closed disclosure requests (current reporting period)	128
13	Number of closed disclosure requests by outcome type (see below for outcome types). (total and current reporting period)	
13.1	Approved (total)	15
13.2	Denied (total)	103
13.3	Partially Approved (total)	2
13.4	Data Publicly Available (total)	8
13.5	Approved (current reporting period)	15
13.6	Denied (current reporting period)	103
13.7	Partially Approved (current reporting period)	2
13.8	Data Publicly Available (current reporting period)	8
14	Denial rate by reason type (total and current reporting period), see below for denial types	
14.1	Domain name was transferred to another registrar/is not managed by the registrar identified in the request (change of control, domain hopping, etc.) (total)	0
14.2	Requested data is publicly available in RDDS (total)	0
14.3	The request fails to comply with any provision of the RDRS legal terms (total)	9
14.4	Contracted party cannot disclose the data due to applicable law (total)	10
14.5	Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information (total)	29
14.6	Other corrective action is required before request can be processed (total)	46
14.7	Other (total)	41
14.8	Domain name was transferred to another registrar/is not managed by the registrar identified in the request (change of control, domain hopping, etc) (current reporting period)	0
14.9	Requested data is publicly available in RDDS (current reporting period)	0
14.10	The request fails to comply with any provision of the RDRS legal terms (current reporting period)	9
14.11	Contracted party cannot disclose the data due to applicable law (current reporting period)	10
14.12	Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information (current reporting period)	29
14.13	Other corrective action is required before request can be processed (current reporting period)	46
14.14	Other (current reporting period)	41

#	Reporting Criteria	Data
15	Average disclosure request response time in days (total and current reporting period), broken out by outcome (see below for outcome types)	
15.1	Approved (total)	4.2
15.2	Denied (total)	1.97
15.3	Partially Approved (total)	14.5
15.4	Data Publicly Available (total)	1.13
15.5	Approved (current reporting period)	4.2
15.6	Denied (current reporting period)	1.97
15.7	Partially Approved (current reporting period)	14.5
15.8	Data Publicly Available (current reporting period)	1.13
16	Response time distribution (10th, 30th, 50th, 70th and 90th percentiles, with the 50th percentile being the median), including time from the request until the request is addressed, differentiating between approved and denied responses	See table below

User Data

Metrics 1 and 2: Participating Registrars

Number of registrars participating (total)	72
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Future reports will display the monthly trend chart of registrars who have opted in during that month. As registrars can opt in and opt out at will, this chart will not add up to the total number of participating registrars as seen in Metric 1. Also, as registrars were able to sign up to participate in the service prior to the 28 November launch date, this figure will not match the figure represented in Metric 1.

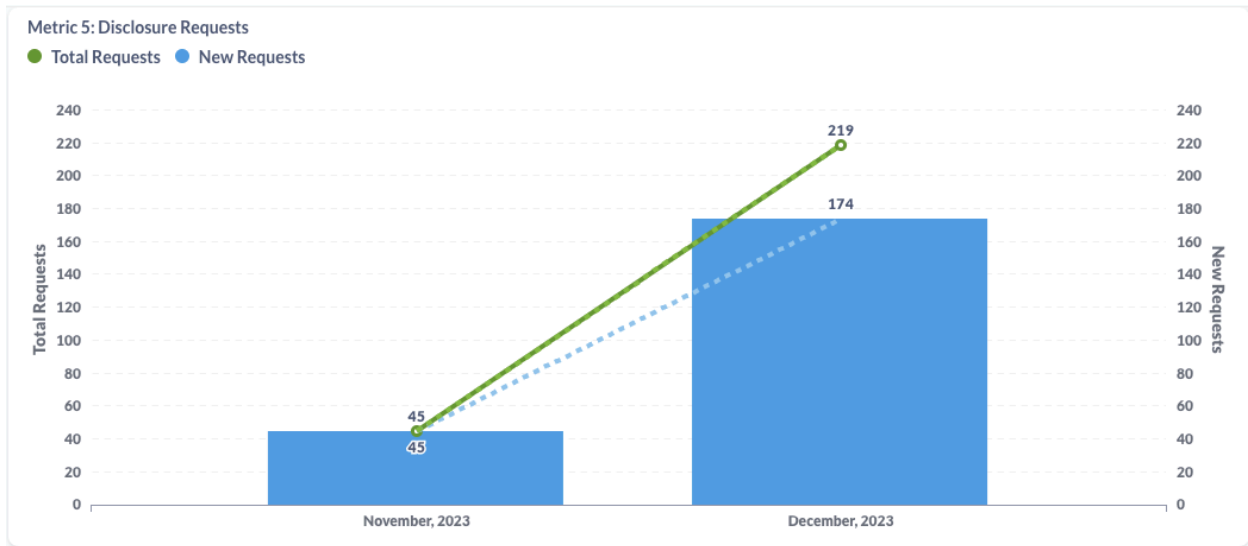
Metrics 3 and 4: Requestors

The chart below displays the monthly trend of the number of total and new requestors.



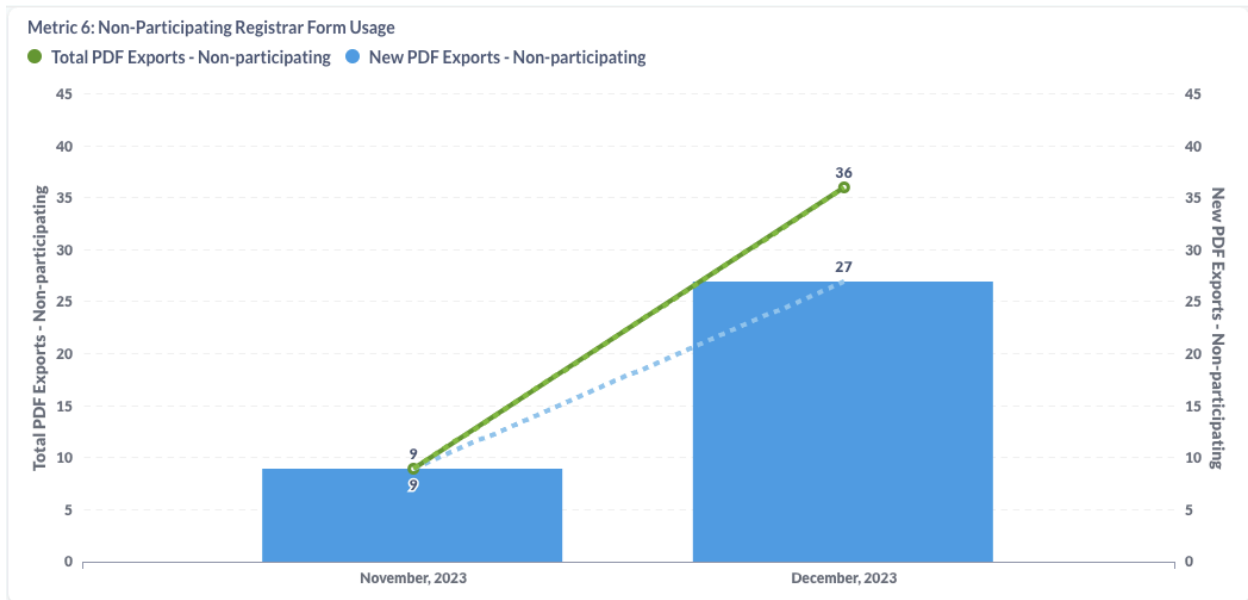
Metric 5: Disclosure Requests

The chart below displays the trend of the number of disclosure requests that were submitted to participating registrars (since system launch and monthly).



Metric 6: Use of Data Request Form for Non-participating Registrars

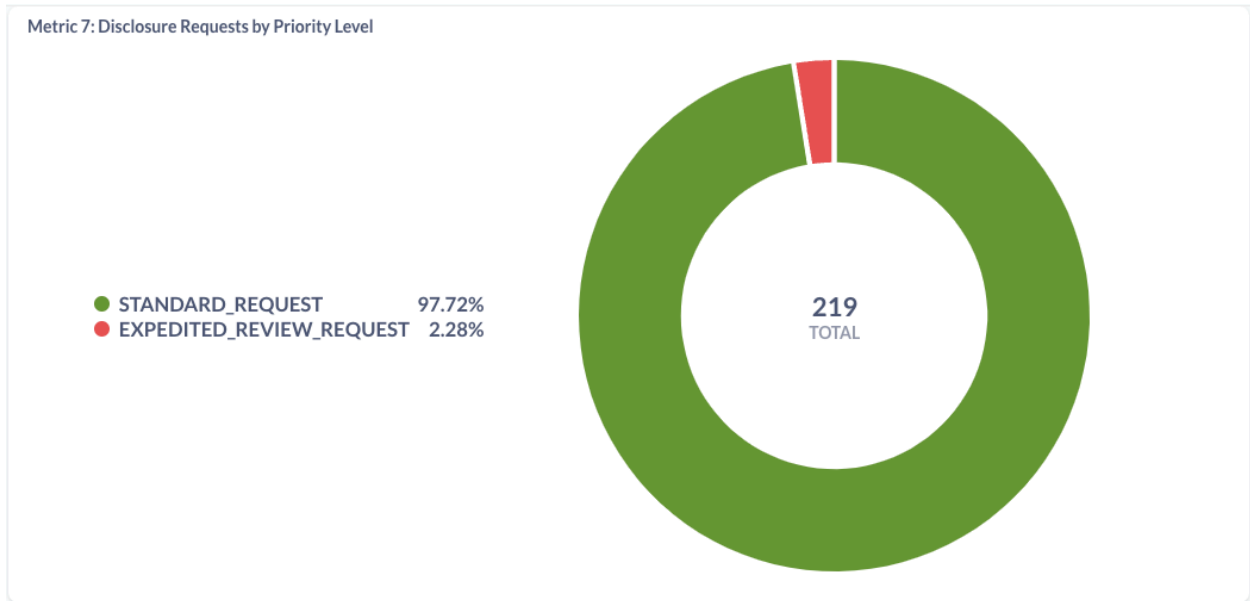
The chart below displays the trend of the number of times the data request form for non-participating registrars has been used (since system launch and monthly). Please note that this data is calculated based on the number of times the “export PDF” function was used for when the domain name is managed by the non-participating registrar. The RDRS is not used to track how the form is used after download (i.e., whether it was directly sent to the registrar or not).



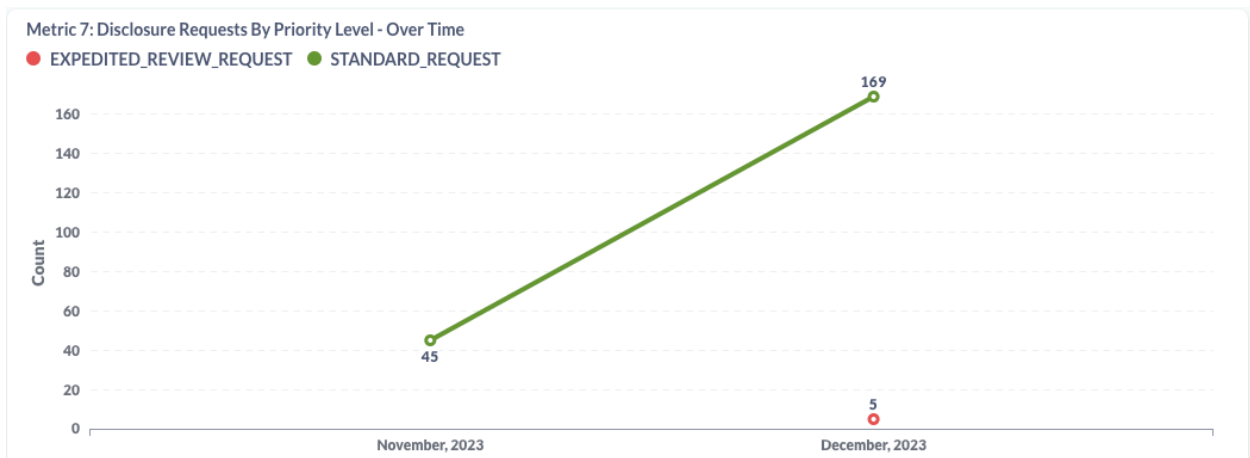
Request Type Data

Metric 7: Disclosure Requests by Priority Level

The chart below displays the total number of disclosure requests by priority level (expedited versus standard) in the reporting period.

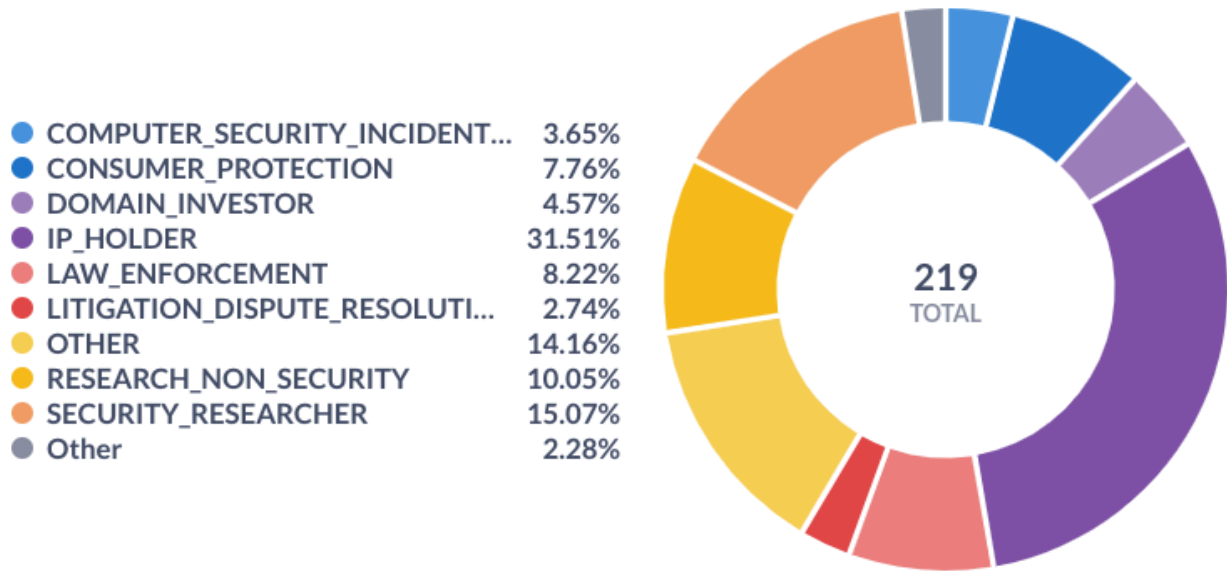


The chart below displays the monthly breakdown of disclosure requests by priority level (expedited versus standard).



Metric 8: Disclosure Requests by Requestor Type

The chart below displays the total number of disclosure requests by requestor type within the reporting period.

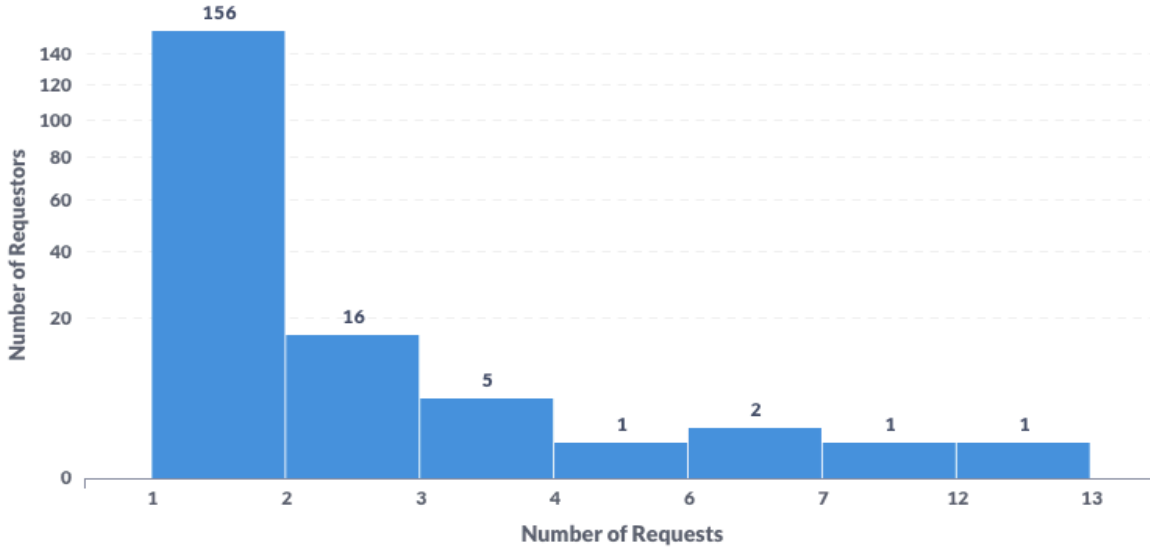


The table below displays the monthly counts of disclosure requests by requestor type.

Request Category	Nov	Dec	Total
Computer Security Incident Response Team (CSIRT)	0	8	8
Consumer Protection	4	13	17
Cybersecurity Incident Response Team (non-CSIRT)	0	3	3
Dispute Resolution Service Provider	0	2	2
Domain Investor	1	9	10
IP Holder	20	49	69
Law Enforcement	1	17	18
Litigation/Dispute Resolution (non-IP)	1	5	6
Research (non-security)	8	14	22
Security Researcher	2	31	33
Other	8	23	31

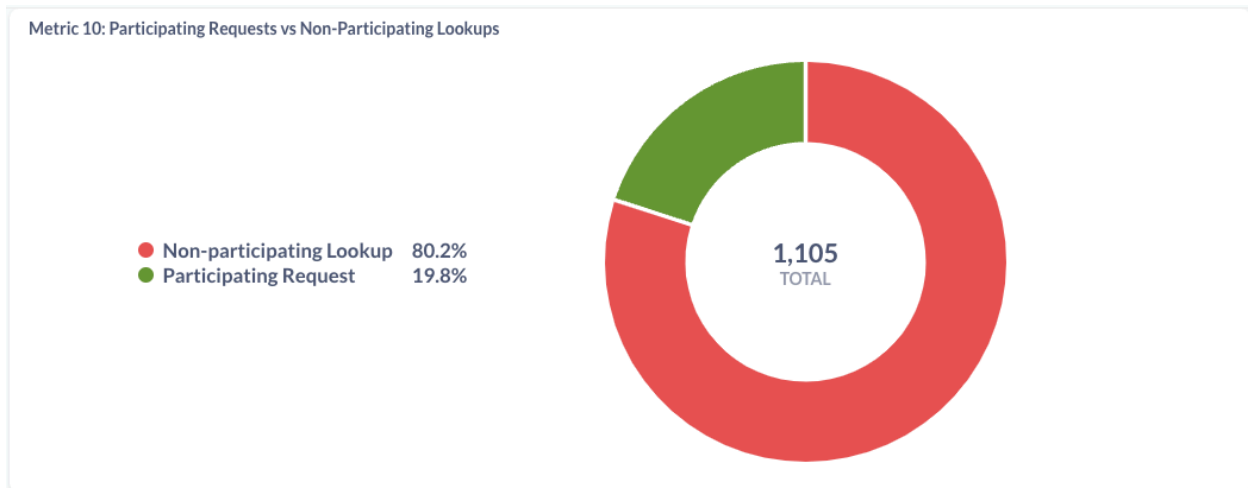
Metric 9: Disclosure Requests by Requestor

The chart below displays a histogram of the number of requests since system launch by requestor.

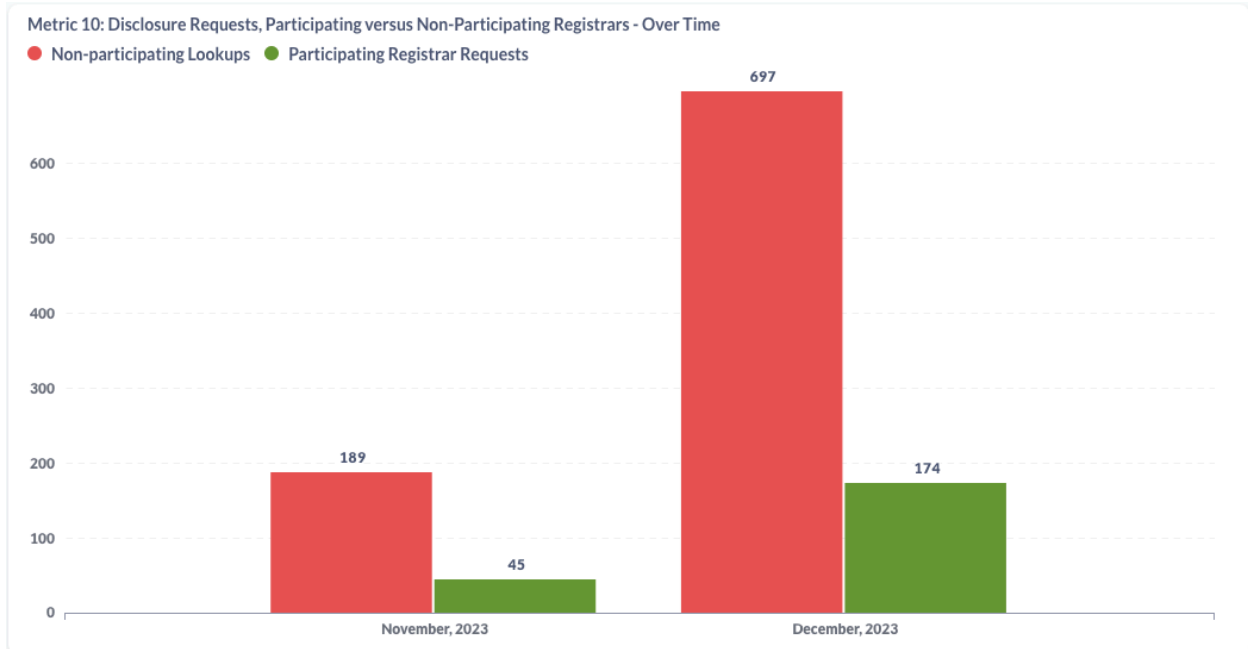


Metric 10: Disclosure Requests, Participating versus Non-participating Registrars

The chart below displays the total number of disclosure requests submitted since system launch for participating registrars versus lookup results for non-participating registrars. Please note that the data for non-participating registrars is reflective of how many times the non-participating registrar was queried via the system.



The chart below displays the monthly breakdown of disclosure requests submitted for participating registrars versus lookup results for non-participating registrars. Please note that the data for non-participating registrars is reflective of how many times the non-participating registrar was queried via the system.



Request Transactional Data

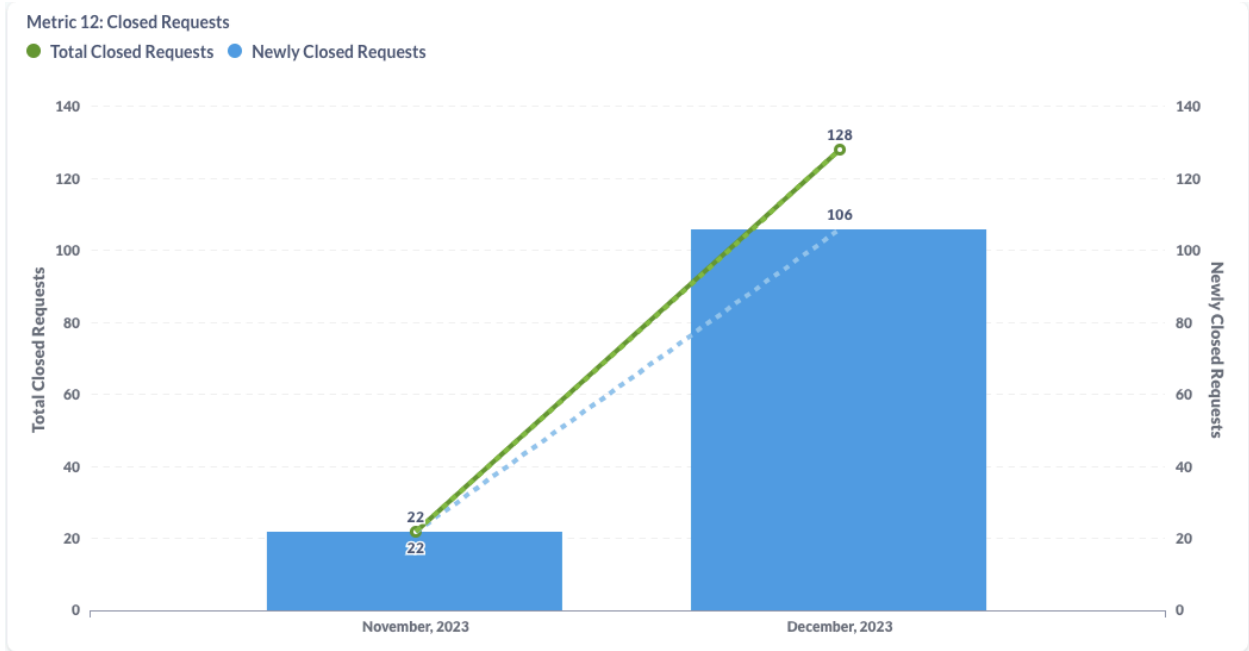
Metric 11: Open Requests

The table below displays the total number of open disclosure requests since the system launched. Please note that open disclosure requests indicate the registrar has not logged a final response yet.

Total number of open disclosure requests (cumulative)	88
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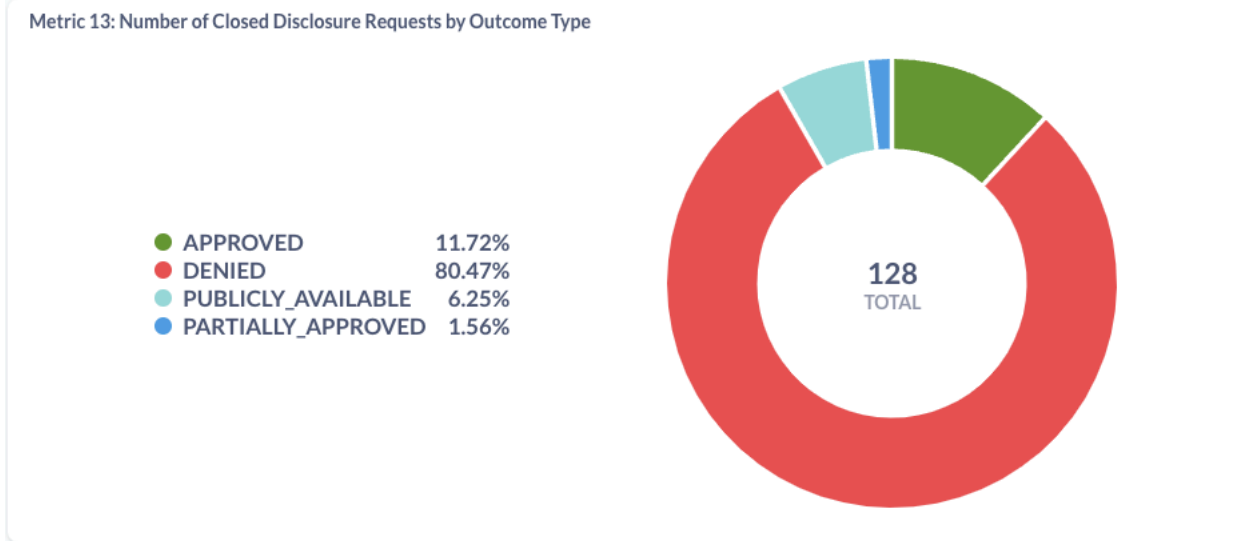
Metric 12: Closed Requests

The chart below displays the trend of the number of closed disclosure requests since the system launched and monthly.

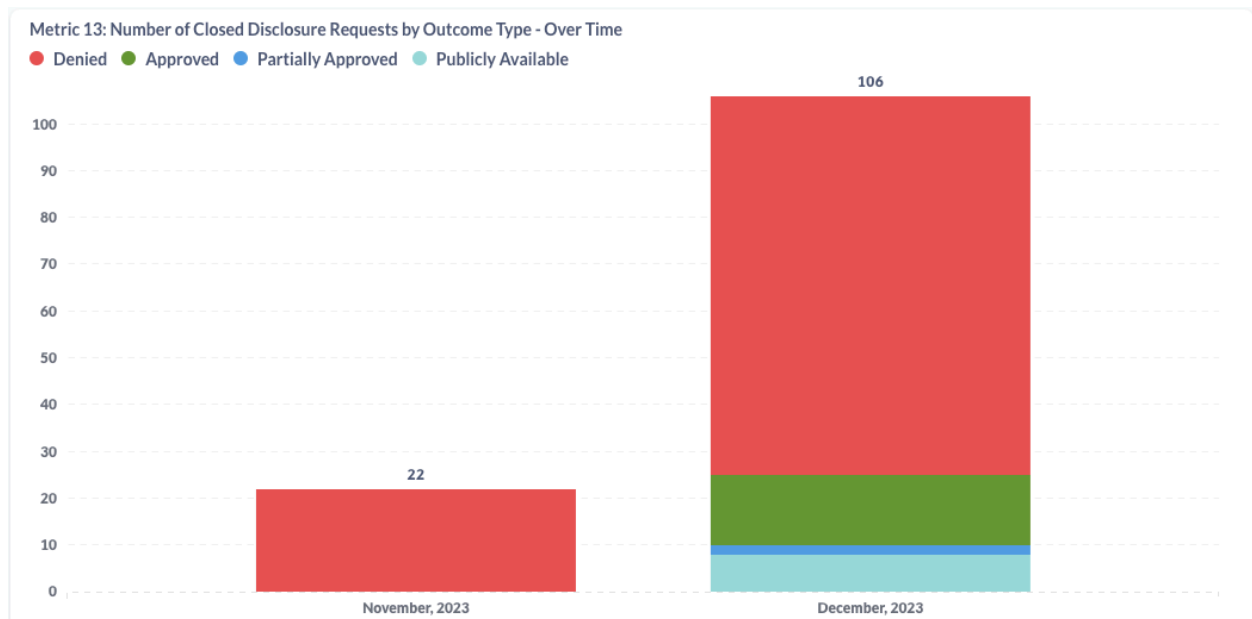


Metric 13: Number of Closed Disclosure Requests by Outcome Type

The chart below displays the total number of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available) since the system launched. Denial outcomes include many different reasons, such as incomplete or invalid requests, resulting in the registrar unable to assess the request. For more information, refer to Metric 14.



The chart below displays the monthly breakdown of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available).



Outcome Data

Metric 14: Denial Rate by Reason Type

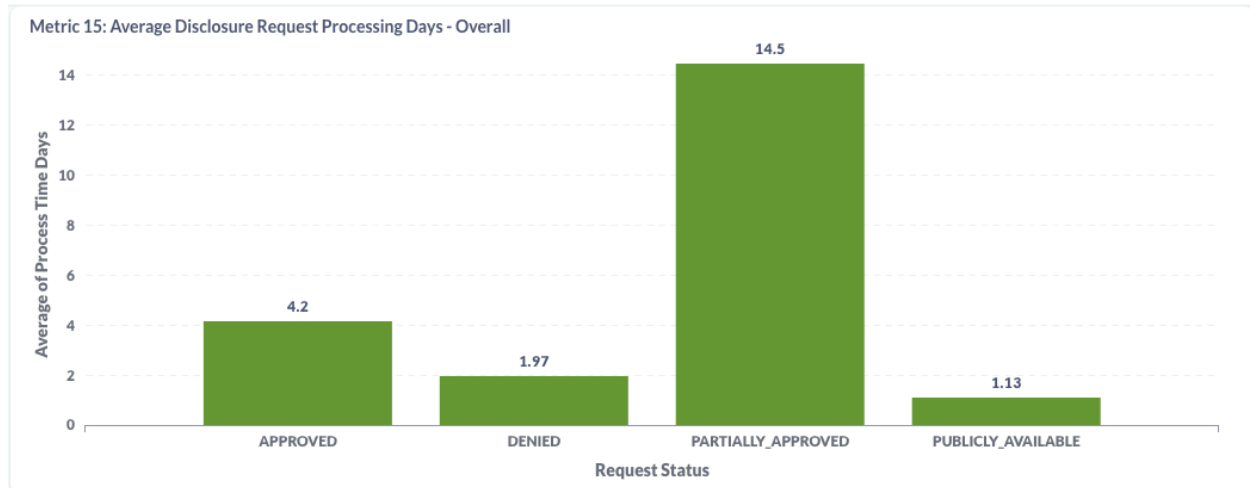
The chart below displays the monthly breakdown of denial rate since the system launched by reason type, along with the total count. Please note that multiple denial reasons can be selected for each request. RDRS received test request submissions during the reporting period, which resulted in denials, as those requests were considered invalid.

Reason type	Nov	Dec	Total
Domain name was transferred to another registrar / is not managed by the registrar identified in the request (change of control, domain hopping, etc.)	0	0	0
Requested data is publicly available in RDDS	0	0	0
The request fails to comply with any provision of the RDRS legal terms	1	8	9
Contracted party cannot disclose the data due to applicable law	0	10	10
Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information	8	21	29

Reason type	Nov	Dec	Total
Other corrective action is required before request can be processed	8	38	46
Other	10	31	41

Metric 15: Average Disclosure Request Response Time (in days)

The chart below displays the average disclosure response time since the system launched, in days, by outcome type (approved, partially approved, denied, and data publicly available).



The table below displays the monthly breakdown of the average disclosure response time, in days, by outcome type (approved, partially approved, denied, and data publicly available).

Month	Approved	Denied	Partially Approved	Publicly Available
Nov/Dec	4.2	1.97	14.5	1.13

Metric 16: Response Time Distribution

The table below displays the response time distribution (10th, 30th, 50th, 70th, and 90th percentiles, with the 50th percentile being the median), including the time from when the request was submitted until the time the request was addressed, differentiating between request status. Values are representative of the number of days.

Request Status	10th %	30th %	Median	70th %	90th %	Average
Approved	0	1.5	3.5	5	9	4
Denied	0	0	1	2	6	2.08
Partially Approved	5.3	9.9	14.5	19.1	23.7	14.5

Request Status	10th %	30th %	Median	70th %	90th %	Average
Approved	0	1.5	3.5	5	9	4
Denied	0	0	1	2	6	2.08
Publicly Available	0	0.1	1	1	2.6	1.13

List of Participating Registrars

The list of participating registrars below manages 53% of the total number of domains in the generic top-level domain space.

#	IANA ID	Registrar Name
1	1515	123-Reg Limited
2	1387	1API GmbH
3	3854	Access Japan Co, Ltd. dba REGne (www.regne.net)
4	468	Amazon Registrar, Inc.
5	3245	Arcanes Technologies
6	106	Ascio Technologies, Inc. Danmark - Filial af Ascio technologies, Inc. USA
7	1448	Blacknight Internet Solutions Ltd.
8	612	Blue Razor Domains, LLC
9	353	Bombora Technologies Pty Ltd
10	15	COREhub, S.R.L.
11	1298	Corporation Service Company (DBS), Inc.
12	430	CORPORATION SERVICE COMPANY (UK) LIMITED
13	3880	Cross Marketing Technology Ltd.
14	299	CSC Corporate Domains, Inc.
15	671	CSC Management Consulting (Shanghai) Co., Ltd.
16	226	Deutsche Telekom AG
17	1645	Diamatrix C.C.
18	1501	DotRoll Kft.
19	1639	E BRAND Holdings S.A.
20	48	eNom, LLC

21	696	Entorno Digital, S.A.
22	85	EPAG Domainservices GmbH
23	1052	EuroDNS S.A.
24	965	Fluccs - The Australian Cloud Pty Ltd
25	3235	Focus IP, Inc. dba Tracer
26	81	Gandi SAS
27	1151	Go Australia Domains, LLC
28	1150	Go Canada Domains, LLC
29	1149	Go China Domains, LLC
30	1153	Go France Domains, LLC
31	1152	Go Montenegro Domains, LLC
32	3786	GoDaddy Corporate Domains, LLC
33	1659	GoDaddy Online Services Cayman Islands Ltd.
34	146	GoDaddy.com, LLC
35	3972	Hongkong Kouming International Limited
36	1647	Hosting Concepts B.V. d/b/a Registrar.eu
37	1493	Ilait AB
38	1376	Instra Corporation Pty Ltd.
39	2487	Internet Domain Service BS Corp
40	1728	IP Twins SAS
41	269	Key-Systems GmbH
42	1345	Key-Systems, LLC
43	809	Ledl.net GmbH
44	1466	Lexsynergy Limited
45	292	MarkMonitor Inc.
46	1390	Mesh Digital Limited
47	2288	Metaregistrar BV
48	228	Moniker Online Services LLC
49	638	Name SRS AB

50	1068	NameCheap, Inc.
51	1464	NameWeb BVBA
52	1336	Net-Chinese Co., Ltd.
53	2	Network Solutions, LLC
54	1717	Netzadresse.at Domain Service GmbH
55	470	Nom-iq Ltd. dba COM LAUDE
56	1860	Paragon Internet Group Ltd t/a Paragon Names
57	839	Realtme Register B.V.
58	3787	RegistrarBrand, LLC
59	3788	RegistrarGuard, LLC
60	3789	RegistrarSecure, LLC
61	3236	RegistrarTrust, LLC
62	1328	RegistryGate GmbH
63	1290	SafeBrands SAS
64	1741	Shinjiru Technology Sdn Bhd
65	3862	Spaceship, Inc.
66	2482	Stichting Registrar of Last Resort Foundation
67	836	The Namespace Group Pty Ltd
68	1564	TLD Registrar Solutions Ltd.
69	69	Tucows Domains Inc.
70	456	Webnames.ca Inc.
71	938	WHC Online Solutions Inc.
72	440	Wild West Domain, LLC



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