

**Chat Transcription**  
**Continuous Improvement Program**  
**Inaugural Meeting**

Wed., 17 Jan. 2024 @ 18:00 UTC

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09:58:48 From Chokri Ben Romdhane to Everyone:

Hi @all

09:59:08 From Evin Erdogdu - ICANN Org to Everyone:

Hello Chokri, hello all! Welcome to the inaugural CIP-CCG meeting. :)

09:59:58 From Chokri Ben Romdhane to Everyone:

Thank you @Evin Erdogdu - ICANN Org happy to be in touch with you again

10:00:06 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "Thank you @Evin Erdo..." with 🌟

10:00:45 From Bill Jouris to Everyone:

But pterodactyls would be so cool!

10:00:54 From Cheryl Langdon-Orr to Everyone:

Reacted to "But pterodactyls wou..." with ❤️

10:01:06 From Bill Jouris to Everyone:

Especially live ones....

10:01:47 From Cheryl Langdon-Orr to Everyone:

intense weather all over all extreems

10:02:04 From Tommi Karttaavi to Everyone:

Minus 20 centigrade in Helsinki this morning

10:02:22 From Cheryl Langdon-Orr to Everyone:

Reacted to "Minus 20 centigrade ..." with 😬

10:02:53 From Bill Jouris to Everyone:

"When it's spring time in Alaska, it's 40 below...." Why not to live in Fairbanks!

10:02:56 From Wisdom Donkor to Everyone:

Enjoy the cold while we enjoy the burning sun.

10:03:04 From Cheryl Langdon-Orr to Everyone:  
stay safe @Caleb Ogundele

10:03:21 From Wisdom Donkor to Everyone:  
stay safe. not easy at all

10:03:43 From Cheryl Langdon-Orr to Everyone:  
true @Bill Jouris

10:04:04 From Chokri Ben Romdhane to Everyone:  
Back to Africa @Caleb Ogundele

10:04:09 From Cheryl Langdon-Orr to Everyone:  
true @Alan Greenberg (ALAC)

10:04:40 From Evin Erdogdu - ICANN Org to Everyone:  
Welcome all, so glad to have you here.

10:04:41 From Caleb Ogundele to Everyone:  
Reacted to "Back to Africa @Cale..." with 😂

10:04:57 From Caleb Ogundele to Everyone:  
Reacted to "stay safe. not easy ..." with 😂

10:05:03 From Caleb Ogundele to Everyone:  
Reacted to "stay safe @Caleb Og..." with ❤️

10:05:24 From Cheryl Langdon-Orr to Everyone:  
Reacted to "Welcome all, so glad..." with ❤️

10:06:17 From Alp Eken - ICANN Org to Everyone:  
Reacted to "Welcome all, so glad..." with ❤️

10:08:20 From Amrita Choudhury to Everyone:  
Reacted to "Welcome all, so glad..." with ❤️

10:12:24 From Benjamin Akinmoyeje to Everyone:  
I am based in Windhoek, Namibia and I am PhD research student at the moment. 😊

10:12:44 From Evin Erdogdu - ICANN Org to Everyone:  
Reacted to "I am based in Windho..." with 🙌

10:13:47 From Chokri Ben Romdhane to Everyone:

Reacted to "Back to Africa @Cale..." with 🤔

10:16:04 From Cheryl Langdon-Orr to Everyone:

<https://community.icann.org/display/~cheryl.langdon-orr/Home> and of course you can Google me ;-)

10:16:19 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "https://community.ic..." with ✨

10:22:39 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

wise woman @Erum Welling great to work with you again

10:25:37 From Erum Welling to Everyone:

Likewise! I can already see this is going to be a great team

10:25:51 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

Reacted to "Likewise! I can alre..." with 👍

10:26:58 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

great to see you (literally) @Lori Schulman

10:27:51 From Lori Schulman to Everyone:

@Cheryl Langdon-Orr (ALAC Rep) Same here. Excited for this work and to be on a WG with you again.

10:35:31 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

hi @Tom Barrett - EnCirca

10:35:57 From Owen Smigelski (Namecheap) to Everyone:

We're remodeling our house this year, and after I plan to have bees! Will have to get advice from Sébastien once I have my hive later this year.

10:36:42 From Sébastien Bachollet to Everyone:

Ready to help Owen

10:36:47 From Owen Smigelski (Namecheap) to Everyone:

Reacted to "Ready to help Owen" with 👍

10:37:14 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

bee keeping in general and urban hives in particular are so important (biased we have hives on our property here in Glenorie)

10:39:31 From Sébastien Bachollet to Everyone:

Reacted to "bee keeping in gener..." with 👍

10:43:07 From Evin Erdogdu - ICANN Org to Everyone:

ATRT3 Recommendation 3.6 - Continuous Improvement Program Project (CIP)

<https://community.icann.org/x/WJRME>

10:43:23 From Chris Disspain to Everyone:

Greetings All. My apologies for being late

10:46:24 From Evin Erdogdu - ICANN Org to Everyone:

The ATRT3 Final Report (p. 71-72):

<https://www.icann.org/en/system/files/files/atrt3-report-29may20-en.pdf>

10:46:27 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

15 m will fly by

10:47:38 From Evin Erdogdu - ICANN Org to Everyone:

October 2023 letter to SOAC Leadership:

[https://community.icann.org/pages/viewpage.action?pageId=273454168&preview=/273454168/278856318/SOAC%20Leadership%20Email%20\(CIP-CCG\)%2C%2013%20October%202023.pdf](https://community.icann.org/pages/viewpage.action?pageId=273454168&preview=/273454168/278856318/SOAC%20Leadership%20Email%20(CIP-CCG)%2C%2013%20October%202023.pdf)

January 2024 ICANN.org announcement on the formation of the CIP-CCG:

<https://www.icann.org/en/announcements/details/icann-launches-the-continuous-improvement-program-community-coordination-group-08-01-2024-en>

10:56:45 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

6S - great tool but we don't make widgets

10:56:57 From Larisa Gurnick - ICANN Org to Everyone:

Reacted to "6S - great tool but ..." with 👍

10:57:06 From Naveed Bin Rais to Everyone:

Reacted to "Ready to help Owen" with 👍

10:57:08 From Naveed Bin Rais to Everyone:

Removed a 👍 reaction from "Ready to help Owen"

10:57:13 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

the robust set is as they are write... too bloated for off the shelf use in ICANN

10:57:34 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "6S - great tool but ..." with 👍

10:59:32 From Bill Jouris to Everyone:

Reacted to "6S - great tool but ..." with 👍

11:04:16 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

we also need to refer to the WS2 recs on Accountability and transparency here (in Indicators)

11:04:28 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "we also need to refe..." with 👍

11:05:43 From Evin Erdogdu - ICANN Org to Everyone:

Community Coordination Group Terms of Reference (January 2024):

[https://community.icann.org/pages/viewpage.action?pageId=273454168&preview=/273454168/294486100/January%202024%20-%20CIP%20Community%20Coordination%20Group%20\(CIP-CCG\)%20Terms%20of%20Reference.pdf](https://community.icann.org/pages/viewpage.action?pageId=273454168&preview=/273454168/294486100/January%202024%20-%20CIP%20Community%20Coordination%20Group%20(CIP-CCG)%20Terms%20of%20Reference.pdf)

11:05:46 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

There are aspects of the 'Staged Implementation' module approach in ISO 9000 accreditation that \*may\* have some merit or utility to review further as a bolster to some of the simpler or more suited to ICANN more component part suitable systems... (Which I suspect we need to somehow hybridise.) Unless we want to pay a bunch of consultants for each AC/SO/NC (and I used to earn {part of} my keep running one of those companies so NAAA)

11:06:29 From Bill Jouris to Everyone:

One area of improvement: replace "Terms of Reference" with a label which reveals what the document actually does.

11:06:44 From Bill Jouris to Everyone:

I.e., it isn't a glossary

11:06:47 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

Reacted to "One area of improvem..." with 🙄

11:07:50 From Larisa Gurnick - ICANN Org to Everyone:

@Bill Jouris - noted about the Terms of Reference.

11:08:54 From Bill Jouris to Everyone:

Replying to "@Bill Jouris - noted..."

Note: this confusion isn't unique to this particular document

11:17:32 From Larisa Gurnick - ICANN Org to Everyone:

About 12 months or so...

11:18:07 From Yvette Guigneaux - ICANN Org to Everyone:

Hi all - if there are any questions, feel free to raise your hand, once recognized, go ahead and state your name for the record and ask your question.

11:19:02 From Alan Greenberg (ALAC) to Everyone:

Certainly ORG is already perfect!

11:19:09 From Evin Erdogan - ICANN Org to Everyone:

Reacted to "Certainly ORG is alr..." with 😄

11:19:14 From Lori Schulman to Everyone:

Reacted to "Certainly ORG is alr..." with 😄

11:19:15 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

Reacted to "Certainly ORG is alr..." with 😄

11:19:18 From Nenad Orlić to Everyone:

Thanks for asking all of my questions! :)

11:19:29 From Bram Fudzulani (AFRALO) to Everyone:

Reacted to "Certainly ORG is alr..." with 😄

11:20:03 From Lori Schulman to Everyone:

Hence, my question.

11:20:16 From Chris Disspain - RySG rep to Everyone:

Replying to "Certainly ORG is alr..."

I partly agree Alan. 'Certainly ORG is already.' :-)

11:20:27 From Lori Schulman to Everyone:

Because by-laws organizational review as well as community review.

11:20:37 From Lori Schulman to Everyone:

\*require

11:20:38 From Chokri Ben Romdhane to Everyone:

Reacted to "Certainly ORG is alr..." with 😄

11:21:40 From Nenad Orlić to Everyone:

I was worried that those things bother only me. But it is nice someone else noticed :)

11:21:52 From Larisa Gurnick - ICANN Org to Everyone:

Organizational Reviews are of the SO/ACs and the NomCom. Specific Reviews are reviews by the community volunteers of certain areas, such as accountability and transparency, SSR, etc.

11:22:06 From Evin Erdogdu - ICANN Org to Everyone:

Reacted to "Organizational Revie..." with 👍

11:23:09 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

go back to the Mandate not changed slide presented to frame your thinking here...

11:23:17 From Chokri Ben Romdhane to Everyone:

Reacted to "Organizational Revie..." with 👍

11:23:30 From Lori Schulman to Everyone:

@Cheryl Langdon-Orr (ALAC Rep) Thanks.

11:24:00 From Larisa Gurnick - ICANN Org to Everyone:

Indeed - some of us participated in last week's SOAC roundtable discussions and the relationship between community and org continues to be an important and fruitful topic and area of work.

11:24:18 From Larisa Gurnick - ICANN Org to Everyone:

Thank you Cheryl and Sebastien.

11:25:54 From Chokri Ben Romdhane to Everyone:

Replying to "Certainly ORG is alr..."

Reviewing the ORG It's not one of the CEO attributions ?

11:26:36 From Cheryl Langdon-Orr (ALAC Rep) to Everyone:

Been a good kick off call... Thanks everyone... Bye for now then...

11:26:42 From Amrita Choudhury to Everyone:

Thanks and bye

11:26:46 From Bram Fudzulani (AFRALO) to Everyone:

Bye everyone

11:26:49 From Wisdom Donkor to Everyone:

Replying to "Certainly ORG is alr..."

Thanks so much

11:26:49 From Nenad Orlić to Everyone:

bye

11:26:52 From Chokri Ben Romdhane to Everyone:

Thank you all

11:26:53 From Larisa Gurnick - ICANN Org to Everyone:

Thank you all very much!

11:26:56 From Benjamin Akinmoyeje to Everyone:

Replying to "[Full message cannot be displayed on this version]"

Thank you

11:26:57 From Carlos Dionisio Aguirre to Everyone:

bye

11:26:59 From Jean-Baptiste Deroulez - ICANN Org to Everyone:

Bye everyone and thank you

11:27:00 From Sean Copeland - ccNSO Council - nic VI to Everyone:

Thank you all

11:27:07 From Santanu's iPhone to Everyone:

Thanks

11:27:08 From Caleb Ogundele to Everyone:

Bye