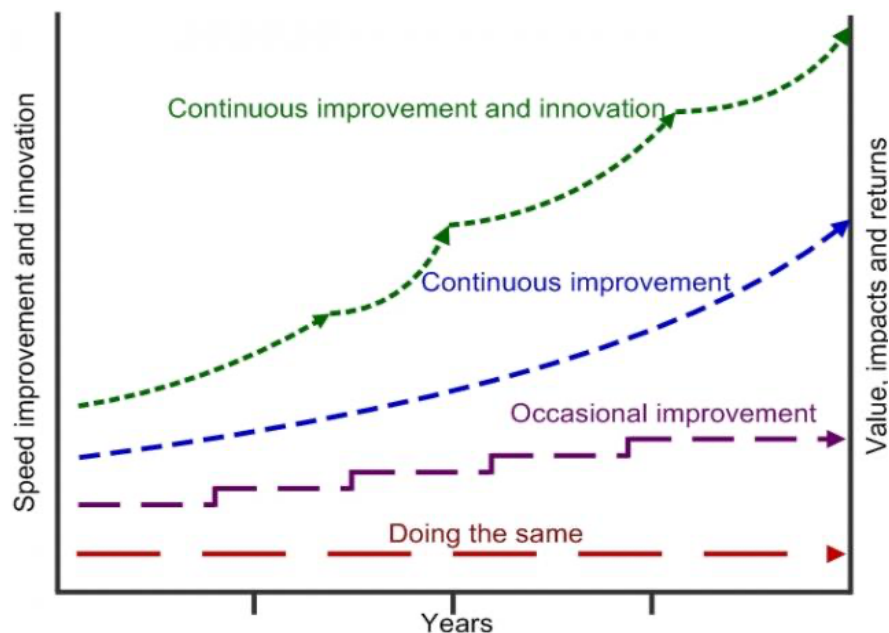


ccNSO is at risk without continuous improvement

We invite you cordially to participate in a 3-hour in-person workshop during ICANN78 on Saturday, 21 October 2023, from 09.00 to noon CET in Hamburg. In four weeks, there will be a second session for remote participants.

What's the purpose of the workshop?

The landscape of ccNSO is evolving, and so must our approaches to governance, value delivery, and community engagement. The main goal of this workshop is to inform the ccNSO Guidelines Review Committee (GRC) on the structure and necessity of a continuous improvement framework for the ccNSO. The session will explore a shared understanding of what continuous improvement means to the ccNSO members and how it relates to the broader effort across all SOs and ACs to evolve Organizational Reviews into a Continuous Improvement Program. This comes at a pivotal moment as we prepare for future collaborations with the community to develop a Continuous Improvement Plan (CIP) Framework post-ICANN78.



Your Voice Matters!

1. If you have a topic, issue, or question about **continuous improvement for the ccNSO**, this is the opportunity to put it on the table, when you choose to do so.
2. Whatever is raised will receive as much attention as you and your fellow participants choose to give it.
3. You will receive a written record of the discussions after the workshop.
4. Finally, the results of the workshop will be taken on by the GRC.

Join us, share your perspective on continuous improvement, and be a part of shaping a resilient, effective, and responsive ccNSO for the years to come.