The value of the ccNSO to a ccTLD

Statement: The value of the ccNSO in the years to come is critical for the ccTLD community

ROUND 1

Q1 | How do you perceive the current value of the ccNSO for ccTLDs? How did it benefit your organisation so far?

Value of each ccTLD gives to itself. If ccTLDs consider themselves to be relevant, they will add to the relevancy of the ccNSO as a whole.

Value in many aspects. Capacity building. Helping ccTLDs to grow. Give advice to ccTLDs to improve the management of the registries. IGLC gives you tools on how to increase the value of the ccTLDs. We cannot stop the ccNSO. It needs to stay

We are colleagues under 1 umbrella. Each ccTLDs has its own policies, experiences, history etc. Here we can share the knowledge and experiences. We can learn from each other.

Different countries, different ccTLDs. Voice towards ICANN, IANA. it is harder to do that on your own. Tech, political, social aspects ...

ccTLDs can share info via RO's. But that is within one region. Via the ccNSO, my ccTLD can reach ccTLDs globally. You can reach the world

Collaboration, for the benefit of ccTLDs. That is what the ccNSO is.

Q2 | What should be improved? What needs to stop?

Nothing that needs to stop. Continue to find ways to actively engage ccTLDs. Usually I go to Tech Day only. Why not help newcomers and foster engagement prior to Tech Day? ccNSO should stop relying on the same usual suspects to deliver the same messages. There should be someone like Souleymane, Andrew to bring different perspectives. If someone is too shy to give a presentation, he/she should be led by example. But: challenge to find the gems.

Q3 | What if there is no ccNSO?

- You would miss out on what others are doing?
- Sharing experiences can be done at the coffee table?
 - At a global level, it gives us a voice in and towards ICANN.
 - Great variation of ccTLDS. Some may have find a way of promoting a voice elsewhere, whereas others do not have the means to do that
 - We would be lost in space
 - Without ccNSO, there would be no ICANN as we know it. The ccNSO as a conglomerate for ccTLDs. Otherwise ICANN would be a market regulator for gTLDs.
 - Without the ccTLD contribution to the policy making at ICANN, ICANN would be a market regulator for gTLDs.

Q4 | Do you need more ccNSO? More sharing? Does the ccNSO need more collaboration, more XYZ?

Keep the sense of continuity. Improve for the future. Key messages such as what the GAC

does.

Yes. but the resources are limited.

E.g. chair of a working group can work on the agenda for the next meeting, but the volunteers are limited.

Q5 | Should the ccNSO stick to the engagement model?

There should be more powerful tools to engage with people. E.g. instead of email invites, pick up the phone. Talk to someone, rather than sending emails.

Once there are 9 of us, the 10th will come by itself

Q6 | Are there barriers to overcome?

We do not have the resources

ROUND 2

Q1 | What is the value?

- Sharing information. I am part of the tech community. The RO have a regional reach, but the ccNSO is global.
- Different regions may have different problems. The global approach. TLD-OPS helps small ccTLDs globally.
- It gives us the opportunity to be involved in ICANN. We contribute to global policies. Much happens very well at a regional level. The exchange at the global level gives a different perspective. Presence, policy making, info sharing
- I am here to understand what the ccNSO does. I am a newcomer.
- We come from an environment that is strictly hierarchical. Horizontal interaction resulting in something? That is not what we would automatically assume to happen. But is does within the ccNSO
- We seek other policy examples and hope to find them in the ccNSO.
 I approached someone and got some answers. That is the value.
- Developing relations with smart policy people. They help me to better understand legislation. What is similar? What is relevant globally? NIS2 is relevant to CIRA.
- ccNSO is growing. Keep the level of engagement accessible to all. Complement the bigger room session by sessions such as this one. Discuss matters in small groups. E.g. people could play chat roulette.

Q2 | Impact-effort analysis for TLD-OPS? How many ccTLDs benefited

Many ccTLDs do not want to communicate about security issues. Join the TLD-OPS session tomorrow afternoon. We need to find a new topic to address. And find a way to promote it.

Q3 | What needs to change?

We are all en par. The narrative of the ccNSO and icann itself, is still too caucasian. It is foreign to many. By the end of the day, the european-anglo-saxon group discusses issues that may not be of relevance to people from other regions. It is not about hearing all the voices,

but also making the voices part of a solution.

Q4 | What about the future? Any challenges to overcome?

ROUND 3

Q1 | What is the value

- It is not a Regional Organisation
- ccNSO is a value in itself, not only valuable to ccTLDs. Micro-cosmos of multistakeholderism. Turn it around: the value of the ccTLDs to the rest of the world. ccNSO should stop talking to itself. Pat on the back, and come out.
 - Outreach towards ICANN. Its value is evident, but now shown.
- Meet people form other parts of the world.
- If my gvt decides to change the name of the country, i can tell the board what would be the consequences. Because there are policies.
- People connect. Commercial collaborations, information sharing
- ccNSO is the home of ccTLDs in ICANN. I do not see how a ccTLD can be fully recognised locally, when not being involved in ICANN.
 - However: 88 ccTLDs in AP region, but 35 have never been to ICANN
- I prepare with the local community nationally before the meeting, and follow-up after the meeting.
- Unintentionally ignored. The ccNSO is a school of self-governance. Members in AP are not used to this mode. Against their culture. The perspective changes. They learn how to do things differently.
- Idea generation. We hear new ideas at every meeting. How to manage communities. Inspiring to each other. This community puts the multi in multistakeholder.
- Pure capacity building. You are reminded of everything.
- Mutual existence. TLD-OPS. There is a community that helps if something bad happens. Direct operational benefit to each ccTLD
- Diversity of solutions to the same problem.
- Conso lobbies for relevant issues. E.g. IDNs
- ccNSO is very important to making sure that IANA is held to its standard, for the benefit of all ccTLDs.
- Other table discussed value of icann community. What is going down is shared knowledge. Cyber Security, operations, marketing etc. Repository.
- Value is to issue more policies. Difference between SO/AC. The SO may issue policies. Wondering if the ccNSO would not be better being a ccSOAC? More of an AC in the ICANN context. Anyhow, get rid of "supporting".
- Regardless of the form, in terms of the value, we all talk about the value of the MSM. ICANN is the ultimate expression of the MSM.

Q2 | something that needs to be improved?

- Be more outgoing. More cross-community
- Imagine one day, the goal of a fully free unrestricted and secure global internet is obtained. And then? The assumption that it exists.