ICANN Leadership Training Programme (LTP)

Online Learning Platform (OLP)		PART 2: Facilitation Skills Training (FST)		PART 3: Orientation Course (OC)		PART 4: Feedback
until 12 November 2013	A.M.	**Wednesday, 13 November 2013**	**Thursday, 14 November 2013**	**Friday, 15 November 2013**	**Saturday, 16 November 2013**	**Wednesday, 20 November 2013**

Online Learning Platform (OLP) — until 12 November 2013

1. Go to https://learn.icann.org/login/signup.php or click 'register' when you go to learn.icann.org

2. Create an account, agree to the terms/conditions, and follow instructions sent to your email.

3. Log into the site and go to http://learn.icann.org/course/view.php?id=10

4. Enrol in that course which is called "Critical things ICANNer's should know"

5. Go through each tier in the course and you'll be able to mark each as completed by clicking on the box next to each line.

6. That's it!

Please kindly fulfil the OLP until 12 November 2013, although if you do not expect any new information from here.

Wednesday, 13 November 2013 (FST)

- Opening program, discussing ground rules for the group role of effective facilitator, and emotional intelligence
- Break
- Facilitation Skills: Interpersonal effectiveness, understanding operating styles, paraphrasing, questioning, reframing and virtual communication effectiveness
- Skills practice in effective communication
- Lunch
- Facilitation Skills: Handling conflict, and mediation
- Break
- Resistance/Conflict/Mediation breakouts: These breakouts will focus on collaboration skills applied to conflict situations using ICANN specific scenarios
- Closing

Thursday, 14 November 2013 (FST)

- Intro Day
- Spy Exercise: Building and Accelerating Trust; Ladder of Inference and Trust Equation
- Break
- Facilitation Challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method
- Lunch
- Facilitation Skills: Handling disruptive behaviors with an emphasis on how to maintain control without being controlling
- Break
- Running meetings practice using facilitator chosen topics for the meeting with disruptive roles assigned to group members to portray with the facilitator handling those behaviors and getting the meeting back on track. Break included
- Action planning / Program closing
- Bridging event / Coctail and moderated debate between [tbc] and Wolfgang Kleinwächter / Moderator: Marilyn Cade

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Friday, 15 November 2013 (OC)

- Specific introduction to each of AC/ SO, NomCom, to the board and to staff, covering their operations and dynamics [all participants for their SG]
- Break
- How does cross-constituency coordination works? [Olivier Crepin-Leblond]
- Lunch
- In depth discussion of all recently terminated public comment issues [Thomas Rickert]
  In depth review of all ongoing Policy Development Processes [Mike O'Conner]
- Break
- In depth review of topics before the Board in the past and next 12 months [Nigel Hickson, Sebastien Bachollet]
- Conclusion

Saturday, 16 November 2013 (OC)

- Competition, consumer trust, consumer choice and the global public interest. [Cheryl Langdon-Orr]
- Break
- Explanations of the new TLD programs, i.e. IDN, ccTLDs, and new gTLDs – both traditional and IDN. [Reg Levy]
- Lunch
- Balancing rights and obligations; this includes discussion privacy and property rights and the interplay between conflicting rights. [Robert Guerra]
- Break
- In depth discussion of AOC reviews, past, current and future, including introduction to draft ATRT2 report [Avri Doria]
- Conclusion

Wednesday, 20 November 2013 (Feedback)

- Participants will be asked to provide their feedback and the WG will discuss how to move forward.

Time markers (A.M./P.M.): 09:00, 10:00, 11:00, 12:00, 01:00, 02:00, 03:00, 04:00, 05:00, 06:00, 07:00, 08:00, 09:00