ATRT3 Recommendation 3.6 - Continuous Improvement Program

ICANN org Review Support and Accountability team

ALAC Operations, Finance and Budget Working Group (OFB-WG) Meeting

30 November 2023

ATRT3 Rec 3.6: Continuous Improvement Program (CIP)

Background

ATRT3 Rec 3.6 calls for the evolution of Organizational Reviews into a Continuous Improvement Program (CIP).

Opportunity

The CIP is an opportunity to replace Organizational Reviews with a more flexible process that is responsive to the unique needs of ICANN's organizational structures while maintaining consistency and comparability across all structures.

Progress

The implementation work for Rec. 3.6 has begun and preparations are underway to engage the SOs, ACs and NomCom to develop the CIP Framework. A lightweight CIP Community Coordination Group structure is proposed to:

1) Develop a shared understanding of the meaning of Continuous Improvement,
2) Consider methodologies for effective continuous improvement programs,
3) Agree on the methodology that is fit for ICANN purpose, and
4) Formulate a CIP Framework, to be used by each SO, AC and NomCom.

Community Participation (CIP-CCG)

Community leaders invited to appoint representatives to the CIP Community Coordination Group, with an initial meeting after ICANN78.

1 representative from their respective groups (with an optional secondary/alternate) to contribute to the development of a CIP Framework, estimated to take up to 12 months.

More information will be available at **https://community.icann.org/x/WJRME**

If you have specific questions about the CIP-CCG, please contact rsa-coordinators@icann.org