

**Pilot Holistic Review**  
**Revised Draft ToR - Webinar**  
**ZOOM ROOM - Transcript**  
Monday, 21 August 2023 @ 18:00 UTC

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WEBVTT

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00:00:02.800 --> 00:00:10.449

Yvette Guigneaux - ICANN Org: Hello, everyone, and welcome to the Pilot Holistic Review. Revised Draft terms of reference. Webinar.

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00:00:10.480 --> 00:00:24.240

Yvette Guigneaux - ICANN Org: On Monday, the twenty-first of August 2023, at 1800 UTC. My name is Yvette Guigneaux, and Sarah, Sarraf and myself, we will be your remote participation, managers for this session.

3

00:00:24.380 --> 00:00:30.839

Yvette Guigneaux - ICANN Org: Please note that this session is being recorded and is governed by the Icann expected standards of behavior.

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00:00:31.520 --> 00:00:39.659

Yvette Guigneaux - ICANN Org: We would like to just take a moment and highlight the question and answer the Q&A pod located on your Zoom toolbar.

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00:00:39.670 --> 00:01:01.029

Yvette Guigneaux - ICANN Org: During this session questions or comments to be read out loud on the record. We're requesting that those be submitted to the Q. And A. Pod. and I'll read those out aloud during the time that the chair or moderator has set aside for this session, any questions or comments, or the like that would be submitted in the chat pod will not be read out loud. They will just simply be treated as part of the chat.

6

00:01:01.360 --> 00:01:15.299

Yvette Guigneaux - ICANN Org: If you would prefer to speak or ask a question verbally during the QA portion of the session, please raise your hand in the zoom room, and once the session facilitator calls upon your name, kindly unmute your microphone and take the floor.

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00:01:15.420 --> 00:01:20.530

Yvette Guigneaux - ICANN Org: and before speaking, we'd like to remind everybody to state your name for the record.

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00:01:20.670 --> 00:01:28.839

Yvette Guigneaux - ICANN Org: Okay, I think that about does it for me. And now I will hand the floor to the Icann project manager for the Pilot Holistic Review. Jason Kean.

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00:01:30.360 --> 00:01:33.190

Jason Kean: Thank you, Yvette. welcome everybody

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00:01:36.630 --> 00:01:53.600

Jason Kean: and welcome to this webinar to start off. I'd like to go over our agenda for the webinar. First we'll do introductions, then we'll provide a background of the Pilot Holistic review and relevant information. Then we'll discuss the Pilot Holistic review draft terms of referent public comment proceeding.

11

00:01:53.880 --> 00:02:10.760

Jason Kean: Then I'll turn it over to the Tu R lead development team leadership to discuss the revisions that were made to the To R in response to the input from the public comment proceeding. And we'll have interspersed question and answer throughout a couple of their slides.

12

00:02:11.000 --> 00:02:15.699

Jason Kean: And then finally, we'll discuss next, like next steps and have our closing.

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00:02:17.190 --> 00:02:27.649

Jason Kean: First. I'd like to introduce the participants. This webinar we have from the terms of reference to the Tu R. Development team leads Cheryl Langdon, or an A. TRT. 3. Shepherd.

14

00:02:27.740 --> 00:02:35.830

Jason Kean: We have Pat Kane, also an HRT. 3, shepherd, and we have Aubrey Doria an I can board member, and Oec member

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00:02:36.200 --> 00:02:51.240

Jason Kean: from the Ican Board. We have Katrina Sataki, the current Oec chair. and from Ican Org we have myself, Jason, Keen, project manager for review, support and accountability, and Yvette Ginio a review, support and accountability coordinator.

16

00:02:53.960 --> 00:02:56.880

Jason Kean: Now some background information on the Pilot Holistic Review.

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00:02:57.050 --> 00:03:08.189

Jason Kean: the third accountability and Transparency Review, a. TRT. 3. Examined. If Ican reviews functioned effectively and issued several recommendations addressing the number of frequency, duration, and nature of Reviews.

18

00:03:08.460 --> 00:03:13.920

Jason Kean: HERT. 3. Recommendation 3.5 is about introducing a new specific review.

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00:03:13.940 --> 00:03:20.819

Jason Kean: The the Holistic Review. The Board approved this recommendation, subject to prioritization and available resources

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00:03:21.040 --> 00:03:31.110

Jason Kean: and directed Ican org to initiate the first holistic review as a pilot pursuant to community agreed terms of reference and relevant elements of the operating standards for specific reviews.

21

00:03:31.720 --> 00:03:36.330

Jason Kean: A sub group of the Oec. The Organizational Effectiveness Committee of the Board

22

00:03:36.990 --> 00:03:46.030

Jason Kean: and its chair solicited HRT. 3 shepherds and former HRT. 3 members to help draft the terms of reference of the Pilot Holistic Review

23

00:03:46.790 --> 00:03:55.260

Jason Kean: recommendation 3.5 was classified as a top priority for implementation by Ican community in May of 2022

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00:03:57.550 --> 00:04:00.230

Jason Kean: key objectives for the Holistic Review itself

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00:04:00.890 --> 00:04:14.150

Jason Kean: there are 4. The first review, continuous improvement efforts of so A/C. Nomcom based on good practices. The second Review, the effectiveness of the various inner Soac and nomcom collaboration mechanisms.

26

00:04:14.520 --> 00:04:20.130

Jason Kean: Third, Review. The accountability of soac or constituent parts to their members or constituencies.

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00:04:20.519 --> 00:04:43.929

Jason Kean: And 4. Review. So A/C. Nomcom as a whole, to determine if they continue to have a purpose within the Icann structure as they are currently constituted, or if any changes to the structure and operations are desirable to improve the overall effectiveness of Icann, as well as ensure optimal representation of community views. But taking into consideration any impacts on the board or the empowered community.

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00:04:46.020 --> 00:04:52.580

Jason Kean: a public comment proceeding for the pilot Holistic Review. Draft terms of reference was opened on the thirtieth of August

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00:04:52.590 --> 00:05:08.590

Jason Kean: 2,022, and closed on the tenth of November 2,022 following a three-week extension. the proceeding sought input on whether the draft terms of reference seems fit for purpose and whether it's tailored to the community's expectation, based on A. TRT. 3. Recommendation 3.5.

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00:05:09.100 --> 00:05:12.749

Jason Kean: The Pilot Holistic reviews scheduling and timing in light of other

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00:05:12.860 --> 00:05:19.030

Jason Kean: you know, in light of other community and stakeholder work was also sought and put on.

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00:05:20.090 --> 00:05:24.560

Jason Kean: The proceeding had 11 group submissions and 2 individual submissions.

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00:05:24.810 --> 00:05:29.110

Jason Kean: The submissions revealed the virgin community views on the Pilot and the Holistic Review itself.

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00:05:29.330 --> 00:05:40.329

Jason Kean: In response to an analysis of the public comments, the Organizational Effectiveness Committee of the Board reconvened the terms of reference development team on March 2, 2023,

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00:05:40.680 --> 00:05:44.020

Jason Kean: to address the questions and issues raised during the proceeding.

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00:05:45.980 --> 00:05:54.619

Jason Kean: Here is just the timeline of the activities from the Hr. T. 3. Finalizing the report, the Board taking action on it.

37

00:05:54.720 --> 00:06:02.160

Jason Kean: the letter from the Oec to assemble the first to R team all the way through the Oecd, reconvening the To. R team.

38

00:06:02.240 --> 00:06:15.129

Jason Kean: the them finishing the revisions, and today the Revised to our webinar. At this point I'd like to pass it over to Cheryl Langdon or to start discussing the revisions to the latest to R. Document.

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00:06:15.580 --> 00:06:36.350

Cheryl Langdon-Orr: Cheryl, thank you. Thank you very much, Jason. And you'll have seen behind my dragons, my cup of coffee being delivered. So at 4 Am. In the morning you'll all forgive me if I am very appreciative of that. Right? So let's be very clear what we're doing in today's webinar. And that is focusing specifically

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00:06:36.350 --> 00:06:52.329

Cheryl Langdon-Orr: on the questions and issues raised within the public comments received to the the first call for public comments on our original terms of reference. So as Jason's outlined we did get very important inputs

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00:06:53.120 --> 00:07:09.009

Cheryl Langdon-Orr: as a result of our work, in response to very seriously and very deeply considering everything that came in, including all the very positive things that were said about many, many aspects of the terms of reference and the work we have planned.

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00:07:09.160 --> 00:07:30.249



Cheryl Langdon-Orr: The Pilot Holistic Review, which we've shortened to PHR. In our in our screenshots here is focusing on putting in place the necessary guidelines and processes for testing the holistic review. In other words, it's work that is being done in its pre by laws inserted

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00:07:30.550 --> 00:07:31.620

Cheryl Langdon-Orr: state

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00:07:31.890 --> 00:08:00.030

Cheryl Langdon-Orr: to that end. Just to be clear for some of you. That means that we're not necessarily going to be doing all of the objectives in The Pilot Elastic Review that we're in recommendation 3.5, but rather focusing on those covered in one to 3, and ramping up for for to be addressed. So, while preserving organizational subsidiary.

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00:08:00.160 --> 00:08:18.680

Cheryl Langdon-Orr: the approach that we have in our current version of the terms of reference, and that we're presenting to you all to day, we believe, ensures, first of all, that there is going to be sufficient level of confidence and consensus across the various community groups which we heard from, both

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00:08:18.790 --> 00:08:44.420

Cheryl Langdon-Orr: in a positive and a somewhat more concerned or unclear, to introduce the required bylaws, amendments that will accommodate the holistic review that A. TRT. 3 envisaged, and of course recommended and is approved by the board. Subsequently the first bylaws mandate that holistic review can then be scheduled.

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00:08:44.530 --> 00:08:46.399

Cheryl Langdon-Orr: smoothly undertaken

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00:08:46.830 --> 00:08:49.340

and effectively implement it.

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00:08:49.380 --> 00:08:57.850

Cheryl Langdon-Orr: And that I think, Jason, I head back to you guys for questions that they just found to be some.

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00:09:01.490 --> 00:09:05.540

Jason Kean: I think. Cheryl, actually, we, you have one more slide before we get to the questions and answers.

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00:09:06.410 --> 00:09:21.450

Cheryl Langdon-Orr: okay, well, that's fine. I can do that one as well. Not a problem. So in terms of our response to that. You're right. Yes, I chat with covering the chat was covering the the

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00:09:23.820 --> 00:09:45.069

Cheryl Langdon-Orr: lost the word. That's very sad. Page number. There we go. The response that we've put together. In terms of this issue that was raised by some of the respondents to the public comment is, the the scope of the holistic reviews was not clear enough.

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00:09:46.020 --> 00:09:47.349

Cheryl Langdon-Orr: Our work

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00:09:47.870 --> 00:10:05.179

Cheryl Langdon-Orr: is outlining the following, and you'll see this in the document in the pre-ambulance. Pre, ample to the document. When it's released. The Pilot Heuristic Review is responsible for clarifying the questions of the scope of the future. Heistic reviews.

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00:10:05.440 --> 00:10:31.049

Cheryl Langdon-Orr: The updated terms of reference envisages that the Pilot Listed Review will examine and discuss different methodologies to develop the necessary guidelines for the future. Holistic review, including various evaluation and measurements of continuous improvement programs in many cases already being implemented by the support organizations and the advisory committees, and of course, the Nom.

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00:10:31.380 --> 00:10:44.499

Cheryl Langdon-Orr: The Pilotistic Review is also expected to develop a proposal for the Bylaw's amendments to include the holistic review. And now, Jason, I think I've got it right.

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00:10:45.030 --> 00:10:47.539

Jason Kean: Thank you, Cheryl, that you do.

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00:10:47.630 --> 00:11:02.440

Jason Kean: So. At this point, in response to Cheryl's articulation of how the to our development team addressed that concern or that issue. We'd like to open the this part up of the webinar to any questions that anyone may have.

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00:11:02.530 --> 00:11:06.180

Jason Kean: So we'll pause here for a moment to see if anyone raises any.

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00:11:14.700 --> 00:11:20.719

Yvette Guigneaux - ICANN Org: Just so, you know, Jason, there don't seem to be any questions verbally, and there are none in the Q. And a pod, or in the chat.

61

00:11:21.660 --> 00:11:26.639

Yvette Guigneaux - ICANN Org: Oh, I spoke too soon, Jonathan Zack, my apologies!

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00:11:26.690 --> 00:11:33.100

Yvette Guigneaux - ICANN Org: Your hands raised. Please go ahead and ask your question. Oh, not at all. It's a a evolving question, I guess.

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00:11:33.330 --> 00:11:36.480

Jonathan Zuck: the it

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00:11:36.620 --> 00:11:48.930

Jonathan Zuck: to me it seems a little bit abstract. to answer those kinds of questions. I wonder if there's examples of the kinds of questions that you would like to pilot a holistic review

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00:11:49.040 --> 00:12:01.700

Jonathan Zuck: to to answer as opposed to sort of general parameters for future holistic reviews. Well, I mean, is there is there a

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00:12:01.840 --> 00:12:11.839

Jonathan Zuck: some thoughts on some very specific kinds of questions that you might be trying to might be trying to answer with the pilot.

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00:12:14.000 --> 00:12:36.430

Cheryl Langdon-Orr: And did you want me to jump back in on that. Obviously every or pack can as well the quick response to that, Jonathan. By the way, Cheryl, I know for the record. Nice to meet you, Jonathan. Is. Yes, indeed. There are very specific within the full document. And I don't know whether Staff might be able to bring that to document up

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00:12:36.430 --> 00:12:56.279

Cheryl Langdon-Orr: with that sample. But to rest assured. Yes, we do have. More articulated specific objectives within what we expect this pilotistic review to do. And now, average going to stop me talking. Thank heavens! And be far more articulate than I am. I apologies. I'm bumbling without my coffee.

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00:12:56.500 --> 00:13:03.800

avri doria: First of all, I will not stop you for that long second of all. Wasn't really bumbling. But

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00:13:03.810 --> 00:13:18.650

avri doria: only thing I wanna add is that later in this presentation we have a couple of slides that actually talk about the specifics that but of course, going into the document and actually reading them, is there? But we talk about it more a little later. So that's what I was. Gonna say, thanks.

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00:13:22.990 --> 00:13:28.689

Cheryl Langdon-Orr: Does that? Answer your inquiry suitably, Jonathan. Excellent! Thank you.

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00:13:30.690 --> 00:13:32.139

Jonathan Zuck: It certainly begins to.

73

00:13:34.730 --> 00:13:38.950

Jason Kean: Okay. If there are no other questions, I will move to the next slide.

74

00:13:41.810 --> 00:13:55.770

Patrick Kane (ATRT3): So what? So one of the issues that was brought up. For for a couple of different comments was the lack of independent examination in the holistic review, and I and I think in terms of how we view Atr enrolled into the terms of reference

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00:13:55.850 --> 00:13:57.250

Patrick Kane (ATRT3): document.

76

00:13:57.350 --> 00:14:05.899

Patrick Kane (ATRT3): we, we have to start with the continuous improvement program itself. And our response specifically is in the latest terms of reference revision.

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00:14:05.910 --> 00:14:17.329

Patrick Kane (ATRT3): The Sos. Acs. And non-com self assessments would come directly from each group's reporting of their continuous improvement efforts under their own cip and not the holistic review itself.

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00:14:17.360 --> 00:14:37.950

Patrick Kane (ATRT3): Is outlined in the Atrt. 3 final report, Icann structures can obtain independent contractors to assist in their continuous improvement efforts, if so, desire. One of the things was specifically called out in the Atrt. 3. Report was that this was not intended to be a cost cutting exercise, and that the amount of budget

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00:14:37.950 --> 00:14:48.830

Patrick Kane (ATRT3): should continue to be roughly the same in terms of in terms of what that was, and that does not exclude the bringing the bringing into the process of outside

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00:14:48.870 --> 00:14:52.110

Patrick Kane (ATRT3): outside examination.

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00:14:52.150 --> 00:15:01.819

Patrick Kane (ATRT3): So you know. So so I think that it's not written out. It's not specifically enumerated to include that, but it certainly is

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00:15:02.070 --> 00:15:21.489

Patrick Kane (ATRT3): not excluded from from the process. And, as we think, through the the again, this is probably more funding than anything's, we think, through the introduction of the Listic Review and the recommended termination of some of the other reviews that are specifically in the by, in the bylaws over time.

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00:15:21.530 --> 00:15:28.990

Patrick Kane (ATRT3): That there there's there should be, you know, should be funding available to do those same types of thing as part of the Po. Part of the holistic

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00:15:29.000 --> 00:15:43.040

Patrick Kane (ATRT3): review over time as well as the pilot and this is intended to be done, you know every 6 years or so in terms of what's there. So again, it's not. It's not specifically enumerated to include.

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00:15:43.060 --> 00:15:48.120

Patrick Kane (ATRT3): you know, independent examination. But it's also not excluded as well.

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00:15:53.310 --> 00:15:58.510



Jason Kean: Thank you, Pat. We'll pause again, and I do see a hand is raised.

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00:15:59.230 --> 00:16:01.920

Jason Kean: Hadia, please ask your question.

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00:16:04.660 --> 00:16:28.939

Hadia Elminiawi: Thank you. This is Hadiah for for the record. So the Atr. T. 3 states that the scope of the holistic review will be to review the continuous improvement efforts of supporting organizations, advisory committees, and nominating committee based on good practices. And and then the and then the paragraph continues, and

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00:16:28.940 --> 00:16:37.409

my question here is related to good practices. So how? How are these good practices determined and based on what? Thank you.

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00:16:40.460 --> 00:16:49.299

Patrick Kane (ATRT3): So Hello! Had you? Thank you for the question. This is pat, and and that's and that's in regard to the holistic review, as it pertains to

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00:16:49.610 --> 00:16:53.100

Patrick Kane (ATRT3): good practices of the CIP. Is that correct?

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00:16:55.070 --> 00:16:56.500

Hadia Elminiawi: Yeah.

93

00:16:56.570 --> 00:16:59.509

Patrick Kane (ATRT3): Okay. So so each, you know, each

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00:16:59.590 --> 00:17:21.500

Patrick Kane (ATRT3): each organization is going to have a view in terms of what the what the good practices are that would support the function of that particular group. And so, while it's not yet determined what those good practices are, part of the Pilot Holistic Review will be to view and take a look at

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00:17:21.599 --> 00:17:32.860

Patrick Kane (ATRT3): what some fundamental items will be in terms of what would they be looking for? To assess as part of those continuous improvement programs. So it doesn't. It doesn't

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00:17:33.860 --> 00:17:50.219

Patrick Kane (ATRT3): it. It doesn't direct what it's what explicitly should be in a cip. But the intent is that it will deliver a few fundamental items that they would be looking for to have a consistent evaluation. Once we get to the ongoing holistic reviews.

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00:17:50.780 --> 00:17:54.000

Patrick Kane (ATRT3): Cheryl or Avr, you want to add to that or correct that.

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00:18:00.540 --> 00:18:03.320

avri doria: Okay, thank you, Pat.

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00:18:04.180 --> 00:18:22.260

avri doria: I wasn't really going to add, I think the other part where the good practices will come out since I started talking is in the discussions that come out as people of doing them, as future holistic reviews come up, people will do their research and come up with other best methods. Thanks.

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00:18:23.330 --> 00:18:34.640

Cheryl Langdon-Orr: I guess I can't help myself show for the record again, and and remember the the the I. C's and the S. O's. And these this practices get developed. There will be a sharing

101

00:18:34.650 --> 00:18:39.540

Cheryl Langdon-Orr: that's part of what workstream, too, requires that you know

102

00:18:39.610 --> 00:19:00.230

Cheryl Langdon-Orr: practices that are going on in terms of improvement within. What we see is, you know, all these pillars needs to be shared, and there'll be learnings between the Ics. So the building of a better model will indeed happen hopefully. Very promptly and more specifically.

103

00:19:01.140 --> 00:19:03.100

Cheryl Langdon-Orr: I can. Wide thanks.

104

00:19:06.900 --> 00:19:10.380

Jason Kean: Thank you, Cheryl. Any other questions on this topic.

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00:19:12.040 --> 00:19:21.330

Jason Kean: Thank you. From Hadia. I do see a comment from Chris to Spain. I'm not sure, Chris, if you wanted to mention that in this moment, or if you'd like to just have it live in the chat.

106

00:19:26.250 --> 00:19:30.610

Jason Kean: Okay, Chris is good, with his comment in the chat. Okay, so we will move on.

107

00:19:35.300 --> 00:19:52.540

Patrick Kane (ATRT3): Alright, thanks, Jason. So this particular issue was lack of identified dependencies. And and this really came up around the Pilot Holistic Review, not having any dependencies as it pertained to the continuous improvement program evaluations. And for the pilot

108

00:19:52.620 --> 00:20:03.450

Patrick Kane (ATRT3): there, there aren't any dependencies. So the specific response, the P. Phr. Does not have any dependencies given that the Pilot will not be conducting any formal cip evaluations.

109

00:20:03.480 --> 00:20:08.200

Patrick Kane (ATRT3): Future holistic reviews will be dependent on the self assessment cycle of the Cip.

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00:20:08.270 --> 00:20:21.469

Patrick Kane (ATRT3): the self assessment cycles will serve as inputs to the future. Holistic reviews evaluation as defined by at R review objectives. So so while the continuous improvement

111

00:20:21.520 --> 00:20:28.119

Patrick Kane (ATRT3): program recommendation has been approved and in place for a couple of years.

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00:20:28.140 --> 00:20:48.739

Patrick Kane (ATRT3): there is, there is not a dependency to take the results of any cip that has been conducted into the pilot itself. Now, if they exist, they should be used. But there's no requirement that they be already done and available from the So's Acs and the noncom.

113

00:20:49.690 --> 00:21:03.150

Patrick Kane (ATRT3): So if you but if you go back to the at RT. 3, document, the recommendation fundamentally had once every 3 years A. CIP. Would be conducted by each of the organizational structures.

114

00:21:03.220 --> 00:21:12.800

Patrick Kane (ATRT3): and such that the holistic review would have 2 cycles to be able to evaluate the CIP. At a minimum

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00:21:12.910 --> 00:21:20.920

Patrick Kane (ATRT3): in terms of what goes into the the discussion around the cips themselves. So once we get to the holistic review, not the pilot.

116

00:21:21.050 --> 00:21:23.459

Patrick Kane (ATRT3): We will have a minimum of 2

117

00:21:23.860 --> 00:21:32.179

Patrick Kane (ATRT3): CIP. Evaluations as dependencies from Eachso and A/C into the holistic review itself.

118

00:21:38.810 --> 00:21:45.420

Jason Kean: At this point we'd like to pause again to see if anybody has any questions on the the issue that Pat just addressed.

119

00:21:48.210 --> 00:21:58.580

Yvette Guigneaux - ICANN Org: Basically, I don't see any hands raised. I do not see anything. Oh. I just have the magic touch when I say I don't see hand raise hand, raise Sebastian, please go ahead.

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00:21:59.130 --> 00:22:04.330

Sébastien Bachollet: Thank you very much. Sebastian Ashley, if you allow me for comments.  
And another question.

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00:22:07.400 --> 00:22:12.840

Sébastien Bachollet: okay, But you are right. If

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00:22:13.340 --> 00:22:17.260

Sébastien Bachollet: the ballistic review is done in 6 years.

123

00:22:17.680 --> 00:22:22.000

Sébastien Bachollet: and and that's a question we are. We have discussed about the

124

00:22:22.510 --> 00:22:30.160

Sébastien Bachollet: Do. We need to wait 6 year for the Bilateralistic Review. If for the honesty  
review, if we do, a pilot without

125

00:22:31.250 --> 00:22:33.289

Sébastien Bachollet: too much taking into account.

126

00:22:33.380 --> 00:22:44.720

Sébastien Bachollet: run work just defining how to work. If I can summarize like that. And and  
even if we have started with an artistic review

127

00:22:44.730 --> 00:22:46.910

Sébastien Bachollet: and not the pilot.

128

00:22:47.300 --> 00:22:59.489

Sébastien Bachollet: Obviously, we would have have any input from the cip. Therefore, it's not to say that there are dependency, but if there are something coming out from the so, and I see

129

00:22:59.560 --> 00:23:13.619

Sébastien Bachollet: with the web done with a replacement of the organisational Review. 9.

Now is the cip it will be taken for a call. If there are nothing coming out from them

130

00:23:13.880 --> 00:23:20.470

Sébastien Bachollet: it will. We will not have the the earliest agreement that's nothing to take into account. but

131

00:23:20.630 --> 00:23:23.189

Sébastien Bachollet: it will not impediment.

132

00:23:23.270 --> 00:23:24.929

Sébastien Bachollet: That

133



00:23:25.270 --> 00:23:38.289

Sébastien Bachollet: we will need holistic review. In any case, therefore, it's it's a it's a dependency, but not complete dependency. I will say, if I try to summarize my thought here. Thank you.

134

00:23:39.140 --> 00:23:48.169

Patrick Kane (ATRT3): Yeah, thank you very, thank you very much. Sebastian. Let me address the the first part of that, if I can, and that is what you're alluding to is that we didn't

135

00:23:48.360 --> 00:23:49.700

Patrick Kane (ATRT3): suggest.

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00:23:49.810 --> 00:24:00.859

Patrick Kane (ATRT3): or we're not suggesting that there'd be 6 years, or whatever that period of time is, between the conclusion of the pilot and the initiation of the first

137

00:24:01.030 --> 00:24:10.709

Patrick Kane (ATRT3): entire holistic review. You know, when we, when we, when we, when we made the recommendations in Atr. T. 3, it was to

138

00:24:10.770 --> 00:24:14.529

Patrick Kane (ATRT3): within a year of acceptance. To start the holistic review.

139

00:24:14.550 --> 00:24:41.520

Patrick Kane (ATRT3): and what was come back to us from the board was to was was to was to start with a pilot to get a full understanding of what this meant. And so we're not suggesting. And I think many of us are not, are are are recommending that we don't wait a long period of time between the Pilot and the holistic review itself. So so, while Sebastian is right, there may not be 2 complete cycles. It may not be 6 years.

140

00:24:41.890 --> 00:25:04.170

Patrick Kane (ATRT3): whatever the cips have done within those time, frames for for the initial flywheel. Item, if you would for the initial, for the for the first complete holistic review we'll take what we have. And then, after that, in a 6 year cycle, you'll have a minimum of 2 cips into the second one into the subsequent ones, etc. Thank you, Sebastian, appreciate that aver your hands up.

141

00:25:04.780 --> 00:25:15.780

avri doria: Yeah, I also wanted to mention one of the things that, and this will come out again when, when when I do, slides later on on. The Tor itself is one of the things is to suggest

142

00:25:15.780 --> 00:25:36.449

avri doria: that what needs to go into the bylaws. So what goes into the bylaws may indeed affect the timing, and, so to speak of. Oh, we're gonna have to wait a full 6 years. That'll really be something that will be discussed when the tour, I mean, when the when the the the pilots holistic review is is

143

00:25:36.450 --> 00:25:44.899

avri doria: going through its process. Should we get there? So you know that that comes in the bylaw? The bylaws recommendation that they would make.

144

00:25:50.450 --> 00:25:51.959

Jason Kean: Thank you, Aubrey and Pat.

145

00:25:53.610 --> 00:25:57.930

Jason Kean: there are no other questions, Pat, if I get ask you to do one more.

146

00:26:01.440 --> 00:26:07.649

Patrick Kane (ATRT3): Yeah, I'm happy to do this. I think we assign this to Avery unless Avery wants to do. I apologize. That's all right, Avery.

147

00:26:07.720 --> 00:26:18.679

avri doria: I'll I'll take it. I didn't know I had this one, but I'm fine taking it in terms of the workload, I mean, there's always the issue. And who am I to speak with workload. But

148

00:26:18.680 --> 00:26:39.950

avri doria: This will be, instead of the many other reviews that that we would have started and those there would have been a surplus of reviews ongoing now, and and this would pretty much be the only one that was going on other than the initial work that was going on, you know in in the in the cip's. So I think that

149

00:26:40.220 --> 00:26:47.689

avri doria: it it it you know it is a review. It is a review that's been extended over. You know, it's a it's an 18 month period, not

150

00:26:47.690 --> 00:27:06.689

avri doria: just a year, and also up to the review team. And that's one of the disciplines that needs to be learned in all the review teams is the review. Teams often get to decide how deep they go into things which things are priorities within the team, which things get more of an in-depth inspection.

151

00:27:06.690 --> 00:27:18.280

avri doria: and they regulate their own time within that. But I think it being the review that would be done at this point in time. Assuming we we get a a, an approval on, on, on a tar.

152

00:27:18.300 --> 00:27:20.550

avri doria: That that would.

153

00:27:20.590 --> 00:27:22.819

avri doria: you know, I think. Yes.

154

00:27:22.910 --> 00:27:39.380

avri doria: to say there would be no work. Bandwidth problems is is a wrong thing to say, but I think, given the scope of what might have been there without the Atr. T. 3. Recommendation, and had we gone into everything, it's a lot less so. I'm hoping that it will be manageable.

155

00:27:43.360 --> 00:27:49.779

Jason Kean: Thank you, Avery, and will not like to offer another question and answer to the content that Avery just presented.

156

00:27:52.060 --> 00:27:53.959

Jason Kean: So I'll pause here for a second and

157

00:27:54.100 --> 00:27:59.650

Patrick Kane (ATRT3): wait for a vet to whisper out any questions.

158

00:27:59.670 --> 00:28:04.829

Yvette Guigneaux - ICANN Org: If you're ever gonna try this again. I seem to have the lucky link here.

159

00:28:04.960 --> 00:28:15.219

Yvette Guigneaux - ICANN Org: Currently, we have a no questions in the QA. Pod, and I do not see anything listed in the chat and drum roll no hands raised currently as it is right now.

160

00:28:15.990 --> 00:28:18.040

Jason Kean: Great! Thank you, Yvette, appreciate it?

161

00:28:18.360 --> 00:28:25.089

avri doria: Avery, back to you. So what we tried to do, and this is actually getting down to the

162

00:28:25.740 --> 00:28:28.389

avri doria: getting down to the the torus self.

163

00:28:28.400 --> 00:28:41.969

avri doria: We first of all try to make the language a whole lot simpler from from the comments we've got, both in written and and otherwise, you know too much words, too much language, too much reputation. So it's simpler. It's shorter.

164

00:28:42.480 --> 00:29:04.559

avri doria: Also tried to clarify the deliverables. And really they come in 3 categories. It's the guidelines for the holistic review objectives. And this goes into many of the questions that were in the comments. Is the review supposed to be this, or is it supposed to do that? Is it supposed to have this scope, or is it supposed to have that scope, and without me getting into the specifics of that.

165

00:29:04.560 --> 00:29:18.100

avri doria: Those kinds of questions, those are the ones that they'll basically look at and and answer with guidelines for them, not rules but guidelines. You'll notice we use guidelines throughout. Then the deliverables to address the board identified gaps

166

00:29:18.100 --> 00:29:31.790

avri doria: part of the the the charge to to the pilot. The reason it is a pilot and and not is just that there was those gaps to be addressed that include the what do we put in by loss, boy? That jumped?

167

00:29:32.410 --> 00:29:33.970

avri doria: yeah, I'm still

168

00:29:34.400 --> 00:29:40.140

avri doria: okay. I was still in the previous one, and then the the testing of of of

169

00:29:40.610 --> 00:30:03.060

avri doria: one guideline, 2 guidelines, 3 guidelines come kind of on the idea of stress testing that we've got into. So they will put together guidelines. They will have put in deliverables whatever, and then pick one case. Pick 2 case, probably not even 3, 3 of the issues that go within a holistic review and just do a run at them. Treat them as a test

170

00:30:03.140 --> 00:30:25.140

avri doria: it treat them as a stress test. So then, a little deeper on the guideline. So it's guidelines for the review of the effectiveness. We talked about that before guidelines for review of accountability. One of the big questions that that came up is just because we do this, who says that it's something that that that constituencies, or the stakeholder groups, etc., want to follow

171

00:30:25.140 --> 00:30:41.539

avri doria: guidelines for the review as a whole, there were questions of, how do we review the whole organization that hasn't been reviewed in, you know, decades. And and how do we finally get a review of? Do we have the organization, and do we have the the I can we want, as it were.

172

00:30:41.600 --> 00:31:02.650

avri doria: and then also sort of review on the efforts we talked about this earlier that are being made in the continuous improvement efforts and and comparing notes, and figuring out what good practices are, and and seeing how we can get, you know the the things that are going on in different groups to sort of cohere with each other.

173

00:31:02.650 --> 00:31:16.059

avri doria: and and some of that coherence will make that a challenging thing. But perhaps also within the talking and doing there. There'll be, you know, agreements on oh, yes, doing things in a similar way, next slide, please.

174

00:31:17.110 --> 00:31:31.110

avri doria: So then the deliverables. To address the Board's gaps is the proposal for a bylaws. In other words, for a holistic review to, you know, have the status of a bylaws review. It has to have a bylaw

175

00:31:31.730 --> 00:31:51.160

avri doria: guidelines on how they should determine and do a prioritization methodologies and timelines that are discovered and discussed, principles of how structures and support staff



would be held accountable for implementing. You know this comes out. And then what how do we deal with that? How do we deal with compatibility.

176

00:31:51.190 --> 00:32:16.090

avri doria: skill set, a future holistic review. One of things came out. What kind of people do we need on this thing? Was one of the questions. So the skill set assessment of resources. If these things are gonna happen, what kind of budget allocations will they need? What kind of staff allegations? How many people need to be assigned to work to these things. How do we budget this in, you know, reliably, methodology on how future teams would measure these

177

00:32:16.090 --> 00:32:24.210

avri doria: success. Okay, we do this, we get it going. We get it going smoothly. We've got great holistic reviews. Now, how do we know if they're being at all effective.

178

00:32:24.210 --> 00:32:32.429

avri doria: What are so? These are some of the things that the Board has asked for. And then, finally, like I mentioned before, you know, a report

179

00:32:32.480 --> 00:32:47.730

avri doria: on testing, and I was put together. A couple of stress tests look through some of the requirements. For you know, a holistic review. What kind of things would you want to look at? You've done your your guidelines? You've talked about methodologies.

180

00:32:47.760 --> 00:32:58.050

avri doria: so so test them against one or 2 things, and and report on on that testing, and and you know that that would be the third of the deliverables.

181

00:32:58.390 --> 00:33:03.680

avri doria: Gee! I was told I had 6 min, and I did it in 5.

182

00:33:03.730 --> 00:33:21.399

avri doria: So you've got an extra minute for asking me questions, cause I went through that rather quickly, and this is what you need to read the tour, for to to to see them all expanded, and such a lot of discussion went into this. I think a lot of compromises went into this.

183

00:33:21.410 --> 00:33:31.249

avri doria: you know, on certain people's cherished beliefs. And and I think it is a fairly good product from that

184

00:33:31.400 --> 00:33:38.670

avri doria: sort of cooperation and consensus building perspective.

185

00:33:39.450 --> 00:33:40.499

avri doria: I'll stop that.

186

00:33:42.240 --> 00:33:53.900

Jason Kean: Thank you, Aubrey. And as Ari noted, we actually are ahead of time. So we would like to pause to see if anybody has any questions about anything that was previously mentioned, or anything that was just presented by Aubrey.

187

00:33:54.630 --> 00:33:58.529

avri doria: I'm only 30 s ahead at the moment, so not that much.

188

00:33:58.750 --> 00:34:00.040

Jason Kean: You did a great robbery.

189

00:34:05.090 --> 00:34:08.430

Yvette Guigneaux - ICANN Org: Okay, currently, I do not see any questions in the Q&A. Panel.

190

00:34:08.620 --> 00:34:13.480

Yvette Guigneaux - ICANN Org: We don't have any questions currently in the chat, and I don't see any hands raised.

191

00:34:16.110 --> 00:34:22.380

Jason Kean: Okay, thank you of that. Okay. So, moving on to the next presenter, Avi, would you like to introduce?

192

00:34:24.290 --> 00:34:40.390

avri doria: Oh, okay. So next presenter, I didn't realize. Yes. So anyhow, we have been, you know, led by the in this you know, within the Oec by Katrina, who has, you know,

193

00:34:40.850 --> 00:34:55.549

avri doria: been sort of it took over as as chair of the Oec in the middle of all this happening, and has seen us to this point, and we'll be getting this back has gotten this back. So I guess. Is Katrina doing the next steps, or was I doing the next steps.

194

00:34:55.800 --> 00:35:05.749

avri doria: Katrina. Can I give you the floor for doing the next step? Thank you. Thank you. Of course you can. Thank you very much. Avery. That's Katrina

195

00:35:05.770 --> 00:35:20.839

Katrina Sataki: from the Board Organizational Effectiveness Committee. I'm the chair of this committee, and, as you may know, this committee is responsible for overseeing everything that is related to reviews.

196

00:35:22.000 --> 00:35:31.599

Katrina Sataki: And oh, well, naturally has been involved in in dealing with with the recommendations coming out from Atr. T. 3,

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00:35:32.050 --> 00:35:35.170

Katrina Sataki: as you already know.

198

00:35:35.240 --> 00:35:47.800

Katrina Sataki: We're talking about recommendation 3 here and some extent to 3.6. That's a continuous improvement program, and 3.5 is a holistic review.

199

00:35:49.380 --> 00:36:03.340

Katrina Sataki: as you already heard. Oh, there is this new version of the Tor document. It will be out for a public comments.

200

00:36:04.010 --> 00:36:05.590

Katrina Sataki: Very soon.

201

00:36:05.920 --> 00:36:21.559

Katrina Sataki: We will present it to to to the board and and the late September the document will be published for public comments, as you already heard today. First thing that you will notice it is significantly shorter.

202

00:36:21.820 --> 00:36:23.559

Katrina Sataki: which I think is a good thing

203

00:36:23.590 --> 00:36:38.370

Katrina Sataki: much clearer. And oh, we addresses those issues of concerns as as Cheryl said that you highlighted in your comments in response to

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00:36:38.500 --> 00:36:42.520

Katrina Sataki: first public comment period of the first draft of the

205

00:36:42.640 --> 00:36:45.140

Katrina Sataki: terms of reference. Document

206

00:36:46.430 --> 00:36:58.090

Katrina Sataki: I really would like to thank everyone. And I mean everyone everyone who read the first version, everyone who supported it, everyone who criticized it.

207

00:36:58.310 --> 00:37:05.629

Katrina Sataki: Of course, a lot of thanks to the team Atr T, 3

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00:37:05.650 --> 00:37:09.829

Katrina Sataki: members of the former, Atr. T. 3 team

209

00:37:10.320 --> 00:37:22.000

Katrina Sataki: co-chairs Cheryl, Pat and Avery so who so bravely thought through all all this process? And it believe me it wasn't an easy process.

210

00:37:22.460 --> 00:37:39.819

Katrina Sataki: A lot of work went into into both documents. Actually, maybe, as you know, shorter versions are much more difficult to develop so definitely. The shorter version, probably required even more efforts from the team.

211

00:37:40.370 --> 00:37:46.350

Katrina Sataki: Thanks. A lot to the support stuff from from the

212

00:37:46.500 --> 00:37:49.460

from the

213

00:37:49.470 --> 00:37:57.190

Katrina Sataki: or I can work specifically, especially, I'd like to thank Larissa and Jason for f

214

00:37:57.760 --> 00:38:08.160

Katrina Sataki: helping us to navigate. This this these but very deep and dark waters. and yeah.

215

00:38:08.280 --> 00:38:22.699

Katrina Sataki: again, everyone who commented, everyone who was here. Everyone who will read the new version and will comment provide your comments hopefully in support of the work done by the team.

216

00:38:23.040 --> 00:38:28.230

Katrina Sataki: So again. Let's go through the next steps.

217

00:38:28.670 --> 00:38:40.240

Katrina Sataki: we will discuss everything that we heard today. Well, not much. But we, we hear your support, and we hear that you

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00:38:40.250 --> 00:38:50.049

Katrina Sataki: believe that we are on the right track. Then this will be presented to the organizational effect on this committee of the Board.

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00:38:50.300 --> 00:39:02.299

Katrina Sataki: the this committee will review the document and provide update to the board during the upcoming board workshop in early September.

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00:39:02.730 --> 00:39:09.730

Katrina Sataki: And again, as I already mentioned, the plan is to publish the

221

00:39:09.830 --> 00:39:12.890

Katrina Sataki: second version of the document

222

00:39:13.770 --> 00:39:17.020

Katrina Sataki: late September of this year this year.

223



00:39:18.020 --> 00:39:28.599

Katrina Sataki: And with that again. Thanks everyone. And if there are no further comments, no further cheerful.

224

00:39:30.010 --> 00:39:35.029

Katrina Sataki: I don't know. Supports to the team and and the work. I'd like to

225

00:39:35.200 --> 00:39:39.790

Katrina Sataki: give it back to Jason, for no some final good boy. So, Jason.

226

00:39:41.060 --> 00:40:05.870

Jason Kean: thank you very much, Katrina. I appreciate it. Thank you. To all the board members who are able to attend today and everyone from across the community. As Katrina noted, everyone greatly appreciates that I just like to flag some resources that are on the subsequent slides. If you have any questions, or would like to schedule a briefing or get more information, please to reach out to Rsa. [coordinators@icann.org](mailto:coordinators@icann.org) and also please visit the wiki space

227

00:40:05.870 --> 00:40:18.849

for the pilot holistic to to our development team. That will have information on the work to date and also be a precursor to the to our document that you will see on the

228

00:40:18.890 --> 00:40:29.110

Jason Kean: public comment proceeding. Coming in late September. There is a placeholder for that, and as we land on a date that will be publicized as well, so on that note,

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00:40:29.580 --> 00:40:31.829

Jason Kean: are there any final questions.

230

00:40:32.850 --> 00:40:36.599

Jason Kean: Aubrey's flagging. Yes, we are ahead of time, Aubrey. It wasn't just you.

231

00:40:38.030 --> 00:40:45.140

Yvette Guigneaux - ICANN Org: We currently don't have any in the Q. And a pod. Okay chat with the Oh, Sebastian has just raised his hand.

232

00:40:45.480 --> 00:40:56.960

Sébastien Bachollet: Yeah, thank you very much. And and thank you for I really who put this back to the question. My! My question is,

233

00:40:57.960 --> 00:41:11.570

Sébastien Bachollet: Katrina, you present the timeline And up to the comments that I had opening end of September.

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00:41:11.590 --> 00:41:17.580

Sébastien Bachollet: How are you? Foresees, next steps after that? What could be

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00:41:17.950 --> 00:41:22.280

Sébastien Bachollet: the the implementation of the

236

00:41:23.510 --> 00:41:30.140

Sébastien Bachollet: bilateralistic preview when, when it will. when you imagine that it will start.

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00:41:31.270 --> 00:41:36.820

Sébastien Bachollet: Just I just want to underline that. Why I am asking this question. It's because

238

00:41:37.110 --> 00:41:41.250

Sébastien Bachollet: when in the T. Rt. 3, it was suggested that this.

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00:41:41.300 --> 00:41:45.980

Sébastien Bachollet: at least the preview start when you're after the first decision of the board. It's now

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00:41:46.100 --> 00:41:48.120

Sébastien Bachollet: long time ago, and

241

00:41:48.230 --> 00:41:51.629

Sébastien Bachollet: we are still in the process to start something.

242

00:41:51.810 --> 00:42:05.570

Sébastien Bachollet: And it's why. Also, it's important that we don't push. Yeah, I know. I know that you don't have the crystal ball, but you have one shell. That's good. Yeah, definitely. And and and it's why. Also, it's important not to

243

00:42:05.990 --> 00:42:08.199

Sébastien Bachollet: say that the

244

00:42:08.330 --> 00:42:12.850

Sébastien Bachollet: free realistic review will be done 6 year after the Pilot ballistic Review.

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00:42:12.940 --> 00:42:15.510

Sébastien Bachollet: But if you don't have them

246

00:42:15.530 --> 00:42:21.410

Sébastien Bachollet: the timing, I will appreciate some idea where you think we will go. Thank you very much.

247

00:42:21.640 --> 00:42:29.040

Katrina Sataki: Yeah, thank you. Thank you very much for the question, Sebastian, and that's a very fair question. well, first of all.

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00:42:29.140 --> 00:42:33.229

Katrina Sataki: think it very much depends on the outcome public comment period.

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00:42:33.560 --> 00:42:44.749

Katrina Sataki: We'll see if we have support from the community. I really hope that we do. and I hope that the community sees the value of moving

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00:42:44.910 --> 00:42:52.890

Katrina Sataki: towards this continuous improvement program and holistic review. Looking at everything that we do holistically.

251

00:42:53.400 --> 00:43:00.460

Katrina Sataki: That's one thing so when can we get ready to start again. considering.

252

00:43:00.680 --> 00:43:11.749

Katrina Sataki: if we assume that there is support from the from the community. So we'll start planning. Planning will take some time to

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00:43:11.880 --> 00:43:20.610

Katrina Sataki: we will have to look at some other issues around that we have bylaws mandated reviews. So

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00:43:20.660 --> 00:43:37.229

Katrina Sataki: if that's okay to oh, we need to to to to schedule them to. And then, yeah, Cheryl noted in the chats sincerely hope that. It's a very prompt moment.

255

00:43:37.250 --> 00:43:42.870

Katrina Sataki: But but all the planning! everything takes some time.

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00:43:43.060 --> 00:43:47.960

Katrina Sataki: We do hope that

257

00:43:48.640 --> 00:44:01.900

Katrina Sataki: right after the right. After the public comment period, we will give you a clearer timeline and hopefully, early next year we will be able to start planning. And and

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00:44:03.120 --> 00:44:09.030

Katrina Sataki: yeah, we will give you a more clear clear timeline. But again.

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00:44:09.300 --> 00:44:12.600

Katrina Sataki: as cheryl opt

260

00:44:12.770 --> 00:44:14.119

in the chat.

261

00:44:14.390 --> 00:44:44.029

Katrina Sataki: always start planning definitely beginning of 2024 when we will be able to start the actual review. That's another question, because we need to issue calls for volunteers. We need to have volunteers from always. So I sees we need to to have this team ready. And considering the fact that we're moving forward with like this holistic review will be as will be carried out as

262

00:44:44.200 --> 00:44:50.920

Katrina Sataki: specific review. There are certain rules for specific reviews. So

263

00:44:51.400 --> 00:44:53.360

Katrina Sataki: yep, hopefully

264

00:44:53.560 --> 00:44:59.119

Katrina Sataki: we have. Won't have any hiccups or delays

265

00:44:59.530 --> 00:45:10.779

Katrina Sataki: but it will require effort from everyone, from the board, from the community from staff.

266

00:45:11.040 --> 00:45:17.179

Katrina Sataki: So if everybody moves quickly and sees the value of this work.

267

00:45:17.250 --> 00:45:18.809

Katrina Sataki: I'm sure that we can

268

00:45:18.890 --> 00:45:20.680

Katrina Sataki: start as soon as possible.

269

00:45:24.560 --> 00:45:34.770

Katrina Sataki: A lot of us are almost ready. Almost is always the key word here. Sebastian almost makes all the difference in the world.

270

00:45:38.170 --> 00:45:44.229

Jason Kean: Great. Thank you. Katrina. Any last call for any questions? So we have the moment, Aubrey, please.

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00:45:44.880 --> 00:45:53.360

avri doria: Not a question. I just wanted to point out again one of the things that I mentioned every once in a while. Is this being a joint

272

00:45:53.660 --> 00:46:09.320

avri doria: Community board effort to to get this through to get something that we hope works. I just sort of wanted to bring that out. We may have more and more of those kinds of efforts in the past. This is one of the first. And I really do appreciate the way



273

00:46:09.320 --> 00:46:33.570

avri doria: you know the staff that that helps community and the staff that helps the board sort of cooperating and finding a way to make it work, the the, the learning to to come up with a way to do a working group or type effort that was both comfortable to to the community leaders and members that were in it and to the board members. I think this whole notion of

274

00:46:33.970 --> 00:46:35.070

avri doria: having

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00:46:35.530 --> 00:46:43.740

avri doria: board members and community members, whether it's this kind of effort, or whatever working together on these things. So I hope this is seen.

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00:46:43.900 --> 00:46:57.100

avri doria: We'll see after this review. I hope this will be seen as a successful effort at coming up with something that can find a consensus. So I just really wanted to bring that up again. So this was really cool doing this. So thanks.

277

00:47:04.020 --> 00:47:23.049

Jason Kean: Okay, with that, we'd like to close and thank everyone for attending again. Please visit the Wiki page for more information. I believe that's gonna post that in the chat for me. And just again, thank you to the board and all the community members that did attend and provided all of the input very helpful. And thank you. Everyone

278

00:47:24.720 --> 00:47:26.080

avri doria: thanks everybody.

279

00:47:26.250 --> 00:47:28.890

Cheryl Langdon-Orr: Thank you very much. Bye.