<u>Pilot Holistic Review</u> <u>Revised Draft ToR - Webinar</u> Chat Transcript

Monday, 21 August 2023 @ 18:00 UTC

10:58:08 From Sara Caplis - ICANN Org To Everyone:

Greetings all, welcome to the Pilot Holistic Review – Revised Draft Terms of Reference Webinar. We will begin in just a few minutes.

10:58:44 From Yvette Guigneaux - ICANN Org To Everyone:

Hello, my name is Yvette Guigneaux and Sara Sarraf and I will be monitoring this chat room.

To submit a question that you want read out loud on the microphone in this session, please use the Q&A pod located on your Zoom tool bar. Please submit all questions to the Q&A pod.

Any questions or comments submitted to the chat, will not be read aloud and will be treated like part of the chat. All chat sessions are being archived and follow the ICANN Expected Standards of Behavior: https://meetings.icann.org/en/expected-standards-behavior 11:01:26 From Sara Sarraf - ICANN Org To Everyone:

Hello, my name is Yvette Guigneaux and Sara Sarraf and I will be monitoring this chat room.

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hi everyone.

11:03:19 From Sara Sarraf - ICANN Org To Everyone:

Hello, my name is Yvette Guigneaux and Sara Sarraf and I will be monitoring this chat room.

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Thanks

11:09:37 From Yvette Guigneaux - ICANN Org To Everyone:

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Pleasure is all mine

11:16:51 From Jonathan Zuck To Everyone:

Perfect. Thanks

11:17:13 From Cheryl Langdon-Orr To Everyone:

Yes the doc has it all and we will reveal little later on as well

11:18:27 From Cheryl Langdon-Orr To Everyone:

Remember CIP = Continuous Improvement Programs or Processes (within each AC SO NC etc.,)

11:19:26 From Larisa Gurnick, ICANN org To Everyone:

Which was articulated by the ATRT3 Recommendation 3.6 to evolve Organizational Reviews into a Continuous Improvement Program.

11:19:29 From Jonathan Zuck To Everyone:

makes sense

11:19:50 From Cheryl Langdon-Orr To Everyone:

we tried Jonathan :-)

11:20:39 From Chris Disspain To Everyone:

This makes sense to me. There is sometimes a lot to be said for outside folks coming in to review. A fish can't see water. That said, the key is that the input of the reviewers goes to the relevant SO or Ac for consideration rather to some conglomerated central committee.

11:21:49 From Cheryl Langdon-Orr To Everyone:

Indeed Chris and I would think periodically that is well advised but up to the AC/SO/NC 11:22:39 From Hadia Elminiawi To Everyone:

Thank you

11:22:47 From Chris Disspain To Everyone:

Reacted to "Indeed Chris and I w..." with 👍



11:22:55 From Chris Disspain To Everyone:

No need

11:23:06 From Vanda Scartezini To Everyone:

totally agree Chris

11:24:22 From Larisa Gurnick, ICANN org To Everyone:

Implementation of ATRT3 Rec. 3.6 will involve engagement across ICANN community to develop the framework for CIP - further discussions around good practices would likely emerge there.

11:26:34 From Cheryl Langdon-Orr To Everyone:

Indeed Larisa and of course what works best for the ACs/SOs/NC will also be determined by doing and developing

11:29:22 From Cheryl Langdon-Orr To Everyone:

When we get there I hope Avri ;-)

11:38:52 From Yvette Guigneaux - ICANN Org To Jason Kean(Privately): Is the Katrina presentation you wish me to speak after? Just making sure 11:39:04 From Chris Disspain To Everyone: This is looking much more like a pilot now. Congrats to all and thank you for listening to the public comments and the feedback. 11:39:17 From Jonathan Zuck To Everyone: Reacted to "This is looking much..." with 👍 11:39:32 From Chris Disspain To Everyone: Reacted to "This is looking much..." with 👍 11:39:33 From Chris Disspain To Everyone: Removed a 🔥 reaction from "This is looking much..." 11:39:34 From Cheryl Langdon-Orr To Everyone: A lot of work has gone into what seems a simplification so thanks Chris 11:39:47 From Chris Disspain To Everyone: Reacted to "This is looking much..." with 👍 11:39:47 From Chris Disspain To Everyone: Removed a 🔥 reaction from "This is looking much..." 11:39:54 From Chris Disspain To Everyone: Reacted to "A lot of work has go..." with 👍 11:40:02 From Jason Kean To Yvette Guigneaux - ICANN Org(Privately): I think I have an opportunity to flag the wiki space, given the time. Want me to just close? Or do you have a script? 11:40:03 From Patrick Kane (ATRT3) To Everyone: Reacted to "This is looking much..." with 🐴 11:40:37 From Chris Disspain To Everyone: Removed a 🔥 reaction from "A lot of work has go..." 11:40:41 From Yvette Guigneaux - ICANN Org To Jason Kean(Privately): No, that works for me - I'll pop this in the chat once you make the announcement - Pilot Holistic Review, ToR WIKI PAGE - https://community.icann.org/x/MIJEDw

11:40:44 From Chris Disspain To Everyone:

Reacted to "A lot of work has go..." with 👍

11:40:52 From Yvette Guigneaux - ICANN Org To Jason Kean(Privately):

You closing makes sense

11:41:06 From Jason Kean To Yvette Guigneaux - ICANN Org(Privately):

Perfect

11:41:14 From Jonathan Zuck To Everyone:

Insert Mark Twain quote here...

11:41:28 From Cheryl Langdon-Orr To Everyone:

so true Katrina

11:41:37 From Yvette Guigneaux - ICANN Org To Everyone:

Reacted to "Insert Mark Twain qu..." with



11:43:02 From Jonathan Zuck To Everyone:

Thank you!

11:43:11 From Cheryl Langdon-Orr To Everyone:

and additional thanks for everyone who has joined us today looking forward to future feedback.

11:43:43 From Adetola Sogbesan To Everyone:

Nice outing, Kudos to the leadership.

11:43:57 From avri doria To Everyone:

are we sure there are no more questions?

with all this time left?

11:44:06 From Adetola Sogbesan To Everyone:

And the TOR Team

11:44:09 From Vanda Scartezini To Everyone:

thank you all from the baord member that have been so supportive. thanks to Cheryl and pat, larissa, Jason, yvette and all staff that have in way or another support our work 11:44:33 From Adetola Sogbesan To Everyone:

Bye to all for the great work.

11:44:35 From Cheryl Langdon-Orr To Everyone: your magic continues Yvette 11:45:38 From Yvette Guigneaux - ICANN Org To Everyone: Thank you Cheryl 11:45:55 From Adetola Sogbesan To Everyone: Quite apt, Sebastian 11:46:10 From Hadia Elminiawi To Everyone: Reacted to "A lot of work has ..." with 👍 11:46:38 From Hadia Elminiawi To Everyone: Reacted to "thank you all from..." with 👍 11:46:56 From Cheryl Langdon-Orr To Everyone: I sincerely hope it is a VERY prompt movement to the start after a positive response to this next PC. 11:47:43 From Vanda Scartezini To Everyone: we all hope we can start in the beginning of 2024 11:47:48 From Cheryl Langdon-Orr To Everyone: as the planning parts will be I assume fairly predictable 11:48:52 From Sébastien Bachollet To Everyone: I am sure lot of us are almost ready;) 11:48:56 From Maarten Botterman To Everyone: Fully agree. Step by step ... important to continue to improve the way we do it, together - holistically, a well as practically. It's an effort ... yet a necessary one! 11:48:57 From Cheryl Langdon-Orr To Everyone: :-) 11:49:10 From Vanda Scartezini To Everyone: agree Cheryl and may we can start a draft of the plan .. just to help 11:49:15 From Hadia Elminiawi To Everyone: Thank you for the excellent presentations

11:49:44 From Cheryl Langdon-Orr To Everyone:

Good point Avri this was a rare thing and DID work well

11:49:45 From Sébastien Bachollet To Everyone:

Thanks for that Avri and the Board

11:50:11 From Matthew Shears To Everyone:

agree Avri - great team effort on the development of the ToR

11:50:22 From Vanda Scartezini To Everyone:

yes - it worked very well in my view

11:50:50 From Vanda Scartezini To Everyone:

thanks again to all

11:50:53 From Matthew Shears To Everyone:

thanks all

11:50:55 From Margaret Benavides To Everyone:

Thank you.

11:50:56 From Larisa Gurnick, ICANN org To Everyone:

Thank you all for making time for this!

11:50:57 From Yvette Guigneaux - ICANN Org To Everyone:

https://community.icann.org/x/MIJEDw

11:50:59 From Paul Guevarra To Everyone:

Thank you

11:51:00 From Alejandra Reynoso To Everyone:

Thank you! Bye:)