

Planning and Finance Update

Presented by ICANN Org Planning and Finance Team 20 February 2024



Webinar Information



This session is recorded.



This session is scheduled to last 1.5 hours.



Presentation is published on <u>ICANN79 Prep week web page</u> and <u>ICANN Finance and Planning Community Wiki page</u>.



Q&A will be during and at the end of the presentation.



Agenda

- Draft FY25 Budget
- Draft Five-Year (FY25–29) Operating Plan and Overview of Public Comments
- FY26-30 Strategic Plan Update
- FY26 Annual Planning Process Tentative Timeline
- Q&A

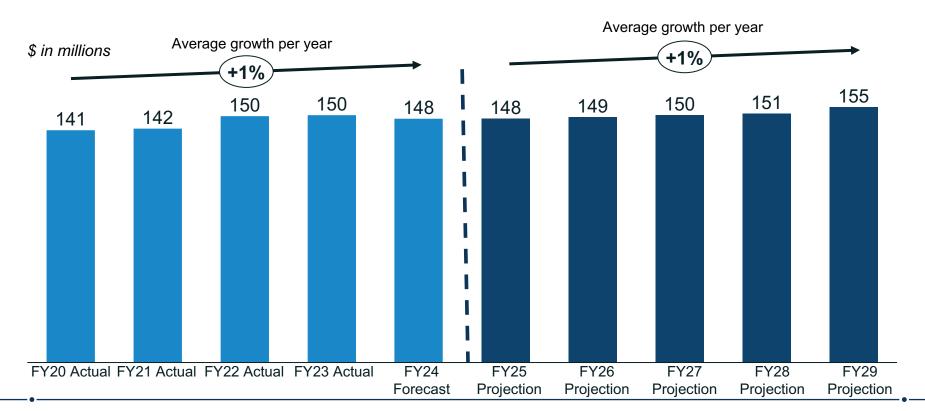






ICANN Ops Funding Trends and Projections

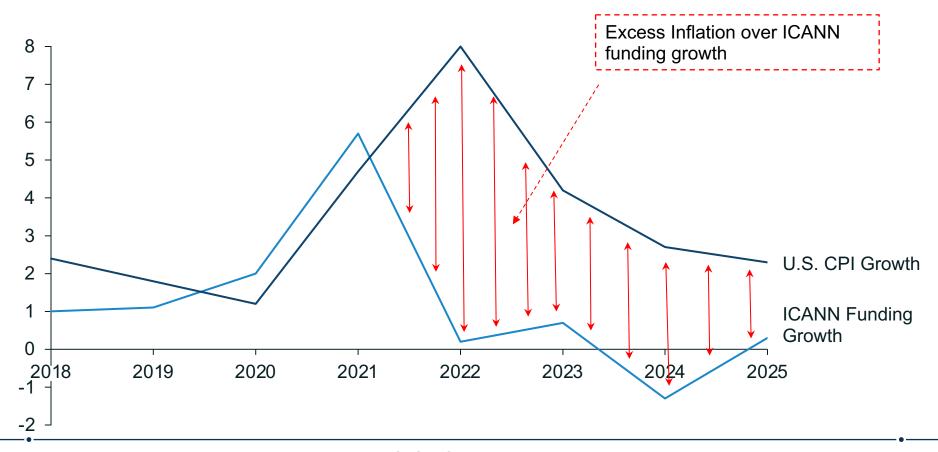
- The Funding projections account for multiple scenarios; the Budget is built using the Base Scenario which is believed to be the most likely. This scenario projects little growth due to:
 - Projections do not include any changes to fees ICANN charges contracted parties (fees have not changed since 2008)
 - Volumes are projected to grow modestly
- Funding projections do not include any impact from the Next Round of the New gTLD Program





Funding Growth versus Inflation Rate

- In recent and projected years, ICANN's funding growth is well below the growth of the United States Consumer Price Index (U.S. CPI) which is indicative of inflation
- Most of ICANN's expenses are USD therefore U.S. CPI is the appropriate benchmark to utilize when assessing the impact of inflation to ICANN





Expense Trends

• ICANN continuously develops process improvements to manage costs and resources, these efficiencies have enabled ICANN to execute on an increased workload while maintaining flat headcount from FY17-FY22

Post- USG transition period

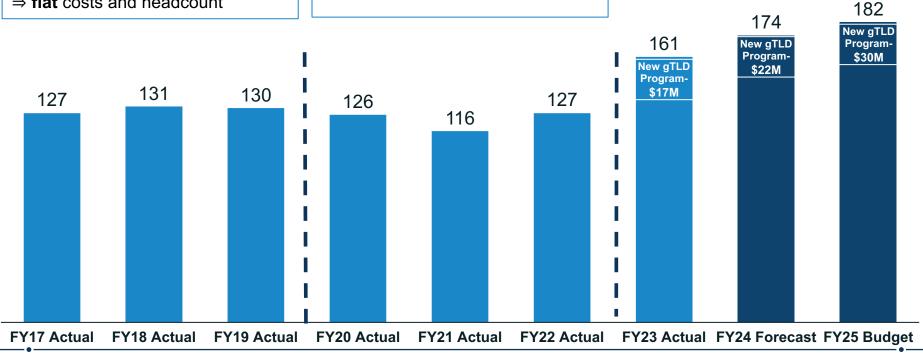
- PTI and WS1 Implementation costs
- GDPR and ITI projects costs
- Process improvements (reductions of IT systems, meetings optimization)
- ⇒ **flat** costs and headcount

Pandemic "anomaly"

- Lower travel and project activity
- Project management network
- Improvements to tools and processes to benefit virtual work and meetings
- ⇒ **lower** costs, **flat** headcount

Intense projects implementation

- Resumption of travel
- Staff increase for new projects
- Inflation
- ⇒ higher costs and headcount





ICANN's Plan for Efficiencies

- ICANN has taken steps to develop efficiencies and minimize costs which have enabled the org to execute on an increased workload and absorb inflationary increases despite a lack of funding growth.
- Continuous cost efficiencies and a lack of travel during the pandemic has led to annual excess and provided ICANN the ability to add \$45M to the Reserve Fund and add \$40M to the Supplemental Fund for Implementation of Community Recommendations (SFICR).
- Developing efficiencies and process improvements that lead to lower costs will continue to be a focus as funding is projected to continue to remain flat while costs and the workload of ICANN increases.
- Executives are regularly reviewing financials and discussing potential efficiencies.
- ICANN needs to identify \$5M in "cost savings initiatives" to balance the FY25 Budget.



Total ICANN: FY25 Budget Financial Overview

- ICANN's activities are funded by different sources based on the nature of work
- These additional funding sources provide the ability to execute on Org's increasing amount of work and incur total expenses greater than operational funding

Total ICANN Financials	For the Twelve Months Ending 30 Jun 2025								
In Millions, US dollars	ICANN Operations	New gTLD Program	SFICR Projects	Grant Program	Reserve Fund	Total			
Funds Under Management - 30 Jun 2024	\$37	\$47	\$24	\$217	\$172	\$497			
Funding	148	-	-	-	-	148			
Personnel	(90)	(13)	(1)	(1)	-	(105)			
Travel & Meetings	(13)	(1)	(0)	(0)	-	(14)			
Professional Services	(29)	(15)	(1)	(1)	-	(46)			
Administration	(19)	(1)	(0)	(0)	-	(20)			
Capital	(1)	-	-	-	-	(1)			
Cost Savings Initiatives	5	-	-	-	-	5			
Total Expenses	(148)	(30)	(2)	(2)	-	(182)			
Projected Transfers	-	18	(18)	-	-	-			
Projected Grants Distributed	-	-	-	(10)	-	(10)			
Investment Income/(Decline)	0.4	0.4	0.0	2.1	1.7	5.0			
Funds Under Management - 30 Jun 2025	\$37	\$36	\$4	\$208	\$173	\$458			

Average FTEs	407	46	4	4	-	460
End of Period FTEs	408	45	4	4	-	460



ICANN Operations: FY25 Budget vs FY24 Forecast

	FY25 Budget	FY24 Forecast	•	Jnfavorable) Forecast
In Millions, USD	ICANN Operations	ICANN Operations	\$	%
Funding	\$148	\$148	(\$0)	0%
Personnel	\$90	\$86	(\$4)	-5%
Travel & Meetings	\$13	\$17	\$3	20%
Professional Services	\$24	\$26	\$2	7%
Administration	\$19	\$19	(\$0)	-1%
Capital	\$1	\$1	\$0	2%
Contingency (1)	\$5	\$5	\$0	0%
Cost Savings Initiatives	(\$5)	(\$6)	(\$1)	18%
Total Operating Expenses	\$148	\$148	\$0	0%
Net Operating Excess/(Deficit)	\$0	\$0	\$0	0%
Average FTEs	407	407	(1)	0%
End of Period FTEs	408	410	2	0%

⁽¹⁾ Contingency represents an amount of budgeted expenses unallocated to specific activities or functions

- FY25 funding is projected to remain flat from FY24 levels
- In both fiscal years, cost savings initiatives will need to be identified to achieve necessary work with the projected funding levels



Draft IANA FY25 Budget

Draft FY25 IANA Budget			Under/	(Over)	IANA FY23	Under/(Over)		
in Millions, USD	Draft Budget	Adopted Budget			Actuals			
			Total	%		Total	%	
PTI Budget	\$10.9	\$10.5	(\$0.4)	-3.8%	\$9.0	(\$1.9)	-21.2%	
IANA Support Activities ¹	\$0.6	\$0.6	(\$0.0)	-1.1%	\$0.6	\$0.0	0.7%	
TOTAL	\$11.5	\$11.0	(\$0.5)	-4.2%	\$9.6	(\$1.9)	-19.9%	
Average Headcount (FTE) ²	25.2	24.1	(1.1)	-4.5%	22.1	(3.1)	-14.1%	

⁽¹⁾ IANA Support Activities include the Root Zone Maintainer function, Customer Standing Committee, Root Zone Evolution Committee, and IANA Naming Function reviews.

The IANA support activities remain flat compared to the FY24 IANA Budget due to consistent support requirements, but the FY25 PTI Budget has increased by \$0.4M primarily because of additional staff and inflationary increases.



⁽²⁾ FTE: Full-Time Equivalent

New gTLD Program: Next Round

- On 27 July 2023, the Board approved a <u>resolution</u> that acknowledged receipt of the \$70M <u>Next Round Implementation Plan</u> and directed ICANN org to provide the Board with periodic updates on its progress on implementation
- On 26 October 2023, the ICANN Board approved a <u>resolution</u> for an additional \$13 million in funding to support implementation efforts through June 2024
- Funding to pay for New gTLD Program Next Round development costs before program launch will come from both the New gTLD Program 2012 Round remaining application fees and the SFICR
- Key Deliverables and Highlights of the FY25 Budget
 - Opening of the Registry Service Provider Evaluation application period
 - Opening of the Applicant Support Program application period
 - Publication of the Applicant Guidebook for public comment

New gTLD Next Round - Implementation									
Funding Status	Board Approved March 2023	Board Approved October 2023	FY25 (For Board Review ICANN80)						
USD in Millions	April - October 2023	November 2023 - June 2024	July 2024 - June 2025						
Implementation	\$6.6	\$11.3	\$22.5						
Shared Services	\$2.2	\$1.7	\$3.4						
Implementation Total	\$8.8	\$13.0	\$25.9						
Average FTE	26.3	38.1	46.2						



Prioritized Specific Review Recommendations

- In February 2022, ICANN org's Planning team developed a planning prioritization framework to help the ICANN ecosystem prioritize its work within the planning cycle in a manner that is transparent, inclusive, and efficient.
- In November 2022, the ICANN Board passed a resolution that approved ICANN org to utilize US\$5.8 million from the SFICR to fund one-time efforts for the implementation of prioritized specific review recommendations.
- Great implementation progress to date.
- Due to the number and complexity of recommendations in some instances, implementation is anticipated to continue in FY25 and SFICR funds will continue to be used throughout the Fiscal Year. All ongoing efforts to maintain service levels and recommendation requirements, after initial implementation, will be incorporated into ICANN org's annual plan and budget.

Specific Reviews Recommendations	Program Forecasi (July 2022 - J	_	FY25 Budget	Total Board Approved Spend
USD in Thousands	% Complete	Total \$	Total \$	Total \$
Accountability and Transparency Review 3 (ATRT3)	54%	\$1,408	\$1,286	\$2,665
Competition, Consumer Trust, and Consumer Choice Review (CCT)	65%	\$1,578	\$614	\$2,387
Security, Stability and Resiliency Review (SSR2)	57%	\$241	\$130	\$593
Registration Directory Service review (RDS-WHOIS2)	87%	\$167	\$130	\$150
Totals	69%	\$3,394	\$2,159	\$5,795



Grant Program

- Applications will be accepted and processed in cycles, the first one planned to open 25 March 2024, distributing up to US\$10M.
- ICANN org estimates to receive 200 applications and approve ~50 grants.
- One-time implementation costs include creating the Grant Program department as well as producing the program literature and documentation.
- The recurring program operational costs include ICANN staff, awareness and outreach communication campaigns, and outsourced services.
- The program implementation costs occurred in FY23 and FY24. The first cycle expenses and efforts will span from FY24 through FY26.
- Over the lifecycle of the grant program, costs to operate the program will be maintained at 7% to 10% of the anticipated grant distributions. Costs to launch the program and operate it are regularly benchmarked against global grant programs.

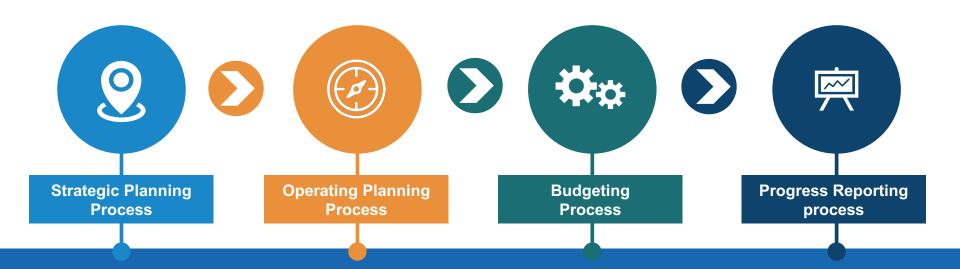
Grant Program	In	Implementation and Operations									
USD in Millions	FY23	FY24	FY25	Total							
One-Time Implementation	\$0.5	\$1.0	\$0.0	\$1.4							
Grant Program Operations	\$0.0	\$0.9	\$1.6	\$2.5							
Total	\$0.5	\$1.9	\$1.6	\$4.0							
Average FTEs	1.3	3.4	3.1	3.0							



Draft Five-Year (FY25–29)
Operating Plan and Overview of Public Comments



Planning Process Overview



The process of defining ICANN's strategic direction, including its mission, vision, strategic objectives and goals.

The process of determining key initiatives (Operating Initiatives) and what each functional area plans to do (Functional Activities), to achieve the strategic plan.

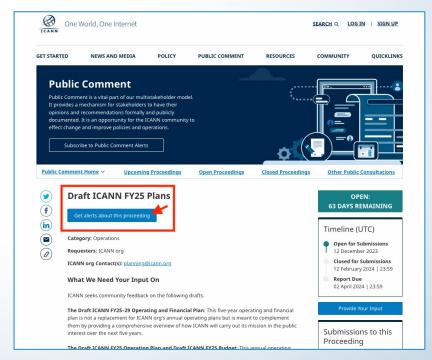
The process of allocating resources to planned activities, and prioritize activities as needed.

The process of explaining the achievement via a series of mechanisms.



Draft FY25 Plans (ICANN & PTI)

- Open for Public Comment
- 12 December 2023
- Draft ICANN Plans Public Comment
 - Highlights Document
- Draft FY25 29 Operating and Financial Plan and Draft FY25 Operating Plan
- Draft FY25 Budget
- Draft FY25 IANA and PTI OperatingPlan and Budget
- Closed for Public Comment12 February 2024
- Summary Report Due
 - 11 March 2024 (PTI)
 - 2 April 2024 (ICANN)





Link to ICANN Public Comment Page and Link to PTI Public Comment Page.

Click to get alerts about this posting to be informed



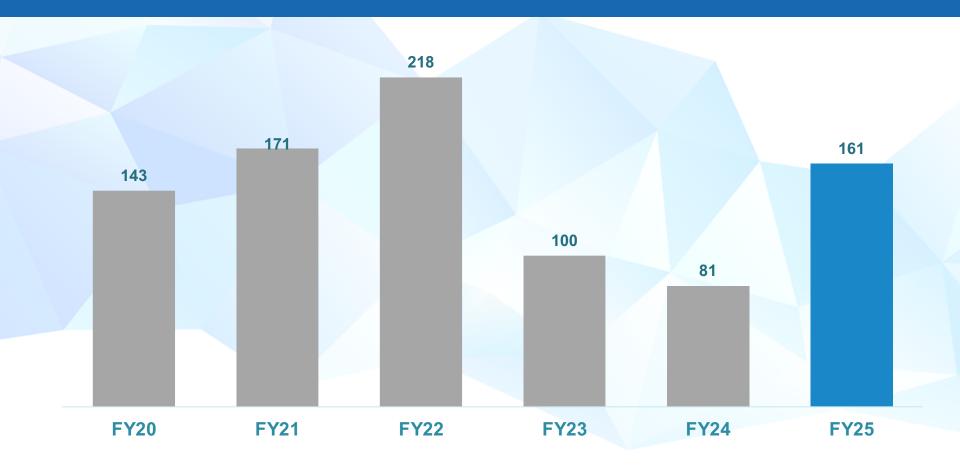
FY25 Operating Plan Highlights

- FY25 is the last year of ICANN's current Adopted FY21-25 Strategic Plan
- Two out of 11 of the Operating Initiatives were successfully achieved in FY24
 - 1. Improve the depth of understanding of the domain name market drivers that impact ICANN's Funding
 - 2. ICANN Reserves Operating Initiative on the replenishment of the reserve fund Several of the activities within each of these completed Operating Initiatives will continue as part of ongoing Functional Activities
- A new section has been added to both the one year and five plans regarding the New gTLD Program: Next Round.
- Several of the Operating Initiatives in the FY25 Operating Plan also incorporate multi-year projects outlined in the <u>FY24 CEO Goals</u>
- An Operating Initiative name was reorganized to "Support the Evolution and Strengthening of Root Zone Management and the Root Server System" to reflect the Root Server System being used to support Root Zone Management



Summary of Number of Comments by Year

Org received 161 individual comments on the ICANN Draft FY25 Plans





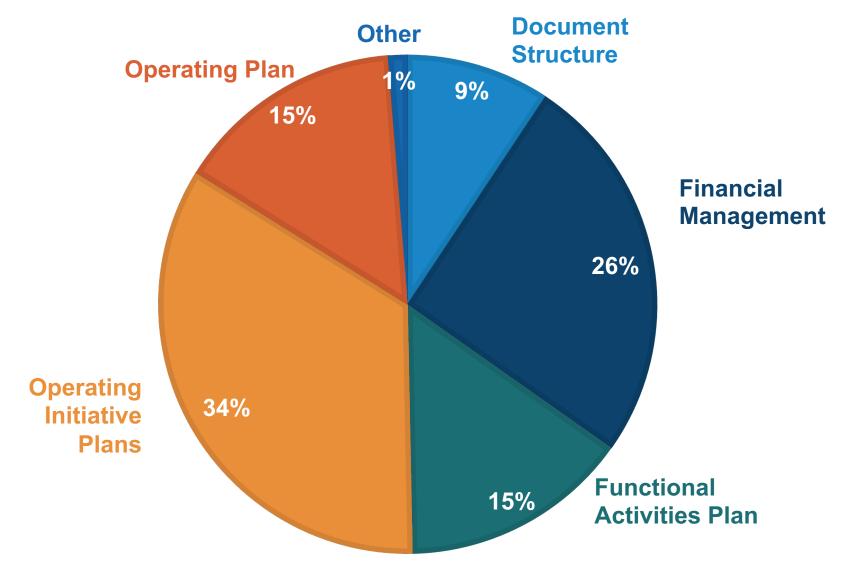
Public Comments: Breakdown by SO/AC

		FY23	FY24	FY25	FY25 vs FY24
No.	Groups Submitting Comments	Number of Comments	Number of Comments	Number of Comments	Higher / (Lower)
1	ccNSO Strategic and Operational Planning Committee (SOPC)	28	33	50	17
2	Individual*	-	1	41	40
3	At-Large Advisory Committee (ALAC)	22	25	30	5
4	ICANN Business Constituency (BC)	18	4	17	13
5	ICANN Governmental Advisory Committee (GAC)	-	5	10	5
6	gTLD Registries Stakeholder Group (RySG)	20	12	9	-3
7	The Registrar Stakeholder Group (RrSG)**	3	0	4	4
8	Generic Names Supporting Organization Council (GNSO)	9	-	-	-
	Total	100	80	161	81
	# of Groups Submitting by Year	6	6	7	1

^{*} Submissions were received late (one individual submission was received late)



Public Comments: Breakdown by Theme





Public Comments: Thematic Breakdown by SO/AC and Theme

Theme	Total Number FY25	At-Large Advisory Committ ee (ALAC)	Ι ΙΙ ΔΙΝΙΝΙ		ental Individual sdvisory ommitte (GAC)		The Registrar Stakehol der Group (RrSG)	ccNSO Strategic and Operation al Planning Committe e (SOPC)
Operating Initiatives Plan	55	14	3	3	16	1	-	18
Financial Management	39	7	9	2	5	5	2	9
Functional Activities Plans	24	7	-	1	1	-	-	15
Operating Plan	24	-	4	_	14	-	1	5
Document Structure	17	2	1	4	4	3	1	2
Other	2	-	-	_	1	-	-	1
Total	161	30	17	10	41	9	4	50



FY25 Planning Process Key Next Steps

Step	Date	Audience
 ✓ Community Engagement Webinar: Draft Plans Process and Timelines 	ICANN 78 Prep Week 10 October 2023	Community
✓ Review Draft FY25-29 O&FP and FY25 OP&B	28 November 2023	BFC
✓ Public Comment Proceeding for the Draft FY25 Plans	12 December 2023- 12 February 2024	Community
✓ Two Community Webinars: Draft FY25 Plans	12 December 2023 13 December 2023	Community
✓ Clarifying Questions Submission Date/ Publication Date	16 January 2024/ 29 January 2024	Community
Community Engagement Webinar at ICANN79	Prep Week ICANN79	Community
Summary Reports on Public Comments	11 March 2024 (PTI) 02 April 2024 (ICANN)	Board & Community
Review for Plan adoption of ICANN and IANA plans	03 April – 03 May 2024	BFC & Board
Publication of ICANN Adopted Plans	05 May 2024	Community
Empowered Community Period	05 May – 3 June 2024	EC decisional participants
Adopted Plans go into effect	1 July 2024	







Introduction

- The ICANN Bylaws (Section 22.5) mandate a five-year strategic plan for each fiscal five-year period, and a five-year operating plan for each fiscal year
- 1 July 2025, a Five-Year Strategic Plan has to be in effect for FY26-30
- The current development approach and process aims to deliver the FY26-30 Strategic Plan for adoption no later than March 2025
- The Board Strategic Planning Committee (BSPC) is responsible for initiating and leading the strategic planning process for ICANN on behalf of the Board



Strategic Planning Approach

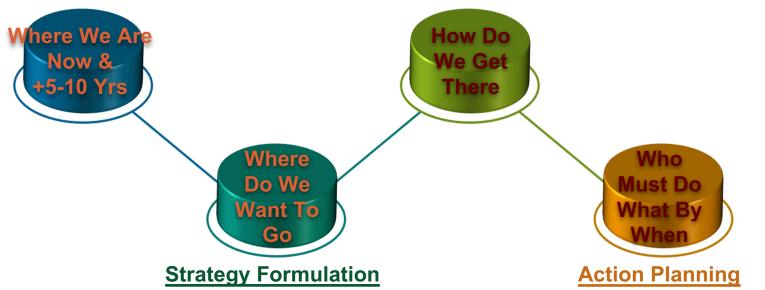
Strategic Planning is also known as the **Strategic Thinking** process. This is the process of discussing and learning from what we are doing now to inform what we are going to do next.

Environmental Scan

- External Opportunities and Challenges
- Internal Strengths and Weaknesses
- Forward looking environmental analysis
- Current and Future State review

Implementation Strategies Formulation

- Workforce planning / internal alignment / integration
- Deliverables, Metrics and timeline planning

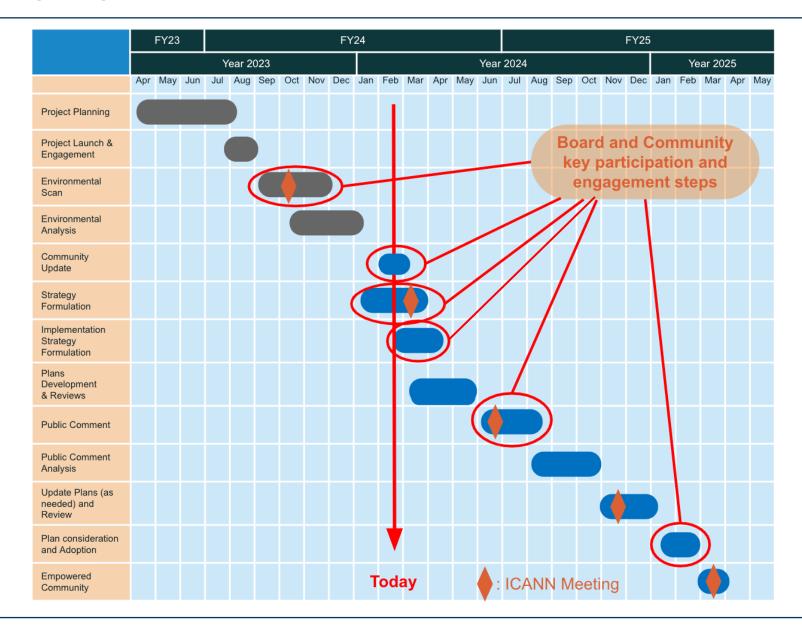


- Mission, Vision, Value
- Core competencies
- Strategic Objectives and Goals

- Plan for execution
- Resources allocation



Timeline





Environmental Scan

- An environmental scan is a process to gather information of both external opportunities and threats, and internal strengths and weaknesses, which will inform the strategy formulation
- The environmental scan phase is designed to ensure diverse and inclusive participation from the community, Board and Org
- For the FY26-30 Strategic plan's environmental scan phase, participants shared insights of opportunities and threats related to the Political, Economic, Social, Technological and Ecological factors
- The community, Board and Org also had the opportunity to reflect upon the strengths and weaknesses of the ICANN ecosystem and ICANN's multistakeholder model (MSM)



Strategy Formulation

- Strategy formulation is the process to create strategic objectives and goals to guide ICANN in achieving its long-term vision
- The Board engaged in several working sessions to draft a working vision statement for ICANN in 2030. The Board will present it to the community for feedback during the Board session in this prep week
- Following the discussion of the draft vision statement, the Board proceeded to develop strategies. The intention is to share the draft strategies with the Community for feedback as they become available
- The Strategic planning process is designed to be highly inclusive, ensuring participation across the ICANN ecosystem. The Board is committed to engaging the community through various opportunities to discuss the draft strategies throughout this process



Community Participation is Crucial

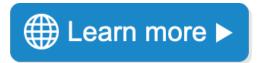
- As part of ICANN's ongoing commitment to transparency and inclusivity, the community's active participation is crucial during the development of ICANN's Strategic Plan.
- The process is designed with ample opportunities for community participation at each phase of the development process.
- Taking an active role in this process is a great opportunity to contribute to the continued success and resilience of ICANN, and in shaping ICANN's strategic direction for the next five years and beyond.



ICANN 79 Prep week ICANN Board Engagement with Community Work (21 February at 16:30-18:00 UTC)



ICANN 79 FY26-30 Strategic Plan Development Community Consultation (06 March at 14:30- 16:00 UTC/ 10:30 San Juan)



ICANN Strategic Plan webpage

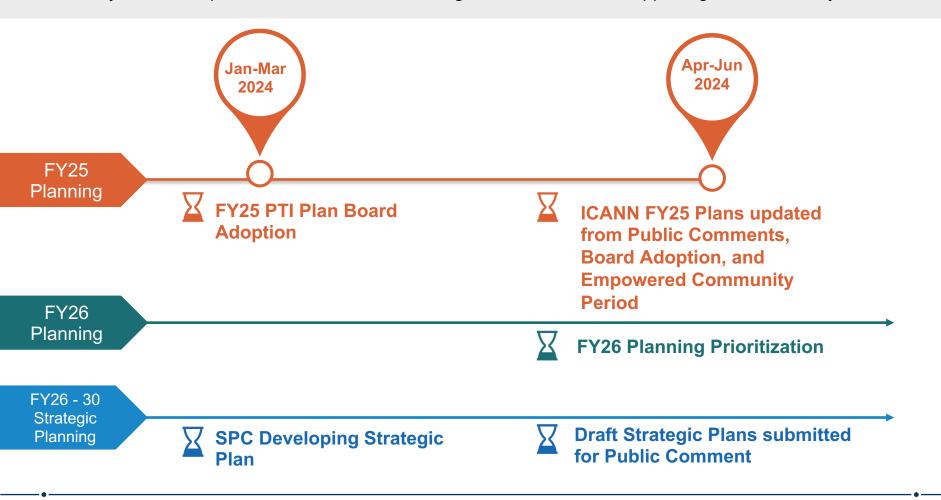






Annual Planning Process

- The annual planning process is mandated by ICANN's Bylaws, including the timing and the deliverables.
- Each annual planning cycle takes over 12 months; thus, there are about 5 months overlap between two planning cycles each calendar year.
- This year, development of the Five-Year Strategic Plan will also be happening simultaneously.





Annual Planning Process (Continued)





- FY25 29 Operating Plan and FY25
 Operating Plan and Budget in Effect
- Initiate drafting of FY26 Operating Plan and Budget
- Draft FY26-30 Strategic Plan Public Comment period

- FY26-30 Strategic Plan revised for Board adoption
- FY26 Operating Plan and Budget published for Public Comment







- Board meeting for adoption of FY26-30 Strategic Plan and Empowered Community period
- FY26 PTI Plans Board adoption
- ICANN FY26 Plans updated from Public Comments,
 Board Adoption, and
 Empowered Community
 Period
- FY26 30 Strategic Plan, FY26 - 30 Operating Plan, and FY26 Operating Plan and Budget in effect



How to Participate in ICANN's Planning



Subscribe to the

ICANN Public

Comment page

to receive
notifications of
upcoming activities/
proceedings



Visit the Finance
and Planning
Community Group
Workspace for
recorded webinars
and project Updates
Wiki page



Send an email to

communityfinance@icann.org

to subscribe to
regular updates on
planning and
finance activities



Questions and Answers



- ❖ Please raise your hand in zoom if you want to ask a question
- Unmute your microphone to ask questions when it is your turn
- Mute your microphone when not speaking



Type your questions in the chat



For questions or information, email the planning team



planning@icann.org

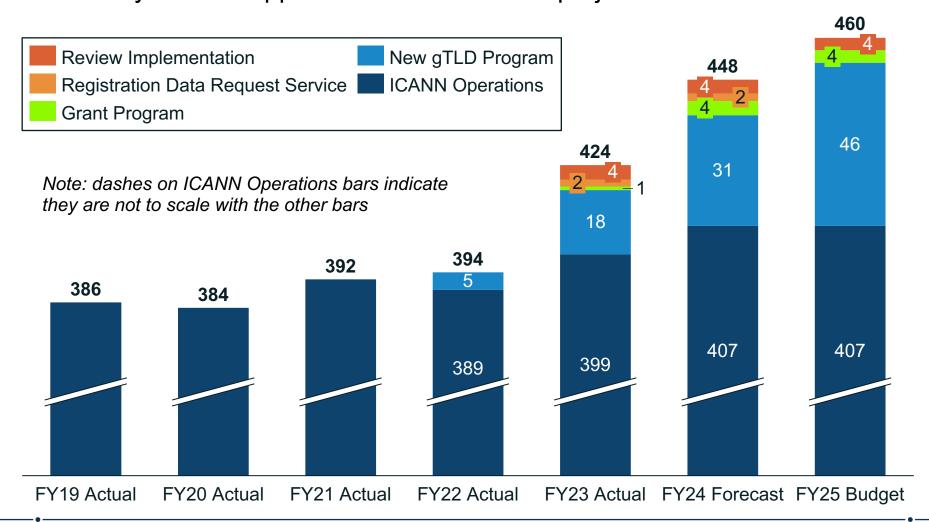






Total ICANN Average FTE Trends

 In alignment with ICANN's staffing plan, headcount has grown in recent years to support new initiatives and projects





Total ICANN: FY24 Forecast

Total ICANN Financials	F	or the Twelve	Months Endi	ng 30 Jun 202	4		
In Millions, US dollars	ICANN Operations	New gTLD Program	SFICR Projects	Grant Program	Reserve Fund	Total	
Funds Under Management - 30 Jun 2023	\$56	\$55	\$19	\$217	\$170	\$518	
Funding	148.0	-	-	-	-	148	
Personnel	(86)	(9)	(2)	(1)	-	(98)	
Travel & Meetings	(17)	(1)	(0)	(0)	-	(17)	
Professional Services	(31)	(11)	(0)	(1)	-	(43)	
Administration	(19)	(1)	(0)	(0)	-	(20)	
Capital	(1)	-	-	-	-	(1)	
Cost Savings Initiatives	6	-	-	-	-	6	
Total Expenses	(148)	(22)	(2)	(2)	-	(174)	
Board-Approved Transfers:							
Operating Fund Excess to SFICR	(20)	-	20	-	-	-	
SFICR to fund Next Round until Jun 2024	-	13	(13)	-	-	-	
Investment Income/(Decline)	0.4	0.5	0.2	2.2	1.7	5	
Funds Under Management - 30 Jun 2024	\$37	\$47	\$24	\$217	\$172	\$497	
Average FTE	407	34	7	4	-	451	
End of Period FTEs	410	43	5	4	-	462	

Projected Funds Under Management

In FY24 (Oct 2023), the Board approved a \$20 million transfer to the SFICR from the Operating Fund.

Of this, \$13M will be used to fund the New gTLD Program: Next Round until June 2024

Balance on 30 June of each fiscal year 217 217 FY23 Total Funds Under FY24 Total Funds Under FY25 Total Funds Under 208 Management: \$518M Management: \$497M Management: \$458M 173 172 170 56 55 47 37 37 36 24 19 4 FY23 Actual **FY24 Forecast** FY25 Budget



\$ in Millions

New gTLD Program 2012 Round Overview

			State	ment o	f Ac	tivities by	y Fis	cal Year	•			tatement of
New gTLD Program 2012 Round		FY12 - FY22 Actual		FY23 Actuals		FY24 Forecast		FY25 Budget		Y26 & eyond timate	Activities for Full Program (December 2023) Current Estimate	
New gTLD Applicant Fees Refunds		360 (52)		- 0		0 (0)		0 (0)		1 (1)		361 (53)
Applicant Fees (Net of Refunds)	\$	308	\$	0	\$	O O	\$	0	\$	O´	\$	308
Initial and Extended Evaluation Quality Control and Objection Processes Pre-delegation Program Costs Staff Costs Operating Expenses Historical Development Costs Contingency Costs	\$	(68) (11) (12) (41) (59) (191) (32) (32)	\$	- (1) (2) (3)	\$	- (2) (1) (3) - (0)	\$	(3) (1) (3)	\$	(5) (1) (6)	\$	(68) (11) (12) (52) (64) (207) (32) (35)
Non Operating Expenses	\$	(65)	\$	(2)	\$	(0)		\$ -		\$ -	\$	(68)
Other Income/(Expense)	\$	(2)	\$	(0)	\$	(0)		\$ -		\$ -	\$	(2)
Investment Income/(Expense)	\$	11	\$	2	\$	1		\$ -		\$ -	\$	14
Total Expenses	\$	(247)	\$	(3)	\$	(3)	\$	(3)	\$	(6)	\$	(263)
Net Remaining New gTLD Funds	\$	61	\$	(3)	\$	(3)	\$	(3)	\$	(6)	\$	46

Risk costs and investment gains are not estimated for future years



Draft PTI FY25 Budget by Cost Category

FY25 PTI Budget	FY25 Budget	FY24 Budget	Under/ (Over)		FY23	Under/(Over)	
in Millions, USD			Total	%	Actuals	Total	%
FUNDING	\$10.9	\$10.5	(\$0.4)	-3.8%	\$9.0	(\$1.9)	-21.2%
Personnel	\$7.2	\$6.7	(\$0.5)	-7.4%	\$6.3	(\$0.9)	-14.2%
Travel & Meetings	\$0.5	\$0.5	\$0.0	2.1%	\$0.5	\$0.0	5.9%
Professional Services	\$1.5	\$1.8	\$0.3	16.6%	\$1.0	(\$0.5)	-50.0%
Administration	\$1.0	\$0.9	(\$0.1)	-10.9%	\$0.9	(\$0.1)	-16.3%
Contingency (a)	\$0.5	\$0.5	(\$0.1)	-16.0%	\$0.0	(\$0.5)	0.0%
Capital	\$0.2	\$0.1	(\$0.1)	-60.0%	\$0.3	\$0.1	45.9%
TOTAL CASH EXPENSES	\$10.9	\$10.5	(\$0.4)	-3.8%	\$9.0	(\$1.9)	-21.2%
EXCESS/(DEFICIT)	\$0.0	\$0.0	\$0.0	0.0%	\$0.0	\$0.0	0.0%
Average Headcount (FTE) (b)	23.7	22.6	(1.1)	-4.8%	20.7	(3.1)	-14.8%

⁽a) Contingency is an amount included in the Budget but not allocated to specific activities; it can be used for unforeseen costs or to cover the difference between budgeted and actual costs



⁽b) FTE: Full-time staff equivalent

Activity Based Reporting Components

Community and Engagement

Support the community and facilitate work such as policy development and reviews

- ICANN Public Meetings
- Community Programs and Meetings Support (incl. NomCom)
- Engagement and Board support
- Staff support for Supporting Organizations and Advisory Committees

Technical Mission

Technical initiatives and activities in support of ICANN's mission

- IANA Functions
- Ensuring SSR of Internet Identifiers
- Root Zone Management
- Facilitating DNS Ecosystem Improvements

Internal Operations

Provide the support and infrastructure for ICANN to execute its mission

- Engineering & IT
- Finance / Procurement
- Risk Management
- Global Human Resources
- Communications
- Legal

Policy Implementation

Carrying out services to Contracted Parties, and implementing Board-approved recommendations

- Contracted Parties Management and Services
- Contractual Compliance
- Global Customer Support
- Implementation Operations

