



Registrant (Rt)



Losing Registrar (LR)

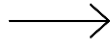


Gaining Registrar (GR)

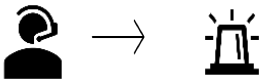
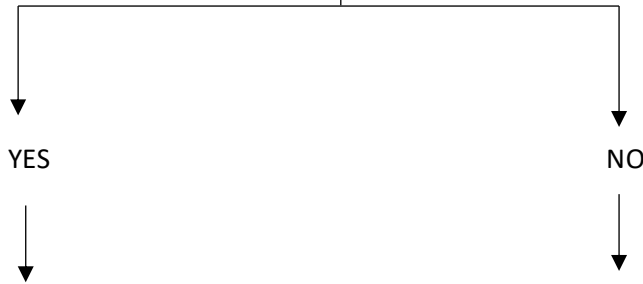


TEAC

1. Rt sees domain name is gone and believes it was improperly transferred and contacts LR.



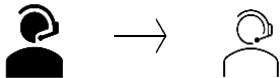
Is this an urgent issue?



(LR uses TEAC channel)



(GR makes initial nonautomated contact within 4 hours of receipt of message to TEAC channel)



(GR reviews communication/evidence and proceeds to informal resolution of issue with LR)

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Informal Resolution



Are registrars able to informally agree on resolution?

YES



Name is returned to LR;
OR Name remains with GR



NO

Does LR choose to file a TDRP?

YES

TDRP Panel issues decision



NO

Additional options available

Contact ICANN Compliance
(No standing to transfer name)



Pursue Court Action
(Standing to transfer)

