

## Outline ccNSO Policy Implementation Assistance process

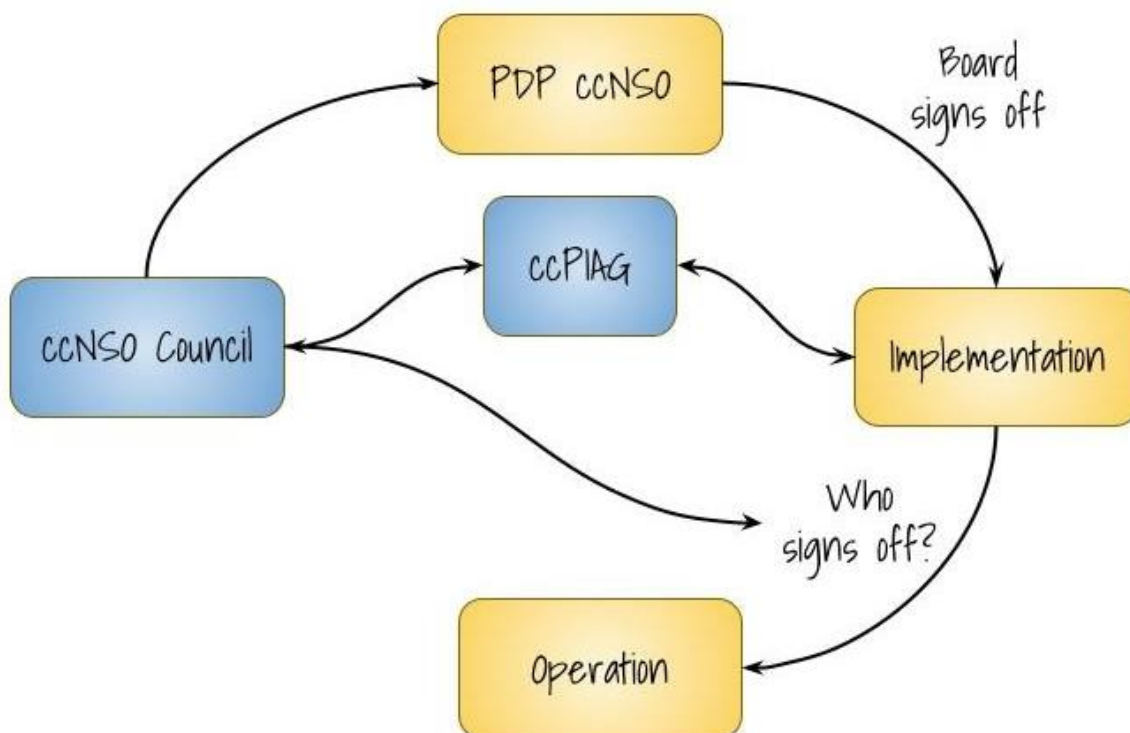
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## Outline ccNSO roles and responsibilities implementation of ccNSO policies



### 1. Introduction

This outline proposes roles and responsibilities for the ccNSO Council and the creation of a ccNSO Policy Implementation Assistance Group (ccPIAG) to monitor and, if requested by ICANN, provide assistance with implementing adopted ccNSO policies. The GNSO Implementation Review Team (IRT) Principles & Guideline serve as the model for this proposal.

A ccPIAG's roles and responsibilities involve interacting with ICANN to assist in confirming the intent of the policy recommendations during their implementation. In addition, the role of the ccNSO Council is detailed.

The roles and responsibilities of ICANN concerning the implementation of policies developed by the ccNSO are not considered in detail in this Outline:

- Firstly, it is the understanding of the ccNSO that the subject of each policy will inform how ICANN allocates resources to implement a specific ccNSO-developed policy.
- Secondly, although the ccNSO believes and there is an expectation that a ccPIAG and ICANN should work together while recognizing each other's roles and responsibilities, it is not up to the ccNSO to define ICANN's responsibilities, including those appointed by ICANN to implement the policy.

This Outline starts with the presumption that there is a need for rules of engagement between ICANN and the ccNSO. Every ccNSO Policy implementation project will need to agree upon the basic principles outlined in the balance paper.

## **2. ccPIAG principles**

**Purpose of a ccPIAG** – To ensure that the implementation conforms to the policy recommendations after the Board has adopted the ccNSO recommended policy, the ccNSO Council may convene a ccPIAG <sup>1</sup> to assist if requested by ICANN, and to monitor and advise on the implementation of the policy.

### **Limitation of Scope of ccPIAG**

**Avoid re-litigation of policy as part of implementation** – A ccPIAG is not a forum for opening or revisiting policy discussions. When issues emerge that may require possible policy discussion, ccPIAG must escalate them using the escalation path.

**No involvement in individual cases** – A ccPIAG is neither a forum to discuss individual cases nor to open policy discussions to address specific cases. When issues emerge that may require possible policy discussion, ccPIAG must escalate them using the escalation path.

**ccPIAG Escalation Path** – If there is a disagreement between ICANN and a ccPIAG on the implementation details proposed by ICANN, the issue should be referred to ccNSO Council by the chair of the ccPIAG as soon as possible. The ccPIAG may advise Council on suggested next steps<sup>2</sup>.

**Include Purpose, Scope, and Escalation Path in Rules of Engagement** – The rules of engagement (see below, section 5) should include a reference to the purpose of a ccPIAG, limitation of scope and the escalation path for both the ccPIAG and ICANN.

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<sup>1</sup> If the ccNSO Council convenes an ccPIAG, it will be convened for the implementation of one specific ccNSO PDP.

<sup>2</sup> For example, provide guidance or launch a ccNSO PDP

### 3. Activities of ccPIAG

**Communication** –A ccPIAG is expected to regularly<sup>3</sup> provide written updates to the ccNSO Council on the progress made regarding the implementation.

**High-level work plan/roadmap of implementation & ccNSO Work Plan** – The ccNSO expects ICANN to estimate the resource the ccNSO is expected to commit and provide a schedule of the anticipated implementation activities. Milestones from a policy’s implementation plan will be integrated by the ccNSO into its Portfolio of Activities (with the expectation that the ccNSO Triage committee will monitor progress as well).

**Rules of Engagement** – One of the first joint activities between ICANN and a ccPIAG will be to develop and agree upon the Rules of Engagement for the specific implementation process (see also section 5 below). Once the ccPIAG adopts these Rules, it will inform the ccNSO Council accordingly.

### 4. Membership of a ccPIAG

**Membership** – The membership<sup>4</sup> of each ccPIAG will follow the ccNSO Committee outline: [https://ccnso.icann.org/sites/default/files/filefield\\_47785/outlines-working-groups-30mar16-en.pdf](https://ccnso.icann.org/sites/default/files/filefield_47785/outlines-working-groups-30mar16-en.pdf)

When the ccNSO is seeking membership for a ccPIAG, former members of the relevant PDP WG will be invited and encouraged to participate as they can provide insight into the original reasoning behind policy recommendations.

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<sup>3</sup> It is expected that a ccPIAG provides updates at or in advance of a ccNSO Council meeting.

<sup>4</sup> The Membership definition will be included once the Sol/Col Guideline has been adopted. Which of the following groups are eligible will be determined at a later stage. The categories of people identified under the Sol/Col are:

Members- Members are representatives from ccTLD managers or their nominees. With respect to members of a ccNSO Group there is no requirement for the ccTLD managers to be a ccNSO Member. Members are appointed by the ccNSO Council.

Participants – Any person who participates in a ccNSO group on equal footing as members. Participants are not appointed by Council.

Expert - The ccNSO Council or chair of a ccNSO Group may also invite and appoint a person as advisors to the Group, because of their special knowledge or expertise. Experts shall not be considered members of the WG, but are entitled to participate on an equal footing in their area of expertise.

One of the members of a ccPIAG will act as liaison to the ccNSO Council (In light of the escalation path and the expectation that a ccPIAG regularly updates the ccNSO Council on progress, the liaison would preferably be a Councillor).

**Participants** – Only the stakeholder groups involved in the Policy Development effort will receive invitations to participate in the ccPIAG.

**Bringing volunteers up to speed** – Participants in a ccPIAG are expected to be educated on the topic to undertake the work necessary to enable informed participation. Education may be essential when significant time has elapsed since the close of the working group.

**Transparency** – A ccPIAG will operate with full transparency, with, at a minimum, a publicly archived mailing list and recordings of all ccPIAG calls. In the extraordinary event that a ccPIAG should require confidentiality, a ccPIAG is encouraged to conduct its meeting(s) per the Chatham House Rule (comments and remarks can be reported but should not be attributable to any of the individual contributors).

## **5. ICANN Implementation team and ccPIAG Rules of Engagement**

The Rules of Engagement are expected to include and detail the following aspects of cooperation between a ccPIAG and ICANN staff:

- Section 2 of this Outline.
- Frequency of updates on implementation progress by ICANN to the ccPIAG.
- Meeting frequency and organization of meetings between the ICANN Implementation team and ccPIAG.
- Minutes & note taking.
- Chairing of meetings.
- Decision-making during the meetings, if any.
- Deadlines and response times - If the ccPIAG's input or comments are required, ICANN will establish clear deadlines for the ccPIAG to provide feedback and comments on documents and implementation plans. ICANN will promptly send documents to the ccPIAG to ensure sufficient time for their review. If ICANN provides these deadlines, the ccPIAG should respect them.
- Milestones in implementation planning documentation (to be included in the ccNSO Portfolio, however, this is a responsibility of the ccNSO Council's Triage committee).
- The requirement that the ccPIAG will need to check whether the procedures developed as part of the implementation plan align with the policy recommendations.

## **6. Closure of ccPIAG**

If ICANN informs a ccPIAG that the implementation work is completed or cannot be achieved, the ccPIAG will subsequently inform the ccNSO Council accordingly, including assessing whether the implementation details meet the policy.

The Council will then close a ccPIAG and inform ICANN of the group's closure. A ccPIAG is closed by a resolution of the ccNSO Council, referencing and considering the ccPIAG report.

If, according to a ccPIAG, the implementation details do not meet the policy requirements and/or implementation cannot be achieved, the ccNSO Council will inform the ICANN Board of Directors accordingly.

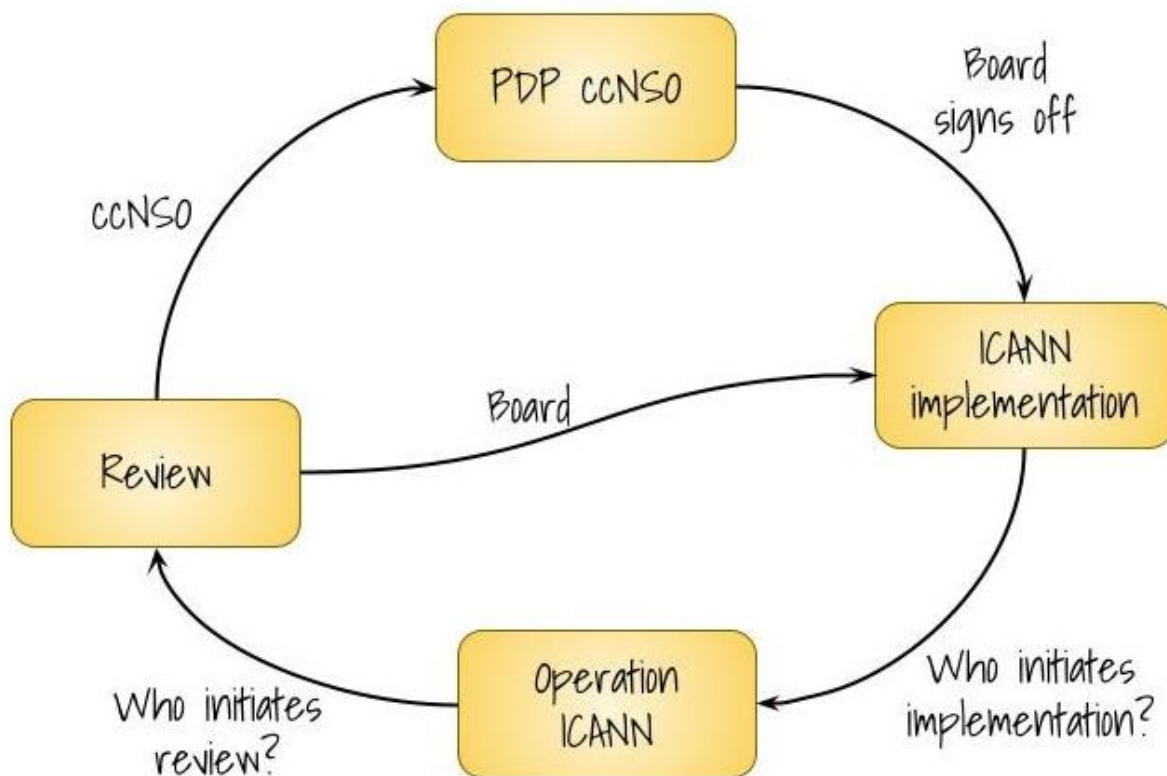
## **7. Miscellaneous**

**Review of Outline after the first implementation is completed** - This outline will be reviewed after the first implementation process has been completed and a ccPIAG closed. As part of this first review, the ccPIAG is expected to conduct a self-evaluation. After the first review, it will be reviewed every 5 years or whenever deemed necessary by the ccNSO Council.

The updated Outline must be adopted by the Council and published on the ccNSO website to become effective. Before publishing the updated Outline, the Secretariat will include the version number and insert the date of adoption.

**Omission in or unreasonable impact of the Outline** - If this outline does not provide guidance and/or the impact is unreasonable, the Chair of the ccNSO Council will decide upon any questions or issues. However, once adopted by the ccPIAG, the Rules of Engagement will be paramount.

## Annex A: Lifecycle of policies



### Lifecycle of policies and the roles and responsibilities of the ccNSO and ICANN

One of the core responsibilities of the ccNSO is to develop policies related to ccTLDs and directed to ICANN<sup>5</sup>. (Annex C, ICANN Bylaws). The process for developing these policies is defined in Annex B of the ICANN Bylaws. Once a policy has been developed, i.e., supported and endorsed by the ccNSO, it is submitted to the ICANN Board for consideration and adoption, (Annex B), following its procedures which, including a public comment period and an invitation to the GAC to provide advice.

As part of the result of adopting the policy proposals, the ICANN Board will typically direct the ICANN CEO or a designate to implement the policy. There has not been a need to date to develop documentation of the roles and responsibilities of the ccNSO and ICANN (Board and Staff) for the period of the implementation.

The Board is expected to adopt the policy and direct the ICANN CEO or its designate to implement the policy, and after implementation, a policy becomes operational. To complete the cycle, the operational policy is expected to be reviewed, which may result in an update of the implementation of the policy or a renewed policy development process.

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<sup>5</sup> See Annex C of the ICANN Bylaws, according to a process defined in Annex B of the ICANN Bylaws.

Documentation of the roles and responsibilities of the ccNSO, Board and ICANN staff is desirable to ensure clear lines of communication, predictability of the process throughout the lifecycle, and align expectations. The outline implementation is the first iteration of such a framework. Its goal is to describe the various roles and responsibilities starting with the adoption of a ccNSO policy by the board, up to and including the implementation of that policy.

In developing such a framework related to ccTLDs policies, the ccNSO has looked at and reviewed the experiences with respect to GNSO-developed policies, focusing mainly on the role of the GNSO and ICANN with respect to implementation of the adopted policy.

Based on this review it has developed a set of principles to describe the role of the ccNSO during the implementation. However, the ccNSO believes that such a broader framework requires a broader discussion, including but not limited to the implementation, and also focusing on the processes to review the implementation of a ccNSO developed policy and how to make changes to the implementation plan of already implemented policies.

In developing a framework, the assumption is that implementation is the phase between adoption of a policy and the moment the policy is operational. It is also assumed that this time is needed and will be used to understand and obtain resources to operationalize the policy, as well as to enable those parties who will be implementing and are affected by the policy (ICANN ccTLD operators and/or others) to prepare.

Once implementation is completed, it becomes operational and, it is assumed that ICANN directly or indirectly (though contracting or otherwise) is responsible for the operation under the policy.

Over time it has become standard practice that policies and their implementations are reviewed after they have been in operation for a period of time. For example:

- historical RFC 1591 and the implementation of the principles described in it were reviewed through the ccNSO Delegation and Redelelegation Review Working Group.
- the IDN Fast Track Process has been reviewed 3 three times at the instigation of the ICANN Board, (per requirement as required by the Fast Track Implementation Plan) and at the initiative of the ccNSO, (which resulted in the IDNccPDP4 Issue report).

To date, the roles and responsibilities of the ccNSO and ICANN org with respect to these reviews have not been delineated.

Finally, reviews may demonstrate a need to update implementations, or to modify or create policy. Depending on the outcome of a review, the implementation could change (Fol and aspects of the Fast Track), the policy may need to be revised (IDNccTLD selection process) or

new policy developed (Retirement of ccTLDs and Review Mechanism). If a policy needs to be revised or newly developed, Annex B of the Bylaws applies, in which the roles and responsibilities of the ccNSO and ICANN are described. However, for amendments to implementations, the roles and responsibilities of the ccNSO and ICANN with respect to amending the implementation have not been well described.