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ALEJANDRA REYNOSO: Hello everyone and welcome to the ccNSO Council Meeting 194 on the 20th of April of 2023 at 18:00 UTC. Welcome everyone, the councilors, observers, and especially Sally Costerton, for being here with us. The first part of the meeting will be a bit informal. We will have a nice conversation, a meeting with Sally. So we will not take the roll call yet but afterwards. I would like to remind all councilors to please add ccNSO Council to your Zoom IDs if possible. And let's take note that we have a very packed agenda. We will include here a few decisions. For example, the adoption of terms of reference of the Triage Committee, the ccNSO membership application of the Egypt in Arabic, the adoption of the final report of the second CSC effectiveness review among others.

In addition, we will have a second informal part of the agenda, which will be a bit unusual after our conversation with Sally but it's a conversation that we need to have in preparation for the meeting with the executive search committee to discuss the requirements for the new CEO and president of ICANN. This last part of the meeting, I want to let that will not be recorded so we can have this conversation without any reservation. So without further delay, welcome again and over to you, Sally.

SALLY COSTERTON: Thank you so much. It's really good to be with you. Lovely to see you all. And thank you so much for inviting me to join you. I'm very appreciative of the opportunity. And we've started to have some initial discussions. We had a meeting earlier in the year and I think many of us saw each other face to face when we were in Cancun. So our paths have crossed

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in different ways over the past three or four months. But I wanted to -- I'm very grateful to have this opportunity to have you as it would talk to you all at the same time and primarily really to just kind of catch up with each other in terms of our mutual priorities and make sure that I've understood anything that's hot on your list of priorities.

I can give you a sense of where I think with the key things we as the organization and the work we're doing with the board and with the rest of the community that we're really focused on for the next three or four months. And certainly, in that period between now and the Washington meeting when we all see each other. And in just in the kicking that off, I think firstly, very relevant for the ccNSO, we haven't quite finished yet actually, but we've been very involved as you know in the last four weeks or so with the Universal Acceptance Day. And this has, I think, gone candidly much better than any of us expected. The CCs have been very helpful and very instrumental, which is one of the reasons I'm at [inaudible - 00:03:20].

And it's easy to say, well, of course they have, because of course they would be interested in this. But in reality, getting this kind of global campaign mobilized is not easy. And it's taken a long time. And capturing the imagination, I would say, as much of anything else of what has been, I think we had in the end, we had 80 community groups that applied to run a Universal Acceptance Day event, which is far more than we were expecting. And in the end, we approved and supported about 55, which was still an awful lot. I attended the -- it wasn't the main event, but it was a large event in New Delhi, which was attended by Dr. Data, who of course, as you all know, led the UASG working group. And it was astounding. It was a fantastic event.

I wanted to share one piece of feedback with you, because this obviously is going to be not just important in its own right, but it's a critical forerunner for the next round. And I'll come on to the next round in a second. And I don't need to tell you that because you guys are very technical people. You understand how this all works, you know more about Universal Acceptance than I will know. But it really came home to me how, as a communications person, I'll be honest with you, I've often found the subject of Universal Acceptance a bit dry. It's terribly common sense. You can understand why, with the logical logic. And there's always been a bit of, because if it's so obvious, why hasn't everybody done it already? I don't understand what the problem is, if you know what I mean. It's sort of macro level.

And then as I got more into it, I realized that the problem was that people don't know what they don't know, really. It's as simple as that. And if you're talking about that in the terms of people, most of whom have nothing to do with ICANN, nothing to do with the domain name system, ISPs and email providers and all sorts of people that are outside our world, who don't understand what it would mean to allow 200 million Indians who speak 22 official languages and have thousands of different scripts and dialects to be able to access exactly the same internet content that they do. And when you get -- yes, exactly, Alejandra, that's the point. That was a real point for me in Delhi.

Now, Subi, who you probably know, who's part of the ICANN community, I cannot pronounce her surname. She's very eminent. She's very practiced in a lot of areas in women in technology. She's a very, very charismatic, brilliant speaker, she's part of NCUC. And she was storytelling. She was talking about individual families where an Indian

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grandmother was the last person to be able to get access to a laptop in the family because the children will be put first and then the dad and then the, and anyway, they will have to be able to speak English and use ASCII because otherwise they can't actually physically get on the internet.

Somebody else was talking about their mum who can speak English, is Chinese, speaks Cantonese, can speak English, but can't write English. So she doesn't have an email address, not one that she can remember because it's in English. It would be in English. So she is disempowered. So every time she wants to open a bank account or to anything, vote, any kind of e-government services, she has to ask her son. And what he does, he does it in voice to text. So he's taught her how to go from, which is Universal Acceptance really isn't it? It's the same idea. So I was a breakthrough moment for me. It made me realize how critical it is to capture the public imagination about what is the difference that is going to make to literally to humanity to be able to unlock. And even in India, we were talking about people who are completely illiterate, who can't speak, who can't read in any language, but they speak in a dialect.

Now, providing they can speak into the internet in their own dialect, they're going to -- that's what Universal Acceptance is. It makes people who can't communicate. And it's a very exciting thing. I think getting that breakthrough moment when you see this for something that's a profound game changer, I could then see the way forward, putting my operational hat back on again. How are we going to build the kind of campaigns that we're going to need to build in countries where ICANN does not necessarily very active, where the domain name system is not necessarily very well developed, but where we have an enormous amount of local

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scripts and a lot of fast growth and internet users, often very young people, those are going to be our target markets for the next round.

So it's countries like Nigeria, it's countries like the Philippines, countries like Indonesia, and obviously India. Now, we've got a head start in India, because the government have got them, they're really leading from the front. And so they're creating regulation, they're making Universal Acceptance part of the sort of built in regulation. But that's kind of far down the road, a lot of countries are going to take a while to get there. And so that really bridges me into A, I think a really clear way forward in my mind. And I could see that capture and excitement in so many of the events around the world. And we'll share summaries of all the events, and you'll be able to see what people were doing. But I felt like it was a real turning point.

And the other thing I love about it, it was it was community driven, it was a multi stakeholder process. And that just makes me happy. Because you think, I always get very excited when you see the multi stakeholder community just do amazing things, because it shows the detractors that this is an extraordinary thing that can do incredible things. And we just have to encourage it and support it more to do those things. When it comes to the next round, in my brain, these are now increasingly linked, because we have set our strategies on focusing on those countries that are being locked out of off domain name access and the ability to own their own domains and to have all the opportunities that go with that.

So the team, I've got two hats on very energetically, well, three, really one is with the board. And as you know we did something incredible in Cancun, I think, and I don't know whether this is just me being a bit sort

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of romantic about it. But I felt a different spirit when we were in Cancun, there was a point I felt there was an outbreak of let's just try, like for everybody, whether it's the community, the volunteers, the board or staff. And I think this is not something I would sort of put in print.

But for me, what happened on those board resolutions, which is the deliverable, if you like, that was the consequence of months, probably years, actually, of work and negotiating. But that's final moment where everybody stood on the edge and went you know what? Let's kind of hold hands and jump. Let's just try to do this.

And we've been through so many things over the years, ICANN, where we've got to the edge and then we run away again. And we've gone it's too difficult. We'll just retreat. We'll take longer. We'll kick the can down the road. We'll blame each other. We'll send each other horrible letters. We'll do all these things. Or we'll just do nothing and hope that at some point somebody else will do something. And getting to that stage, I think, has been a breakthrough. It's a pressure. There's a lot of pressure inside the organization. The organization knows it has to deliver an implementable plan for the June board workshop. It has to. It's an absolutely got to happen. Done. It's got to be done. The board have got to be comfortable with it.

And the community, of course, are working on these four unresolved issues, which now have to come to some kind of closure. And some of them, things like closed generics are very difficult. So but the spirit is that in the conversations I've been having with community leaders, with your groups like you, the spirit is really that. So those are really sort of big picture things I wanted to share and absolutely happy to talk about

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anything else you want to talk about. And I'm really open to whatever you think is important.

ALEJANDRA REYNOSO:

Well, thank you. Thank you very much, Sally. I will go from the Universal Acceptance point that you mentioned. This is a way, as you mentioned, that still this can be very helpful here. And this is what we are already. Well, ccTLDs has been working on this for a long time already. But the ccNSO, it's also venturing now on the Universal Acceptance as the ccNSO because, as you may know, the ccNSO consists of the ccNSO members, which are the ccTLDs that in writing has said we want to be members of the ccNSO and the council. So we work in a framework where we try to put a platform for knowledge sharing. We also, of course, have a policy development task, but it is very narrow.

So we do not tell other ccTLDs what to do, but we can bring them together and we can let them have these spaces for sharing experience and sharing knowledge and for encouraging each other, motivating and tell them how they are doing their own things and how others can actually mimic what they're doing. And in this strategic level, I would like to ask Biyi to talk a little bit more on how ccTLDs can strengthen the multistakeholder model here. Biyi.

BIYI OLADIPO:

Thank you. Thank you very much, Alejandro. And it's an interesting thing. And I like the things that I hear from Sally on how strategic and important the ccTLD community can be in terms of how the ICANN ecosystem will function better. In strengthening the multistakeholder system, ccTLDs

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are very strategic, very strategic in the sense that they're close to their communities, they're close to their environments and they understand the rudimentaries of the things that go on in their environment. And if ICANN latches on this, then it would help to strengthen the things that ICANN is doing at the moment. We're making reference to the Universal Acceptance and the role of ccTLDs.

We've come up with a roadmap, which we're looking at and are going through right now to see how we can strengthen the UA discussions and the UA issues around what we are doing as a ccTLD body. And if we bring that into the multistakeholder model, you'll see that it's close to the like in my place, we'll call them grassroots is closer to the people on the grassroots and then you're able to bring them along and build from there. Another thing that could be of interest is something like the Coalition for Digital Africa that ICANN is involved in.

With that, we've had conversations and had things on how we can get that strengthened. And one of the things that came up from all the discussions that we have had is that in setting up the program, there's been initially there was this more like the way the program was structured initially was like it was away from the people who were running it. So discussions were had with government and with people who were in authorities, but not with ccTLDs. So what we're saying is if we can have a relationship with the ccTLDs and work with the ccTLDs, it's going to strengthen the role and how this will play out better. So more than anything else, the multistakeholder model will work better if we cooperate and then ICANN work with ccTLDs because ccTLDs can actually take you closer to all the different actors within the different countries.

Alejandra.



ALEJANDRA REYNOSO: Thank you. Thank you very much, Biyi. Would any of the other councilors would like to raise any topic for Sally?

SALLY COSTERTON: Can I just respond to what Biyi said very quickly before we do? I couldn't agree with you more, Biyi. I think firstly, thank you for the feedback on ccTLD engagement inside the Coalition for Digital Africa. I had a call this afternoon actually with the members, the founder members of that, and that's very useful feedback. We've just made a hire for somebody to run the secretariat. She's going to be based in Nairobi. I'll go back to the project team and ask them to make sure that they are proactively engaging with the ccNSO and that we're doing capacity development inside that project for some of the African CCs, but I think you're talking about something different. You're talking about being kind of inside the coalition and helping to be part of informing what's actually happening.

The second point I just wanted to make is that I so, so agree with you about the CCs playing a critical role in individual countries and in regions. My 10 years at stakeholder engagement, I've seen that so clearly. And since I became interim CEO, I've been spending much more time with the global groups because it's a very broad remit and the ones that perhaps don't have regional footprints. And that's actually unusual. That's different for me. But I'm in the unusual in ICANN in that regard. I'm much more from the sort of CC perspective, if you like much more from the region to the center than the other way around.

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And I'm a passionate advocate for the importance of the regional stakeholder engagement groups and the regional and the relationships with the CCs and my regional engagement team are key, critical. They are usually the anchor partnership in any country or any region. And I think the more we can do with that, I'm very supportive of that and I think you're right. It's a very much, it's a strong power base. All our stakeholders, they don't live somewhere called global. They live somewhere. They live in a region. They live in a country and they are participants in that country and that regions internet work and ICANN work first, or they could be and should be rather than thinking that they just go to a global meeting and then they kind of don't have anything to do with the place they live. So you're preaching to the converted.

ALEJANDRA REYNOSO: Thank you. Thank you, Sally. Stephen.

STEPHEN DEERHAKE: Thank you, Alejandra. Sally, I'm a fan and I want to thank you very much for stepping up on short notice to the helm here, an interim basis at least. And my question is, are you, have you, will you throw your hat in the ring for permanency in your current interim position? Thank you.

SALLY COSTERTON: All right, that question. Well, I can tell you exactly my thought on this because I said this to one or two people who've asked me this question. The answer, short answer, Stephen, is I don't know. And I'll tell you why I don't know. That's not me being dissembling. I haven't seen the job

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description. I am enormously supportive of the work the board is doing with these listening sessions. I couldn't be more supportive. I think it is exactly the right thing to do. It's a long time since ICANN went out to look for a CEO. The world is very different. Many things have changed. And it is so important that the board hears from these different stakeholder groups. They've just done a listening session with the staff. I don't remember that happening before.

It might well have happened before I came to ICANN, but it certainly hasn't happened since I've been at ICANN. And I think that is just tremendous. They've done individual sessions already with the different executives. They're having another staff session. So at the result, the end of all of that, they're going to put that all into a pot and decide what they want. And once they've decided what they want, and I would anticipate, and I'm not holding the board to this, but I would anticipate that would be around about during the Washington meeting, maybe towards the end, just after that, there'll be a job description. And that will start to be a live application. And at that point, I will know the answer to that question, because I don't know. I don't know what they're going to look for. And they don't either, because if they did, they wouldn't be doing all the consultation. I've got to receive that.

STEPHEN DEERHAKE:

Thank you. Appreciate the answer and the candor.

ALEJANDRA REYNOSO:

Thank you. Thank you very much, Stephen and Sally. Anyone else would like to raise any other topic with Sally? Yes, Jiankang?

JIANKANG YAO:

Hello, Sally. Thank you for introducing the UA worker. So you have India's UA worker. My question is, has ICANN some plans to outreach the bigger international email companies to promote EAI and IDN work? Because if, for example, top email providers in the world support EAI, then it is easy to support UA workers in the world. So last time, you were going to Tencent, so it gives them a bigger outreach. So they can now, they're almost ready for EAI support. So for example, now Microsoft Gmail has support EAI workers. So how about Apple or some other big companies or local IDN EAI related companies? So ICANN top leaders can outreach with UASG, then I think there will be a bigger improvement to the UA workers. Thank you.

SALLY COSTERTON:

It's a great question. And it's a really, really important point. The short answer is yes. You're right to call out Microsoft. I think I don't want to get this wrong, but I think the head of Indian product development for Microsoft, so a very senior Microsoft executive was on a panel with me, or I was on a panel with him, I should say, at the Delhi event. And he was being asked about what Microsoft had been doing and what had been the most difficult. And Microsoft, as you rightly say, are very committed to UA and have been for some time. And he was saying the toughest thing for them was legacy systems, which I suppose when you think about it, if you're Microsoft and given the role they played in the early days of email, then you're going to have a lot of legacy systems.

But even inside ICANN, and as you know, we are making ourselves UA compliant, the ICANN structures. That's also a really big issue because you'd have to look at so many different systems to make sure that they all work. It is email, but it's not just email. But to your point, yes, let me be clear. We're already talking and we're doing our very best. And we have been for some time to encourage the community groups and the organization work to reach out to email providers, ISPs and the infrastructure providers that actually make it physically possible for Universal Acceptance to work. Sorry, for scripts to be accepted.

And one of the things that we did in India, which I want to make a standard part of our in-country outreach that I was talking about earlier, those sort of 12 to 15 country programs is major dialogues with big trade associations, of which these companies are all members. They're not part of ICANN, but they are -- for example, in India, I had a very good set of meetings with the CEO of NASSCOM, Debjani, and they, as you I'm sure all know NASSCOM, and they are the massive Indian Trade Association for the IT industry. So all these companies you're referring to are kind of part of NASSCOM. And each country typically has something like this.

It's a priority for me and the planning that the teams are doing at the moment is that we have those kinds of discussions early, this year, even though we don't even have an opening date yet for the round, UA is on our agenda now. And we need to be doing that outreach and planning to have those kinds of discussions in all those countries. And with individual big companies. Google are involved in the initiative. I'm not sure whether Apple are or not yet. So obviously, we need to have the big global providers involved. But we get at the individual country providers, either individually or through their trade associations. That's my current

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thinking about our planning. And we've kicked it off with NASSCOM. And it's been very well received.

JIANKANG YAO: Thank you all very much.

ALEJANDRA REYNOSO: Thank you, Jiankang.

SALLY COSTERTON: Do keep sharing feedback on that, because it's a really important part of the way the work progresses.

ALEJANDRA REYNOSO: And do we have any other counsellor who would like to raise a topic? Or maybe you, Sally, do you have any other topic you would like to raise with us?

SALLY COSTERTON: Not specifically. I really wanted to stress that regional partnership more than anything else, go back to that, because that's where you're all based, and you're big players in each and every individual one of your countries. And I would love feedback from you, like Biyi just gave me, what can the organization, what can the board do more? How do we do more with the ccNSO or the individual CCs to really leverage that local, it's not local, it's bigger than that, that national and local knowledge base, the stakeholder groups that are already your constituents, that you know well that -- I

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think about for example big ones like auDA running the Australian CC. Rosemary Sinclair, I'm sure you know Rosemary, they are putting an enormous amount of effort into engagement, they're coming to ICANN meetings, they're being very active.

And what one of the things that I think we're going to need to look at from the CCs and the TLD operators as we go into the next round, and I just -- here's something I'll put a bug in your ear for something to think about. One of the things we learned from the last round, which I arrived at ICANN just as the last round had opened. And what we realized was that even when people applied successfully for top level domains, not all of them made a go of it. They just then maybe they got the money together, maybe they got the application, they won the domain, and then they, and why? Because they didn't really know how to run a registry business.

Now I'm not saying everybody who got a top-level domain doesn't know how to run a registry business, that's clearly ridiculous. But if you think about this strategy, saying we're going to be going out to a lot of places and countries where there isn't necessarily a large ecosystem, of domain name providers, there are not lots of registries and registrars, there will be CCs.

Now I know the CC business model is its own thing, and it varies a lot from country to country, but I think that there is an opportunity for the established players in the domain name space, whether they're gTLDs or whether they're ccTLDs, to be able to pool their knowledge, perhaps to put some kind of mentoring program together. So as new applicants come into the system, we support them better. I don't think we did last

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time, and I don't think it was anybody's fault, I just don't think we really thought about it like that.

Now we know people need -- I'm also looking at whether we should have different kinds of support on newcomers. Should we put in something specific to support newcomers of a kind of fellowship, next gen type program? So as first-time applicants come through that system and they become a registry owner, how do we make sure that they have an opportunity to get to know ICANN? Well maybe we need to help them to come to us for a bit, to get them started. And in the same way, maybe we need to give them on the ground help in their country, which is where the CCs is particularly relevant, because not all the gTLD operators are some of them are global rather than local. So how do we help them? So it's early days, my thinking is in a very early stage about that, but I'm starting to think about that now.

Because the SubPro team, the next round team, is starting to build the plan, as it's in the middle of building the plan for the board, and we've been doing the ODP last year, the ODA, and now we're in the final stages. And one of the parts of that which you'll be familiar with from last time is the applicant support program. I'm taking a deep dive look at that, because it didn't work out last year as well as it should have done last time. I think that's the general view. And we've had a lot of navel gazing about, well, why not? Well, we have to do better this time. We have to learn those lessons. And I think we can do a lot more as a community to get around and to support that program, even if we're not necessarily going to be applicants ourselves.



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I would have thought quite you tell me, Alejandro, but I would have thought quite a lot of CCs might want to be back-end registry operators. It's not like they're not necessarily going to participate at all. They might. So there are different ways in which I think we could do that. And if it's okay with you, I'd love to keep that idea on the agenda over the next few months. And if people have ideas and thoughts about that or any other aspect of the next round where you think the CCs might want to play a role or be interested in playing a role, then let me know.

Because it is about Universal Acceptance, but that's about getting to the starting gate. That's what we've got to do now to get to a point where people are actually going to be in a position to benefit from those. Otherwise, it's not going to work because people are going to take top-level domains and they can't use an email. They can't use the e-commerce. That's not going to be successful.

ALEJANDRA REYNOSO:

Well, thank you, Sally. Regarding how to reach out to ccTLDs, of course, we, the ccNSO is an excellent way of doing so whenever ICANN has any particular plans or would like to share ideas and see if something would actually catch on in a certain country or a certain region, I would say that, yes, through the ccTLDs, it would be the best way to do so. Because as Biyi says, they know all the other actors in their own ecosystem and they will guide ICANN on the best way forward. So that would be a good idea. Now, regarding if ccTLDs would like to have a say on how to best improve the new gTLDs or the applicant guidebook, I cannot say because I have not consulted them yet. I think something --

SALLY COSTERTON: I know it's not necessarily a central issue for you, but I think the point about local guidance and support is super helpful. So let's focus on that one. Here's what I suggest. As we develop the plans in more detail of the outreach and engagement plans on the individual country basis, why don't ICANN, why don't we talk about that as we go along? And that way we can talk to the right, through the ccNSO, we can find the right places to really partner with the CCs and say, look, this is how we want to build an outreach campaign for the new gTLD program in this country. What do you think? Or here's our thinking about the stakeholders, what do you think? Will you partner with us? That kind of thing. So let's keep it as a live issue. I think it's going to be really, really important. Thank you so much for the time. I'm conscious you're trying to have a council meeting and I'm reading all your time.

ALEJANDRA REYNOSO: Yes, just one last word from Stephen before we end this part of the session.

STEPHEN DEERHAKE: Thank you, Alejandra. I appreciate it. Sally, I just want to preach to you what I've been preaching for years now, which is ICANN's international legitimacy stems from the participation of the ccTLDs. And don't forget that going forward. Otherwise, you would just be a trade organization for the gTLDs. So keep that in mind.

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SALLY COSTERTON: Don't worry, Stephen. I'm with you. One of the first things that I was told when I first came to ICANN was about Rod's engagement with the ccTLDs. And I never met Rod and I wasn't there when it happened, but it was an early warning system, shall we put it that way. Stay with me.

JAVIER RUA JOVET: Quickly, if I can add to that, and it goes to Biyi point too, is not only the transnational legitimacy, the diversity of governance models of CC managers itself is representative of the whole spectrum of possibilities from very close to government to private entities. So the legitimacy is like transversal, it's up downs and sideways.

SALLY COSTERTON: Yes. it's really good point, Javier. Very good point. Well, diversity in the multi-stakeholder model is its greatest, I think that's the whole point. That's its greatest strength. And the fact that we can get things done, in spite of our diversity or because of our diversity is what makes us hard for people to understand because it's not easy to put us in boxes and label us. But on the other hand, that's the superpower, that's where it comes from.

I think you're right. The more we can articulate that in the right place and showcase it by working together on the ground as much as anything else, when we're doing engagement meetings, when we're having events, when we're doing bilaterals with governments or media interviews or any of those other things, that this is just showing it in real, what it looks like in practice.

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Thank you. This was a really good conversation. I do really appreciate the time. Thank you so much, Alejandra, for asking me to join you. I really appreciate it and look forward to seeing you all. I'm sure some of you will see in Washington, but hopefully we'll speak before then.

ALEJANDRA REYNOSO: Thank you, Sally. Thank you very much, Sally, for joining us.

SALLY COSTERTON: Thank you, take care.

ALEJANDRA REYNOSO: It's a pleasure to have you here.

SALLY COSTERTON: Thank you so much. Have a good meeting. Bye-bye.

ALEJANDRA REYNOSO: Thank you, bye. And with that, now we continue with our council meeting. So for the record, Kim, can you tell me if we are queried?

KIM CARLSON: Hi, Alejandra. Yes, the call is queried at this time, thank you.

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ALEJANDRA REYNOSO: Thank you very much. And we are moving on to item three, it's the relevant correspondence. And here we have this mission of the [inaudible - 00:36:14] change IFRT. Moving along on minutes and action items. The minutes come from the transcript of the last council call and there are no action items pending. Are there any questions regarding the action items? I see no hands up. So moving along with item five, we have our intermitting decisions since our last council call. So here we have the appointment of Irina Danelia and Chris Disspain as alternates in ICANN's planning prioritization group.

We have the ccNSO council statement regarding the changes of article 18 and 19 of the ICANN bylaws, the adoption of the roadmap of the ccNSO and Universal Acceptance and the appointment of Everton Rodriguez to the IGLC. Any comments regarding this? I see none. Moving along to item six, we have the update charters in terms of reference. And for this, I would like to ask Jordan to introduce the change of terms of reference for the Triage Committee.

JORDAN CARTER: Thanks, Alejandra. Hello, everyone. Nice 4 AM over here in Melbourne today. And I know some of you have it worse, so good to see you all. Council asked the Triage Committee to look at whether we should act on various requests that come from ICANN, sometimes dozens a year, sometimes hundreds a year. There's an amazing spreadsheet the staff have maintained for years that lists all those decisions, whether it's advising council to initiate a statement process to not participating in something. And council has also agreed that it needs to be informed regularly of these things. And that practice has now begun.

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But the thought was that there would be easier way to make very simple decisions that didn't have to wait for council to do so, but to ask the Triage Committee to do that alongside and to make it a bit more streamlined. So what the updated terms of reference do that have been circulated, basically implement that change. Sometimes we'll just make a decision about how to go ahead. But if it's one that seems sensitive or controversial or of broad council immediate interest, we'll still bring it to you for a decision.

So it's a way to make the simple decisions easier, whether to send an email out to the ccTLD community is the typical level of decision we're talking about here. We're not talking about superpowers or anything like that. And then the last thing that was changed in the terms of reference was to just the description of the process has been updated to be consistent with this. I think you've got the document, you've got the proposed resolution there and back to you Ale.

ALEJANDRA REYNOSO: Thank you. Thank you very much, Jordan. Are there any questions for Jordan on this topic in general? I don't see any hands up. Since we have a resolution, may I ask for a mover?

UNKNOWN SPEAKER: I'll move.

ALEJANDRA REYNOSO: Sean and then Pablo seconds. Thank you.

UNKNOWN SPEAKER: Got lost out on that. That's fine.

ALEJANDRA REYNOSO: So the decision is the ccNSO council adopts the proposed amendments to the ccNSO Council Triage Committee as included in the April, 2023 version of the terms of reference. The secretary has requested to post the resolution and update version of terms of reference as soon as possible as this is a council internal administrative decision. This resolution becomes effective upon publication of the resolution. Are there any questions regarding the resolution? No, I see Pablo has already started. No, problem. Now then we need to vote. So now please do use your green ticks if you are in favor or your red marks in case you abstain or object. I am looking at the participants list and I see just green ticks. Thank you. Thank you very much. You may lower them down.

And just for good measure, is anyone abstaining or objecting? I see none. So thank you all, this has been approved. With this, now we have a new item in the agenda that will be the intermittent decisions from the Triage Committee. We do have the ones that we do online, but now we will have this section here and it will be included from now on in our agenda to keep a record of the decisions made by the Triage Committee. And here, I would like to draw your attention to specifically the decision 10-2023. We got an email on the council mailing list that the Triage Committee has made a decision, but would like us to confirm whether we agree with such decision. And this is the one that says the appointment of representatives to IRT SubPro.

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So the ccNSO has not participated in SubPro with the exception of WS-5. Although individual organizations managing the ccTLD may have an interest in the implementation of the SubPro recommendations, this is not the general area of interest for ccTLDs. Therefore, the ccNSO will not participate in this effort. So if you confirm this decision, please use your green ticks. If you abstain or object, use your red marks and raise your hand in case you want to comment on this. So green ticks, I see. All green ticks. Thank you all very much. You may lower them down. And for good measure, I will ask again if there are any objections regarding this. I see none. So then this decision has been confirmed.

JAVIER RUA JOVET:

I did mark a red, just abstaining. Because I was part of Work Track 5 and I don't know, maybe I should abstain.

ALEJANDRA REYNOSO:

This is not a formal decision, but it will be noted that you are abstaining. Thank you very much, Javier. And with this, I have a question to you. Does this format, an overview of the triage decision is clear, is it enough? Is this how we would like to see this from now on? Or is there anything missing or that could be improved? Yes, Pablo.

PABLO RODRIGUEZ:

Thank you, Ale. Hello all. I like it. I just would like the opportunity and under certain circumstances to ask for clarification on X resolution or whatever. But besides that, this seems to work for me. Thank you.



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ALEJANDRA REYNOSO: Yes, no worries, Pablo. All of these decisions are, the Triage Committee has a record on all the process, like when the request came, they do an evaluation and they say how they reach out to their decision. So at any point, it is available for us to see. So when we see them, you can always ask, no problem. I take it that we like this format. I see in the chat that Sean says yes and Pablo has his hand raised again. Yes?

PABLO RODRIGUEZ: While I do appreciate that this is all recorded and kept in a place. And if I'm interested, I would have to go look for it. It would be nice if we could get a little explanation, some kind of context before making a decision on it during the process. That's what I really meant.

ALEJANDRA REYNOSO: With a link to the website?

PABLO RODRIGUEZ: Yeah, that would be helpful, correct. Thanks.

ALEJANDRA REYNOSO: We will add it. I think it is already there, but it is not in blue. If you let me copy and paste it here in the chat. Wait a second, just to send it to everyone, here. So that's where the decisions are published. Have a look at that. And if that's not enough, then I will ask that you send me an email and we will work with Triage to complete the information. Thank you, Pablo.

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So with that, I would like to move to a very exciting item that is number eight. And this is the application of ccNSO membership by National Telecom Regulatory. Sorry, my English today is not really good. Regulatory Authority, the IDN-ccTLD manager for Egypt in Arabic.

So recently, the NTRA of Egypt applied for membership of the country code name supporting organization. This is an important milestone in the 20 years of the ccNSO history. NTRA is the very first manager of an internationalized domain name country code top level domain to join the ccNSO. It is a demonstration that the work of the ccTLD community at large makes a difference. And starting with the discussions in 2006 on IDN-ccTLDs, the launch of the fast-track process in 2009 and the ICANN by-law change in 2022 that enabled the IDN-ccTLD managers to become members of the ccNSO.

The request was processed in the regular way and no issues were identified. However, I do want to note that NTRA and the Egyptian universities network, Supreme Council of Universities will need to agree on an emissary. The person who will vote on behalf of them both as a territory of Egypt. Until the emissary is elected, the representative of the Egyptian universities network will have the sole power to vote. I also want to draw to your attention to the fact that the approval of this application has no effect or impact upon the current ccPDP voting specifically on the quorum. Only ccTLD managers, whether ASCII or IDNs who are members at the time a formal vote starts are eligible to vote. Are there any questions? Yes, Chris.

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CHRIS DISSPAIN: Thanks, Ale. Not so much a question, just a suggestion assuming that we vote in favor of this and I'm assuming we will. Then I would like to suggest that given it's the first one, the ccNSO council should, or you on behalf of the council should actually write to the board and tell the board that this has happened. There are two reasons for that. One is because it's good that the board knows, but secondly, because that becomes public. A letter to the board is a public letter and I think it would be very useful to have in the record the fact that this bylaw change has led to the first application. And I think that would be a really good thing to do. Thanks.

ALEJANDRA REYNOSO: Thank you very much, Chris. I agree with you. And Stephen, you are on mute, Stephen. Still on mute.

STEPHEN DEERHAKE: Well, that would help. Thank you, Chris. I agree with you. And with regards to what you've just stated, I'm assuming that this does not have any effect on the quorum requirement for the ongoing vote with the mechanism or the super majority approval percentage required as well. Is that correct? Thank you.

ALEJANDRA REYNOSO: It is correct. This does not affect at all the quorum or the voting process itself.

STEPHEN DEERHAKE: Thank you.

ALEJANDRA REYNOSO: Thank you, Stephen. Javier.

JAVIER RUA JOVET: So further agreement with Chris, this also goes to exactly the points that Sally was bringing and even Steven the transnational legitimacy of CCs and the ccNSO and the local, so having the Egyptian authority in is a knockout, it's dynamite.

ALEJANDRA REYNOSO: Completely agree. So I haven't heard any objections regarding Chris's suggestion. So I think we will move forward with that in case we do approve this, but I see that Pablo has his hand up.

PABLO RODRIGUEZ: Thanks, Ale. And absolutely, full agreement with Chris's proposal. Quick question regarding the representative. You mentioned that currently there is a representative for the Egyptian IDN. However, if there is a vote, they will have to come into agreement to decide who would that be, right? Is that correct?

ALEJANDRA REYNOSO: Not exactly. Let me explain. Or Bart. I see Bart raising his hand.

BART BOSWINKEL: You can explain it as well, so I'll lower my hand.

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ALEJANDRA REYNOSO: Thank you, Bart. Well, you see, ccTLDs have representatives to the ccNSO, both of them, but if there are two representatives from the same territory, that's when they need to decide on an emissary that will speak on the behalf of these, both or more, ccTLDs, whether the case might be. So that's, in this case, they are both from Egypt. So that's why they will need to get together and then inform the ccNSO who is going to be the emissary for them both. And whenever there is a vote, they will have a meeting and agree, and then the emissary will cast the vote. In the meanwhile, while there is no emissary, the current ccTLD, the ASCII ccTLD is the one who can vote. Thank you.

PABLO RODRIGUEZ: That was the part that I needed clarification. Thank you, Ale. I appreciate it.

ALEJANDRA REYNOSO: You're welcome, Pablo. And just checking with Joke and Bart. Did I miss anything?

JOKE BRAEKEN: You didn't miss anything, Alejandra, correct. And I also added in the chat a reference to the section of the bylaws specifying that indeed when there are two ccTLD managers from the same territory as ccNSO members, that they should appoint one of the representatives from among those ccTLD managers to be the emissary. Thank you.

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ALEJANDRA REYNOSO: Thank you, Joke. With this, we have a resolution. So may I have a mover? I see Chris's hand in the camera and I see Sean's hand as well. So Chris moves, Sean's seconds, and I will read the decision. It's the ccNSO Council --

ALI HADJI: I second.

ALEJANDRA REYNOSO: Thank you, Ali. But Sean beat you this time, for next one. So the ccNSO Council welcomes the National Telecom Regulatory Authority, NTRA, the ccTLD manager as defined in the ICANN Bylaws Article 10, Section 4A for the .Egypt in Arabic as member 174 and first IDN-only ccTLD manager of the ccNSO. The chair is requested to inform the representative of NTRA accordingly and have an announcement posted on the ccNSO website. The secretary is requested to post this decision as soon as possible. This decision becomes effective upon publication. Any questions regarding the resolution? I see none.

Time to vote. Please use your green ticks if you are in favor or your red marks if you abstain or object. And I will give you a couple of seconds. I am seeing only green ticks. Thank you very much. Now you may lower them and I will ask just in case are there any abstentions or objections? I see none. So we have our first IDN-ccTLD ccNSO member. So congratulations. It is quite a milestone. I'm so happy. So moving on.

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UNKNOWN SPEAKER: Just a quick question. Is the NTRA the entity where Manal Ismail is the director of a section? It is, right?

ALEJANDRA REYNOSO: Yes. That is correct. So moving along because I see that we have some time check here. Stephen, you have your mic open just to let you know.

STEPHEN DEERHAKE: Yes, I'm asking for clarification of that last.

ALEJANDRA REYNOSO: Clarification on if Manal works for NTRA? Yes.

STEPHEN DEERHAKE: Fine. Got it. Thank you.

ALEJANDRA REYNOSO: No problem. Item nine. Adoption of final report second customer standing committee effectiveness review for decision. So in August 2021, the ccNSO and GNSO Council set up the terms of reference for the second CSC effectiveness review. We use the template that was developed for the first review with one additional question whether the recommendation of the first review had been implemented and if those were effective. Both the ccNSO and GNSO Council appointed two representatives of their respective SOs to conduct the review. From the ccNSO side, initially we appointed Martin Seaman and Jens Peter Jensen

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who had to step down and was succeeded by Sean Copeland. And with this, I would like to ask Sean to comment briefly on this.

SEAN COPELAND: Sure, hopefully my mic is working and you can hear me.

ALEJANDRA REYNOSO: It is.

SEAN COPELAND: Excellent. Really quick, knowing time and that I don't like to speak. Ahead of our last council meeting, I sent you guys all a email with the recommendations that I thought were important. And hopefully you have reviewed that. I realized Barton has sent out a 39-page document and I don't know how many of you read the entire document. I'd like to tell you that there's a code in there if you find it and you know me that will get you a \$50 Starbucks card in Washington. Good luck for everyone.

Saying that, again, recommendations three, five, and six are of note and so is seven. And after about a month of thinking about it, I want you guys to look at it as a recognition of the workload that volunteers face in this entity. And the recommendations really are going towards addressing that type of workload in this type of system. And I would hope that you would support it as we are adopting within the ccNSO our own methodologies for dealing with volunteer fatigue and volunteer workload.



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Saying that, doing what I would call an anti-mortem process on an entity that is watching another entity was very intriguing. And I enjoyed working with the people within the committee. And in particular, I really enjoyed working with Donna. That's my general comments to you guys. Any questions or thoughts?

ALEJANDRA REYNOSO: Thank you very much, Sean. Any questions for Sean? Only thumbs up. Thank you. As you recall, both the ccNSO and GNSO Council need to support the recommendations to become effective. And I have been informed that the GNSO Council is also deciding upon it today as well. So we have a resolution in front of us. And I will need a mover. I see Demi. Demi moves, and a seconder?

ALI HADJI: I second.

ALEJANDRA REYNOSO: Ali, thank you. Thank you, Ali, for seconding. Now you were quick with your mic. Thank you. So for the sake of time, I will try to read this quite quickly just so we are clear on the decision. The ccNSO Council adopts the final report on the second customer standing committee effectiveness review and supports the findings and recommendations containing it. Section four and five of the final report as submitted. The chair of the ccNSO Council is requested to inform the GNSO Council accordingly. Further under the assumption the GNSO Council also adopts the report and supports the finding and recommendations.

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A, the review process is closed and the CSC effectiveness review team dissolved. B, the chair of the ccNSO Council and chair of the GNSO Council are requested to inform the CSC members and liaison appointing organizations about the findings and recommendations including but not limited to the suggestion to appoint alternates and monitor attendance of their appointees. C, the ccNSO Council requests its chair and the chair of the GNSO jointly to share the outcome of the review and the final report with the CSC, PTI and its board and ICANN org and the ICANN board of directors. The ccNSO Council expresses its sincere appreciation to the members of the CSC effectiveness review team, the liaisons, expert advisors and support staff who contributed to the review.

The secretariat is requested to publish this resolution and the final report as soon as possible. This resolution becomes effective seven days after publication on the website. Any questions regarding the resolution? I see none. So it's time to vote, so please use your green ticks in favor or red marks if abstaining or objecting.

SEAN COPELAND:

On the record, Alejandra, I will abstain for obvious reasons.

ALEJANDRA REYNOSO:

Sean noted. I see only green ticks and Sean has abstained. Is just for good measure is anyone else abstaining or objecting? If I see none so thank you very much this has been approved. Thank you. So now a quick update on councilors 360 review item 10. So as agreed on last council meeting, we will start the 360 review process. Next week on Monday you will all receive emails from Bart. Each email will include a link to a

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personalized survey for each of the councilors that are being evaluated. So you will receive either five or six emails because the person who is being evaluated will not receive a survey to self-evaluate. So that's the person that will not get the six emails.

You will have three weeks to complete the survey so until the 18th of May. The survey is anonymous not even the IP addresses are recorded and then Bart and I will compile the results and around the Washington meeting we will share them with each of the councilors who were reviewed and as agreed the results remain confidential and will only be shared with the councilor. Regarding the NomCom appointed councilors if they agree the results of their evaluation could be shared with the NomCom only if they agree to the evaluation. So this is just to let that it's coming our way and with that I would like to go to item 11A that it's an update on the ccPDP review mechanism membership voting. Joke, can you please give us a brief update on how we're doing with the vote?

JOKE BRAEKEN:

I'm happy to do so. So the decision making process by the ccNSO membership formally kicked off and ccNSO members via their emissaries can now vote on council's recommendation to adopt a proposed policy on a review mechanism for ccDLs and following a heads up to the community ballots were distributed to the membership on September 11th. So the CCNSO members can now vote on a heads up to the community ballots were distributed to the membership on 17th of April and voting started at one minute past midnight on Tuesday the 18th of April. Voting closes the 9th of May one minute before midnight. I will pass the link in the chat with the vote notice.

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It's also important to note that at least 50% of the membership needs to vote but that's currently 87 members or emissaries and 66% of the votes cast need to be in favor for the first round of voting to be valid. To date, we have 41 votes cast. Voting happens electronically and is anonymous and this is also a warm invite to please vote and invite your peers to do so as well and if you have any questions regarding voting or eligibility, please let me know. Thank you.

ALEJANDRA REYNOSO: Thank you very much, Joke. Stephen.

STEPHEN DEERHAKE: Please, please vote.

ALEJANDRA REYNOSO: Completely agree with Stephen. If you haven't done so already or if it's not within your power to do so well tell the person who is in charge to do so and reach out to your friends, maybe they've missed it and ask them very nicely to do it right then and there. It's very easy to vote and we need...

STEPHEN DEERHAKE: We need the threshold turnout and hopefully a positive outcome of the vote but we need the threshold turnout so please, please vote. Thank you.

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ALEJANDRA REYNOSO: Thank you, Stephen. With that because of time we will skip all the written updates unless anyone has any pressing matter regarding the written updates. If not then I just want to touch a little bit on item 19 that it's the ICANN77 item just to bring to your attention that there will be a virtual council prep call, there will be a virtual council workshop just to check on roles and responsibilities. There will not be any joint meetings scheduled and we will have our council meeting on the Thursday of the ICANN meeting that it's the 15th of June. With that in any other business item 20 there are some things in NomCom related that I wanted to share and I see Jordan has his hand up before I continue.

JORDAN CARTER: Hi, is there any pre-meeting stuff with the policy forum stuff happening over the weekend like an SO/AC chairs roundtable or anything or are they keeping the policy forum really tight to the Monday Thursday and basically asking to help plan travel?

ALEJANDRA REYNOSO: Excellent question Jordan as far as I know there might be an SO/AC chairs on Sunday but Kim I don't know if you can confirm. There was something there in the chat.

KIM CARLSON: Jordan there will be a roundtable later in the day on Sunday.

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ALEJANDRA REYNOSO:

So yes. No problem and with that I'm moving to any other business. There are two things NomCom related one is a public comment period that has been opened regarding appointment of board members of NomCom board appointed members so we will need a drafting team for a council statement and I will request for volunteers after the call so be looking towards that and also, we will have to take an online decision regarding timeline to appoint our appointee is the NomCom. So these are two related things for the NomCom that will be coming through email to you so be aware of those.

Our next council meeting will be on the 18th of May at 12 UTC and with this, we will close the formal part of the meeting so we can enter in the informal part of the meeting where we will be discussing what we would like to see or the requirements for the new CEO and president of ICANN and with this I would like to ask to stop the recording please.

**[END OF TRANSCRIPTION]**