# RESUME

# PERSONAL INFORMATION

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### **WORK EXPERIENCE**

<u>From 10-2004 until now :</u> Independent Consultant ( ICT and Management ) Independent Consultant in a multiple fields ( Management, Finance, New technologies, Internet, ... ) and a multiple sectors ( private sector, public sector, Nonprofit sector ).

- President Internet Society Tunisia ( www.isoc.org.tn ) Chapter ISOC ( www.isoc.org ) and ICANN At-Large Structure.
- PIR Advisory Council Member ( www.pir.org )
- Arab Internet Societies ( AISOC ) Board Member

<u>2002 to 2004</u>: Financial Office Manager - Network Expertise Tunisia (Telecom Integrator) <u>2001 to 2002</u>: Management & Quality Controller - Discovery Informatique (ERP & Software Integrator)

<u>2000 to 2001</u>: Management Controller - Tunisia Trade Net (Trade Facilitation project between the ministry of trade and the World Bank within the framework of project PDE (*Program of development of Exports*).

<u>1999 to 2000</u>: Project Coordinator – IPAMED Project (funded by UE to create an electronic map of the Mediterranean Archaeological Heritage).

1997 to 1999: Controller: Casino Cleopatra (Gambling – Entertainment).

## **EDUCATION AND TRAINING**

2005 – Master in Electronic Commerce & International Procurement High School of Electronic Commerce – Manouba – Tunisia

1997 - Bachelor Degree in Management

High School of Commerce – Tunis – Tunisia

1993 – Baccalaureate in Experimental Sciences

Technical School 9 Avril 1938 - Sfax - Tunisia

#### PROFESSIONAL TRAININGS AND ENHANCEMENTS

- ◆ 2007 Intellectual Propriety and Electronic Commerce World Intellectual Propriety Organization – 4 months online course.
- ◆ 2007 Internet Regulatory and Trade Policy United States Telecommunication Training Institute
- ◆ 2007 Internet Governance: Issues and Challenges United States Telecommunication Training Institute
- ◆ 2007 "Leaders For Democracy" Fellowship MEPI/Maxwell School, Syracuse University, 4 months fellowship.
- ◆ 2006 Internet Governance Capacity Building Program Diplo Foundation Online 7 months course.
- ◆ 2006 Microfinance Basis Concepts Planet University Online Training

- ◆ 2006 Decentralization and Intergovernmental Fiscal Relations World Bank Institute –
  Online Training
- ◆ 2006 Standards & Trade : Challenges & Opportunities for Developing Country Exports -World Bank Institute - Online Training
- ◆ 2005 Advanced Training Workshop for Assessment Practitioners World Bank Certified Workshop
- ◆ 2005 E-Government What a Government Leader should know UN Online Network in Public Administration and Finance Online Training
- ◆ 2005 Microfinance Distance Learning Course UN Capital Development Fund Online Training
- ◆ 2005 Steps to Accessing Contracts & Subcontracts U.S Small Business Administration Online Training
- ◆ 2005 Transactional Efficiency Meets Financial Policy Pro2Net Online Training
- ◆ 2005 Poverty & Social Impact Analysis (PSIA) World Bank PSIA Online Training
- ◆ 2005 OSHA Hazard Communication Standard OSHA Online Training
- ◆ 2005 Microfinance Distance Learning Course UNCDF Online Training
- ◆ 2005 Biological Agriculture & export CTAA & ONUDI Conference
- ◆ 2005 GIE & Consortiums for export CTFCI & FAMEX Conference
- ◆ 2004 Decisional & Data warehouse Microsoft Tunisie Conference
- ◆ 2004 Financial Law 2004 CIFORE Certified Training
- ◆ 2001 Standards ISO 9000 version 2000 Saphir Consult Certified Training
- ◆ 2001 Internal Quality Audit Saphir Consult Certified Training

## **OTHER LANGUAGES**

Arabic: Mother tongue

French: Fluent English: Fluent

# **TECHNICAL SKILLSAND COMPETENCES**

PC Environment: Ms-Dos, Windows XP & 2003, MS Office XP & 2003, Publisher, Power Point, Microsoft Project, Lotus 123, Word Pro, Freelance, Paint Shop, PhotoShop, Corel Draw,

ERP & CRM: Servant Soft (Lumière Compta), TSI Compta, TSI Paie, TSI NEGOCE, SERYQUAT, QualiPro, Sage SAARI, Open sources applications,....

SGBD: Dbase 4, Access, Approach, Algorithme, MySQL.

Internet: Internet Explorer, Netscape, Microsoft Front Pages, Copernic, Outlook Express, Eudora Pro, Macromedia DreamWeaver, Skype, Jabber, IM tools, ...

Hardware: Descktop, laptop, network, CD/DVD, Printers, Scanners, Ethernet, Wifi Routers,... Linux environment and open source solutions

## **COUNTRIES VISITED**

2007 - Syracuse & Washington DC (USA)

2006 - Dubai (UAE)

2006 - Paris (France)

2006 - Marrakech (Morocco)

2006 - Tripoli and Missurata (Libya)

2005 - Amsterdam and Alkmaar (Holland)

2005 - Washington, Boston and Portsmouth (USA)

2005 - Annaba ( Algeria )

1997 - Los Angeles and Las Vegas (USA)

1995 – Istanbul (Turkey)

# REFERENCES

Vint G. Cerf - VP Internet Evangelist Google -ICANN Chairman vint@google.com

Lynn St. Amour – President/CEO Internet Society st.amour@isoc.org

Mr. Daniel DARDAILLER - W3C Head of offices danield@w3.org

Ms. Henda Hajjami Ben Ghezala - General Manager – CCK www.cck.rnu.tn

Mr. Karim GHARBI - General Manager - TUNICODE / GS1 Tunisia www.tunicode.com.tn

For more details about professional connections please check my LinkedIn.com profile : http://www.linkedin.com/in/kkoubaa