

Capacity Building Program held in Dakar from 23 to 27 October 2011

Preliminary evaluation and conclusions

Evaluation sheets were distributed to all participants to be filled in, session by session, with their evaluation and comments. Their impressions and recommendations can be summarized as follows:

- **Session 1:**
Good and necessary introduction, very beneficial

- **Session 2:**
Useful information

- **Session 3:**
Too many acronyms; Very technical issues, difficult to digest by newcomers, useful and helpful for technicians; Good presentations but not pedagogic.

- **Session 4:**
Rich session, useful and satisfactory; needs more time; difficult topics well presented by the experts

- **Session 5:**

Session rich and satisfactory; should be removed to be the second session.

- **Session 6:**

Good presentation of SSAC; It was suitable to have the speakers present for the delivery of the case study exercises; Topics for the case study to be reviewed.

As additional and overall remarks, the ALS representatives think that:

- The program was beneficial
- All the presentations should be available to them for reference and better comprehension.
- Each session should have its own evaluation sheet that the participants fill in and return daily.
- The participants to such a program should be previously prepared
- The planning and topics of the program are to be reviewed
- Better coordination between speakers would avoid redundancies and repetitions
- More interaction between speakers and participants would make it more digest and attractive.
- Such a program should be repeated, not only during the ICANN meetings.

- More frequent programs should be implemented online.

In conclusion, I would say that this first experience was very successful, but needs more refinement.

The presence and punctuality of all participants during the whole program, despite the early start (07:00) can be taken as a sign of great interest.

Their feedback in the evaluation sheets demonstrates that they gained information and knowledge, but they wanted it to be better done for more benefit.

For similar upcoming programs, I would recommend that:

- A good coordination between the speakers will make it a complete and harmonized program.
- The presentation time should be shortened to allow more interaction (not Q-A) between the speaker and the participants.
- The presentations should be prepared in a pedagogic manner to be more attractive and well digested (Those of Anne Rachel and Scott were very much appreciated and well understood by all)
- All the presentations should be available on the wiki for the participants' access at least one week prior to the program start, and remain there for 2 months after the completion of the sessions.