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00:00:04.890 --> 00:00:19.370

Pamela Smith - ICANN Org: Hello, and welcome to the pilot. Holistic Review draft terms of reference. Webinar. My name is Pamela Smith. Please note that this session is being recorded and follows the I can expected standards of behavior.

2

00:00:19.600 --> 00:00:29.079

Pamela Smith - ICANN Org: We would like to remind all speakers to speak slowly and clearly, and please state your name for the record each time you take the floor before speaking.

3

00:00:29.350 --> 00:00:34.839

Pamela Smith - ICANN Org: During this session participants may raise their hand to pose a question during the Q. And a

4

00:00:34.930 --> 00:00:52.240

Pamela Smith - ICANN Org: written questions or comments will only be read aloud if submitted within the Chat Pod, Evan, or do you will manage the chat input and read those questions allowed during the time set by the chair of this session, which will be at the end of the presentation during the Q. And A.

5

00:00:52.250 --> 00:00:59.330

Pamela Smith - ICANN Org: Please review the notes for how to frame a question properly. We've posted this information in the Chat Pod.

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00:00:59.940 --> 00:01:15.799

Pamela Smith - ICANN Org: All participants in this session may make comments in the chat, and at the end of the presentation during the Q. A. Portion. You may also raise your hand at that time to ask a question as well, and with that I hand the floor over to Teresa Swinehart.

7

00:01:16.590 --> 00:01:31.929

Teresa Swinehart: Hi, Pamela! Thanks and uh welcome, everybody. It's great to see everybody participating uh in and joining for this uh this Webinar today. Uh also, uh, thank you for those with, uh, some of the more challenging time zones uh greatly appreciated.

8

00:01:31.940 --> 00:01:51.120

Teresa Swinehart: Uh, so the third uh accountability and transparency Review team at t three Uh. Had some recommendations that included to initiate a new specific review uh referred to

as the Holistic Review. Uh. And this came with uh board direction to implement it as a pilot project.

9

00:01:51.160 --> 00:02:03.180

Theresa Swinehart: This review is relevant to, and we'll have implications for various community structures and groups. So your participation here is most welcome, and of course, your contributions to the public comment process as well. One hundred and fifty

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00:02:03.270 --> 00:02:10.470

Theresa Swinehart: uh implications. You may wonder So why? Why is this relevant? What the implications include? For example,

11

00:02:10.530 --> 00:02:17.300

Theresa Swinehart: community members participation as part of the Pilot Holistic Review team for a period of eighteen months.

12

00:02:17.930 --> 00:02:30.300

Theresa Swinehart: Second is the engagement and input of supporting organizations, advisory committees and the nominating committee based on the scope of work of the Pilot holistic Review team, as stated in the draft terms of reference,

13

00:02:30.560 --> 00:02:44.630

Theresa Swinehart: and then, as well as the potential implications on how the various structures are organized and evaluated in the future so really a relevance for for the the entire stakeholder community as well. Just given the different uh areas of implications

14

00:02:45.040 --> 00:03:01.130

Theresa Swinehart: Mit, Ctl and the pilot holistic review is part of the implementation design and planning of the Board approved community prioritized recommendations. The work overall is led by the implementation operations team in collaboration with the review support and accountability Team one hundred

15

00:03:01.140 --> 00:03:15.870

Theresa Swinehart: uh my colleague Savvy, who could not join us today. So these comments I'm. Sharing on his behalf as well uh overseas the team for the implementation operations team and I oversee the team uh with regards to the review support and accountability team.

16

00:03:16.050 --> 00:03:25.700

Theresa Swinehart: Uh. So with that. Uh, I shall turn it back over and allow for uh the presentation. And uh look forward to questions in a good discussion.

17

00:03:26.380 --> 00:03:33.969

Larisa Gurnick, ICANN org: Thank you, Teresa. This is Larissa Garnick. If we could go to the agenda slide, please.

18

00:03:34.290 --> 00:03:44.129

Larisa Gurnick, ICANN org: Um. So today we'll do a quick introductions. We'll talk about what the pilot holistic review is all about, and it's background and context.

19

00:03:44.140 --> 00:03:57.890

Larisa Gurnick, ICANN org: We'll talk about the public comment proceeding that's currently under way. What happens next, and that our intention is to reserve the bulk of the time together that we have for um Q. A.

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00:03:58.240 --> 00:04:00.659

Larisa Gurnick, ICANN org: Uh next slide, please.

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00:04:01.960 --> 00:04:27.980

Larisa Gurnick, ICANN org: Um. So the participants here i'm very pleased to introduce share lengthen or pat kane and outreach Doria uh they are the terms of reference uh team leads uh with cheryl and and Pat being co-chairs of the uh Hrt. Three, and the former at t three members and shepherds, and uh ivory uh

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00:04:27.990 --> 00:04:31.099

Larisa Gurnick, ICANN org: uh our board member, and uh,

23

00:04:31.370 --> 00:05:01.349

Larisa Gurnick, ICANN org: uh, also participating on behalf of uh the uh organizational Effectiveness Committee of the Board, and then from Org uh we have myself uh Xavier uh, unfortunately, was not able to join, as mentioned by Teresa. We have Teresa Swinehart, and we also have Jason Keane, who will uh share the presentation uh uh uh deck with me. And uh, at this stage. Uh, I will uh introduce

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00:05:01.360 --> 00:05:11.000

Larisa Gurnick, ICANN org: Jason um to walk us through the the background. And uh, some of the information about what the pilot holistic review is all about

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00:05:11.220 --> 00:05:29.619

Larisa Gurnick, ICANN org: um and the as Pamela indicated. Um, please feel free to chat your questions um into the chat uh anytime you think of them, and then we'll take uh all the questions both from the chat and live uh after we uh get through the brief slide. That

26

00:05:29.630 --> 00:05:33.020

Larisa Gurnick, ICANN org: uh, Jason, please over to you.

27

00:05:33.690 --> 00:05:36.629

Jason Kean: Thank you. Larissa. Um Next slide, please. Family

28

00:05:38.580 --> 00:05:56.779

Jason Kean: great. Thank you. So versus Larissa mentioned. Uh, i'm going to go for the background. Information on the holistic review recommendation. So the third accountability and Transparency Review atrt three examined, If I can refuse function effectively, issuing several recommendations, addressing their number, frequency, duration, and nature

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00:05:57.110 --> 00:06:04.240

Jason Kean: hrt three recommendation. Three point five is about introducing a new specific review. As Teresa noted the holistic review.

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00:06:04.260 --> 00:06:19.730

Jason Kean: This recommendation, although closely tied to atrt three recommendation three Point Six, which is about the creation of the continuous improvement program, is separate and distinct. The holistic review is a new specific review, while the continuous improvement program is about organizational reviews.

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00:06:19.740 --> 00:06:26.100

Jason Kean: This is something that came up uh during some of our briefings that I can't seventy-five. So I just wanted to introduce that element of clarity there.

32

00:06:26.990 --> 00:06:42.460

Jason Kean: The Board approved recommendation three point five subject to prioritization and available resources, and directed. I can, or to initiate the first holistic review as a pilot pursuant to community, agreed terms of reference and relevant elements of the operating standards for specific reviews,

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00:06:42.980 --> 00:06:46.539

Jason Kean: a subgroup of the organizational Effectiveness committee. They always see,

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00:06:47.070 --> 00:07:00.209

Jason Kean: including its chair, solicited the Atr T. Three Shepherds and former Hrt. Three members to help draft the terms of reference for the pilot or sticker view to expedite the pilot enabling work to incur in parallel with the planning prioritization files

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00:07:00.380 --> 00:07:08.310

Jason Kean: recommendation. Three point five is classified as a top priority p one for implementation by the Ican community in May of two thousand and twenty two.

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00:07:08.540 --> 00:07:15.930

Jason Kean: An implementation plan is currently being designed for all prioritized recommendations, including for implementation of the Pilot Holistic Review.

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00:07:16.200 --> 00:07:17.950

Jason Kean: Next slide, please, Pamela.

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00:07:20.500 --> 00:07:21.569

Jason Kean: Thank you.

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00:07:22.210 --> 00:07:26.379

Jason Kean: Now, key objectives for the holistic review identified by Atrt Three.

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00:07:26.870 --> 00:07:40.079

Jason Kean: The first is review Continuous improvement efforts of the so ac and noncom based on good practices. Again, as I previously mentioned, this is a touch point overall overlap with recommendation three point six

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00:07:41.020 --> 00:07:47.350

Jason Kean: to review the effectiveness of the various inter so ac and noncom collaboration mechanisms.

42

00:07:47.700 --> 00:07:55.080

Jason Kean: Three Review: the accountability of So and a Cs. Or constituent parts to their members constituencies,

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00:07:55.450 --> 00:07:59.419

Jason Kean: and for the one that garnered the most attention is Teresa noted

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00:07:59.460 --> 00:08:18.089

Jason Kean: review so ac and noncom as a whole, to determine if they continue to have a purpose within the Ican structure, as they are currently constituted; or if any changes in structures and operations are desirable to improve the overall effectiveness of I can, as well as ensure optimal representation of community views.

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00:08:18.100 --> 00:08:23.199

Jason Kean: Now, during our briefing that I can seventy five, we we got most of our questions related to objective for,

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00:08:23.250 --> 00:08:35.989

Jason Kean: and a majority of them did center around the depths of scope of the review of the Sos and A. Cs. As it includes stakeover groups constituencies, and I do encourage everyone to ask those questions at the end of the Webinar during the Q. A. For further clarification.

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00:08:36.580 --> 00:08:38.160

Jason Kean: Okay, Next slide, please.

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00:08:41.240 --> 00:08:42.230

Jason Kean: Thank you.

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00:08:42.539 --> 00:08:47.320

Jason Kean: Next information gaps identified by the Board that will be addressed by the pilot

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00:08:48.110 --> 00:08:57.550

Jason Kean: guidance as to how theistic review team should determine and prioritize its work areas in order to ensure effective review outcomes within the recommended eighteen month timeframe,

51

00:08:58.150 --> 00:09:04.580

Jason Kean: a proposed methodology for gathering and analyzing data to inform fact-based findings and recommendations.

52

00:09:04.960 --> 00:09:17.449

Jason Kean: An articulation of necessary skill sets for pilot for holistic review team members required to achieve review objectives which will later be included in the operating standards for specific reviews.

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00:09:17.860 --> 00:09:22.319

Jason Kean: Estimate of resources and budget required to complete the review effectively. The

54

00:09:22.860 --> 00:09:35.040

Jason Kean: suggestions as to how various icon structures would be held accountable for implementing the recommendations coming from the holistic Review, if directed to entities other than I can the I can board, or

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00:09:35.210 --> 00:09:38.080

Jason Kean: and finally, a determination for how

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00:09:38.150 --> 00:09:55.469

Jason Kean: future holistic review teams would measure the success of implementation and the success of a future continuous improvement program. Again, another overlap with three point six um. And just to note here that the proposed terms of reference includes actions and deliverables designed to address all of these identified gaps.

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00:09:55.770 --> 00:10:01.919

Jason Kean: And now that I've covered the background, information I'd like to head it over to Larissa Gernick to review key components of the pilot,

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00:10:02.040 --> 00:10:07.790

Jason Kean: the public comment proceeding upcoming activities and resources. Thank you over to you, Larissa.

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00:10:08.750 --> 00:10:12.649

Larisa Gurnick, ICANN org: Thanks, Jason. Uh next like, please.

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00:10:14.380 --> 00:10:26.079

Larisa Gurnick, ICANN org: Um. So having heard the uh objectives that the Atr t three uh recommendations specified for the holistic review

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00:10:26.330 --> 00:10:39.489

Larisa Gurnick, ICANN org: uh uh the key components of the pilot uh Holistic Review are outlined here, so the primary goal of the Pilot Holistic Review will be to address

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00:10:39.500 --> 00:10:58.889

Larisa Gurnick, ICANN org: the information gaps that uh, as you just heard from Jason, the Board had identified um at the time uh that it took action on these recommendations. And um uh identifying these gaps. Uh is expected to help operationalize uh this review in the future. Um!

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00:10:58.900 --> 00:11:04.750

Larisa Gurnick, ICANN org: And uh also to state to set the stage uh for future holistic reviews

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00:11:05.040 --> 00:11:20.600

Larisa Gurnick, ICANN org: uh the Pilot Holistic Review team will work to create a holistic review program to develop uh the principles and criteria for evaluation. I future holistic review teams, and what we mean by that.

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00:11:20.610 --> 00:11:32.469

Larisa Gurnick, ICANN org: While the objectives have been stated how to go about uh addressing these objectives, what the principles and the criteria and the evaluation methodology should be

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00:11:32.480 --> 00:11:50.119



Larisa Gurnick, ICANN org: Um has not been yet defined. So as part of the holistic review program, the Pilot Holistic Review team um uh would be meant to uh, define all these elements, and that is included as part of the draft. Terms of reference

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00:11:50.700 --> 00:12:11.029

Larisa Gurnick, ICANN org: to ensure the different principles and criteria for evaluation are practical and relevant. Uh, across all the structures the Associated and the noncom, the Pilot Holistic Review team uh will collaborate with the so they sees in the noncom in their development.

68

00:12:11.340 --> 00:12:41.329

Larisa Gurnick, ICANN org: Uh, and also um. So's a season and noncom will then participate in future holistic uh Review via self assessment, giving the future holistic review team, the necessary objective information and data to complete the comprehensive evaluation that was envisioned by Atr T. Three. And just to emphasize the point that Jason made earlier. Uh, there is a uh separate recommendation

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00:12:41.340 --> 00:12:43.250

Larisa Gurnick, ICANN org: that was issued by

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00:12:43.510 --> 00:13:10.260

Larisa Gurnick, ICANN org: Uh the Atr T. Three, which uh calls for the evolution of organizational reviews into a continuous improvement program, including some self evaluation. Um steps Um and uh, we continue to see that the two recommendations have some some overlap and dependencies. Um! And and just wanted to. Uh provide clarification on that point

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00:13:10.270 --> 00:13:12.120

Larisa Gurnick, ICANN org: next slide, please.

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00:13:14.180 --> 00:13:27.889

Larisa Gurnick, ICANN org: So public comment proceeding uh we're in the midst of that um. It started on the thirtieth of August, and this currently scheduled to close on the twentieth of October. I do want to note

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00:13:27.900 --> 00:13:40.829

Larisa Gurnick, ICANN org: that to date we've received several requests from community groups uh requesting to extend uh the deadline. And uh, we are uh working with the the Oec and the Board

74

00:13:40.840 --> 00:13:52.019

Larisa Gurnick, ICANN org: uh to for them to consider uh these various requests, and expect to have an announcement uh about their decision in in very short order.

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00:13:52.030 --> 00:14:18.249

Larisa Gurnick, ICANN org: Um! Implications for various communities, structures, and groups is something that Teresa touched on at the at the start of this presentation, and just to uh, to emphasize uh those points again. Uh, it's community time and attention participation. But it's also potential changes to how the various structures are organized and evaluated in the future.

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00:14:18.710 --> 00:14:19.890

Larisa Gurnick, ICANN org: Um,

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00:14:19.900 --> 00:14:45.790

Larisa Gurnick, ICANN org: In directing or to open this public comment uh the Board is seeking your input on several key areas. First, whether the draft terms of reference seems fits for purpose, and whether it's tailored to the community's expectations based on the Hrt. Three recommendations, three point five to to create a uh a holistic review,

78

00:14:46.020 --> 00:14:58.750

Larisa Gurnick, ICANN org: but also the Board would like your input on uh the Pilot Holistic Review scheduling and timing in light of other community and the stakeholder work next slide, please.

79

00:15:03.650 --> 00:15:23.450

Larisa Gurnick, ICANN org: Um, As also noted in the public comment proceeding, There are some um further questions. Um that have been posed that are designed to the, to a uh, to eight. Those of you that would like to submit a comment in formulating uh your viewpoint things such as

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00:15:23.460 --> 00:15:29.149

Larisa Gurnick, ICANN org: do you support the Pilot Holistic Review. Terms of reference as it's currently drafted.

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00:15:29.160 --> 00:15:44.300

Larisa Gurnick, ICANN org: Does the holistic review program outlined in Section Two of the draft terms of reference provide a clear approach to accomplishing the Atr T. Three objectives, The four objectives that Jason uh had uh gone over

82

00:15:44.490 --> 00:16:10.520

Larisa Gurnick, ICANN org: uh do the steps and the deliverables associated with each Atr T. Three recommendation, three point five objectives, as described in Section two of the T. Or Uh. Clearly outline the scope of work for the Pilot Holistic Review. In other words, will it be clear for the community group that will be assembled to do the work. Uh, what is being asked of them to do?

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00:16:10.630 --> 00:16:18.890

Larisa Gurnick, ICANN org: Do the steps and the deliverables associated with each at R. T. Three recommendation three point five objective

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00:16:18.900 --> 00:16:39.449

Larisa Gurnick, ICANN org: um. Explain clearly how supporting organizations, advisory committees, The noncom, as well as their constituent parts, will participate in this process of establishing a holistic review program. So as you can see, lots of um uh pretty pretty detailed questions. And hopefully,

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00:16:39.460 --> 00:16:46.530

Larisa Gurnick, ICANN org: Um, you will find these, helpful, as you think, through the draft terms of reference and information that's posted for public comment.

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00:16:46.570 --> 00:16:48.940

Larisa Gurnick, ICANN org: Um, next slide, please.

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00:16:51.910 --> 00:16:57.760

Larisa Gurnick, ICANN org: So what happens next? Um! After the public comment proceeding will close

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00:16:57.770 --> 00:17:13.810

Larisa Gurnick, ICANN org: um uh following the typical process. Um, I can org will uh analyze and summarize and analyze the comments and present them to the I can board through the organizational Effectiveness Committee uh, for their consideration,

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00:17:13.819 --> 00:17:27.310

Larisa Gurnick, ICANN org: of course, depending on what the nature of the comments is. Uh the process may include informing the terms of reference team, the The folks that worked for about three or four months to develop the draft terms of reference.

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00:17:27.319 --> 00:17:35.099

Larisa Gurnick, ICANN org: Um, and the engage uh with them on the comments Um! The The public comments as as may be needed

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00:17:35.110 --> 00:17:50.159

Larisa Gurnick, ICANN org: uh the Icon Board will then coordinate through the organizational Effectiveness committee to determine and initiate the path forward which could include the any number of uh following bullets that you see uh a call for volunteers. Um,

92

00:17:50.460 --> 00:18:06.270

Larisa Gurnick, ICANN org: uh uh Pilot Holistic Review uh team members will be selected by the So's, and they cease following the process outlined in the operating standards in line with how they I can buy laws now.

93

00:18:06.280 --> 00:18:19.019

Larisa Gurnick, ICANN org: Um direct um for the Community Review teams to be uh to be assembled. The Board also will nominate a board liaison to to uh serve on the pilot.

94

00:18:19.030 --> 00:18:26.330

Larisa Gurnick, ICANN org: Uh, and then the preparations will begin to initiate um. The Pilot holistic review in into course

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00:18:28.360 --> 00:18:46.259

Larisa Gurnick, ICANN org: uh next slide, please. Actually, the next couple of slides um are just for your, you know information. Uh, really, we've assembled a lot of different resources that might be helpful um to provide context and and background on this topic, I believe there is

96

00:18:46.270 --> 00:19:03.450

Larisa Gurnick, ICANN org: two slides um of um of these resources. Um! And with that um uh, this concludes our um uh prepared remarks, and it's now time for the question and answers, and I invite pamela

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00:19:03.460 --> 00:19:08.199

Larisa Gurnick, ICANN org: um to give us uh some information for how we're gonna do this.

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00:19:08.390 --> 00:19:09.670

Larisa Gurnick, ICANN org: Thank you. All

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00:19:10.970 --> 00:19:17.099

Pamela Smith - ICANN Org: this is Pamela Smith again will now shift to the Q. And a portion of the presentation.

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00:19:17.110 --> 00:19:31.900

Pamela Smith - ICANN Org: Evan or Dodo and I will be reading the questions Well, Evan will be reading questions from the chat, and i'll be calling on participants who raise hands and the subject matter. The appropriate subject matter to answer your question will respond,

101

00:19:31.910 --> 00:19:37.309

Pamela Smith - ICANN Org: and with that the floor is open. Heaven. Do you have anything that you'd like to read?

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00:19:37.950 --> 00:19:55.029

Evin Erdogan - ICANN org: Sure. Yes, thank you, Pamela. We have a question already in the chat from Mark Dedal. The question is, how are the public comments expected to shape the work of the team is the input targeted at providing subjects for discussion and rationale,

103

00:19:55.620 --> 00:19:57.690

Evin Erdogan - ICANN org: and i'll build that over to you.

104

00:20:04.480 --> 00:20:12.849

Jason Kean: Thanks for reading that, Um, Evan, uh the research. Would this be considered a question for, or to answer? Or would you like to move that to the to our team?

105

00:20:14.710 --> 00:20:44.630

Larisa Gurnick, ICANN org: Um, i'm happy to to start us off, and then uh to to involve um the uh the t, or leads um. So the public comments uh, as I mentioned, depending on on the nature and uh, the the the nature of the feedback and and the responses to the specific questions. Um! That the Board is seeking uh to get answered through. The public comment will inform uh, potentially the draft uh in terms of reference before they're finalized

106

00:20:44.880 --> 00:21:03.299

Larisa Gurnick, ICANN org: uh or be considered in whatever other appropriate way, um, as uh will be considered by the uh Oec and by the board. But at this point let me uh uh uh, see if Cheryl Pat or avre would like to um answer as well,

107

00:21:14.730 --> 00:21:16.090

Larisa Gurnick, ICANN org: Avery, please.

108

00:21:16.100 --> 00:21:34.869

avri doria: Yeah, uh, This is obviously speaking uh, just quickly. I think it really depends also a lot on what kind of comments they are. If they are comments related to the terms of reference, then I think they'll be. Take it into account in terms of how the terms of reference gets finalized.

109

00:21:34.880 --> 00:21:59.520

avri doria: If there are questions that would be more pertinent, like during the review or outside the scope of review, then there may be different ways to handle them. But if there are about the terms of reference specifically, then then I would think that they have to be indeed discussed, understood, and and dealt with in uh, in the context of coming up with the final terms of reference.

110

00:21:59.700 --> 00:22:00.660

avri doria: Thanks

111

00:22:04.350 --> 00:22:17.429

Cheryl Langdon-Orr: uh Cheryl. He um thanks for that. Every I I think also one of the things. Hopefully you can hear me. My uh computer still playing up badly. Um! One of the things is, we do need to remember that the

112

00:22:17.440 --> 00:22:26.659

Cheryl Langdon-Orr: function of this pilot is also very much part of setting of scene, and so we could also, at the end of this pilot

113

00:22:26.670 --> 00:22:47.849

Cheryl Langdon-Orr: come back to public comments and see whether there is a nexus between some potentials for development and improvements of the plan process based on some of these public comments at this stage, if they don't, necessarily reflect immediately to the terms of reference for the pilot as such.

114

00:22:52.970 --> 00:22:59.690

Jason Kean: Okay, um. If there are any further comments Uh, Pamel, I see there is a hand raised. Would you mind?

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00:23:01.380 --> 00:23:04.210

Pamela Smith - ICANN Org: Thank you? Uh, Christopher Wilkinson? Um,

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00:23:05.330 --> 00:23:07.960

Pamela Smith - ICANN Org: go ahead and take your question.

117

00:23:09.250 --> 00:23:10.800

Christopher Wilkinson: Hi! Good evening.

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00:23:18.100 --> 00:23:25.519

Christopher Wilkinson: Just a comment on the starting point of this important discussion of

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00:23:25.730 --> 00:23:40.670

Christopher Wilkinson: I found the slides excellent. Uh! I was not quite so convinced by the draft terms of reference. Uh in the in, in the email uh, I think, for public comment,

120

00:23:41.300 --> 00:23:43.560

Christopher Wilkinson: we need to publish

121

00:23:44.780 --> 00:23:49.859

Christopher Wilkinson: a much simplified and direct and cogent

122

00:23:50.330 --> 00:23:54.300

Christopher Wilkinson: uh terms of reference of that Um,

123

00:23:54.450 --> 00:24:02.780

Christopher Wilkinson: for the sake of argument would follow the the slides that we've just seen rather more closely than the document that was published.

124

00:24:02.930 --> 00:24:04.050

Christopher Wilkinson: Um.

125

00:24:04.370 --> 00:24:06.709

Christopher Wilkinson: I have also

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00:24:07.280 --> 00:24:13.860

Christopher Wilkinson: comments and suggestions as to how how they exercise

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00:24:15.140 --> 00:24:16.230

Christopher Wilkinson: could be

128

00:24:16.530 --> 00:24:22.579

Christopher Wilkinson: continued. But I I think at this stage in your discussion. I'll keep that for later.

129

00:24:23.010 --> 00:24:24.460

Christopher Wilkinson: Thank you.

130

00:24:28.300 --> 00:24:30.290

Jason Kean: Thank you. Christopher. Um.

131

00:24:30.690 --> 00:24:34.549

Jason Kean: Would anyone like to? Uh respond to Christopher's statement? Slash question

132

00:24:48.920 --> 00:24:53.520



Christopher Wilkinson: just to um clarify my comment

133

00:24:54.410 --> 00:25:02.000

Christopher Wilkinson: professionally. I've been involved with drafting in terms of reference on many occasions. Um,

134

00:25:02.780 --> 00:25:12.930

Christopher Wilkinson: I couldn't find the terms of reference in those fifteen pages that we we received of um of procedural stuff.

135

00:25:13.250 --> 00:25:33.010

Christopher Wilkinson: Um. So before we consult the public Um, somebody's presumably organs with your side suggests that somebody is there who can boil these terms of reference down to something comprehensible that you can read in ten minutes. Um! They

136

00:25:34.560 --> 00:25:37.750

Christopher Wilkinson: you'll be able to communicate,

137

00:25:38.090 --> 00:25:45.870

Christopher Wilkinson: and another another good test in the icon community is to get the final document,

138

00:25:46.470 --> 00:25:57.470

Christopher Wilkinson: as in terms of reference translated into the working languages and tes. Just test that out on somebody who's familiar with

139

00:25:57.600 --> 00:26:06.530

Christopher Wilkinson: each of the working languages to make sure that there are no glitches or of sources of misunderstanding

140

00:26:06.640 --> 00:26:12.510

Christopher Wilkinson: starting with the word holistic. Actually but um, that's um A quibble.

141

00:26:12.910 --> 00:26:14.230

Christopher Wilkinson: Thank you.

142

00:26:17.620 --> 00:26:21.229

Jason Kean: Okay, Thank you. Christopher. Um. Would anyone like to respond on the panel?

143

00:26:26.530 --> 00:26:41.749

Pat Kane: Sure, Jason, This is bad? I'll i'll, I'll take this. This is Pat Kane. So so, Christopher, as long as we're quibbling, you know. I'm. I'm interested in in what you believe that we're missing here in terms of what you know, what is

144

00:26:42.590 --> 00:26:50.030

Pat Kane: what you believe she'll be in the terms of reference, and and i'm and i'm not certain that a ten minute. Read

145

00:26:50.440 --> 00:27:06.339

Pat Kane: actually describes the the the challenges that we're trying to ask this, this, this pilot to to address and cover in terms of doing something that hasn't been done since two thousand and two, as it as it looks at the um,

146

00:27:06.480 --> 00:27:23.709

Pat Kane: the the organization uh top to bottom in terms of the the the the white space and holistic I mean it. There's all kinds of words that you could use, and if you've got a there's something that you would like to add to that, i'd be happy to use that as part of the description

147

00:27:23.720 --> 00:27:29.440

Pat Kane: uh that we're trying to get to. So I so I I welcome, you know. Specifics. Uh, if you've got them,

148

00:27:35.350 --> 00:27:36.709

Jason Kean: hey? Thank you, Pat.

149

00:27:37.000 --> 00:27:46.440

Jason Kean: Um! I know that. Uh we had a a comment. We appreciated um from Jeffrey. Uh, and Evan. I believe there's a question to be read in the chat.

150

00:27:47.200 --> 00:27:51.469

Evin Erdogan - ICANN org: Thank you, Jason. Yes, there is a question from Steve

151

00:27:51.480 --> 00:28:17.780

Evin Erdogan - ICANN org: uh the question is, if our constituency has in mind some improvement to so ac noncom structure, should we at this stage, just comment on whether the proposed tour terms of reference would accommodate the scope of our recommendation. In other words, should we just focus on the scope of the tour, and not on the recommendation we would make when the review team convenes.

152

00:28:20.840 --> 00:28:24.800

Jason Kean: Thank you, Evan. Um avre. I see your hand is raised. Would you like to respond?

153

00:28:24.960 --> 00:28:37.209

avri doria: Thank you, Steve. I This is obviously speaking. I think that's a very good question, and it and it is sort of the point that I was trying to make before um, so better elucidation on it

154

00:28:37.220 --> 00:28:52.770

avri doria: is that Yes, we're looking for with the terms of reference accommodate it would be the approach as opposed to getting into the specific details of anything specific you would want to discuss during

155

00:28:52.780 --> 00:28:59.540

avri doria: the the holistic review itself. So, yes, the the the first option that you offered. Thanks,

156

00:29:03.040 --> 00:29:05.859

Jason Kean: Thank you, Aubrey Pat, You would also like to respond.

157

00:29:10.520 --> 00:29:21.240

Pat Kane: Thanks, Jason. So so so, Steve. Thanks for the question. Um, you know the the nature of your question made me think a little bit about what the holistic review

158

00:29:21.250 --> 00:29:33.450

Pat Kane: uh as far as the at R. T. Three recommendation was all about, and and if I could touch upon that a little bit here. Uh, but it's probably a little bit askew of of what we're talking about with the terms of reference. But

159

00:29:33.640 --> 00:29:50.260

Pat Kane: the nature of the holistic review is in, and what Jason Jason called it, separate and distinct earlier. It it really does have a relationship with the continuous improvement programs that that we've identified where the continuous improvement programs are really focused on

160

00:29:50.660 --> 00:30:01.579

Pat Kane: changes to the So's A. C's. Now, calm as we've described, and the holistic review is to review and judge the effectiveness

161

00:30:01.590 --> 00:30:11.689

Pat Kane: of those continuous improvement programs not necessarily making changes to the Sos and acs as part of the holistic review itself.

162

00:30:11.700 --> 00:30:30.319

Pat Kane: Uh, it's supposed to be um a more um overarching view of the organization, and, as I've said, you know, described in the past is kind of managing or looking at the white spaces in between the organizations and to the organizations within. I can community um

163

00:30:30.330 --> 00:30:41.140

Pat Kane: still serve their purpose. So i'd i'd be careful about to think of it as a holistic review as a way to shape or review specific items within essays. Thanks,

164

00:30:43.560 --> 00:30:49.930

Jason Kean: Thank you, Pat. Uh. Would anyone else like to comment on that question, or i'll let it linger for a moment.

165

00:30:51.020 --> 00:30:59.270

Jeffrey Neuman: Okay, Um, I believe we have a question from Jeffrey Newman. Your hand is raised. Thanks. Can you guys hear me? Okay,

166

00:30:59.730 --> 00:31:00.610

Jason Kean: Yes,

167

00:31:00.900 --> 00:31:18.960

Jeffrey Neuman: great. I'm gonna publish two links, and I'm: Glad Path had mentioned the two thousand and two um Review, because I think that was the last time we did sort of a holistic review, and I think the trt-three had mentioned that and correctly mentioned it. If you read those two documents

168

00:31:18.970 --> 00:31:29.030

Jeffrey Neuman: they're really clearly worded it. It it it doesn't take um, I I think it fits. The Christopher will consider ten minute review um test.

169

00:31:29.040 --> 00:31:39.549

Jeffrey Neuman: I think it is the type of language we should be using in these types of documents. And, as I said in the chat, I consider myself someone who's been involved,

170

00:31:39.680 --> 00:31:55.230

Jeffrey Neuman: you know, and fairly knowledgeable in this space for the past twenty plus years. I read it seven times. I still don't understand really what it's asking. Um, and I don't understand the mandate of the group, and to me it seems like a lot of make work um

171

00:31:55.240 --> 00:32:07.739

Jeffrey Neuman: on on Pat's Point about. You know, this is really to address the continuous improvements. I I don't think we've had enough time with continuous improvements to actually know whether

172

00:32:07.750 --> 00:32:23.389

Jeffrey Neuman: it's effective or not. I mean, if you look at something as simple as Pdp three, I don't think we've had a complete pdp end to end. That's been in three yet at least that's been implemented so to do something that merely looks at,

173

00:32:23.400 --> 00:32:32.890

Jeffrey Neuman: you know continuous improvements. I think it's way too soon for that to have any meaningful data. But I do see

174

00:32:32.910 --> 00:32:52.400

Jeffrey Neuman: a need to do the holistic Structural review which Hasn't been done since two thousand and two, although there was some modification, I think it was two thousand and six when the gina so itself went into a bicameral um two houses formation um, but that hasn't been done in so long.

175

00:32:52.410 --> 00:32:56.570

Jeffrey Neuman: Uh, but if you look at the two thousand and two um

176

00:32:56.680 --> 00:33:09.960

Jeffrey Neuman: paper by the then Ceo Stewart Lin, you'll see that some of those problems actually still exist, and it's almost scary. How many of them have gotten much worse,

177

00:33:09.970 --> 00:33:26.069

Jeffrey Neuman: uh, you know. Thankfully, the funding that's gotten a lot better, so there's no funding issues of I can. I don't think I could be wrong, but at least the perception. But everything else in that paper was fantastic. I would almost encourage everyone to go back

178

00:33:26.080 --> 00:33:41.190

Jeffrey Neuman: and restructure these terms of reference number one to make it so that people can understand actually what it says. Um, and like I said, I don't I consider myself fairly a smart person. But um, I can't figure it out, and number two is

179

00:33:41.230 --> 00:33:54.609

Jeffrey Neuman: to consider what kind of meaningful review can actually be done only with the use of self assessments, which is what this terms of rest reference seem to imply without any kind of independent,

180

00:33:55.650 --> 00:33:59.229

Jeffrey Neuman: You know, three hundred and sixty type Review. You know

181

00:34:00.140 --> 00:34:03.999

Jeffrey Neuman: any kind of holistic quote. Review. It's just.

182

00:34:04.150 --> 00:34:13.960

Jeffrey Neuman: It'll never produce action for outcomes. Um! And I have a lot more. I'm going to say in my written comments that that's just kind of a start, and I would love

183

00:34:13.980 --> 00:34:20.110

Jeffrey Neuman: i'm having a lot of difficulty in understanding it. I got to believe that others are having

184

00:34:20.350 --> 00:34:28.180

Jeffrey Neuman: difficulty like I am. I'm hoping, or maybe it's just me. But I I seem to think others are having the same issue. Thanks.

185

00:34:30.070 --> 00:34:34.569

Jason Kean: Thank you, Jeff. Um, I do see Cheryl's hand is raised here. Would you like to respond.

186

00:34:35.150 --> 00:34:45.400

Cheryl Langdon-Orr: Thank you. Ah, Sheriff of the Record. And again apologies for all of my yeah computer problems today. Hopefully, again, you can still hear me. If not see me.

187

00:34:45.409 --> 00:35:15.379

Cheryl Langdon-Orr: The um I think we need to remember in particular Jeff and Christopher and others who are concerned about the specificity uh in terms of actionable outcomes involved in these terms of reference. Um, is that this is a framing exercise for how the expectations of holistic reviews, as they go forward can be designed and met. So we had, as reminded in the beginning of

188

00:35:15.390 --> 00:35:32.929

Cheryl Langdon-Orr: Mit, Ctl. And Jason a number of clarifying questions from the Board, which are, and we trust, reasonably well responded to in these terms of references in terms of how we can find using a pilot review one hundred and fifty.

189

00:35:32.940 --> 00:35:35.829

Cheryl Langdon-Orr: Um. The the answers

190

00:35:36.420 --> 00:35:51.840

Cheryl Langdon-Orr: from and through community interaction to these questions. So it's a matter of setting expectations going forward as much as anything else, so it's it's supposed to be,

191

00:35:51.850 --> 00:36:01.640

Cheryl Langdon-Orr: uh from my point of view, a good foundation from which the both continuous improvement and

192

00:36:01.650 --> 00:36:25.919

Cheryl Langdon-Orr: mit ctl.

193

00:36:25.930 --> 00:36:30.509

Cheryl Langdon-Orr: A expert from the outside, may have little, if any

194

00:36:30.530 --> 00:36:54.820

Cheryl Langdon-Orr: actual understanding or ability to, through their lens and criticism, put really actionable and acceptable recommendations forward to the component parts of I can. So the old, not about us without us is baked in to what we hope this is going to develop.

195

00:36:54.830 --> 00:36:55.770

Cheryl Langdon-Orr: Thanks.

196

00:36:57.970 --> 00:37:13.990

avri doria: Thank you, Cheryl: Um, I I see your hand is phrase, Yeah, thank you. I I'll be speaking again. I think, Jeff, that if you look at the Deliverables column and let me see what section of the terms of reference, is it?

197

00:37:14.090 --> 00:37:15.469

avri doria: It's Well,

198

00:37:16.330 --> 00:37:25.390

avri doria: yeah, it's under objectives, deliverables, and timeframes. If you look at that column, you'll see in many cases that and This is sort of going further

199

00:37:25.400 --> 00:37:44.549

avri doria: on. What Cheryl just said. Is it setting up the ways for appraising those in a future? It's one of the reasons we were doing a pilot. It's one of the reasons why it wasn't ready yet for a bylaws. There were questions to be answered about how one does this.

200

00:37:44.560 --> 00:38:07.309



avri doria: Now, what's not precluded is talking about some of those appraisals, you know themselves not just sort of the about appraisals, but but you look at it success it's it's come up with a set of principles and criteria. It's come up with operational guidelines. It's guidelines for evaluation. So while people are doing

201

00:38:07.320 --> 00:38:08.740

avri doria: the the

202

00:38:08.820 --> 00:38:21.539

avri doria: self-improvement and a lot of groups are already starting to work on that. You're right. It's not time to evaluate those. But it is a good time to sort of set ways

203

00:38:21.550 --> 00:38:36.720

avri doria: that we will in the future, when evaluating them in a future holistic review, as recommended by Atrt Three, that we will be able to do that without it being sort of a a mystery. Of How does one evaluate

204

00:38:36.730 --> 00:38:46.819

avri doria: a a constituencies self-improvement or an so's self improvement? Or an aces. So how do we do that? How do we compare

205

00:38:46.830 --> 00:39:16.809

avri doria: whether the communication is working out? How do we look at the structure and evaluate to whether it's fit for purpose or not. So, even before we get to some of those questions, though within the Tor team there was also very strong purpose that, looking at the questions themselves, not just the criteria for answering them should also be part. But it is an eighteen month exercise. So, looking at some of the original deliverables, which

206

00:39:16.820 --> 00:39:31.500

avri doria: it says, Figure out what you're gonna look at specifically, and how you know how it's sort of contained in an eighteen month. Bucket is is also part of it. So uh you use the thing, make work

207

00:39:31.530 --> 00:39:32.810

avri doria: um

208

00:39:33.040 --> 00:39:48.109

avri doria: The atr t three sort of designated this as work that they thought needed to be done. The prioritization group put it in sort of the the first priority of work that needed to be done.

209

00:39:48.170 --> 00:39:53.359

avri doria: Um! So indeed, a terms of reference does make work

210

00:39:53.370 --> 00:40:09.089

avri doria: uh the deliverables are indeed all work items, but I don't believe it's an empty work. Make work, exercise. It's one that atrt three, and the community seem to think is an important thing for us to work on,

211

00:40:09.100 --> 00:40:25.800

avri doria: and the board looking at it sort of said, Yeah. But we need to understand that a bit better, and how it works, and how the commitments work, and how it gets evaluated. So I hope I've expanded and not confused, but looking at the deliverables

212

00:40:25.810 --> 00:40:33.830

avri doria: in the terms of reference that column there is really a good way to zero in on what it's got to do. Thanks.

213

00:40:37.760 --> 00:40:44.690

Jason Kean: Thank you. Avery. Um. Does anyone else want to reply from the panel? I'll just give it a moment,

214

00:40:46.220 --> 00:40:51.180

Jason Kean: not seeing. Okay, uh, Evan, I believe there is a question in the chat.

215

00:40:51.410 --> 00:40:55.819

Evin Erdogdu - ICANN org: Yes, thank you, Jason. There's a question from Jordan Carter.

216

00:40:55.870 --> 00:41:07.469

Evin Erdogdu - ICANN org: He's asking, Why have we decided to combine? Designing the review and detail with piloting it. Should we not do the design phase first?

217

00:41:10.360 --> 00:41:13.779

Jason Kean: Thank you, Evan Aubrey. Your hand is raised. Please go ahead.

218

00:41:14.870 --> 00:41:34.160

avri doria: Sebastian's went up before mine, so you know um, I I can go after him. I can explain why the board, you know, picked to go with a pilot, but you know Sebastian could past go first.

219

00:41:35.530 --> 00:41:53.719

Sébastien Bachollet: It was even to to answer to the previous question, I to say that I totally agree. Sylvest especially speaking um. I was a member of the eighty-three, and the part of the team who writes a time of I. I I think that the explanation even by

220

00:41:53.730 --> 00:42:05.950

Sébastien Bachollet: uh will show that, but especially what I've said. It's uh it's. It's really what what I think it's. It's important. It's. We, we

221

00:42:06.210 --> 00:42:09.450

Sébastien Bachollet: my my understanding of the pilot is that

222

00:42:09.690 --> 00:42:10.890

Sébastien Bachollet: um

223

00:43:19.160 --> 00:43:38.119

Sébastien Bachollet: twenty years, maybe a little bit less. The organizational review was done by outsiders. It's time to uh have some time to reflect inside, and if some groups decide to have outside this, to help them to do the a continuous improvement program.

224

00:43:43.200 --> 00:44:01.240

Sébastien Bachollet: We need to leave the choice to each. So i's and some group to to to do that. Therefore I I really feel that it's time to do it. And uh, yes, and then it's by lot. But it's not because it's pilots that it's not a real

225

00:44:01.250 --> 00:44:04.020

Sébastien Bachollet: uh, honestly Review. Thank you very much.

226

00:44:04.890 --> 00:44:09.310

Jason Kean: Thank you, Sebastian Evan. Would you mind repeating the question really quick before every answers.

227

00:44:11.040 --> 00:44:16.870

Evin Erdogan - ICANN org: Uh, sure, the the next question, Are you referring to Jason in the chat, or

228

00:44:18.870 --> 00:44:28.539

Evin Erdogan - ICANN org: Oh, I think he's on mute? Uh, but there is a question in the chat, or perhaps Avery can go first.

229

00:44:28.570 --> 00:44:31.689

avri doria: Um! The word pilot. Oh, I

230

00:44:31.700 --> 00:44:48.790

avri doria: I I I tend to think of it in the definition of to act as a guide to help lead or conduct over a particularly difficult course or rough course. We have the holistic review, as Sebastian said, it's not in the bylaws yet,

231

00:44:48.800 --> 00:45:16.780

avri doria: and so it was impossible to sort of schedule it as a regular bylaws review what gives it its authority, et cetera. What gives it its authority is that the Atrt three has suggested it. But the board, in coming to its conditional approval on it, said, There are things we don't understand about this. There are things we don't know how they'll work, so go through one first gain. Some experience. First

232

00:45:16.790 --> 00:45:45.069

avri doria: answer some of the questions that may help in future ones, but basically lead through this this difficult course of doing a holistic review, something that a lot of people think is necessary. But we don't have a strong understanding of. We now have a strong recommendation from atrt-three we don't have a bylaws, yet we have to figure out what a bylaw should actually say on this

233

00:45:45.080 --> 00:45:55.260

avri doria: and yes, Sebastian apologies it is taking longer. We we did say it would take longer, but we did not think it would take this much longer, but we're working towards it.

234

00:45:55.680 --> 00:45:56.520

Thanks.

235

00:45:58.410 --> 00:46:16.299

Evin Erdogdu - ICANN org: Thank you, Aubrey. Um, Evan, Could you please reread Steve's question, and it was going to respond to that. Yeah, I'm sorry about that. Um. So uh del Bianca's question was, uh, did the Board have concerns that the scope of holistic review needed to be narrowed from what the team uh drafted.

236

00:46:18.740 --> 00:46:25.479

avri doria: Uh, I wouldn't go that far. I think there were concerns within the board about

237

00:46:25.610 --> 00:46:38.450

avri doria: where exactly it goes. What does it scope mean? And how do we answer the questions? And how do we understand the answers? So I I I don't think there was any,

238

00:46:38.460 --> 00:47:04.980

avri doria: you know. Oh, we mustn't let it go this far in scope. It was Really, this is scope can be quite expansive. Let's understand it better. Let's see how one goes. Let's see how it gets organized, and then, indeed, it'll be the time to, you know. Write a a a bylaws, update for it, and then go through a community review on that, having had the experience of the pilot.

239

00:47:09.300 --> 00:47:10.790

Jason Kean: Thank you. Avre

240

00:47:12.840 --> 00:47:16.800

Jason Kean: okay. Does anyone else want to comment on that Pat or Cheryl, are we moving on?

241

00:47:17.310 --> 00:47:21.799

Jason Kean: I think we'll move on uh back to you, Evan, on the next question.

242

00:47:22.360 --> 00:47:39.899

Evin Erdogdu - ICANN org: Thanks, Jason. There's a question and a comment from Jeffrey Newman. Uh. But how do you have a holistic review without looking at the structures and the way in which the Board interacts with the community? Uh, that is a huge missing piece.

243

00:47:43.380 --> 00:47:44.539

Jason Kean: Go ahead. That

244

00:47:48.620 --> 00:48:08.159

Pat Kane: thanks, Jason. Hey, Jeff: Yeah. So that's a great comment, because there's no doubt that to get to some of the assessments, or some of the some of the um objectives for the holistic review That you have to do that work, you know you have to answer the question Is the organization still accountable to its constituency?

245

00:48:08.170 --> 00:48:16.799

Pat Kane: And so and so There's no doubt that you have to do that. But what we're what we're saying in the holistic review, is it's not the holistic reviews

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00:48:16.870 --> 00:48:36.260

Pat Kane: objective to make recommendations to the changes of the S or the Ac. It is the objective to make certain that they are still accountable to their constituency, and they are still performing towards their constituency, and and that and that includes the board. So. So I I think that if if you think we're saying that

247

00:48:36.270 --> 00:48:46.190

Pat Kane: don't do that, that's not what we're saying is that that has to be done to make the other assessments that that we've that we've attributed to the holistic Review.

248

00:48:51.650 --> 00:48:56.199

Jason Kean: Okay, thank you. Pat um. Does anyone else on the panel? What they like to respond.

249

00:48:58.260 --> 00:49:27.660

Larisa Gurnick, ICANN org: Jason. This is Larisa uh, just uh an observation on that last point that uh part of the accountability and transparency review teams mandate which um uh the at t three of our recommendations left pretty much um as they are in in their recommendations. One of their uh objectives would be to look at how the board interacts with the community. So to a certain extent it seems um that

250

00:49:27.670 --> 00:49:37.040

Larisa Gurnick, ICANN org: that that component uh it is in place, or at least to some extent is in place with the accountability and transparency review structure.

251

00:49:39.400 --> 00:49:40.799

Jason Kean: Thank you, Larissa.

252

00:49:40.920 --> 00:49:43.389

Jason Kean: Um Sebastian. I see your hand is raised.

253

00:49:43.690 --> 00:49:59.430

Sébastien Bachollet: Yes, thank you. Just just to add the speaking, just to add that somewhere it's written, and the consequences on the on the relationship with the board and the um and the community. Therefore, um

254

00:49:59.440 --> 00:50:03.730

Sébastien Bachollet: it it is included as

255

00:50:03.840 --> 00:50:04.809

Sébastien Bachollet: Thank you.

256

00:50:08.180 --> 00:50:09.660

Jason Kean: Thank you, Sebastian

257

00:50:12.480 --> 00:50:15.169

Jason Kean: Evan. Do we have any more questions in the chat?

258

00:50:16.120 --> 00:50:20.639

Evin Erdogan - ICANN org: Thanks, Jason. I don't see any at the moment. Um!

259

00:50:21.780 --> 00:50:28.830

Jason Kean: We'll give a moment to see if anyone has any additional questions. Uh please do raise your hand or drop the the question in the chat.

260

00:50:35.920 --> 00:50:39.339

Jason Kean: Okay, I'm. Not seeing any additional questions.

261

00:50:45.030 --> 00:50:46.979

Jason Kean: Give it one more moment.

262

00:50:53.350 --> 00:50:58.309

Jason Kean: Okay, Um. If there are no further questions uh Louisa, please go ahead.

263

00:50:59.070 --> 00:51:15.819

Larisa Gurnick, ICANN org: Um! Just uh a a as a wrap up since there don't seem to be uh additional questions. I just wanted to uh reiterate um how um useful. Uh, the questions uh are, and understanding that part of the public comment, Um

264

00:51:15.830 --> 00:51:27.930

Larisa Gurnick, ICANN org: uh process is to get uh input on and on. What? Um, what the document. The draft document may be missing, or how to improve it. Um,

265

00:51:27.970 --> 00:51:45.929

Larisa Gurnick, ICANN org: i'm sure to speak on behalf of all of us that any input from the public comment process on how to make uh this work more clear, more meaningful, uh, and more effective, would be most appreciated. So thank you very much for all the thoughtful comments and questions.

266

00:51:53.880 --> 00:51:57.090

Jason Kean: Excellent Um, Pamela, would you like to close those out?

267

00:51:57.660 --> 00:52:00.519

Pamela Smith - ICANN Org: Thank you, Jason. This is Pamela Smith.

268

00:52:00.530 --> 00:52:21.790

Pamela Smith - ICANN Org: Thank you to all our presenters and the team behind the scenes, and thank you. Everyone for joining us. Um! The presentation will be housed on the Wiki. Uh. We have. We put that in the chat several times, but under the um under the location for the



Pilot Holistic review. Thank you again for joining us, and have a great evening or morning or afternoon, wherever you are.

269

00:52:21.800 --> 00:52:26.029

Pamela Smith - ICANN Org: Thank you. And bye, bye,

270

00:52:26.110 --> 00:52:27.479

Larisa Gurnick, ICANN org: bye, bye,

271

00:52:27.540 --> 00:52:28.379

Okay,