Dr. Claire C. Craig,

Claire C. Craig holds a PhD in Social Policy from The University of the West Indies (The UWI), Sir Arthur Lewis Institute of Social and Economic Studies (SALISES). Her area of research is ICT for Development (ICTD) specifically Internet Exchange Points (IXPs) in the Caribbean. She is one of the Caribbean region's foremost experts on IXPs development. She holds an EMBA from the ALI Graduate School of Business, The UWI, a Post Graduate Diploma, Information Engineering and a Bachelor of Business Management.

She recently retired from the post of Senior IT Officer, Enterprise Applications Support Manager at The UWI. She has a successful ICT career and a track record of over 30 years' progressive experience and competencies in: organizing, planning, communicating, coordinating multiple projects, training, lecturing, researching and presenting, combined with a genuine desire to develop people.

She is a Member of the Coordinating Team of the Caribbean Network Operators Group (CaribNOG), and was recently appointed to head the CaribNOG Research Unit. She is also the secretary for Latin America and the Caribbean Regional At-Large Organization (LACRALO) of the Internet Corporation for Assigned Names and Numbers (ICANN), a member of the Internet Society (ISOC), and has held several key positons on the board of other organizations.