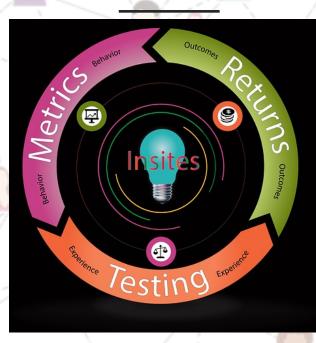
# Reports, Strategies, and Metrics

2





# ICANN 73 - virtually in San Juan Report, Strategies and Metrics

We counted on the collaboration of SMWG members from all RALOS!

Special recognized to : Heidi Ulrich Jonathan Zuck Daniel Nanghaka This team made it happen!





ICANN 74 is coming soon! The Hague, the Netherlands – May 11<sup>th</sup> to May 16<sup>th</sup> Reports from ICANN 73, virtually in San Juan, Puerto Rico – from March 7<sup>th</sup> to March 10<sup>th</sup>

# **NAME of Campaign and Objectives:**

Name of Campaign:	ICANN 73 SM		
Campaign Manager:	Eduardo Díaz (SMWG Co-Chair) & Denise Hochbaum (SMWG Co-Chair)	Jonathan Zuck (ALAC Vice-Chair) & Daniel Nanghaka (Chair of Outreach and Engagement)	
Staff Support:	Heidi Ullrich Claudia Ruiz		
Other Support:	SMWG members and additional volunteers as available		

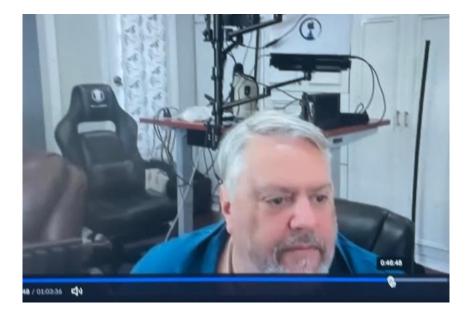
#### **OBJECTIVE**

 To raise awareness of and engage with the ICANN At-Large community whose work affects the future of the global Domain Name System (DNS) before and during the ICANN73.

#### GOALS

- Capture interests, prompt audience; click the links and participate in the meeting
- Help audience understand how to engage in the discussions ICANN policy issue areas

# **Jonathan Zuck** delivered a guide that was useful for all members present in the call



## Who's the audience?!

• Talk with people involved with ICANN and the people that need guidance

## What?

- Use cards collected with special platforms with free download
- Check the regions, age, and gender for specific platforms. It makes communication easy.

## When?

 Verify the table that gives the best hour and weekdays or weekends that the posts will be seen.
 Each platform presents different audiences time to reach them.

## Audience + Purpose = Design



#### **PRIMARY: EXTERNAL FACING**

- New and potential At-Large Structures (ALSs) and Individual members (IMs)
- **Demographic:** Both genders, younger generation
- Geographic: Worldwide
- Interests: Internet consumer protection, safety & other ICANN policy issue areas
- Knowledge: Limited knowledge, understanding. & experience in ICANN & At-Large
- **Desire:** Want to learn, get involved & make a difference
- Behaviors: Constantly learning, follow news, attend meetings & gatherings, actively listen & share viewpoints
- Influencers: Subject matter experts & authorities in global DNS, Internet Governance & other ICANN policy issue areas

#### **SECONDARY: INTERNAL FACING**

- Community members and leaders
  - Inactive ALSs and Ims
  - Other SOs and Acs
  - Staff & Board members
  - ICANN groups, structures & departments
  - Organizations associated with ICANN
  - o Influencers of Internet policy issues

# **Target Audience and Purposes**

### **MESSAGE SUMMARY**

- Explain to external audiences why they should care about ICANN and the DNS. Interweave all messages with the needs, wants and interests of the end-users.
- Explain to internal facing audiences what At-Large is and why it is important to take it into consideration when developing global DNS related policies.

# Social Media Work Group : Strategies

## **CALL TO ACTION**

- Prompt audiences when meeting sessions are coming-up to encourage participation
- Inspire participation in the meetings by providing a brief description of each
  - Solicit to click links for more information and further engagement

## **STRATEGIES** and **Actions**:

#### **Recommendations:**

(may or not be considering efficient due of the frame time and members agenda)

#### **Strategies during the preparations for ICANN 73**

- Listen to the community chairs and members about their expectations and suggestions. Whoever will be able to participate & can contribute.
- Redesign new sub-groups (3 to 4 people) in each RALO.
- Define the roles of participants. Who will be responsible for each task?
- Establish a communication practice between the member participants, independent of official meeting calls
- Incorporate the ideas and share to all members the complete information, circulating documents to everyone.

#### **Actions during ICANN event**

- Observe that communications that are posted by the staff are shared with your group. These postings can be informative cards and agendas.
- Be responsible for advertising, attending, and reporting each meeting during the days of the ICANN 73.
- Posting comments with photos or cards in order to facilitate the user's attention
- Promoting a short video: 30 seconds, informing what specific meeting must be announced. These videos, eventually must be spoken in the regional language.
- Evaluate the attendance in each meeting during ICANN

## Leadership tasks and preview actions overview

Monitoring the connection until ICANN-73 conclusion

Task			ICANN 73 - NARALO	/SMWG - 3 WEEKS PRE		nent and out
Identify meetings for Livestream			IOANN 70 NAMAEC			
Identify SM channels		DATE	SIGNED BY		ORGANIZATION	СОММЕ
Distribute Facebook, Twitter frames and Zoom backgrounds		Γ	SMWG - At-Large Meeting	Update & Decisions	People	Approval Plans and Re
Create SM Tool Kit		22-Feb	Staff and members collaboration connected ICANN 73 - preparation 1st day ICANN 73 Preparation 2nd day	. Define hashtag and addresses . Define the content . Reach up ICANN Fellows, NewGen by (Deborah and Sivanon)		expecting responses on Feb 21
Create instruction guide for resources		24-Fet 25-Fet 26-Fet	ICANN 73 - Preparation 3st day	. Video in 4 language-preparation	, Jonathan , Denise, Heidi and LIASON Chairs STAFF and NARALO MEMBERS	Monitoring the connection until
Checkpoint meeting with SMWG members	Blast information	5-Mar 6-Mar	Staff, members, Jonathan and Daniel Produce contents	Launch video in all medias #RALOS (in all Medias) questions and challenges	asking to share and likes Members and Staff working together to produce information based on that meeting	Observing the share and conne OUTREACH BY SOCIAL MEDIA
Create hashtag lists	ICANN 73 Puerto Rico ICANN 73 Puerto Rico ICANN 73 Puerto Rico ICANN 73 Puerto Rico ICANN 73 Puerto Rico	8-Mar 9-Mar		SOCIAL EVENTS NIGHT - KARAOKE	Members and staff posting resume of each meeting Members and staff posting resume of each meeting Members and staff posting resume of each meeting Members and staff posting resume of each meeting	
ssign resources to meeting sessions	(day after)	11-Ma	r ICANN 73 (day after finnish the meeting)		Members and staff posting resume of each meeting	
Create message templates	Post ICANN73	TBD	NARALO meeting	SOCIAL MEDIA ENGAGEMENT AND RESULTS NewGEN and Fellows Reports		
Pre-program Email, FB and Twitter posts						
Campaign goes live						
ake first set of metrics						
Campaign ends						
Take second set of metrics						
SMWG final report						

## SMWG : ALAC – Member Confirmations

#### Members

Regional Vice-Chairs: AFRALO Bukola Oronti APRALO Shreedeep Rayamajhi EURALO Natalia Filina LACRALO Lilian Ivette De Luque Bruges NARALO Denise Hochbaum RALO Leads: AFRALO Sarah Kiden APRALO Lianna Galstyan EURALO Olivier Crépin-Leblond LACRALO Lilian Ivette De Luque Bruges NARALO Denise Hochbaum

The members of At-Large Social Media WG, organized by regional affiliation, are:

Region	Member	Position	Membership Confirmation (October 2021)
AFRALO	Bukola Oronti	AFRALO Regional Vice-Chair	0
AFRALO	Sarah Kiden	Member	0
AFRALO	Adebunmi Adeola Akinbo	Member	0
AFRALO	Daniel Nanghaka	Member	0
AFRALO	Ejikeme Egbuogu	Member	0
AFRALO	Caleb Olumuyiwa	Member	0
AFRALO	Wisdom Donkor	Member	0
AFRALO	Olévié Kouami	Member	0
AFRALO	Luke Kapchanga	Member	0
AFRALO	Joan Katambi	Member	0
AFRALO	Michel Tchonang Linze	Member	0
AFRALO	Minata ZONG-NABA	Member	0
AFRALO	Raymond Mamattah	Member	0
AFRALO	Stephen Dakyi	Member	0
AFRALO	Lavish Mawuena Mensah	Member	0
AFRALO	Sarata Omane	Member	0
APRALO	Gnanajeyaraman Rajaram	Member	0
APRALO	Cheryl Langdon-Orr	Member	0

APRALO	Maheeshwara Kirindigoda	Member	0
APRALO	Priyatosh Jana	Member	0
APRALO	Shreedeep Rayamajhi	APRALO Regional Vice- Chair/Regional Chair, ICANN68 Virtual Policy Forum	0
EURALO	Natalia Filina	EURALO Regional Vice- Chair/Regional Chair, ICANN69 Virtual Annual General Meeting, ICANN71 Virtual Policy Forum	0
EURALO	Matthias Hudobnik	Member	0
LACRALO	Lilian Ivette De Luque Bruges	LACRALO Regional Vice- Chair/Regional Chair, ICANN70 Virtual Community Forum	0
LACRALO	Raitme Citterio	Member	0
LACRALO	Milo Paraison	Member	0
LACRALO	Nikenley Severe	Member	0
LACRALO	Antonio Medina Gómez	Member	0
LACRALO	Vrikson Acosta	Member	0
LACRALO	Marcelo Rodriguez	Member	0
LACRALO	Sindy Obed	Member	0
NARALO	Denise Hochbaum	NARALO Regional Vice- Chair, Regional Co-Chair, ICANN72 & ICANN 73	0
NARALO	Eduardo Diaz	NARALO Regional Vice- Chair, Regional Co-Chair, ICANN72 & ICANN 73	0
NARALO	Glenn McKnight	Member	0
NARALO	Alfredo Calderon	Member	0

# **Resume of SMWG members in each RALO**

- AFRALO: 16 members
  - APRALO: 5 members
- EURALO: 2 members
- LACRALO: 8 members
- NARALO: 4 members

## **APPROACH: STEPS TO SUCCESS**

- Announce each meeting 10 minutes before it starts to arouse curiosity and remind members. Use a hook (clever expression) to encourage participation
- Use email, twitter, and Facebook to post announcement in #1 with appropriate set of hashtags, brief description of the meeting, zoom link, Livestream link (if available) and an action call to participate and share with their own Social Media (SM) channels.
- After each meeting ends, use email, twitter, and Facebook to post a brief summary of the meeting with appropriate set of hashtags, links to the meeting recording and an action call to share with their own SM channels. Use screen capture of the session and post picture of session and observations
- Assign SMWG members, RALO members, ALAC, staff and others; one per meeting, to perform 1, 2 and 3.

- Use scheduling software (e.g., Buffer, Hootsuite, etc.) to pre-program 1 and 2 as much as possible to automate
- Identify which meetings could be live streamed and announced in 1.
- Create and use a SM Tool kit to be disseminated among At-Large. This tool kit is to be used by:
  - At-Large members to disperse their own At-Large related free-will messages through their own SM channels.
  - Create and use Facebook frames and Zoom backgrounds for At-Large ICANN 73 Pre-Week and CANN72 AGM.
  - Use and track metrics for the SM channels identified for this campaign.
  - Provide summary report on results

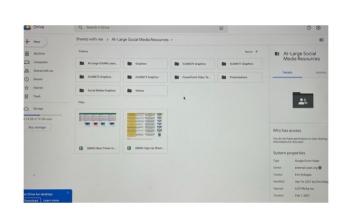
## Strategies: best days and time to post on Social Media

Best times to post on social media				
Social Network	Time Zone	Time Zone	Time Zone	Time Zone
Facebook	PT	СТ	ET	ала стане 20не СМТ
Best Time to Post	Tuesday, Wednesday and Friday 7 a.m.–11 a.m.	Tuesday, Wednesday and Friday 9 a.m.– 1 p.m.	Tuesday, Wednesday and Friday 10 a.m.—2 p.m.	Tuesday, Wednesday and Friday 2 p.m.–6 p.m.
Best Day to Post	Tuesday, Wednesday, Friday	Tuesday, Wednesday, Friday	Tuesday, Wednesday, Friday	Tuesday, Wednesday, Friday
Worst Day to Post	Saturday	Saturday	Saturday	Saturday
Twitter				
Best Time to Post	Wednesday 7 a.m.– 1 p.m., Tuesday through Thursday 7–9 a.m.	Wednesday 9 a.m.– 3 p.m., Tuesday through Thursday 9–11 a.m.	Wednesday 10 a.m.– 4 p.m., Tuesday through Thursday 10 a.m.–noon	Wednesday 2 p.m.– 8 p.m., Tuesday through Thursday 2–4 p.m.
Best Day to Post	Wednesday	Wednesday	Wednesday	Wednesday
Worst Day to Post	Saturday	Saturday	Saturday	Saturday
Instagram				
Best Time to Post	Tuesday 9 a.mnoon, Monday through Friday 9 a.m.	Tuesday 11 a.m2 p.m., Monday through Friday 11 a.m.	Tuesday noon-3 p.m., Monday through Friday noon	Tuesday 4 p.m.–7 p.m., Monday through Friday 4 p.m.
Best Day to Post	Tuesday	Tuesday	Tuesday	Tuesday
Worst Day to Post	Sunday	Sunday	Sunday	Sunday
LinkedIn				
Best Time to Post	Tuesday and Thursday 7 a.m10 a.m., Wednesday 7 a.mnoon	Tuesday and Thursday 9 a.mnoon, Wednesday 9 a.m2 p.m.	Tuesday and Thursday 10 a.m1 p.m., Wednesday 10 a.m3 p.m.	Tuesday and Thursday 2–5 p.m., Wednesday 2–7 p.m.
Best Day to Post	Tuesday and Wednesday	Tuesday and Wednesday	Tuesday and Wednesday	Tuesday and Wednesday
Worst Day to Post	Sunday	Sunday	Sunday	Sunday

## Resources and instructions provided by EduardoDiaz and Jonathan Zuck



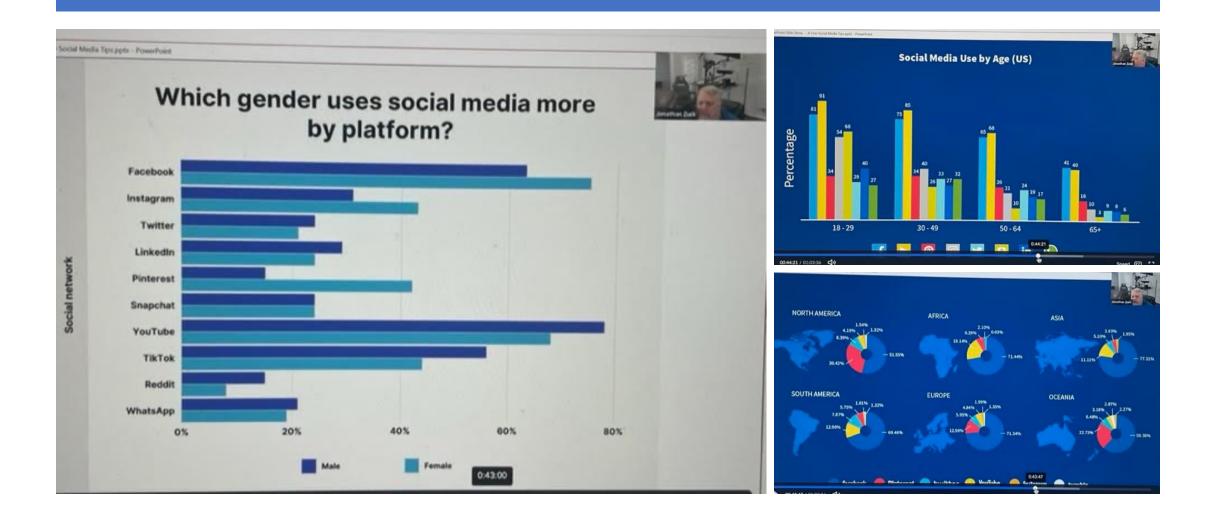
Toolkit elaborated by Eduardo Diaz : detailed guide for SM engagement



At Large Social Media Resources WIKI/Wall

acebook	1 - 4PM		ø		✓	✓	
nstagram	11AM - 1PM 7PM - 9PM	~			1		
:witter	12 - 1PM						ø
Pinterest.	8 - 11PM me to post on social	media	53	53	ß	ß	~
inked in	10 - 11AM		~	~	1		Ø
You Tube	12PM - 4PM (Work days) 9AM - 11AM (Weekend)				1	1	1

## Information based in JZ presentation



Tablesessions:template (itwas prepared forICANN 72)

Session linked to At-Large agenda	SMWG Member and social media handle	Template Tweet	Tweet Picture
At-Large Leadership Session: Welcome to ICANN72, Workstream Updates & Policy Talking Points	Bukola Oronti, Olévié Kouami, Lavish Mawuena Mensah, Matthias Hudobnik, Alfredo Calderon @acalderon52, Dave Kissoondoyal	Join the #ALAC/At-Large Leadership Session: Welcome to #ICANN72, Workstream Updates & Policy Talking Points, starting at 17 UTC. Agenda: https://go.icann.org/3lvcJM4 Follow @ICANNAtLarge @TeamNARALO on Twitter I #ICANN #AFRALO #APRALO #EURALO #LACRALO #NARALO #MTG_1	
Monday 18 October: 17:00-18:30 UTC			
At-Large Policy Session 1: Closed Generics: What's Next?	Sarah Kiden, Luke Kapchanga, Sarata Omane, Lilian Ivette De Luque Bruges, Eduardo Diaz @eduardodiaz	Join the #ALAC/At-Large Policy Session 1: Closed Generics: What's Next? starting at 19 UTC. Agenda: https://go.icann.org/3lvcIM4 Follow @ICANNAtLarge @TeamNARALO on Twitter! #ICANN #AFRALO #APRALO #EURALO #LACRALO #NARALO #ICANN72 #MTG_2	
Monday 18 October: 19:00-20:30 UTC			
At-Large Policy Session 2: Tackling DNS Abuse	Glenn McKnight @Inkmedia, Adebunmi Adeola Akinbo @dnsaworks, Joan Katambi, Gnanajeyaraman Rajaram, Raitme Citterio, Dave Kissoondoyal	Join the #ALAC/At-Large Policy Session 2: Tackling DNS Abuse, starting at 17 UTC. Agenda: https://go.icann.org/2YDdvhG Follow @ICANNAtLarge @TeamNARALO on Twitter! #ICANN #AFRALO #APRALO #EURALO #LACRALO #NARALO #ICANN72 #MTG_3	
Tuesday 19 October: 17:00-18:30 UTC			
ALAC & SSAC	Daniel Nanghaka, Michel Tchonang Linze, Cheryl Langdon-Orr, Maheeshwara Kirindigoda, Milo Paraison	Join the #ICANN72 #ALAC & SSAC meeting featuring former #ICANN Board Chair, Steve Crocker, starting at 19 UTC. Agenda: https://go.icann.org/2YDdvhG Follow @ICANNAtLarge @TeamNARALO on Twitter! #AFRALO #APRALO #EURALO #LACRALO #NARALO04 #MTG_4	
Tuesday 19 October: 19:00-20:00 UTC			
At-Large Policy Session 3: ICANN Accountability and Transparency and the ICANN Reviews (part 1)	Ejikeme Egbuogu, Minata ZONG-NABA, Priyatosh Jana, Nikenley Severe, Antonio Medina Gómez, Denise Hochbaum, Dave Kissoondoyal	Join the #ALAC/At-Large Policy Session 3: #ICANN Accountability and Transparency and the ICANN Reviews (part 1) starting at 17 UTC. Agenda: https://community.icann.org/x/9gvyCg Follow @ICANNAtLarge @TeamNARALO on Twitter! #AFRALO #APRALO #EURALO #LACRALO #NARALO #ICANN72 #MTG_5	
Wednesday 20 October: 17:00-18:00 UTC			
At-Large Policy Session 3: ICANN Accountability and Transparency and the ICANN Reviews (part 2)	Caleb Olumuyiwa, Raymond Mamattah, Shreedeep Rayamajhi, Vrikson Acosta, Sindy Obed	Join the #ALAC/At-Large Policy Session 3: #ICANN Accountability and Transparency and the ICANN Reviews (part 2) starting at 18:30 UTC. Agenda: https://go.icann.org/30hRNQF Follow @ICANNAtLarge @TeamNARALO on Twitter! #AFRALO #APRALO #EURALO #LACRALO #NARALO #ICANN72 #MTG_6	
Wednesday 20 October: 18:30-19:30 UTC			
NARALO Trivia Night	Glenn McKnight @Inkmedia, Denise Hochbaum, Wisdom Donkor, Stephen Dakyi @NanaYawBotar, Natalia Filina, Marcelo Rodriguez, Eduardo Diaz @eduardodiaz	Join the #ALAC/At-Large Trivia Event, hosted by #NARALO, starting at 20 UTC. Agenda: https://go.icann.org/30hRNQF Follow @ICANNAtLarge @TeamNARALO on Twitter! #AFRALO #APRALO #EURALO #LACRALO #ICANN #ICANN72 #NARALOTriviaNight	
Wednesday 20 October: 20:00-21:30 UTC			
	Weekly Measurements	@ Thursday, 24 October 2024	Delta
	@ Sunday. FEB 27/2022	@ Thursday, 21 October 2021	Delta
ICANN At-Large Facebook Page (Likes)			
@TeamNaralo (Followers)			
@ICANNAtLarge (Followers)			
NARALO YouTube Channel (Subscriptions)			

Table Sessions Template prepared for ICANN 73

> Example of structure

Meeting Hashtag	Date	Time	Session - Click on the title to see the specific agenda	Message by staff and SMWG Members	Images	Click to Tweet Link
#sm7301	7 March	13:00- 14:00 UTC	Londorchin	MSG1 The Chair of the #ALAC will provide opening comments for #ICANN73, followed by an overview of the week ahead for #atlarge73, March 7, 13:00 UTC. Join Us! #sm7301 @teamnaralo MSG2	<b>T</b>	<u>MSG1: https://ctt.ac/Uy0j\</u> <u>MSG2:</u>
				.@icann #icann73 - Exploring the CCT recommendations and their value and urgency in the current environment as we move to a new round of applications for new gTLDs #atLarge73 #sm7301		
				@ICANNAtLarge Policy Session 1: ECCT Review Revisited @ICANN CCT recommendations and their value and urgency in the current environmen #ICANN73 #ALAC73 #AFRALO #APRALO #NARALO #LACRALO #EURALO #sm7301		

## USE the hashtags in each campaign

- Facebook: New followers, Page likes, Post Reach & Total Reach, Engagement Rate (i.e.):
  - (likes + comments + shares)/# of fans), Fan Countries & Languages
- Twitter: Number of Retweets, New Followers, Tweet Reach & Total Reach, Engagement Rate (i.e.) :
  - (likes + mentions + retweets)/# of followers), Followers' Countries & Languages

- Reach consensus on hashtags and mentions to use in each campaign
  - Possibilities:
    - #icann73
    - #atLarge73
    - .@icann \*\*
    - .@IcannAtLarge \*\*
    - .@naralo \*\* (other RALOs as well)
    - #sm73xx
      - Where
        - sm = social media
        - 73 is the ICANN meeting number
        - xx = session number
        - For example:
          - for the first session, "At-Large Leadership Welcome to ICANN73." use #sm7301

## New apport for metrics : #sm(73)xx

## **ICANN 73 registered these results:**

- Hashtags designated by meeting session (16 sessions in total)
  - - #sm7301 3 tweets
    - - #sm7302 0
    - - #sm7303 2
    - - #sm7304 0
    - - #sm7305- 0
    - - #sm7306 8
    - - #sm7307 2
  - - #sm7308 through 16 0

## **Metrics provided by ICANN Staff**

Based on the comparison of numbers from ICANN72 Prep Week to the last day of the ICANN 72 (right) last day of the ICANN 73 : focusing the period after the 28 October to 10 March (left)

## **ICANN 72**

## • 7 October

- Twitter followers: 8,488
  - Facebook likes: 4,434

28 October

- Twitter followers: 8,517
  - Facebook likes: 4,435

## **ICANN 73**

## • 10 March 2022

- Twitter followers: 8,664
  - Facebook likes: 4,465

# Metrics provided by Eduardo Diaz

October of 2021 (left) – March of 2022 -from 1 to 10 (right)

## ICANN 72

### Facebook:

#### •NARALO:

o Outreach: 6 new members

Engagement: 44 (9 post + 35 Reactions)

•At-Large:

oOutreach: 1

oEngagement: Not Available

#### **Twiteer:**

• NARALO:

oEngagement: 5.6% }

• At-Large

Outreach: 29Engaged: Not Available

## ICANN 73

### Facebook:

#### NARALO / At-Large

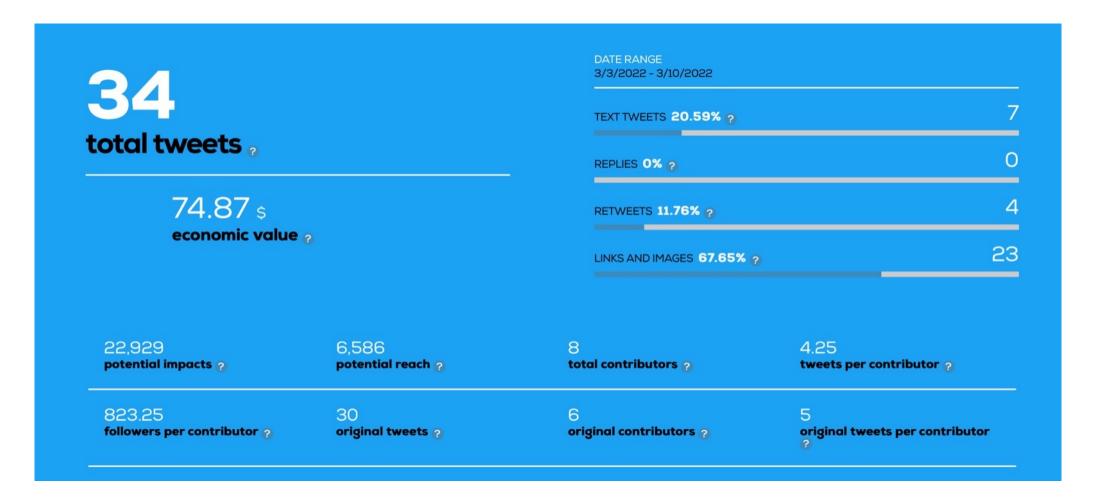
- Outreach: 8 new members (8% increase)
- Engagement: 22 ( 10 post + 12 reactions)
- Total Views 79

## Twiteer :

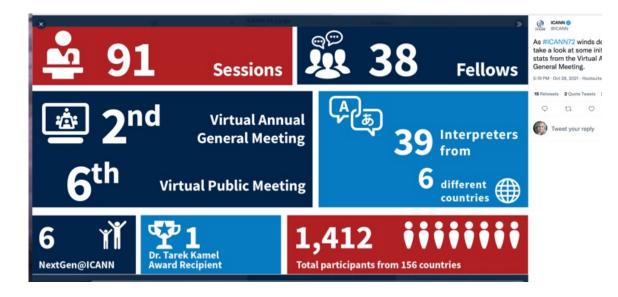
- NARALO:
  - o Outreach : 2 people
  - Engagement: 27 people (re-twitter + replies + likes)
- At-Large 73:
  - Engagement HASHTAG ( in 34 twitters)

## Tweetbinder.com provided this result : #at-large73

(research made by ED)



# ICANN 72 x ICANN 73





FACEBOOK at ICANN Circle during March 7<sup>th</sup> to March 10<sup>th</sup> (manually) counted 51 posts

Image: Warayanaswamy Baluswamy shared a photo.

Admin

Admin

Admin

Thought the group would like this

Celebrate

INTERNATIONAL

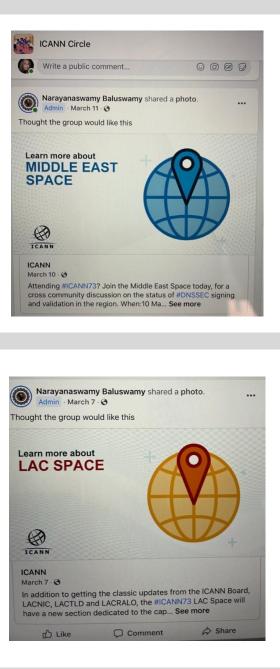
INTERNATIONAL

INTERNATIONAL

Image: Comparison of the state of t

Narayanaswamy Baluswamy shared a photo. ... Admin · March 7 · 😁 Thought the group would like this Learn more about **NORTH AMERICA** SPACE R ICANN **ICANN** March 7 . 🕤 Are you from the North American region and attending #ICANN73? Don't miss our NA Space on 9 March at 7 PM UTC! We will welcome the North American Network Operat... See more ICANN

March 9 . The Africa Space session begins today at 13:00 UTC in Zoom 1. Get the Zoom link and session details here: https://go.icann.org/3pCFV50





Eduardo Diaz was live in North American Regional At-Large Organization -NARALO. April 13 at 11:00 AM - O

This meeting was held on April 11, 2022, @ 19:00 UTC. It is Livestream for the benefit of those that did not have a chance to attend and the general public that might be interested in Domain Name System's policy development.

On April 11, 2022, @ 19:00, NARALO Chair Eduardo Díaz, NARALO Secretary Glenn McNight, ALAC NARALO representatives Jonathan Zuck, Greg Shatan and Marita Moll, NomCom NARALO Representative Judith Hellerstein, and VP of Stakeholder Engagement in North Amer... See more







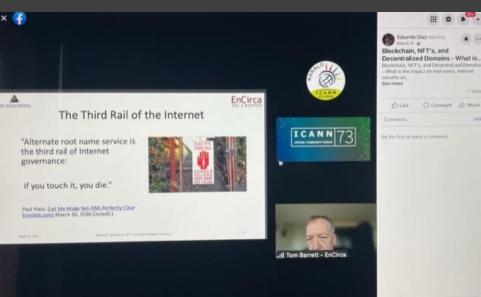
#### Eduardo Diaz was live in North American Regional At-Large Organization -NARALO. March 9 - O

#### North America Space doing ICANN 73



Judith Hellerstein and 1 other

#### Sessions posted and recorded (from March 7th to March 10<sup>th</sup>) #atlarge73 (4 posts) and #IcannFellows (10 posts)



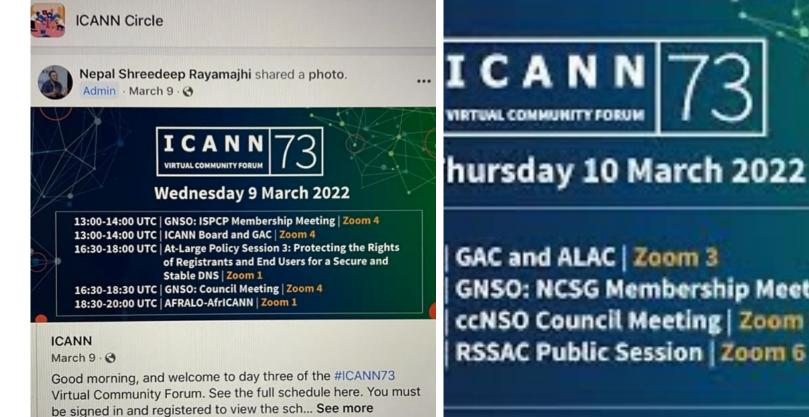
Write a convenient. O ID

## Steady numbers of participants collected during the sessions

- At-Large Leadership Session: Welcome to ICANN73
- March 7<sup>th</sup> 13:00 UTC : 122 participants included interpreters and staff
- NextGen Presentations
- March 7th 14:30 UTC : 58 participants Included staff
- Plenary Session: The Global Public Interest Framework: Is it Useful?
- March 7<sup>th</sup> 18:30 UTC : 406 participants, included staff and interpreters
- DNS Women in Support of Local Initiatives
- March 7<sup>th</sup> 20:30 UTC : 119 participants included Interprets and staff
- Achieving Universal Acceptance: The Way Forward
- March 8<sup>th</sup> 13:00 UTC: 149 participants included interprets and staff
- ICANN Board and ALAC
- March 8<sup>th</sup> 14:30UTC countable participants weren't available for visualization
- At-Large NARALO: Blockchain, NFT's, and Decentralized Domains What is the impact on end-users, internet security and stability, and ICANN?
- March 8th 16:30UTC : 212 participants included interprets and staff
- At-Large Policy Session 2: Prioritization Framework: ALAC Prioritization Assessment Tool Review
- March 8<sup>th</sup> 18:30UTC countable participants weren't available for visualization

- How it Works: ICANN Policy
- March 9th 13:00UTC 94 participants included interprets and staff
- ICANN Board and GAC
- March 9<sup>th</sup> 13:00 UTC 326 participants included interprets and staff
- Plenary Session: Evolving the DNS Abuse Conversation
- March 9<sup>th</sup> 14:30 UTC- no available number of participants
- At-Large Policy Session 3: Protecting the Rights of Registrants and End Users for a Secure and Stable DNS
- March 9<sup>th</sup> 16:30 UTC 218 participants included interprets and staff
- North America Space
- March 9<sup>th</sup> 19:00UTC 58 participants included interprets and staff
- ALAC- GNSO
- March 10<sup>th</sup> 131 participants
- GAC ALAC
- MARCH 10<sup>th</sup> 212 participants
- LAC Space
- March 10<sup>th</sup> 61 participants
- At-Large Wrap Up
- March 10<sup>th</sup> 124 participants

OBS: the list of sessions and numbers were based on sessions attended by DH





13:00-14:00 UTC | GNSO: RrSG Membership Meeting | Zoom 4 13:00-14:00 UTC | GAC Opening Plenary | Zoom 3 16:30-18:00 UTC | At-Large Policy Session 1: CCT Review Revisited Zoom 1 20:30-21:30 UTC | ICANN Board and RSSAC | Zoom 6

#### Nepal Shreedeep Rayamajhi Admin · March 8 · 🚱

vo of the #ICANN73 Virtual Community Forum. View to ns, the full schedule, and more here. You must be regi gned in to view the schedule. https://t.co/OTSLarcj5e //t.co/VRW6YfYxDK

**GNSO: NCSG Membership Meeting** ccNSO Council Meeting | Zoom 2 RSSAC Public Session | Zoom 6



4:30-16:00 UTC | ccNSO: ccNSO and DNS Abuse | Zoom 2 6:30-18:00 UTC | GNSO: CPH Membership Meeting | Zoo 8:30-20:00 UTC | GNSO: BC Membership Meeting | Zoon 0:30-21:30 UTC | GNSO: IPC Membership Meeting | Zoor

## Announcement of schedules by ICANN **Circle at Tweeter**

# ICANN | GNSO

Generic Names Supporting Organization

# Policy Briefing ICANN73 Edition

ICANN VIETUAL COMMUNITY FORUM Thursday 10 March 2022

13:00-14:00 UTC | GAC and ALAC | Zoom 3 13:00-14:30 UTC | GNSO: NCSG Membership Meeting | Zoom 4 14:30-16:00 UTC | ccNSO Council Meeting | Zoom 2 14:30-16:00 UTC | RSSAC Public Session | Zoom 6

I C A N N 7 3 VIRTUAL COMMUNITY FORUM

#### **Prep Week Session**

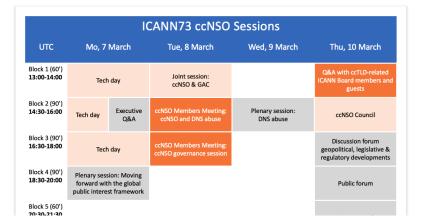
Universal Acceptance Community Update

23 February | 13:00 UTC

# ICANN73 Outcomes R







# Example of communications with cards and announcements

# Example of ICANN 73 sessions designed for specific group

ICANN73 ccNSO Sessions								
UTC	Mo, 7	March	Tue, 8 March	Wed, 9 March	Thu, 10 March			
Block 1 (60') <b>13:00-14:00</b>	Tech	n day	Joint session: ccNSO & GAC		Q&A with ccTLD-related ICANN Board members and guests			
Block 2 (90') 14:30-16:00	Tech day	Executive Q&A	ccNSO Members Meeting: ccNSO and DNS abuse	Plenary session: DNS abuse	ccNSO Council			
Block 3 (90') <b>16:30-18:00</b>	Tech	n day	ccNSO Members Meeting: ccNSO governance session		Discussion forum geopolitical, legislative & regulatory developments			
Block 4 (90') <b>18:30-20:00</b>	forward wit	sion: Moving h the global st framework			Public forum			
Block 5 (60') 20·30-21·30								











## Promoting cards by PIXABAY.com

(Suggestion made by JZ in his Social Media instructions)





#### 8th March 2022 | 18:30 UTC

Please join the BC open meeting where Maciej will take u the findings of the report on DNS Abuse by EU Commissi **A study on** 

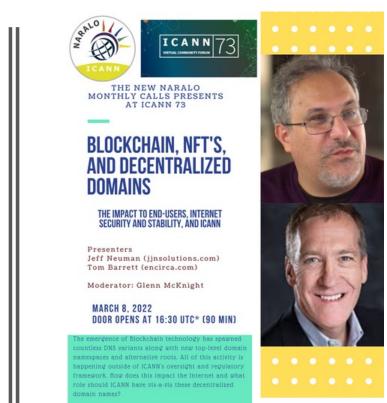
## Domain Name System



https://www.icannbc.org/

Presented by Maciej Korzinski Co-Author of the report Associate Professor Grenoble Al

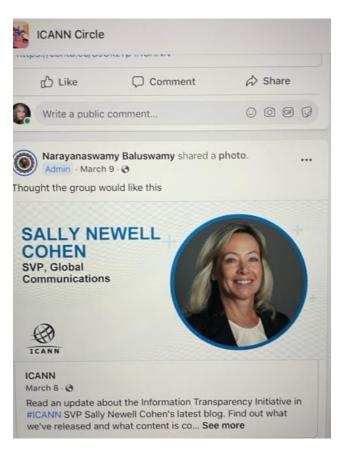




insolutions.com) will present an overview of NFT's an

# Special events promoted during ICANN 73

# Posted in Tweeter at ICANN Circle





## Following recommendations, members posted in two or more languages by their regions and also sharing posts



Narayanaswamy Baluswamy shared a photo. Admin · March 8 · G

hought the group would like this



Тамар Франкль (Tamar Frankel), профессор-эмеритус, юридический факульте Бостонского университета

**ICANN** March 8 . 3

Мы хотим отметить заслуги женщины, сыгравшей особую роль в истории #ICANN. Читайте подробнее о профессоре Тамар Франкель по ссылке: #ICANN73 #InternationalWomen... See more



Narayanaswamy Baluswamy shared a photo. Admin · March 7 · 🕄

Thought the group would like this



Tamar Frankel, **Professor Emerita**, **Boston University** School of Law

...

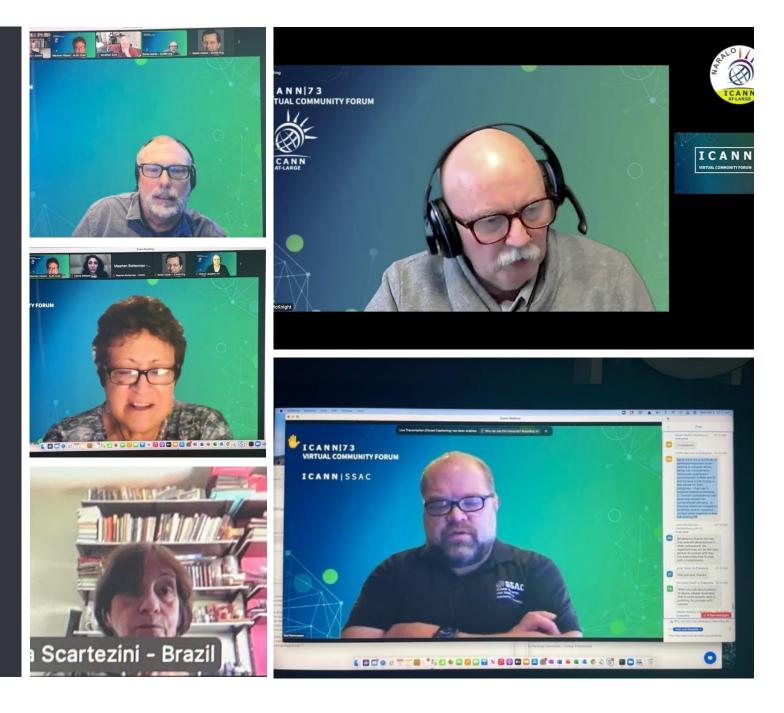
**ICANN** March 7 . 3

We are celebrating an important woman in #ICANN's history. Meet Professor Tamar Frankel and learn more about her key role in the formation of ICANN >> https://g... See more

See Translation

## They (and many others) made ICANN 73 become an unforgettable virtual event!



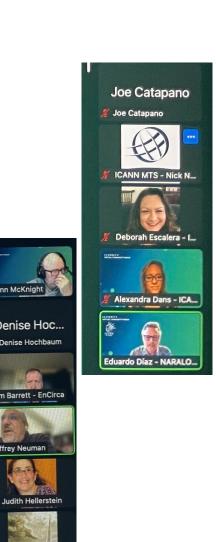


## Leaders, speakers, members and audience









Sivasubramanian N

## Final Thoughts: DESIRED OUTCOMES Increase participation, discussion, and further engagement.

## **Recommendations:**

- Involve the Next-Gen to share the topics of their research before the formal presentation.
- Involve actions at the ICANN Fellowship program
- Promote more visibility to the lectures promoted by the RALOS that are of general interest to the public (i.e: Blockchain, Ciber Security)

- Publish the metrics established in ICANN meetings always challenging NEW goals.
- It should be responsible for establishing the social media strategy for At-Large for the whole year.
- The round-robin of SMWG leaders has lots of merit, but the fact is, that many of us need some guidance in what works and what does not.





# See you there!

#### MATERAL DEVELOPED BY EDUARDO DIAZ

WITH

DENISE HOCHBAUM COLLABORATION

## THANK YOU