
ICANN Specific Reviews - Second Registration Directory Service Review (RDS-WHOIS2)

Recommendation 3.2 - Implementation Documentation

RDS-WHOIS2 Final Report

<https://www.icann.org/en/system/files/files/resolutions-board-action-rds-whois2-final-recs-25feb20-en.pdf>

Board resolution on RDS-WHOIS2 Final Report

<https://www.icann.org/resources/board-material/resolutions-2020-02-25-en#1.a>

- Recommendation submitted: September 2019
- Recommendation approved: February 2020
- Implementation completed: July 2024

See <https://community.icann.org/display/WHO/Implementation> for more information on RDS-WHOIS 2 implementation.

RDS-WHOIS2 Recommendation 3.2

With community input, the ICANN Board should instruct the ICANN organization to identify groups outside of those that routinely engage with ICANN organization, and these should be targeted through RDS (WHOIS) outreach. An RDS (WHOIS) outreach plan should then be developed, executed, and documented. There should be an ongoing commitment to ensure that as RDS (WHOIS) policy and processes change, the wider community is made aware of such changes. WHOIS inaccuracy reporting was identified as an issue requiring additional education and outreach and may require a particular focus. RDS (WHOIS) outreach should be included when considering communications in underserved regions. The need for and details of the outreach may vary depending on the ultimate General Data Protection Regulation (GDPR) implementation and cannot be detailed at this point.

Board Action on RDS-WHOIS2 Recommendation 3.2

The Board approves this recommendation, with reference to clarifications received from RDSWHOIS2 Implementation Shepherds in the 29 January 2020 discussion with the RDS Board Caucus Group.

Final Implementation Report

ICANN org has completed all elements of implementation.

1. ICANN org **has identified key stakeholder groups** that do not routinely engage with ICANN org for outreach in various org-wide RDS-related projects, including, but not limited to, law enforcement and public safety communities; government officials; academia; nonprofits; international governmental organizations (IGOs); and cyber security communities.

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2. **ICANN org has developed outreach plans, that included identified stakeholders,** for the various org-wide RDS-related projects.
 3. Various teams across ICANN org **have conducted RDS-related outreach.**
 - a. The ICANN Global Domains & Strategy’s Strategic Initiatives team has supported RDS related outreach beyond the SO/AC structure. The focus of this outreach included law enforcement, public safety, and anti-abuse communities.
 - b. Various teams within the Global Stakeholder Engagement function have held targeted RDS-related discussions in different regions with audiences that do not routinely engage with ICANN org. This outreach included various law enforcement and public safety communities in the EU, LAC, and APAC regions.
 - c. The Government and IGO Engagement (GE) team has included information regarding the RDS system at bilateral engagements with government officials that do not routinely attend ICANN public meetings. The GE team has also supported outreach that other functions conduct on RDS with IGOs.
 - d. The Technical Engagement (TE) team has actively engaged with law enforcement and cyber security communities from all ICANN regions, including North America, Europe, Africa, Asia/Australia/Pacific, and Latin America/Caribbean. The engagement efforts include sharing information and offering training on the RDS system and encouraging its use in various fora. The TE team also administered a survey in late May 2024 to these communities to collect more formal feedback that will be used to inform future internal RDS-related efforts.
 - e. The GDS Technical Services team has conducted RDS-related outreach activities in various fora to target audiences beyond the SO/AC structure. These include ICANN blogs; webinars; and presentations at ICANN64, ICANN66, ICANN72, ICANN77, and ICANN80 meetings.
 4. Completed **outreach activities have been documented** by the corresponding teams in internal project reporting, including project close out reports.
 5. **ICANN org will continue to include outreach efforts in future RDS-related projects** to raise awareness of any changes to RDS policy and processes. These outreach efforts will include stakeholders who do not routinely engage with ICANN org. These activities will fall within the larger portfolio of Data Protection/Privacy work at ICANN org which tracks all RDS related updates, including outreach, informational efforts, and updates to relevant web pages when relevant policy or process changes occur. Additionally, RDS will continue to be a focus of communications in underserved regions.

Rationale

All elements of implementation of this recommendation have been completed in accordance with the requirements established by the RDS-WHOIS2 Review Team in the Final Report.

Timeline

Expected implementation date: January 2024

Final implementation date: July 2024

Milestones

2019 to present - Continuous RDS (WHOIS) outreach engagement conducted with multiple organizations and entities.