
Enhancing ICANN Accountability – Work Stream 2 (WS2) Recommendation 5.7 - Implementation Documentation

Enhancing ICANN Accountability – Work Stream 2 Final Report

<https://www.icann.org/en/system/files/files/ccwg-acct-ws2-final-24jun18-en.pdf>

See <https://www.icann.org/resources/work-stream-2-implementation-en> for more information on Work Stream 2 implementation.

WS2 - Improving the ICANN Office of the Ombuds (IOO) - Recommendation 5.7

Ideally, the Office of the Ombuds should be configured so that it has gender and, if possible, other forms of diversity within its staff resources. (The primary objective of this recommendation is to ensure that the Community has choices as to whom in the IOO they can bring their complaints to and feel more comfortable doing so.)

Final Implementation Report

In 2019, the ICANN Office of the Ombudsman was expanded to bring in an adjunct, Barbara Curwin. The addition of Ms. Curwin to the office brings gender diversity to the office and provides complainants with a choice of to whom they might bring complaints. Ms. Curwin has also attended trainings on handling of harassment complaints, which is an important facet of the Ombuds' role within ICANN.

Rationale

The addition of gender diversity to the ICANN Office of the Ombudsman is an appropriate and logical extension of the capabilities of the office.

Timeline

The IOO was enhanced through the introduction of an adjunct officer in Q1 2019.

Milestones

N/A.