ccNSO

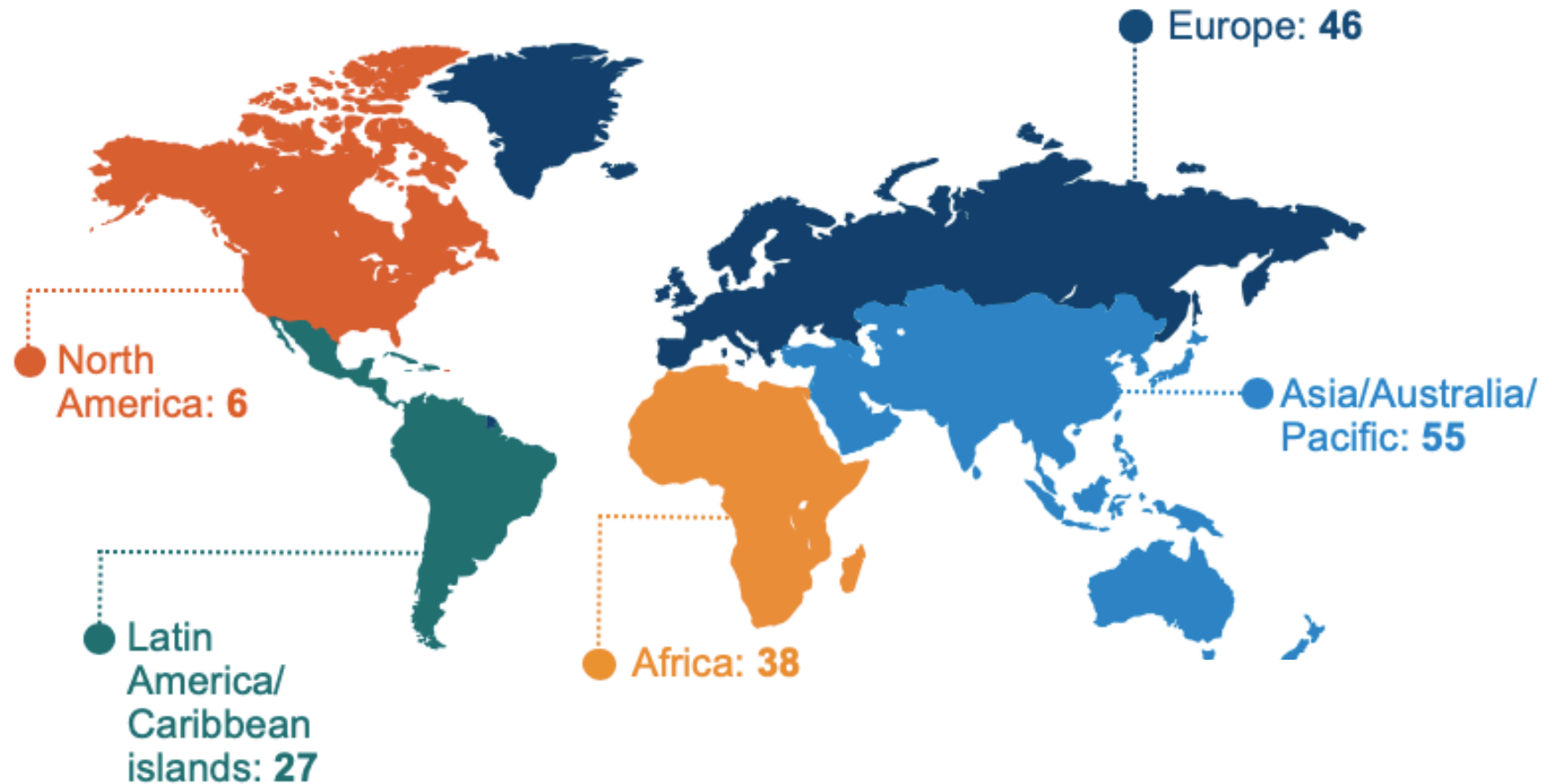# ccNSO REVIEW: ASSESSMENT OF RECOMMENDATIONS BY RWP/ccNSO COUNCIL

AUGUST 2020UNE
CCTLD COMMUNITY WEBINAR

172 Members

Europe: 46

Asia/Australia/Pacific: 55

North America: 6

Latin America/Caribbean islands: 27
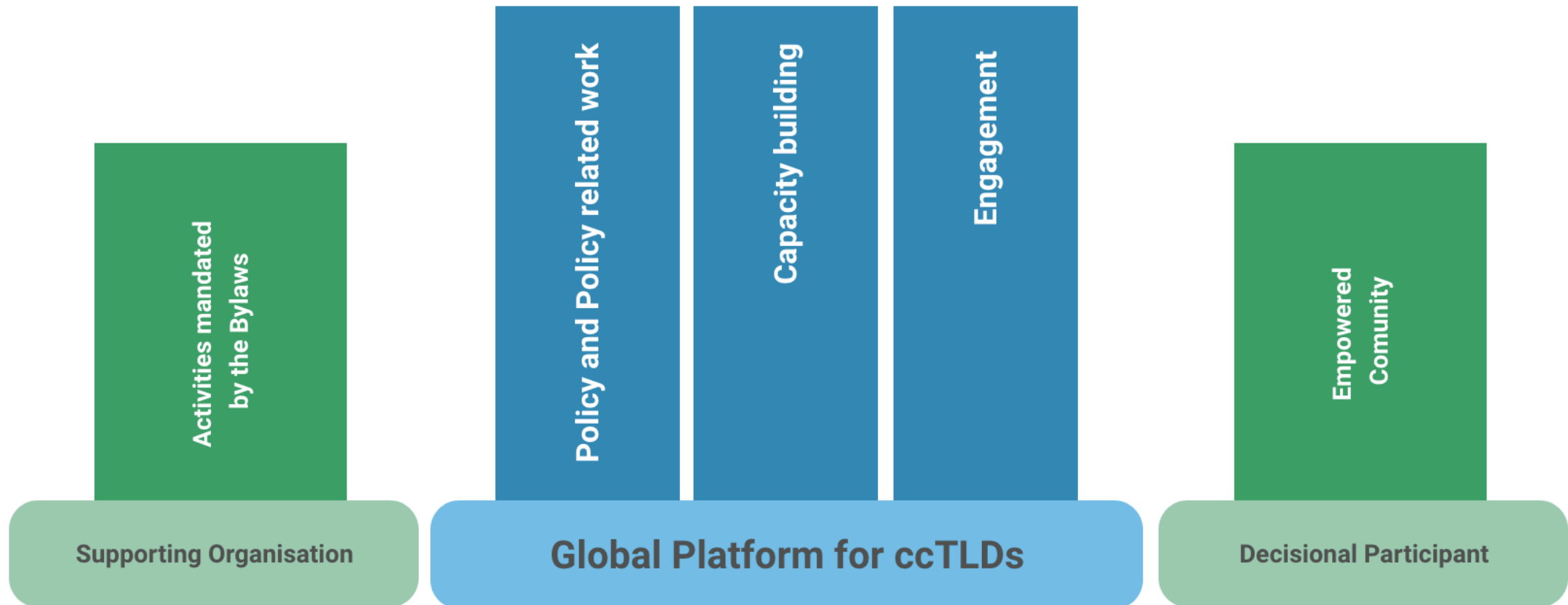
Africa: 38

ccNSO

Bylaw definition, Article 10:

ICANN Policy Development body, which shall be responsible for:
- ○ *Developing and recommending to the Board global policies relating to **country-code top-level domains**;*
- ○ *Nurturing consensus across the ccNSO community, including the name-related activities of **ccTLDs**;*
- ○ *Coordinating with other ICANN Supporting Organizations, committees, and constituencies under ICANN.*

The ccNSO may also engage in other activities authorized by its members.

Purpose and Value of the ccNSO

ccNSO

Activities mandated by the Bylaws

Policy and Policy related work

Capacity building

Engagement

Empowered Comunity

Supporting Organisation

Global Platform for ccTLDs

Decisional Participant

Categories of Recommendations Identified by RWP

- Fully supported - already implemented

- Fully supported - awaiting implementation

- Fully supported - awaiting implementation (ICANN Org)

- Issue supported, alternative solution proposed

- Issue not supported, no alternative proposed

Fully Supported - Already Implemented Recommendations 4 and 12

✓**Recommendation #4:** The ccNSO Council to request a change in the Bylaws requirement for the IANA Naming Function Review Team (section 18. ICANN Bylaws)

- Note: Should aslo apply to Section 19.5 (ii) of the ICANN Bylaws: composition of the SCWG

✓**Recommendation #12:** The ccNSO Secretariat, in collaboration with the ccNSO Council, reviewed the process for naming, filing, and uploading documents to the website to ensure a clear, transparent, and efficient process going forward.

- Note: full and meaningful implementation dependent on new website

Fully Supported - Awaiting (complete) Implementation Recommendations 1 and 14

- **Recommendation #1:** The ccNSO Council to develop communications materials (including talking points) that clearly articulate the value of the ccNSO to potential new and current ccNSO members.
    - Note: implementation underway. On-boarding and general introductionary materials have already been updated.

- **Recommendation # 14:** For future ccNSO reviews, the Independent Examiner have access to archived mailing lists for the period in review and/or be able to join as an observer to the mailing lists for the period of the review.

Fully Supported - Awaiting Implementation (ICANN Org) Recommendations 7, 8 and 11
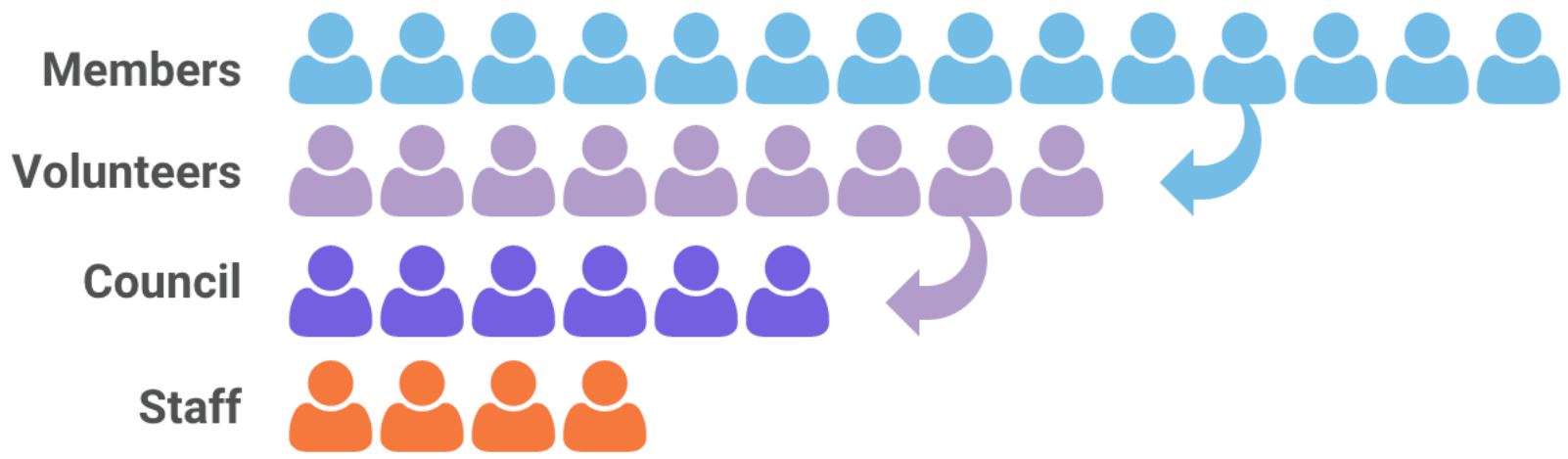
- **Recommendation #7:** ICANN should provide real-time scribing of ccNSO Members Day meetings. As the Independent Examiner, we recognize that addressing this finding is outside of the ccNSO alone to remedy.

- **Recommendation #8:** The ccNSO Council should request to ICANN that the written ccNSO course on the ICANN Learn portal should be translated into all ICANN languages.

- **Recommendation #11:** We recommend the ccNSO website should be redone as soon as possible. It is one of the more (if not the most) outdated SO/AC websites yet it is a key tool that supports accountability, transparent communication, and efficient operations.

Issue Supported, Alternative Solution Proposed Recommendations 2a, 2b, 5 - I

- **Recommendation #2a: Introduce quota to attract new members to participate in WGs.** Introduce 1/3 quota system for individuals that have been involved in the ccNSO for less than three years.
  - The issue that was identified is supported (lack of new WG members).

- **Recommendation #2b: Create Running Roster potential volunteers.**
  - The issue that was identified is supported (lack of new WG members).

- **Recommendation #5: Limiting the term of Councilors.** The ccNSO should limit the number of consecutive terms a Councilor can serve.
  - The issue as identified is supported: Councillors should be replaced at a reasonable, regular interval.

Issue Supported, Alternative Solution Proposed Recommendations 2a, 2b, 5 - II

Alternative Solution 2a - 2b: Increase number of volunteers

- Alternative instruments, such as introductory and informative webinars prior to public meetings, call for volunteers etc. might lower barriers to participation in working groups and committees.
    - Note: since February 2020, webinars have been organised for this purpose with positive results, both in numbers and raising interest.

Alternative Solution to 5: replace Councillors at reasonable, regular interval.

- Understand of the underlying reasons for lack of replacement and base resolution on that analysis.
- Create awareness of the issue with membership.
- Call to action of members to nominate candidates.
    - Note: Council has started with analysis of underlying reasons. The initial conversation and discussion with community is scheduled for upcoming webinars proceeding call for nominations to the ccNSO Council.

Issue Supported, Alternative Solution Proposed Recommendations 6 and 10 - I

- **Recommendation #6: Increase variety of manners of interaction.** The ccNSO Meetings Programme Committee should develop and adopt meeting formats to allow more varied interaction between participants at ICANN meetings.
  - Issue identified: the need to engage a diversity of voices through varied, interactive meeting formats

- **Recommendation #10: Consolidate resources for newcomers**. Resources for newcomers (including multi-lingual ICANN Learn ccNSO portal materials) should be assembled into one location that is prominently featured and easily accessible on the ccNSO website.

Issue Supported, Alternative Solution Proposed Recommendations 6 and 10 - II

Alternative Solution to 6: increase variety of manners of interaction

- ccNSO Meeting Program Ccommittee (MPC) is working on and experimenting with different formats and has taken steps to increase active interaction and participation at sessions.

- Area of continuous improvement. Long-established practice of post- ccNSO meeting surveys.
  - Note: since March 2020 the evolution of meeting formats has accelarated to cope with virtual nature of meetings.

Alternative Solution to 10: consolidate resources for Newcomers.

- Solution should be integrated in re-design of the new website

Issue not Supported, no Alternative Proposed Recommendations 3 and 13

- **Recommendation #3: WG Chair nomination and appointment.** Chairs (and vice-chairs) of all ccNSO WGs are nominated by the WG membership, there is no need to address this. The way the issue is stated, it is considered a perception problem.

- **Recommendation #13: Timely Publication of the Council agenda.** Support of the general sentiment. However, Guideline allows to divert from general practice when needed, for example, at ICANN public meetings.
  - Agenda Council meetings during ICANN public meetings depends on the outcome of members' sessions and / or WG meetings
  - Since ICANN67, all Council meetings (whether in person or through conferencing tools) are open and and the details are made publicly avaible well ahead of the meeting

Priorities

- Increase the level of interest (in ccNSO in general and for meetings) and numbers of volunteers and participants (in WGs, Committees and as Councillors) -> Recommendations 1, alternative for 2a/2b, alternative for 5 and for 6

- Instrumental to increasing and maintaining a high level of interest and particpation is a rewamp of the ccNSO Website which has been in use since December 2010 (no changes to structure, difficult to maintain and poor searchability) -> Recommendation 11

- Real-time scribing of ccNSO Members Day meetings (and Tech Day) would support and maintain high level of interest in ccNSO and ccNSO related meetings. ccTLDs by definition are very diverse. RTT instrumental for understanding -> Recommendation 7

Thank you!

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