

OISC | 3 February 2022 (17 UTC)

1. Welcome
2. Administrative matters
 - a) Action items
3. Travel Funding ICANN74
discussion launch, timeline, role OISC sub team
4. Continuation Customer Journey.
Use case “increase participation ccTLDs in ccNSO WG/C and sessions”
5. Is the OISC fit for purpose?
Continuation discussion meeting format, working method, membership etc.
6. AOB
7. Closure & Next Meetings

Action items

<https://bit.ly/3pxWpdZ>

Action	Meeting number	Status	Meeting Date	Description
1	1	ongoing	20 January 2022	Secretariat to follow up on customer journey discussion, and details the materials discussed, to allow the OISC to start working on the development of personas

ICANN74 | Den Haag (13-16 June 2022)

Travel Fund Committee: Pablo, Biyi, Javier

Welcoming applications, includes: <ul style="list-style-type: none">- announcement to community,- publication on website plus form- collecting Councillors' preference	Start: Mo, 7 Feb 2022 End: Fri, 11 Feb 2022
ccNSO Secretariat submits overview of all applications to Committee, with instructions on how to proceed:	Mo, 14 Feb 2022
Travel Fund Committee reviews the scores, discusses, and finalises the selection during a call	Tue, 15 Feb 2022 (19 UTC)
ccNSO Secretariat submits names to ICANN Travel Support:	Wed, 16 Feb 2022, morning
Deadline for ICANN Constituency travel:	Tue, 15 Feb 2022

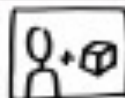


Customer Journey

1

Use case

Define the use case.

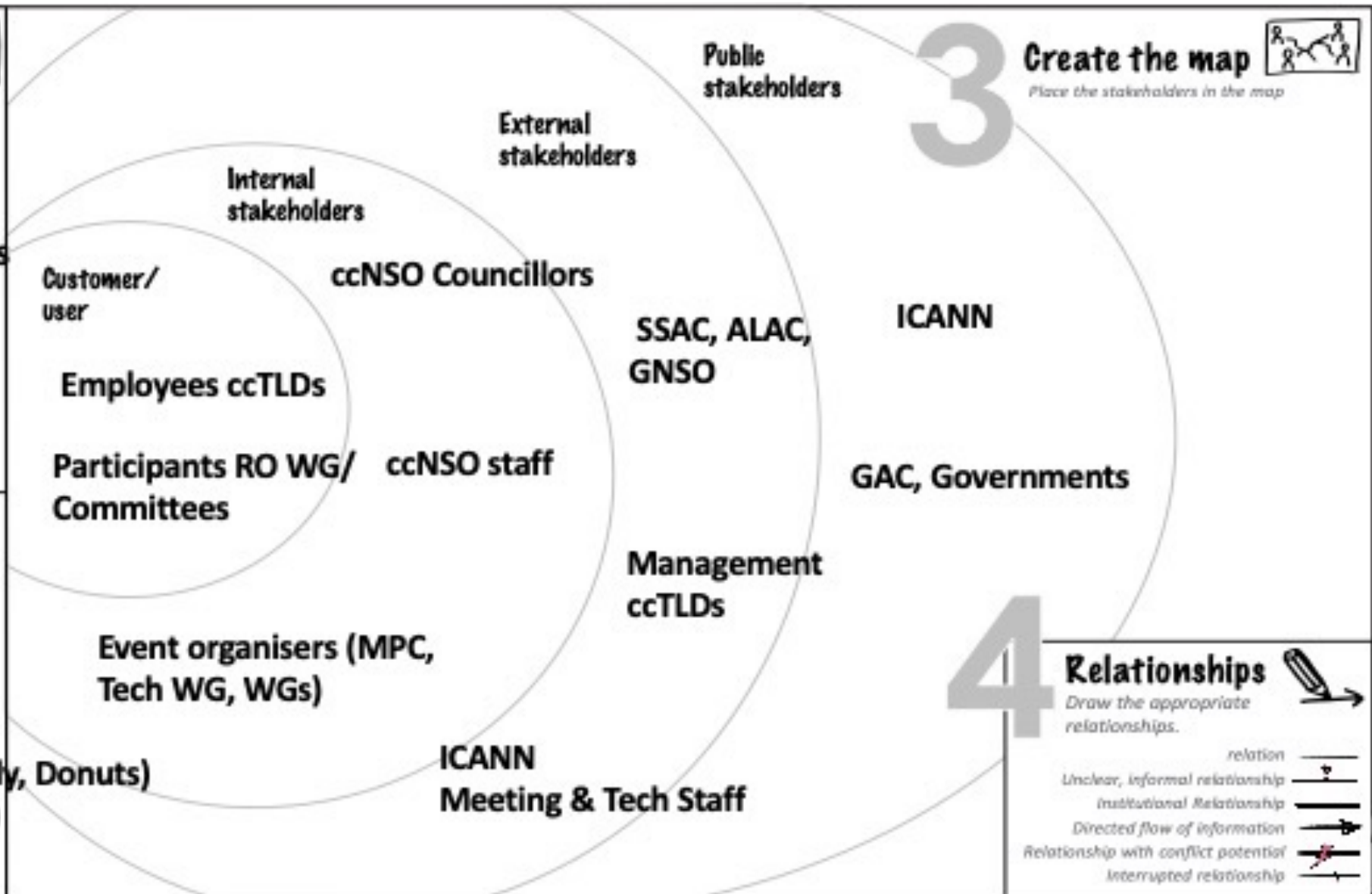


Increase the attendance
ccTLD community members
in ccNSO related
events and sessions

2

Stakeholders

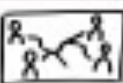
- Employees ccTLDs;
- Participants RO WG/
Committees;
- RO staff;
- Management ccTLDs
- Intergrated DNS SP (GoDaddy, Donuts)
- ICANN sme's (OCTO, GE, Legal)
- ccNSO staff
- RIRs DNS related
- SSAC, ALAC, GNSO
- ICANN, Meeting staff
- GAC, Governments



3

Create the map

Place the stakeholders in the map



4

Relationships

Draw the appropriate relationships.



- relation
- Unclear, informal relationship
- Institutional Relationship
- Directed flow of information
- Relationship with conflict potential
- Interrupted relationship

5

Findings

Describe your findings from the Stakeholder Map.





Let's discuss: Is the
OISC fit for purpose?

Working methods
Meeting format
Membership
Etc.



Biya Oladipo (.ng, ccNSO Council | AF region)

- April 2022

Alejandra Reynoso (.gt, ccNSO Council Chair | LAC region)

- April 2023

Pablo Rodriguez (.pr, ccNSO Council Vice Chair | NA region)

- April 2023

Javier Rua (by NomCom appointed to ccNSO Council)

- April 2024

~~Laura Margolis (by NomCom appointed to ccNSO Council)~~

- ~~• Term ended after ICANN72~~

Katrina Sataki (.lv | EU region)

- Term end?

Barbara Povse (.si, MPC Chair | EU region)

- Member, by virtue of their role

Eberhard W Lisse (.na, Tech Working Group Chair | AF region)

- Member, by virtue of their role

Rocío de la Fuente (LACTLD, Observer | LAC region)

- None, observer

Ignacio Sánchez González (LACTLD, Observer | LAC region)

- None, observer, alternate to Rocío (since 19 Jan)

ToR

<https://docs.google.com/document/d/1N6o84lirioHAfelcSoZnBrK4U9v6SZjj/edit?usp=sharing&oid=108932396147626517991&rtpof=true&sd=true>

Composition of the OISC

The OISC shall have minimum five (5) and maximum eight (8) members, plus up to four (4) representatives of the Regional Organizations (ROs). Membership of the OISC is open to all ccTLD managers (members and non-members of the ccNSO alike). At least four (4) of the members on the Committee should be members of the ccNSO Council, including one NomCom appointed Councillor. The ccNSO Meetings Programme Committee (MPC) Chair and Tech WG Chair should be a member as well. The ccNSO Council will appoint the members of the committee. In appointing members, the Council should take into account the need for a diverse Committee membership, including regional diversity.

Term of appointment

The term for the initially appointed members is for either one (1) year; two (2) years; or three (3) years. The ccNSO Council decides on the terms of the initially appointed members. After the initial appointment the regular term of appointment shall be three (3) years. Committee members are not eligible for re-appointment. Members may resign at any time if circumstances arise that prevent them from effectively performing their function. If a member resigns, the ccNSO Council may appoint a replacement, who will serve for the remainder of the period.

Next meetings



Thursday, 17 February 2022 | 17 UTC



Reconvene post ICANN73

18 March 2022 | 17 UTC

31 March 2022 | 17 UTC

14 April 2022 | 17 UTC