# Registration Data Accuracy Scoping Team "Gap Analysis"

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# Current "Definition" of Accuracy

- Registrar Accreditation Agreement (RAA) accuracy requirements;
  - Presence and format of all registrant, tech contact (if present) and Admin contact
  - Check consistency where technically and commercially feasible
  - Verify operational status of either registrant phone or e-mail (i.e. via unique code or similar)
  - Required for new registrations, but not for info previously verified and no reason to believe not still valid.
- Term "definition" was objected to.

## "Aspirational" Definition

- What we want it to be
  - Really requires understanding WHY we want the data to begin with

• Objections...

## Gap Analysis

- 1. What is from your perspective the current goal that the existing accuracy requirements and enforcement are trying to meet?
- 2. How & by whom is it or can it be measured whether these goals are met?
- 3. Are there any goals that have been overlooked? If yes, please explain what additional goals should be considered in the context of accuracy requirements and why (what problem(s) / needs (s) are these goals expected to address)?
- 4. How and by whom have these problem(s) / need(s) been documented or how and by whom should it be documented?

- What is from your perspective the current goal that the existing accuracy requirements and enforcement are trying to meet?
- Ensure contact fields are credible and at least one registrant contact is viable at the time it is tested.
- Note: "time it is tested" could be a LONG time ago.

2. How & by whom is it or can it be measured whether these goals are met? ICANN or third party contracted by ICANN. Previous studies have shown many registrations have errors and there is a huge number of registrations which have never been subject to the current accuracy program.

3. Are there any goals that have been overlooked? If yes, please explain what additional goals should be considered in the context of accuracy requirements and why (what problem(s) / needs (s) are these goals expected to address)?

Goal: ensure contactability regardless of method. Fields included in RDDS are limited and will be more limited going forward. The ONLY reason for asking for them is to be able to use them. Because studies have shown numerous problems, there must be a systematic review off all registration contact data.

- 4. How and by whom have these problem(s) / need(s) been documented or how and by whom should it be documented?
- List studies
- Survey those who use or have received contact info.