Developing GRC 2.0

Goal of the session 20 September 2021
To develop an action plan to make the GRC future proof, it is necessary to understand the role and place of the GRC 2.0 within ccNSO in the next 2-5 years. To initiate such a discussion, current members are asked to develop concepts on what they see as ccNSO's GRC 2.0.

What is role of GRC in the ccNSO over the next 5 years?

Proposed Role

The purpose of the ccNSO Guidelines Review Committee (GRC) is to review the Guidelines (Operational Procedures) against the practices and working methods of the ccNSO and whether they match and/or identify potential gaps in the Guidelines and/or practices and working methods. If based on this analysis changes are suggested, propose these changes to the Council of the guidelines and/or practices and working methods for their consideration. In addition, the GRC should advise and assist the ccNSO in matters relating to governance of the ccNSO

How this role should be performed is subject of the SOAR exercise.

What is the Current Role and scope of the GRC?

Current purpose

The purpose of the ccNSO Guidelines Review Committee (GRC) is to review the current guidelines and current practices and working methods to ascertain whether there are any gaps and/or potential areas of improvement of effectiveness and efficiency. Based on this analysis the GRC may propose changes to the Council. In addition, the GRC should advise and assist the ccNSO in matters relating to governance of the ccNSO

Current scope of activities

The GRC will undertake the following activities:

- Develop and maintain an overall schedule for review of guidelines in order to assist the Council and membership of the ccNSO to engage and provide timely input into the processes;
- Develop a set of general principles for ccNSO guidelines;
- Provide regular updates to the Council and community on the progress and anticipated developments via written updates, designated sessions at ccNSO meetings and other means, such as - but not limited to – webinars;
- Propose the changes on a guideline by guideline basis to the ccNSO Council at regular intervals and in accordance with the adopted work plan;

- After completion of the review of the Guidelines, review the Rules of the ccNSO; Prepare and submit the Final Report to the Council. The Final Report should include at a minimum:
  - an overview of the considerations and principles taken into account by the GRC to conduct its analysis and proposed changes;
  - an overview of the guidelines reviewed,
  - recommendations, if any, to change the Rules of the ccNSO.

Changing the Role of the GRC

Questioning the current role of the GRC

Should the role of the GRC change or other different aspect of its role be emphasized? Expansion of GRC mandate could include:

- Working with other committees to discuss implications of those committees work on the guidelines
- Review with the chair (council chair) and make suggestions on an annual basis
- Perform such additional duties as delegated to the GRC from the council

Another option may be to close the GRC after completing the current work-plan.

Results from the 3-12-3 Gamestorming

Group Stephen & Svitlana
4 elements:
1. When we need subject experts, the GRC should be able to set up short-term sub-groups. Could consist of non GRC-members too. E.g. when legal expertise is needed.
2. GRC evolving into an advisory role (partly) with respect to Council. Example: new fundamental rules. GRC to have a role on how they are being implemented.
3. Develop a over-arching strategy for ccNSO interacts with other SO/ACs
4. More flexible meeting schedule. Meeting more often when it is busy, and less often when it is not busy

Group David & Segun, Dejan
1 lead idea:
Making GRC less prominent.
New rules, new bylaws soon. GRC should not look at all guidelines on a permanent basis.
Boilerplate language for the guidelines. Allowing the GRC to operate less regularly.
Consistent with advisory role Stephen mentioned (finance, security, etc)

Other items:
Top to bottom review of entire GRC. structure, system…. Circumstances changed and continue to do so. Stay proactive, have regular meetings. GRC with reactive approach. Council action.

Group Katrina & Sean

3 elements:
1. Knowledge transfer. Bart not around forever, neither are all community members.
2. Oversight. Needs to be explored. What does it mean? How to do that?
3. Internal review mechanism. Internal audit. What we are doing. See suggestions by David and Stephen: less fixed, more reactive type of sessions. How to go to a reactive mode, and at the same time do knowledge transfer?

Observations Katrina
- None of the groups dismissed the GRC.
- People are tired of regular GRC meetings. But, there are work items to do. How to match this?
- Overseeing process: how to fill this role? Compliance role?
- Whenever necessary, form sub-groups.
- ATRT3: SO/ACs should develop continuous improvement process. GRC could be this vehicle to ensure that we do our own review, and not need to rely on external reviews.

Other observations
Some of the proposals were very focused on the manner in which the GRC should conduct tis business going forward (the how question), which is the subject of the action plan to achieve the (emended) purpose of the GRC.
These elements are:
- More flexible meeting schedule
- Need subject experts
- Form sub-groups
- Develop Boilerplate language for the guidelines

Proposed Role
Based on the results of the 20 September session it is proposed to amend the purpose/role of the GRC to:

The purpose of the ccNSO Guidelines Review Committee (GRC) is to review the current guidelines and current practices and working methods to ascertain whether there are any gaps and/or potential areas of improvement of effectiveness and efficiency. Based on this analysis the GRC may propose changes to the Council. In addition, the GRC should advise and assist the ccNSO in matters relating to governance of the ccNSO