HEIDI ULLRICH:

Okay, so we have an agenda, and you'll see it both in the pod on the right, and also have it – let me just see if I can get the link. I'll go ahead and put the link to it so you'll see the prettier version of it.

Again, just so you know, when we do have calls, always in the invitation, you'll see the link to the Adobe Connect room, what we call the AC room, and we'll also have the agenda. Some people will want to be able to switch back and forth to the agenda, because you'll see like the blue on the agenda means that that is hyperlinked, so that's a link you can go to, and which we don't have in the pod on the right. So, staff also will put the links, as much as we can, into the chat so you can just try to stay in the AC room. But it's up to you.

Okay, Maureen, over to you.

MAUREEN HILYARD:

Thank you, Heidi. And welcome to Joanna and Marita. Great to have you on board. You'll have to excuse me, it's 5:00 AM for me, and I feel like I've [inaudible]. But just my section here says introduction to ALAC and At-Large, and I do understand that both of you have actually been involved in the ICANN system for a while, so there's probably not much more that I can tell you about ALAC and At-Large, except as incoming chair, I guess there are some things that would be handy for you to know about, which are going to be probably a little bit different from what you may know about how things have been operating and how they may operate a little bit differently in the future.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

But I actually must admit I did sort of a first – initially, if there were any questions or queries that you specifically wanted to know about that we might be able to go over during this session as well, and I know that Heidi and the staff have got a pretty comprehensive kind of – they'll have quite a lot to say about the staff situation.

Well, [inaudible] Marita, Heidi, you know, the organogram and that kind of stuff, do you actually have [inaudible]

HEIDI ULLRICH: Yes, we're just putting that up.

MAUREEN HILYARD: Okay.

HEIDI ULLRICH: We'll do the slides a little bit later.

MAUREEN HILYARD: Okay, that's fine.

HEIDI ULLRICH: That's Maureen, just so everyone knows what Maureen looks like.

MAUREEN HILYARD: Oh, thank you. Great. Okay, next.

HEIDI ULLRICH:

Okay, now we're going to switch over to the organogram, which you will both [be able to] see in greater detail once we're in Barcelona. Maureen, did you want to take Marita's question?

MAUREEN HILYARD:

I'll take Marita's question. And any other questions that you actually have, just put them into the chat so that we can make sure that we cover that. So Marita, please.

MARITA MOLL:

Yeah. Hi. Thanks, Maureen, for calling this meeting. In answer to what you were saying about some of us have been around for a while and we know some things, the trouble is we don't know what we don't know. So, don't always know what questions to ask. So, it's still a learning process here for me. So thanks for the opportunity.

MAUREEN HILYARD:

No, thanks a lot, Marita. I just wanted to make sure that you did actually have an opportunity if it was something burning. Especially, as you've sort of started to become involved already, which I think is fantastic, and that there may have been something that you might want to raise.

Okay, well, [inaudible] got this chart. Now, I'm a visual. I like to see, I like to have some kind of visual representation of the things that I'm actually looking at so that I could put, for example, names to faces, get a pretty good idea of who was doing what.

When I first came into the ALAC, I found it quite confusing, because I really – there were so many things happening, and I couldn't quite understand what it was that people – so where did they come from, how did they contribute to the work of the ALAC first off. But At-Large in general – in fact, when I first came on, I really couldn't understand what At-Large actually meant.

And this is sort of like being a culmination of – I mean this is my – I'm into my third term on the ALAC, and what I wanted to represent in this sort of chart was to give people a better idea, first of all, of all the different components that actually make up At-Large, from bottom up, the bottom being the working groups, the people who are actually the workers, how they're involved, how they're coordinated, how the At-Large leadership team fits in, and then to the actual decision-making from the ALAC group who are already involved in quite a lot of other activities, not only across At-Large but across ICANN and our CCWGs, etc.

And just for example too, if you have a look at the At-Large leadership team, you've got your liaisons as well. These are also another important group, because they connect us, they connect At-Large to the rest of the groups within ICANN and offer those folks a perspective.

One of the other things for example that's a little bit different in the leadership team for example, which has probably been a little bit controversial, is the involvement of the regional leaders into the system. And I think that was the fact that I happened to read one of their meeting minutes, and there was just a statement that says they don't feel that there was a connect between the ALAC and the regional

leaders, it wasn't something that they felt that there was any real involvement.

And I sort of felt that it was really important that if we want to actually involve At-Large, if the ALAC wants to involve At-Large into the decision-making that is ultimately their role, that is for ALAC, then we need to be able to connect to the regions and to membership through our regional leaders. And they are our conduits to the wider scope of At-Large.

So, it's one of the reasons why I decided that rather than having just the ALAC leadership team, that we would expand it to include the regional leaders as well. And it's a big group out there, and we need to make sure that through the regional leaders, we're actually capturing people, a workforce for our working groups and those key areas in policy and regional engagement that we are going to have, in order to do our work anyway.

So, if you've got any questions relating to this particular diagram, this diagram is actually what I'm going to be using on the Friday development session. A lot of people hadn't seen it yet. So the ones who have seen it are the ones that I've assigned a role, and sort of [asked,] "Are you comfortable with that? Are you okay with it?"

I know that when I first introduced it to the regional leaders, they came back very positively, because I think it's the first time they're being asked to be formally involved. And so I think that I'd like to [sort of feel that] I'm going to get their cooperation more with some of the things that we need to do within the ALAC decision-making processes that

regional leaders will become involved. Marita, is your hand still up for

another question?

MARITA MOLL: No, that's a new one. I just wanted to make sure, Maureen, that I'm

understanding what you said.

MAUREEN HILYARD: Yes.

MARITA MOLL: If I understand what you said, we're talking about the top row in yellow

up here, and the first group have [inaudible] that's what you called in

the past the leadership team, and that your initiative is to add the four

on the other side? Right?

MAUREEN HILYARD: Adding the green regional leaders.

MARITA MOLL: Right. As part of the ALAC leadership team. is that right?

MAUREEN HILYARD: Yeah, as part of the At-Large leadership team.

MARITA MOLL: Right, sorry. [inaudible] acronyms right.

MAUREEN HILYARD: Yeah.

MARITA MOLL: Okay, and I'm just wondering what the mechanism is through which

we're going to do that. Have any idea? [inaudible]

MAUREEN HILYARD: Do you mean like for example – I mean the ALAC leadership team and

the liaisons have been traditionally the ALT. The ALAC leadership team

included the liaisons, that was the traditional. So we would hold

meetings. I think we had two meetings a month at one stage.

HEIDI ULLRICH: Yes.

MAUREEN HILYARD: Yeah.

HEIDI ULLRICH: We used to have two, and then we went down to one about six or nine

months ago or so. And I'll put some more information in the chat while

Maureen – go ahead, Maureen.

MAUREEN HILYARD:

Right. Thank you. And so we have an ALT meeting before the ALAC meetings, just to coordinate the sorts of information that we were giving. And we might discuss key issues that may arise and just sort something out between the leadership team before the ALAC meeting.

Now, this is — and I see that this is probably not much different for the At-Large leadership team, except that the group will include the regional leaders so that if there's any discussion that actually happens before the ALAC meeting, that the regional leaders are aware of those discussions and can take those messages, any key messages that come out of that discussion that they want their regional teams to know about, it actually goes to the RALOs directly.

I just want things to be a little bit more inclusive so that regional leaders don't feel that they have to sort of seek the information, they're actually part of that information team so that they're actually involved in those discussions and they take messages directly, it's not sort of second-hand. They're actually part of that discussion as well.

And I think too that was one of the – when we did our review, when we had the review of At-Large, there was a sense that the leadership team – the ALT, traditional leadership team – was a little bit of a secret society, and that decisions were being made about things before they went to the ALAC, so people from the ALAC and regional leaders felt that they were missing out on things.

And I know that one of the things that we've always said was that leadership team meetings, they were open. And I guess when we say they're open, they're open to the ALAC. They're not generally open to

other members of the community. But the ALAC should not feel that they're actually ever being left out. It's just quite handy to have a small group that you're actually discussing issues with and any decisions that may come out of those, any recommendations are made by that group — may be made by that group just to provide a little bit more focus before they actually go to the ALAC themselves.

But in this instance, the mechanism is that the regional leaders, the five people, including myself, who are the leadership team from the ALAC and the liaisons, may discuss an issue and recommendations. And I guess a more focused recommendation can go to the ALAC for further discussion and consideration before any decision is made, if that is required. Is that okay? Marita?

MARITA MOLL:

Can we have a copy of this chart?

MAUREEN HILYARD:

Yes. Everybody will get – when we have our meeting on Friday, this actually becomes public. At the moment, it hasn't been published because it's probably been a work in progress for over the last three months after I – or however long it is since Panama – decided to take on this chair role, and [I was like, gosh,] how am I going to organize things?

So it has changed, as Heidi knows, the chart has changed so many times just as I've added things. So by the time we get to Barcelona, what I'd like is that there will be a package of this sort of thing and it'll be

accessible to almost everyone. And I think it's going to be valuable for

people.

MARITA MOLL: Okay. Thank you.

MAUREEN HILYARD: As you're new, just to give you an idea of who everyone is and how they

sort of [operate.] Okay, so, well, Heidi, going on to the other things

about those monthly calls and all that sort of stuff, do you want to carry

on with that bit?

HEIDI ULLRICH: Yes. Hi, everyone.

MAUREEN HILYARD: If there are no other questions on that, yes. Thank you.

HEIDI ULLRICH: So Gisella and I will be sort of tag teaming here on this, as well as Evin,

because Evin can do the [big sheet of the votes.] So there are monthly calls for the ALAC, and there'll be monthly calls for – I believe now, Maureen, is it the ALT, or will you want all of the At-Large leadership

people to have additional monthly calls too? [inaudible]

MAUREEN HILYARD:

Yeah, I think that what was traditionally the ALT is now the At-Large leadership team.

HEIDI ULLRICH:

Okay.

MAUREEN HILYARD:

And we will actually have an At-Large leadership team meeting. [inaudible] Yeah.

HEIDI ULLRICH:

Okay, so basically, there are two monthly calls that you really need to be on. One with the full ALAC, which you both are members of, the At-Large Advisory Committee, as well now, if you'd like — I assume they might be open, it's up to Maureen — is that second At-Large leadership team. So that's that.

The mailing lists, there are several. There's something that we call the ALAC Announce mailing list. Both of you have been subscribed to all of them already for some time. ALAC Announce is for normally messages from staff, sometimes the chair. Maureen will post announcements there. You cannot post back to that.

There are also the – there's an ALAC working list, it's just called ALAC list, and that's where a lot of the work is done if you're not working within a working group, and then there's also what's called the ALAC internal list, and that is for, for example – that's a [nonpublic] list, so if there's something that Maureen wishes to not have on the public list,

that'll be discussed there. But it's also used for social event planning. For example, the various dinners and other events, travel issues, that's that list.

Now, I'm not going to get into all of the other At-Large lists, because there are numerous and we'll be giving you an onboarding document that lists all of these mailing lists, so just before I hand it over to Evin for the voting, quickly, the monthly calls rotate, I believe. We still need to see how that's going to continue under Maureen. But Gisella, do you just want to say the times of the current rotation?

GISELLA GRUBER:

Yes, thank you. Hello, Joanna, Marita, this is Gisella. The rotating times for the ALAC monthly call, first call is on the fourth Tuesday of the month and has been for quite some time, and we've established rotating times of 04:00 UTC, 12:00 UTC, and 21:00 UTC. This is essentially as we cover the five regions to share the pain amongst us all for the timings of the call. And all these calls are posted on the At-Large Google calendar, so please let me know if you don't have access to the At-Large Google calendar. All the ALAC, ALT, as well as all the working group calls are posted on that calendar. Thank you, Heidi.

HEIDI ULLRICH:

Thank you. I see Marita has her hand up, so Marita, do ask your question, and then we'll go to Evin.

MARITA MOLL:

Yes. I'm looking at Joanna's question down here, is the ALT Barcelona meeting open to us non-ALT members? But if I look at the organizational chart, Joanna is an ALT member. Am I getting this wrong?

HEIDI ULLRICH:

Maureen?

MAUREEN HILYARD:

Okay. Marita, if you have a look at the ALT, that's the leadership team, those are the liaisons in the blue, the ALT, ALAC leadership team in the blue, and the regional leaders. That is the At-Large leadership team. Okay?

MARITA MOLL:

Okay.

MAUREEN HILYARD:

Now, when we have those meetings of the At-Large leadership team, the people in the yellow who aren't in it are invited. So just to make it open and transparent, they're invited to attend. It's just that we generally have focus areas that we may be wanting to discuss, and there's quite a large group there already and we want to keep it focused. So, if anyone from the ALAC wanted to say something, they do that through the chair and [we'll see how that goes.]

MARITA MOLL:

Okay. I get it. You see, I was misreading your chart already. Thank you.

MAUREEN HILYARD:

Thank you, Marita. That's fine.

okay, can we move on to the slide?

HEIDI ULLRICH:

Okay, and I think Joanna has the information now. So, Maureen, if it's

MAUREEN HILYARD:

Yes, please.

HEIDI ULLRICH:

And I'll just very quickly – again, this is not your only time, Joanna and Marita, this is only so you're not coming into Barcelona without any information. So this is just the first time that you'll be hearing this. And Maureen, anybody from the ALAC staff will be always available to go over this information.

So I see from the agenda that we have At-Large working groups next. I forgot to have Evin talk about the Big Pulse, so while I'm trying to figure the slides out, if we could go to Evin just very quickly on the Big Pulse, on the voting.

EVIN ERDOGDU:

Thanks, Heidi. I shared a link in the Adobe Connect room. I'm not sure if you all have access to it, but each year, the ALAC and RALO leadership have elections, selections and appointments, and we have a special system for this which we use to ensure confidentiality or weighted

votes, and this kind of depends on the specific RALO or whichever member of the At-Large Advisory Committee is requesting a vote.

So we do this on a yearly basis, but we also have ongoing votes throughout the calendar year, including ALAC's statements that are ratified or motions that are ratified, and we have a system for this called Big Pulse. In Big Pulse, we can create electorates or certain votes. So, as per the community's wishes, we create both.

And I'm managing those votes right now, but we work together to administer the community's needs for votes, so I work with Silvia a lot on whatever a RALO leadership is requesting, including rules of procedures or At-Large structure decertification or accreditation. That's just kind of a general overview. Thanks.

HEIDI ULLRICH:

Okay. Thank you. I'm just going to very briefly — I've just put in —just when you will be looking at policy advice development, again, that's the key item, arguably, that the ALAC and At-Large work on, is policy advice from either public comments — again, Evin is in charge of that, she's senior coordinator for policy, and also, there'll be some times where At-Large or ALAC will be looking at other types of information.

For example, commenting on the budget, commenting on other consultations from ICANN, and all that information will be on this policy advice development page that I've put into the chat. I would ask that you please bookmark that. That is a key page for all of you.

Then also just to segue to where policy is made, and you'll see up on the AC room right now, there are the At-Large working groups. We have approximately 20. All of them are not active to the same extent. They're very broadly divided into policymaking, and that is what we now call the consolidated policy working group, that is a key, very active, they meet weekly. If you are interested in policy — I think I've seen both of you on that call, so you're aware of that one.

There are some policymaking ones. There are also process, so primarily, this would be the Finance and Budget Subcommittee, which Maureen will be chair of that as soon as she takes over as the chair. There are other process ones. For example, you might – we have a technology taskforce that looks at sort of technology issues.

There's metrics issues, and then there's also outreach and engagement and capacity building type of working groups. And those are, for example, we have the Subcommittee on Outreach and Engagement, which is chaired by Daniel Nanghaka, and again, it has a very much regionally balanced grouping. They work on all of the activities that Atlarge does for outreach, at At-Large meetings, regional meetings, national meetings, etc., and the engagement is how to bring in current At-Large structures, current individuals, and bring them up into the system so they are active.

Closely related to that, we have Capacity Building Working Group. Tijani Ben Jemaa, who's an ALAC member, he's chair of that committee, and they're the one that hold these monthly capacity building webinars. And just so you might wish to be coming on to those very interesting topics, [inaudible] that's useful as well.

Any questions on the working groups? And we do have a working group portal. Evin, if you could put that – yeah, there you are already. Thank you, Evin. So again, these are all key Wiki pages that you may wish to bookmark. And these – again, from that portal, that working group portal, you can access any of those working groups.

And just a last comment on working groups would be that as we end the AGM, the annual general meeting in Barcelona, we will then likely start doing calls, new calls for memberships, because some of them have ALAC members of them, we need to ensure that regional balance between the ALAC and regional members. So we will be doing calls for membership there. Okay? Joanna, you mentioned a PDF. Did you wish to have this all in a PDF form? Okay, we have questions for Maureen and – go ahead, Maureen.

MARITA MOLL:

May I speak [freely?]

HEIDI ULLRICH:

Sorry? You would like – I think all of this information is on the onboarding document that you'll be getting.

MARITA MOLL:

Okay. Thank you.

HEIDI ULLRICH:

Otherwise, we'll be able to help you, definitely will be able to – when we have time, particularly Monday in Barcelona is a day that staff will have some time to provide you with all this information. Maureen, I'm going to hand it back to you.

MAUREEN HILYARD:

Yes. Thank you, Heidi. I know that the working groups — and as Heidi says, there's a whole pile of them — at the moment, I know that you will have seen our focus is very much on the implementation program, and at the moment, we have all these little mini working groups that are all associated with that implementation, the At-Large review implementation plan we're working on, and those are separate from the At-Large working groups that have been mentioned here.

But as we've said, there are certain groups that are still quite active, but most of them aren't, and we will be reviving them as required. And I think that there's such a comprehensive list there, but they're not all active at the same time. And so we will have sort of like a system of working groups where specific tasks are undertaken, and they may not be required for all that long.

But for example, like the outreach and engagement was a specific working group as such, and now it's actually been expanded within the new system into sort of like a team. I'm envisaging it to be more like the CPWG in regards to policy, but the outreach and engagement working team that we've got at the moment, which includes capacity building and the other outreach activities that happened will be discussed

accordingly as activities are sort of being undertaken within the ICANN staff or out in the region.

So, this is a comprehensive list of all the different types of working groups that we have, but they may not all be active at the same time. Thank you. Heidi, back to you.

HEIDI ULLRICH:

Thank you. We're now going to just let you know who the staff support are, so you can recognize us when you meet us Saturday morning in Barcelona. I'll go first. Just a heads up, this photo was taken about ten years ago, I refuse to change it, but I look a little bit like that still. My name is Heidi, my official title is Vice President for Policy Development and At-Large Relations. I will be coming up on ten years with At-Large, with ICANN. I'm based in Southern California, near the headquarters of ICANN in Los Angeles.

My role is primarily working with Maureen, with ALAC, with the ALT – the new, expanded ALT. I also work with Gisella and Silvia and Evin as we provide strategy for At-Large staff. I also work internally a lot with senior staff within the policy team, within other departments as well. I'm the proud manager of a great team, the [A+] team that all of you will be able to call upon any time. We try to work 24/7 at least five days – 24/5. But we do look at our e-mails or phones on the weekends too.

I'm going to pass it over to Silvia. There's a picture of her.

SILVIA VIVANCO:

Thank you. Yes. Can you hear me okay?

HEIDI ULLRICH:

Perfectly, yes.

SILVIA VIVANCO:

Yes, hello. Great. Thank you. I am Silvia Vivanco. I am Senior Manager of At-Large Regional Affairs. I am based in Lima, Peru. Primarily, I work with the RALOs, the five regional At-Large organizations, very closely with the leadership teams of each RALO. Some of them have a chair and vice chair, some of them have secretariat or RALO board.

And I help the leaders to plan and organize their activities in general, like the monthly agendas, the RALO working groups, the preparation and organization of the general assembly, organizing capacity building activities with our GSE colleagues, both face-to-face and virtual, and I also work very closely with our Global Stakeholder Engagement VP to co-organize strategies and meetings and events.

I plan and manage the face-to-face meetings at ICANN face-to-face meeting, and in general, I help the regional leaders to translate their idea into programs, proposals that they can get hopefully budget support from ICANN. And in general, help also the ALSes, part of the RALOs to engage with the rest of the community and with the other groups within ICANN. Basically, that's it. Thank you, and I think over to Evin for her introduction.

HEIDI ULLRICH:

Gisella. Gisella [is next.]

SILVIA VIVANCO:

Oh, Gisella. Sorry. For Gisella, yes.

GISELLA GRUBER:

Thank you, Silvia and Heidi. And again, a warm welcome on the ALAC for Joanna and Marita. I'm Gisella Gruber, and I've met Marita. I haven't yet had the pleasure of meeting Joanna. I'm based in Bath in the UK, I've been with ICANN for coming on ten years in January. Not there yet, [inaudible] over nine years. I work remotely from home, and I'm the manager of the ALAC operations support.

Basically, it's managing the At-Large support staff, so in my team, I have Yesim, Andrea, Claudia and myself. And I also work on the ICANN public meetings, so that is the At-Large scheduling, the travel database, the sessions scheduling, social events, and all general logistics. So if you have any questions relating to the ICANN 63 or in the future [inaudible] ICANN meetings, please do feel free to contact me at any time. I'm on Skype or e-mail.

And I'm sure that — Joanna, I'm not sure, I believe you have attended ICANN meetings before. It can be quite daunting because we have so much different information in so many different places that we have centralized this, and if we do touch on ICANN 63, I will explain more about it. But otherwise, I will be sending an e-mail out to the [inaudible] e-mail mailing list over the next 24-48 hours. And on that, you'll have the links of all the pages that would be useful to bookmark to allow you to have a successful and smooth meeting and also to organize yourselves. Once you're on the ground, it all gets extremely busy.

Also, in the coming year, Yesim and I will be working closely on the ATLAS III together. This is our main goal. That's going to be held in Montréal in October 2019 during the ICANN 66 meeting. And I'll also assist Tijani Ben Jemaa, the chair of the At-Large Capacity Building Working Group in setting up the webinars, etc. and general ALAC support. So I'm here if you need anything, and I look forward to working with you. I will now hand it over to Evin. Thank you.

EVIN ERDOGDU:

Thanks, Gisella. I'll be brief. I'm the Policy Development Senior Coordinator, and I'm based out of the Istanbul office, which is also the Middle East and Africa regional office for ICANN. And I'm reporting to Heidi Ullrich, the VP for Policy Development and At-Large Relations. I'm currently providing support to the [department] communities and I manage communications for At-Large.

So I'm working with Maureen Hilyard, the incoming ALAC chair, on policy development within the At-Large Advisory Committee and communications related to that, and also the review implementation working group. So there'll be a lot of changes coming in the upcoming year after the AGM. And yes, that's about it. I'm currently based here, so a little bit different time zone. We have about half the team in the west and half the team in the east, and everyone's really wonderful and really diverse, and I really love working in a part of this team. So feel free to always reach out, and I will turn it over now to Yesim. Thanks.

YESIM NAZLAR:

Thank you very much, Evin. My name is Yesim Nazlar, and hello to Joanna and Marita. I'm the Senior Support Coordiantor for At-Large, and I'm based in Istanbul office like my colleague, Evin Erdogdu. It has been almost three years since I joined ICANN, and I'm reporting to Gisella Gruber as she has just mentioned.

And if I go over my daily tasks quickly, I'm responsible for setting up the calls from A to Z. It means I'm opening all the Doodles, and I'm the one who chases you for all those Doodles. And I'm also doing call management for these calls as well, like my other colleagues, Andrea and Claudia. I'm also handling the mailing list, so if you have any requests to be subscribed or to be removed from any of the At-Large mailing lists, I'm the correct person to be contacted.

And other than that, I'm of course responding to the daily e-mails coming from our community members, and I think that's it, and very much looking forward to meet you both in Barcelona. And I see Andrea's here, so I'd like to leave the floor to her now. Thank you.

ANDREA GLANDON:

Thank you, Yesim. Hi. My name is Andrea Glandon. I am based out of working remotely in Davenport, Iowa. I have been with ICANN as a contractor for just over a year, September 15th is my one-year anniversary. I do 50% with At-Large and 50% with GNSO, so any GNSO calls that you would be on, you might see me there as well.

I also work under Gisella with the operation support, so I set up the RALO calls, work with the e-mail. I can also assist with mailing lists if you have anything there that needs to be taken care of, and do call

management, so any of those types of things, I can assist with. I'm also working with Heidi and Evin on the At-Large review, doing call management for that, and anything else that needs to be done. And I will be in Barcelona as well, so looking forward to meeting both of you. Thank you so much. And I think – is Claudia next, or has Claudia already gone?

CLAUDIA RUIZ:

Hello, everyone. My name is Claudia Ruiz. I am also a contractor with ICANN. I have been working with them for a little over a year also. I am 50% policy and 50% At-Large. I am based in Los Angeles but also work remotely. I also report to Gisella. I do call management for the team, reply to e-mails, dial outs, apologies, etc. I'm fluent in English and Spanish, and if you guys need anything, you can always reach out to me. Thank you. And I guess I'll hand it over to Heidi. Yeah.

HEIDI ULLRICH:

Great. Yes, thank you so much. This is a fantastic team, you will get to know all of us. I'm looking forward to very well getting to know you as well. We do work during the – intersessionally. As I mentioned, 24 hours, five days. At the meetings, we are with you for most of the 24 hours, except for those few hours of sleep that we do allow you.

Talking about the meetings, I'm going to hand it over to Gisella to go a little bit over the meeting, particularly Barcelona, just so you are aware what to do on your first day on Saturday, as well through the week, and then also talking a little bit about that development session on that last day, the 26th. Gisella?

GISELLA GRUBER:

Thank you very much, Heidi. As I mentioned previously, I will be sending out an e-mail shortly where you'll have all the links to the main ICANN schedule, to the At-Large Wiki pages. What we've done for At-Large is we've set up a main Wiki page — we do this for each ICANN meeting — with all the useful links, the travelers list, which is restricted to the travelers on that page where you can put your flight details, and as well as Skype address and mobile telephone number if you wish to share that with us.

It's a very good way of being able to communicate with people and get a hold of people during an ICANN meeting, and also to know when they arrive and depart, which is also useful for taxi sharing if you wish to do so, and that's what people usually do. They see if anyone's arriving on a flight close to theirs, and they can share a taxi to wherever they're going to.

The At-Large sessions, the main sessions of interest for our community are also all listed on the daily Wiki agenda pages. Note that this is the most up to date version of all At-Large sessions at the ICANN meeting, because the ICANN website is closed a couple of weeks ahead of the meeting. So when we have important updates, it may not necessarily reflect on the main ICANN website.

There is an app which you can download onto your phone. This information will also be sent out to the travelers in an e-mail that I'm preparing. And as I mentioned in the chat, Joanna, every afternoon – once we're on the ground, every afternoon, I usually prepare an e-mail

reminder of all the main sessions of the following day, including the social events.

And as I said, if you have any questions regarding logistics, may it be your travel, your hotels, anything that you need to know, I'm always free to respond to those, either by e-mail or Skype, or I use WhatsApp a lot as well, especially when I'm on the ground at an ICANN meeting, because our Skype chats do tend to get very busy. And if you're walking around the venue, it can at times be a little difficult to follow all the various chats [inaudible].

And that pretty much covers ICANN — oh, my apologies. Heidi mentioned on the last day, on the Friday — you will have seen the e-mail go around — we've got the At-Large leadership development session, which will be running from 9:00 AM to 12:00 PM, so we look forward to seeing you there. And the night before, we will be holding a dinner, somewhere close by to the venue, where it will be a good opportunity for everyone to get to know each other. And Maureen will be leading both the dinner and the event the next day.

With regards to other social events, you'll find all the information on the Wiki pages, and please just feel free to reach out to me at any time. Thank you very much. Over to you, Heidi.

HEIDI ULLRICH:

Thank you very much, Gisella. I think, Gisella, [this] brings us to AOB. Is that correct?

GISELLA GRUBER:

Yes, correct, Heidi.

HEIDI ULLRICH:

Yes. So, I'm going to hand it back over to Maureen. So thank you very much, I hope this has been useful. I very much look forward to seeing you in Barcelona. Back to you, Maureen, for last words.

MAUREEN HILYARD:

Sorry, I just had to unmute myself here. Yeah, thank you very much, team. I hope that Joanna and Marita realize just how important it is to keep those communication links open. And during ICANN 63, I think that the meeting pages are very important. And Heidi, you keep those — they're basically updated if there are any changes, aren't they? Although changes are kept to a minimum, of course. But let's see, the Wiki pages are definitely very important for the meeting week anyway.

Is there anything, sort of like a burning question or something that may – Marita, are you trying to say something there? Just looking at the microphone.

MARITA MOLL:

No, I just opened it in case I was. I'll just say that -

MAUREEN HILYARD:

Just checking. But I just wanted to make sure –

MARITA MOLL: I'll ju

I'll just say that this [inaudible].

MAUREEN HILYARD:

Are you both going to be available on the Friday session? I just wanted

to ask that first of all.

MARITA MOLL:

I will be there.

MAUREEN HILYARD:

Great. Awesome. Joanna, are you going to be there on Friday?

JOANNA KULESZA:

Yes. Thank you for the invitation.

MAUREEN HILYARD:

That's great. Okay, I am aware that some people will not be able to be at that development session. And just an introduction to the work that we'll be doing over the following year, as I mentioned before, I will be introducing the organogram so that everybody has an idea and will have a copy, of course, of where they are, how they sit within our At-Large and ALAC community.

And as well as that, there'll be a very strong emphasis in that session on the development of the implementation plan and the activities that we're working on. I think that if you have been involved in a particular group, in that implementation plan activity, I'd really appreciate your

input onto the P&D Wiki page that we've got. Marita, you have your hand up this time. Yes.

MARITA MOLL:

Thank you. I do. This is going to be my third ICANN meeting, the second AGM one, and I know this one's going to be just as confusing as the last two. I'm going to appreciate every one of your e-mails that you send out reminding us where we're supposed to be the next day.

One of the questions I want to ask is, you know, I'm in Work Track 5 while other people are in other things. These meetings are all going on concurrently. So, I guess that there's a capacity to be somewhere else sometimes. [inaudible]

MAUREEN HILYARD:

I think that [inaudible]

MARITA MOLL:

There's an expectation –

MAUREEN HILYARD:

Yes. Just to clarify that, there are going to be – inevitably, there are conflicts in the scheduling because things are so busy. And we really do try to ensure that people can get an opportunity to attend other activities. The Work Track 5 which I know that you participate in and is really important, we make sure that – I think we did try to avoid any

conflicts there, but if there is, we do excuse participants to represent us in those events anyway.

And I think that — like for example, right from the very start, Alan and others are involved in important — I think the EPDP meetings or something that is going to take them out of the At-Large and the ALAC meetings that we start the week with. So, there are things that we just can't change because that's the way that the programming has gone, but it's okay, we'll try to reduce those conflicts, or we have — we've had Gisella and the staff working on ensuring that there are the least conflicts possible just so that we could get a program organized for us. Marita, another question?

MARITA MOLL:

No, I'm just messing around with these buttons. Sorry.

HEIDI ULLRICH:

Just a quick comment, when there are votes, we try to have them on the wrap-up sessions on – this time, it'll be Wednesday, and if you're out of the room, we do hope that you're in the room for [inaudible] wrap-ups, because they're really key meetings. But if you are out of the room, you may wish to give someone a proxy in case there are some sort of votes going on in there [inaudible]. But Evin will be able to touch base with you once you're on the ground in Barcelona and give you more information on that.

MAUREEN HILYARD:

Oh, exactly, Heidi. I think that that's important. A further explanation of that, of course, will happen during the week, but the wrap-up sessions are quite important, because that's sort of when we are — basically, that's all the decisions and things that may culminate from the week sort of happen during those sessions, and if you aren't available, then yeah, a proxy is requested. And Gisella, I think, is organizing that, or Gisella and Heidi, and they will take your proxy. And I think — [inaudible] a message about proxies that [inaudible] in the latest e-mails that you have, you pass your proxy, because anyone who's taking proxy only represents one person. Is that correct, Heidi?

HEIDI ULLRICH:

Yeah. I have not seen that e-mail, but Evin will be working with you to make sure that you're aware of how that works. And she can also, if you wish – Evin, you might wish to just have a quick chat with them, maybe, again, on Monday, it's a good day just to go over how the votes work, etc.

EVIN ERDOGDU:

Sure.

HEIDI ULLRICH:

Okay. Thank you.

MAUREEN HILYARD:

Right. And also remembering too, to both of you, that I'm always available. The staff who you've just been introduced, if you have any

questions or queries, are always on hand to answer any questions or queries. I know how confusing it can be, and I totally identify with what Marita said.

The whole of ICANN thing is quite daunting, and when you come into coming into At-Large and to the ALAC, it certainly took me several meetings before I could even figure out who everyone was and where they all fit in, which is one of the reasons why I felt it was important that for anyone new, and even for those — many who actually have been on the ALAC for a while, it's still a mystery to them about how At-Large actually operates.

And I just wanted to – that organogram is really to help people – once you can get to understand the color charts and how things fit in, hopefully, it does give people a better understanding of where they fit within the system and how we can actually help each other to work within our At-Large system to really focus on what it is that we do within ICANN and how we can contribute to that work.

So, that's sort of like as much as I can help with. Heidi, do you have any other finishing [things?]

HEIDI ULLRICH:

No, I think that's it. I hope that has been useful. Again, this is just the first introduction, then you'll have a lot of chances to ask questions, and we will be available to answer those. So thank you very much.

MARITA MOLL: Thank you very much for this. Thanks very much for your efforts, it's

been helpful.

HEIDI ULLRICH: You're very welcome, Marita.

MARITA MOLL: See you in Barcelona.

HEIDI ULLRICH: Thank you. Safe flight, and I'll see you in Barcelona. Thank you,

Maureen.

[END OF TRANSCRIPTION]