
CLAUDIA RUIZ:

Good morning, good afternoon, and good evening to everyone. Welcome to the ALAC Monthly Teleconference Call on Tuesday the 28th of September 2021 at 2:00 UTC.

On the call today, on the English Channel, we have Maureen Hilyard, Ajay Data, Herb Waye, Aris Ignacio, Barrack Otieno, Cheryl Langdon-Orr, Jessica Starkey, Jonathan Zuck, Justine Chew, Priyatosh Jana, Raymond Mamattah, Robert Gaetano, Satish Babu, and Yrjö Länsipuro.

On the Spanish channel, we have a Lilian Ivette De Luque. And we have received apologies from Vanda Scartezini, K Mohan Raidu, Andrei Kolesnikov, Marita Moll, Judith Hellerstein, Hadia Elminiawi, and Devan Reed from staff.

From staff we have Heidi Ullrich, Silvia Vivanco, Evin Erdoğan, Michelle DeSmyter, Gwen Carlson, Sarmad Hussein, and myself, Claudia Ruiz, on call management.

We have Spanish and French interpretation on today's call. Our Spanish interpreters are Paula and Claudia, and our French interpreters are Isabelle and Jacques.

Before we begin, I would like to remind everyone to please state their name when taking the floor so that our interpreters can identify you on the other language channels. Thank you very much.

And with this, I turn the floor over to you, Maureen.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

MAUREEN HILYARD:

Thank you so much, Claudia. And welcome, everyone. Good morning, good afternoon, and good evening wherever you may be. And thank you so much for coming along to our September meeting of the At-Large Advisory Committee. We've got a really busy agenda, as per normal, for our ALAC calls. And of course it starts going through the agenda here after the action items, of course.

It starts with our guest speaker whom I'd like to welcome. Ajay, thank you very much for being with us today. And of course, then we will have León who's going to be a little bit delayed. But we can expect him to drop in as soon as he completes his current commitment.

And then this will be followed, of course, by our updates for the community from, first of all, the policy updates from Olivier and Jonathan; a membership update from Evin, I guess; and then updates from our liaisons and other work team leaders.

Then, of course, some update on our ICANN72 progress with that planning. And I must admit I'm very pleased with how that's been going, so I think we're going to be pretty well organized pretty early for this. It sounds really great.

It's a pretty general sort of agenda. Is there anyone who would like to add anything more to it? I didn't see anyone shooting up their hands, so that sounds good already.

So let's go through the action items. That looks not too bad. What's missing? What's something that we need to be concentrating on, Heidi? Anything? Yes, I see a gap. Yeah.

HEIDI ULLRICH: Yes. Hi, Maureen. So the only action item that remains open is the one about the CRM, and that is moving along. I know that we are due, Maureen. We're due with another call with Cheryl and Gisella. So that is in progress. Thank you.

MAUREEN HILYARD: Yes, that definitely is in progress. It's been in progress for a long time, but it's still on the table, Justine. So thank you for that reminder. We'll just keep it unticked until something happens.

I notice that Jonathan has his hand up. You may take the floor, Jonathan.

JONATHAN ZUCK: Thanks, Maureen. Sorry. It took me a second for my hand up. There's a move within the BC to look at trying to make changes in the registrar agreement. And so if there are a couple of minutes left at the end of the discussion, I may talk about that a little bit. And then also, yeah, if Judith isn't here then ICANN share a little bit about the task force meeting that we had as well.

MAUREEN HILYARD: That sounds good. Okay, at the end. And I think we might be able to squeeze in something there.

Did I see Justine's hand up there at one stage?

JUSTINE CHEW: Yes, you did but I posted my request in the chat. Thanks.

MAUREEN HILYARD: Okay. You don't want to actually raise it at all, speedily?

JUSTINE CHEW: Sure. I wanted to ask if we could have an update on the CRM issue at the next ALAC meeting, please? Thank you.

MAUREEN HILYARD: Definitely, yes. Heidi, put that down as an action item that's almost ... It's urgent. Thank you. Just keep reminding us, Justine. That's good.

Okay, we've done action items so we all know where we've got to go with that. And also we've got some AOB. So what I would like to do now is to invite Ajay to introduce his presentation.

And just as an introduction, I did get some info on Ajay and to find that he's very active in the Indian ICANN community and that he was a former ccNSO councilor. We're always learning about people that we meet in our sessions. He's also active in the India IGF Initiative and has a lead role with regards to the outreach and promotion of the India IGF.

Having just finished a Pacific IGF and now be involved in the APR IGF, that seems to be quite a topical subject at the moment. But today, of course, he represents the Universal Acceptance Steering Group and is going to give us an overview of its purpose and activities, and then give everyone

an opportunity who would like to ask questions of the group to gain some better understanding of how we can work together on this.

So over to you later, Ajay. Thank you.

AJAY DATA:

Thank you, Maureen. Very good morning, very early morning from India. It is around 7:30 A.M. and it was great to get up early, get ready, and talk to all of you. I can see some very known names: Gwen, Jonathan, Maureen, Claudia, Roberto, Satish Babu, many more. I can't think everybody's name here, but I think this is fantastic. And thank you very much for giving us this opportunity to meet you again. It's a very important subject, Universal Acceptance. It's for all of us. Next slide, please.

This a very important thing that you give us an opportunity, and we share and engage and start talking about what we are up to, what we are trying to do for the whole world to the next billion people online. This is a simple presentation which I'm going to divide into two parts. I'm going to talk a little bit about Universal Acceptance just 5 or 6 minutes, not even 7. And I will give some time to talk at the end of my presentation.

And what are the options available which we think, as a leadership of the USG that these are the possible actionable items in between ALAC and the USG as the way forward. Next slide, please.

Those who have joined new and do not know about UA, it's simple. The pressure for them that this is about all domain names, all e-mail addresses must be accepted fully. So there are some examples of domain

names. There are three examples in front of you. We call them the newer top-level domain names. A top-level domain name is after the DoT, just like .com, .net, .ascii, or .international.

Longer top-level domain names which are longer than three or four characters. These are longer top-level domain names where you are talking about a domain name not just three characters or two characters like .in in India, .us in the U.S. This not a problem area too much. These are the problem areas which we are trying to address.

And then the IDNs. You can take an example where there is no English character into the domain name. And that's what is very important. So these are the three top-level domain names which are in question. And there are examples of e-mail addresses which are [derived] out of these domain names. We call them EAI, Email Address Internationalization. And these are the examples which are also [into the question] for UA.

The meaning hereby is, so there are three types of domain names and there are five types of e-mail addresses. If these kinds of domain names and these kinds of e-mail addresses are accepted, validated, processed, stored, and displayed well in your application, you are UA ready. Unfortunately, lots of applications do not follow these five pillars and do not pass this test of five pillars. And that's a simple Universal Acceptance thing.

It's not very complicated to understand. It's simple. We all use e-mails. We all use domain names. What we're simply asking is that there are certain types of domain names, certain types of e-mail addresses which

your application which you use do not accept them, do not validate them, do not process them well, do not store them, or do not display.

Let me give an example and then I will move to the next slide. Let us say there's an ALAC website and I have my Hindi e-mail address, my language. Could I use that e-mail address to subscribe to the ALAC mailing list? That's the best ... Could the website accept, could the website validate, store, process, and display it back to me? That's a process for the UA test passes.

It is why it is important. It's very important to understand to get motivated around it that, is it there for me? It's for everyone. If you are a registrant, for example. Just imagine that a domain name offered a trial. So if you do not get your preferred domain name in .com or [inaudible], you have other top-level domain names which allows you to get your choice of domain names and have better interests representation, better identities presentation, and you can move in that direction.

Obviously the end users who do not accept or do not understand English very well, they would like to navigate Internet in their own language. They accept those domain names. They would like to have their e-mail addresses and domain names. And that is where the movement is right now, where people are looking for, as an end user, would like to have a domain name and e-mail address.

And the businesses. If you are into business, you may be missing a very large population who do not navigate Internet in their own language or maybe navigate Internet in a longer top-level domain name or an IDN.

Are we missing those customers? Missing those end users to come to our businesses? So if you are in a business, you might be missing it.

And of course, the domain name industry which is a provider of the domain names where new business is getting shifted for newer top-level domain names, newer domain names which are coming up in many, many ways. And as soon as a new round opens up, there are more top-level domain names that are going to be there. And more on the IDN side where the language-based domain names are going [to be in play].

And [that's why it] is important to talk about this because this is the kind of new Internet which is getting shaped up here. Next slide.

For the UASG as a steering group, we have a strategy and we work through the working groups. So there are very specific working groups. It's a large initiative worldwide. And you can see for technology, we have Measurement Working Group, we have Technology Working Group, we have EAI Working Group. And for outreach we have Communications, Local Initiatives, and Ambassadors.

This is how we work across the boundaries. A very specific role. And if any one of you is interested to join any of the working groups, you are more than welcome to join those working groups and contribute as a member here and see that the Universal Acceptance problem is getting [answers].

This is a huge strategy. What we do is very simple. We prioritize. We take the feedback and, as a community, we prioritize what is a priority to be addressed, which software is not working well.

Let's say, for example, [prioritization] does not allow, as an example, for an EAI validation—an Email Address Internationalization validation—for e-mail addresses which are having non-ASCII characters. Could we do something on the library side? Could we do something on their patches? Could we build up our own library? Are we [motivating] the community which are working on [inaudible] to build that? Same thing with Java. Same thing with the CRMs in their applications. Where do we need to work together and see and prioritize them to build?

Then we find out the bugs in this, that these are the issues which we need to solve, and then also fund a project to solve those problems. Find issues and really outsource a contract to [see how] the problem can be solved. And then we can generate a report, build messaging, and make it available to the community, make it available to the world. That's the thing.

I would request everyone to please look at the UA Readiness Report. There's a report available and link available in the presentation. I'm sure this presentation is available to you. You'll be very happy to see what we have done in last five years in the [UA]. Next slide, please.

Obviously there are stakeholders, and I'm talking to all of you [who] are also stakeholders here. We have technology enablers and developers. These are our stakeholders. The list says it all. These stakeholder are technology enablers, developers, e-mail software and service providers, top-level domain registrars, academia, government policy makers, and very importantly, the end users which we would like to represent to you.

These are the people whom we addressed very, very regularly [who work in separate working groups] and go and meet them. This is my initiative, which we started talking as leadership that how do we go and talk to all SOs and ACs and engage with them? That's the reason we initiated this discussion last year, last ICANN, which happened virtually. And we saw that we started talking, and see that all stakeholders are [inaudible] and we empower them because alone, the UASG cannot achieve this mission that we are trying to achieve. Next slide, please.

One more thing I would like to request is that everybody sees the action plan and see if you would like to align somewhere, maybe in a local initiative. Maybe do a project. Maybe you have a very special technical capability to do a project. All kind of support is welcome.

And that's a very important slide for all of you. This is a unique slide built for you. And this where our ask is. As we all know, ALAC is the largest body which we believe, which is represented across 80 countries. And this is the thing which we want to discuss with you today.

Provide an opportunity for us, all of us together, to talk about Universal Acceptance. And that's the interest why we are here today. Could we talk about Universal Acceptance globally? Could we collaborate with RALOs and ALSes worldwide and encourage them to promote Universal Acceptance locally? Create local initiatives, [suggest] as ambassadors, we take part in that the event. And make UA part of your integral activities.

That is our most important task which we are looking for, and that is where we believe that UA is not about doing something in the virtual calls. UA is more about doing something on the ground. And this is

extremely, extremely important. So we have people, whenever there's an event of RALOs or ALSes, can the UA become part of their strategy? Can UA become part of the important agenda? Because ultimately you're talking with the end user who is not able to navigate the Internet in his own choice.

And the last one. This the most important point. Could we have, possibly, a UA Day in collaboration with the UASG? And we would be happy to support this for the next three years. And that will be a fantastic thing to plan a day where all ALSes, all RALOs work and organize an event supported by UA content and leadership and speakers. And we all come together, create a day, and mark a huge impact in the whole world with UASG. Next slide, please.

Ultimately, UA is all about Universal Acceptance. And if we have the acceptance of all domain names [inaudible], we are going to get billions of people online again and allow them to facilitate their navigation of the Internet in a much more better way.

And these are the questions. Am I talking reasonable? Is it physically possible? Is it practical? Is it too much to ask for? Is it not doable? These are the things which we would like to discuss today and see. I have my friend, Sarmad, to address some of the questions and help me out to discuss and navigate this discussion much, much further.

Thank you very much for providing this opportunity to the ALAC leadership team. Thank you very much.

MAUREEN HILYARD: Thank you so much, Ajay, for that introduction. And I'm still waiting to see some hands go up. But I did note that Sylvia, one of the staff members, mentioned something, in a practical way, that was done in LACRALO. And I think that this is probably one of the concerns for us. What is a practical way in which At-Large structures can, in their communities ...? What can they do?

And also looking at the number of ALSes who are in regions where other languages are being used as the ... And who would really take advantage of having ... It's sort of like being able to use an IDN. And so therefore, it's important for them to actually address Universal Acceptance.

So I just wanted first, just to start us off, that Sylvia might want to explain what was happening in one of our RALOs. Sylvia.

SILVIA VIVANCO: Yes, hello. I hope you can hear me okay.

MAUREEN HILYARD: We can.

SILVIA VIVANCO: Yes? Okay, great. Yes, I just wanted to reiterate that last year, about late April, we launched this program in collaboration with our Global Stakeholder Engagement Latin American group, and the UASG (the Universal Acceptance Steering Group), and ICANN. This training program consisted of four sessions and it covered key topics such as e-mail

internationalization, Universal Acceptance for Java developers, and how to engage in Universal Acceptance activities.

And, as I put here in the chat, over 150 participants from 14 countries volunteered in the training. They got a certificate of participation. It was a great experience. And I know from our GSC colleagues that this is already getting good results because there are some projects in the Latin American region, some developers who are already incorporating Universal Acceptance into their programs, into their respective countries.

And also, as a result of the success in the Latin American region, now North America NARALO is in the process of organizing also a training program to be launched in January next year, in 2022. So we are already preparing with our GSC colleagues in North America. We are already organizing this NARALO Universal Acceptance Steering Group training program.

So, yes. Thanks the update.

MAUREEN HILYARD:

Thank you very much, Sylvia. It's really great to see that some RALOs are actually taking up this initiative. So do we have any other comments or queries that other people want to make about what else is happening? Jonathan or Holly? Holly first, sorry. I see her hand. Holly.

HOLLY RAICHE:

I should defer to Jonathan, but just to say—

MAUREEN HILYARD: Okay, it's good. Go, Holly.

HOLLY RAICHE: I should say first of all that I'm interested in what's happening in the ccTLDs, particularly in the Asian one where there were so many languages. I know [there are] other issues being raised in our own country code. In auDA it was something that we talked about. It's on their agenda just because even though, okay, ostensibly Australia speaks English, there is a huge populations in this country that don't speak English. So I know that auDA was thinking of introducing at least possibly Chinese and possibly some European languages to reflect the various groups that have migrated to our shores.

I'm not sure where that's up to, but I have talked to people who are on their Consumer Consultative Committee and I've asked him to push the issue. So hopefully, at least in one of the ccTLDs, that will be an issue. Thank you.

MAUREEN HILYARD: Thanks, Holly. I just wanted to ask, do you have any requests from aboriginal communities that are interested in IDNs?

HOLLY RAICHE: No, I haven't. Seriously, I haven't. No. The answer is no. And it's an interesting thought. I imagine a lot of the aboriginal communities are in regional and rural Australia where you're lucky to get a phone line. And I think Cheryl's on the line, so she will explain to you the terrible quality of

our satellite. So for many areas, where you have an aboriginal population—

MAUREEN HILYARD: Sorry. Yeah. Sorry, that was just aside thing.

HOLLY RAICHE: No, it's just one of those ... Certainly broadband in Australia centers very much around the coast in the cities, so getting communities that are outside of the coast is difficult, as Cheryl will tell you.

MAUREEN HILYARD: Alrighty. Jonathan.

JONATHAN ZUCK: Sorry, I was responding to Barrack in the chat. So there are lots of conversations going on at once. Thanks for your presentation, Ajay. This is certainly a topic of great importance to the At-Large community. There's no question. So we are looking for ways to partner, so I think it's a very reasonable expectation to form a partnership with the ALAC and, by extension, the RALOs and ALSes. And I think the trick for us is going to be to come up with some kind of a program that is more plug-and-play so that everything doesn't need to be a ground up new training program developed for just one local area or something like that.

And so if we think about how to partner together, it would make sense to think about doing the upfront work to make that something where we

create a course in a few different languages that can be delivered by others, maybe a webinar that demonstrates how to deliver it if our primary audience's developers ... If the audience is end users, then maybe it's trying to get a series of op-eds out there to remind people of who they should contact when their e-mail address doesn't work or something like that.

I don't know what the best approach is for us to collaborate, but I think it's a very natural collaboration. So we should definitely explore that and figure out the best way to collaborate.

Furthermore, it's my understanding that the percentages of acceptance, if you will, have kind of flipped. In other words, it used to be that most of the new gTLDs were not accepted by websites and elsewhere—forms. And now most of them are. Something like 86% are accepted, and then it's IDNs that remain as the real outliers. Is that true or is there still a fairly significant problem around Latin character new gTLDs that are longer than three characters and things of that sort?

That was a question. And you're muted. There you go.

AJAY DATA: Jonathan, I missed your last 10 seconds.

JONATHAN ZUCK: Sorry. That was just a question. My impression was that we've made UA Steering Committee has made enormous progress on Latin character TLDs. That over 80% of them are now accepted on website forms and things like that and that it's primarily an IDN problem now. So I was asking

if you believed that the ... I hesitate to call them normal, but do you believe the Latin character new gTLDs remain a significant obstacle or is it primarily a question of IDNs at this point?

AJAY DATA:

Great question, Jonathan. So there's a report which I would encourage everyone to look at. You are right that it's not a great problem, but it is a problem. Because we can see approximately 90% of top-level domain names are accepted well, which are in Latin characters. But there is still a problem. For e-mail addresses this still continues to [inaudible] problem because top-level domain names are not accepted. Large top-level domain names, [longer] top-level domain names are still a problem because, as you know, Jonathan, people design their applications to accept [considering] that there are only three characters of the top-level domain name after the domain name. So .com/.net was the reality..

And even if it was .in for ccTLD, it worked well. The moment new top-level domain names came in the picture, then it started failing. A lot of people accepted. But we've still got the bugs. We've still got the problem for long top-level domain names still today. Larger problem is—you are absolutely right, Jonathan—that it is about IDNs. It is about [EAI]. That is a more larger problem. And that is a more larger problem. And Sarmad just shared the data that 85% of ASCII longer top-level domain names are accepted well. 85%. If I was saying 90%, but it's 85%. And 11% with [internationalized]. There's a gap.

And obviously we cannot have a broken Internet, so we intend to go continuously until we achieve 100% and everything is accepted well. And

just to continue your thought, thank you for accepting the need of working together. And I have a very simple ask and a request to brainstorm and talk about it.

Could we do something every quarter to build an awareness about UA through ALSes? Some discussion around UA. We are happy to provide a speaker, content as required, and provide training as required. We are happy to work hand in hand together, but that should be the ALAC initiative. And we are happy to sit on the backseat and provide the navigation around, as required. The driving seat has to be the ALAC. That is expected for achieving this gap.

Imagine that our end user who has IDN and EAI at 90% fail when they get Internet. Imagine that number. And there's a joint responsibility we all have to address this. Thank you.

MAUREEN HILYARD:

Thank you, Ajay. And I think that ... Well, just to end this, one of the things that we're looking at, in our Outreach and Engagement group, they're actually going to be working with the regional leaders. We have representatives from each of the regions who are regional leaders within that group. And they will be working under the mentorship of the Natalia Selena in the future. And one of their roles could be this whole issue, how they can work together and how [inaudible] and be able to work on it as an outreach activity. But it's something that we ...

I think you're right. We do need to be able to bring something, work within our own community to develop something that can be used across all our different communities. And we will work together.

So thank you so much for raising it and giving us the work to do. And we must move on because we have the vice-chair of the Board with us at the moment and it's his turn to actually give us a presentation and an update on the Board's activities. But thank you so much, Ajay. And thank you to Sarmad who I know was also here.

Oh, would you like to say a few words? Because we I interrupted you before, Sarmad. Would you like to ... Just a final word? Thank you.

SARMAD HUSSAIN:

Thank you. I just wanted to share one last thing since there's some chat around having a standard course on UA. There is actually an ICANN Learn course on UA now available for everyone. So I just wanted to point that out. Thank you.

MAUREEN HILYARD:

Perfect. Okay, we'll make sure that more people undertake that course. We'll just add that to the list that we're encouraging more of our members to undertake Thank you very much.

So now we will move on to our next speaker who doesn't need any introduction. We are regularly welcome León to our meetings to update us on what's on top for the Board at the moment. Thank you, León.

LEÓN SÁNCHEZ:

Thank you very much, Maureen. Hello, everyone. It's always a pleasure to be with you, and I'm happy to update you on the activities that the Board has recently undertaken. And as you may be aware, from

September 10 to 13 we held our Board September Board Workshop, and were doing this four days. And we started on Friday the 10th by having a session the strategic plan.

There is a recently set up committee which is the Strategic Planning Committee which is led by Matthew Shears. We had a session with the committee and, of course, the full Board in which we focused on the Strategic Objective Five which is ensuring ICANN's long-term financial stability. And we had a discussion on the different strategic risks and how to mitigate those as we, of course, strive to keep ICANN financially sustainable. So we had a discussion on this topic at our first meeting.

And then we jumped into a session in which we discussed the topic of the Operational Design Phase. We also passed a resolution directing the CEO to start with the Operational Design Phase. And this refers to the Final Report on the New Generic Top-Level Domain Subsequent Procedures.

So as you might have read—or if you haven't, I will happily share the link to the resolution—the Board directed, again, as I said, the CEO to start this Operational Design Phase as highlighted in the New Generic Top-Level Domain SubPro Operational Design Phase Scoping Document which is also publicly available. So we passed that resolution. We also had that session on the 10th.

And then we continued with a session on the Board Advice [Registry]. I think this is an important topic because there are also questions about how the Board manages the different advice that it gets from the advisory committees. And we have a very well-established process to handle GAC advice. And there is, of course, a special provision in the bylaws as to how

to treat GAC advice, but there doesn't seem to be that same clarity in regard to the advice that the Board gets from other advisory committees, of course, the ALAC included.

So what we're trying to do now is to work on improvements to this Board Advice [Registry] so that it's easier for the different bodies and community members in ICANN to track what's happening with advice that the Board receives. So the end, of course, is to have a more efficient and transparent process and tools to enable any community member or advisory committee to have a more accurate tracking of what's happening and the next steps in handling the specific advice that one could be looking for.

Then on Saturday we have a session on handling the GAC Communiqué from ICANN71. This session was led by Becky Burr and we, of course, followed the different topics that are highlighted in the scorecard, especially those related to intergovernmental organization acronym protections and also the timeline for Phase 1 of the EPDP process on registration data. So we discussed that and we held that session, led by Becky Burr.

Then we had another session the DNS Security Facilitation Initiative Technical Study Group. And that session was led by Merike Kaeo. And in that session, we had a look at the different findings of her research highlighting DNS attack vectors. We discussed those and, of course, we took a look at them. And we decided on how to follow these results and follow them when the different committees that the Board has, including, of course, the Risk Committee and the Strategic Planning Committee.

Then on Sunday, we had a session on refining our Board Operational Priorities. I led that session and, as you might remember, these operational priorities are tasks that the Board undertakes in order to make its work in a more efficient way. This doesn't comprise or doesn't entail any operational issues from Org. It is specifically centered at the Board level.

And what we did is to basically fine tune these operational priorities that have been identified by the full Board with the aim of having a finalized version by mid-October. And then of course, we will be sharing those with the community in a blog that will be published just before ICANN72 and our annual general meeting.

After that we discussed the President and CEO goals for FY22. And these are made in coordination with the CEO and the Board. And we agreed that the goals would be set for FY22, especially centering in areas like prioritizing the work that we already have in front of us and, of course, engaging with the community on how to return to in-person meetings. This is, of course, a topic that is on top of many Board members' minds, but I will speak a little bit more about it in a moment.

And, well, we closed that day with our official Board meeting, where we approved a couple of resolutions, as I was saying—the opening of the ODP, the GAC advice ICANN71 communiqué, the Los Angeles Office Lease period. And we also had an executive session in which we approved some resolutions in regard to the Ombudsman FY21 At-Risk Compensation and a couple of other topics.

Then on Monday we went through the process of what we call the [slating] process for the different Board committees, working groups, caucuses, etc. And also during this [slating] process, what we usually do is take a poll on electing the next chair, vice-chair, and BGC chair. And I am happy to inform you that for the coming year, we were uncontested. So Maarten Botterman will remain as chair for one more year, myself as vice-chair, and Tripti Sinha as chair of the Board Governance Committee. So, again, I am happy to share with you that I have been ratified by my Board colleagues as vice-chair for one more year.

And after that we had a discussion how to engage with the community and with Org, and of course the Board as well, on returning to face-to-face meetings. I have been delegated by Maarten on working with the Org, the Board, and the community as to see how can we go back to face-to-face meetings in the safest way and as soon as feasible, of course. Because we know that COVID is here to stay, but we also know that we don't want to risk anyone by attending or organizing a meeting. So, of course, this a process that is an undergoing process and, hence, I reiterate the question that I have posed to this group before. Please provide me with the input that you consider relevant as to inform the work that I'm performing in trying to find ways by which we can go back to face-to-face meeting as soon as feasible and as soon as is pertinent without going into unnecessary risks.

So again, this is something that we're exploring. The situation in regard to the COVID pandemic is very fluid. Things continue to shift as we speak. And maybe one day we'll have a good condition in a certain place of the world, and the day after it's completely the opposite. So there are

different criteria that we are taking into account. And, of course, we are listening to the concerns that many of you have raised.

For example, should we have a meeting, keeping in mind that, for example, many community members wouldn't be able to travel for, of course, the travel restrictions that are in place in different parts of the world? What's going to happen with vaccination? Are we going to require people to be vaccinated in order to attend meetings? Are we going to hold meetings piloting small gatherings as to have them be the pilot into transitioning into larger meetings?

So there are a lot of questions in there that need to be answered before actually moving into piloting any kind of meeting. For the time being, of course, all meetings are still pending or suspended. And we want to do this right. We recognize that many of us are eager to go back to face-to-face meetings, but we also recognize that health is the utmost priority for everyone. And of course, we wouldn't want to put at risk anyone nor the community, the staff, or [the Board] by taking a position that could be rushed or maybe not the right decision at the time.

So, Maureen, that's what I have to update you with. And I am happy to stay for any questions or any comments. And please, please, please provide me with your input as to how we could go back to face-to-face meetings. Which are the levels of risk that you would be comfortable going into? What are your concerns in terms of diversity/inclusion? The challenges that, if you couldn't travel, you would be facing in terms of, for example, time zones, etc. All those factors are really important for me to feed into this process and to this exercise of evaluating how we can fastly and safely move into going back to face-to-face meetings.

Thank you, Maureen.

MAUREEN HILYARD: Thank you so much for that update. There was so much good news. And first of all, congratulations for retaining that vice-chair position.

LEÓN SÁNCHEZ: Thank you, Maureen.

MAUREEN HILYARD: We've always felt that you have provided us with excellent service as our Board rep, and we really do appreciate the support that we get from you and the [inaudible]. I'm really looking forward to another year with you in that role.

But I also do appreciate, too, that a lot of the things within the different groups that we're working with [in the different] work streams, that the priorities that we are looking at as well are very much considered important to the Board. Especially with regards to face-to-face meetings. And I know that we ... I think Heidi just mentioned that there is going to be some discussion in one of our groups about the hybrid meetings. And as much as we all would love to actually get back to the face-to-face, we have to be mindful of the risks.

I'm really, really pleased that those risks are actually being considered by the Board and that we just have to take and accept it that this is the reality of the world. It really is a decision of the Board and we will abide by the expert advice that you will receive to make your decisions.

The operational priorities, also, really are of interest to one of our groups, and we've been very pleased to be able to have a lot of input from Org in relation to the Org's operational priorities and the issues that we've actually identified within our operations group to look at how we can better support ICANN's work through the work that we do in our own activities.

I don't see any other hands shooting up with questions for León. If there is anything. Oh, I knew that somebody would do that straightaway.

Sébastien, your hand went up first.

SÉBASTIEN BACHOLLET:

Thank you very much. Sorry for my voice, but it's really the middle of the night here. I've been sleeping, therefore I can't show too much.

First of all, I wanted to congratulate León. And I hope that the integration of the new Board members are going well, too.

And I wanted to comment about the future meeting. I am really struck by the fact that we are going with meeting with less and less, I would say, meetings for the full community and ICANN meeting today virtually. If you just do it to have some work done by each community, or sometimes discussion with another community is not enough. And the fact that there is just one plenary session at the next AGM concerns me a lot because that means that the purpose, the main reason for an ICANN virtual meeting is completely lost. And it's something we need to work on because, unfortunately, I am not sure that even the next meeting will start to be hybrid. So we can't leave one side to take the other if we are

not sure that we will go in that direction. That was my comment. Thank you.

LEÓN SÁNCHEZ:

Thank you very much, Sébastien. Yes, I see your point now. One thing that we need to take into account is that the schedule is really developed by the community. So I absolutely see your point and your concern, but I think that the best way to try to [incite] in the design of the schedule would be pushing through the community, in this case the At-Large community, to try to add more plenary sessions as opposed to having fewer.

I know that doesn't serve the purpose or answer your concern, but then again, I think that would be the right way to address this concern. Because otherwise, if the Board said, "Okay, let's not have just one plenary session, but instead let's have three or four plenary sessions," that, of course, would be top down. And that wouldn't be the way we work.

MAUREEN HILYARD:

Thank you.

SÉBASTIEN BACHOLLET:

If you allow me just to add one or two points. We have three here—Board, Org, and the community. And yes, Jeff Neuman, we are not agreed on that. But if we don't agree on [what an] ICANN meeting must be, I think, at the end of the day, yeah, we don't agree with what ICANN see supposed to do during the meeting. But I am not very sure that all this is

helping to this real discussion to decide why and how we can have plenary sessions. Thank you.

MAUREEN HILYARD:

Thanks, Sébastien, for your comments. Justine, you've been waiting patiently.

JUSTINE CHEW:

Thank you, Maureen. I have two questions. And I suppose, well, I guess I'm not really expecting a reply on the spot but I just wanted to find out anyway. The first question is pertaining to SubPro. And I'm probably preempting the webinar on the ODP for SubPro. The question [inaudible]. Do you know what role the Board will be playing in the ODP itself—whether there is active participation or will the Board just be waiting on the outputs of the particular ODP or the—what do they call it—ODA?

And the second question is, you reported some time ago—quite a few months ago—about the Supplemental Funding for Implementation of Community Requests. The acronym, I think, is SFICR. I wanted to know if there was additional information on how such requests for funding would be dispersed. And if there is, would you be able to point us to that, please? Thank you.

LEÓN SÁNCHEZ:

Thank you, Justine. So in the first question, the ODP, I believe there will be Board liaisons working with the group that will be working on the ODP. However, of course, the ODP is a process to inform the Board before it makes its decisions on the recommendations. So, yes, it makes sense to

have a liaison, but I would expect that that liaison would be more an observer than an active participant in this group. But then again, I think we need to refine that.

Then on the SFICR, if I'm not mistaken on the acronym, that is a fund to sustain multi-year projects and efforts that have been approved or that have been posed by the community. It's not like, for example, the Additional Budget Requests. It doesn't work like that. So for example, you have ... And I'm just setting a hypothetical example. But if you have a multi-year project that will require funds in the amount of let's say \$5 million. And it's, of course, something that could be priority for the community.

So instead of assigning \$1 million dollars throughout five years in the budget, what you do is assign, from this special funding source, the \$5 million across the years that it will be developed. And then you have the funds guaranteed for that project. So I'm not sure if that's exactly the answer that you're looking for, Justine. But I would be happy to follow up offline if necessary.

MAUREEN HILYARD:

Okay. Thank you so much, León. As usual, León does actually raise many issues that really seem to excite our At-Large community so that we always go over time. No, there's nothing wrong with that, León. We do appreciate your inputs. And as I said before, this has been a very comprehensive set of issues that you've raised in the Board meeting that you had. And I will allow Alan Greenberg to have the very last word in this section. Thank you, Alan.

ALAN GREENBERG: Thank you very much for your allowing it. I just wanted to make a very quick comment. We—the ALAC and various ICANN Board members—have been talking about multi-year funding for longer than I can remember. And I'm delighted if it actually happens. Thank you.

LEÓN SÁNCHEZ: Thanks, Alan.

MAUREEN HILYARD: Yes. Thank you, Alan, for that comment. Okay, so let's move on because we've got 30 minutes—28 minutes, actually. And we've got a little bit more to go through. So let's go to our next session which is actually the policies section with Jonathan and Olivier.

JONATHAN ZUCK: Thanks, Maureen. Let me ... I can turn my camera on, there we go, and bring up some notes. Thanks, everyone. My name is Jonathan Zuck and I think everyone's met me now. There are new people on the line, but we did a good onboarding session with the new members of the ALAC which I hope was helpful.

Olivier and I are co-chairs of the Consolidated Policy Working Group, and so we focus on coordinating the At-Large community's participation in ICANN policy development, and ultimately in the construction and drafting of correspondence and responses to public comment and advice to the Board for approval by the ALAC. And so we sort of manage the

participation of volunteers in work groups and the construction of documents and position papers on different policy issues.

There are a number of things that are going on. Our sessions are on a rotating time on Wednesdays. I recommend that you sit in on some CPWG meetings, as these updates will never seem a sufficient to follow what's going on on some fairly complex topics.

So there are a few things going on. There's an EPDP on IDNs that a number of people from At-Large are working on, including Satish Babu, Lianna Galstyan, Abdulkarim, and I believe Justine Chew. And they've established a weekly coordination group to provide regular updates to the CPWG and help develop consensus positions and guide the CPWG's discussions about these issues. So they're up and running and they have their own Skype channel and things like that that they're using. There's also an EPDP on intergovernmental organizations.

Since the last ALAC monthly meeting, IGO Work Team became an EPDP on IGOs because of some peculiarities in the GNSO structure of the end of the greater work group that the IGOs were a part of. So it's now an EPDP. They've given a presentation on the EPDP's charter change, including the scope and problem statement and some proposed solutions. And basically, those solutions come down to what the methods of redress are for a conflict between an IGO and a registrant of a domain that may be confusingly similar, or something like that, to an IGO's brand.

So we did we did some initial polling to give some guidance. None of it was clear cut, completely. But we did some polling to try and figure out where the temperature of the room was, if you will, on the question of

whether or not it should be handled through the normal UDRP process and what, if any, appeals mechanisms should be put in place, etc.

I recommend going back and looking at that again. There wasn't like a strong consensus that came out of that discussion, so it'll end up getting discussed further. But we had a good discussion surrounding it, for sure.

There's also a Transfer Policy Review PDP. And since the last meeting, the representatives that include Steinar and Daniel have been providing updates to the CPWG and developing positions. And there have been some polls on that as well. The primary issue on this has to do with the number of notifications, and from whom that should take place, given the transfer of a domain name from one registrar to another.

And so one of the one of the sticky wickets, if you will, is whether or not the losing registrar—the one from which the domain is being transferred—should notify its prior registrant of that change being made. And we certainly have expressed a strong opinion that that type of notification should take place. We'd rather see more than fewer notifications.

Alan Greenberg made a great point on the call that we all receive so many e-mails that we probably need to be notified multiple times that a transfer's taking place to make sure that it's a legitimate one. And so we've presented a strong case and advised our representatives to present a strong case for notifications, both on the losing and gaining registrar side.

And then we've gotten a report from the EPDP on the Temporary Specification with respect to GDPR compliance. Alan and Hadia have

served us so well on that topic. I see his hand up, so I'll leave him to do some color commentary. But on the whole, we were not particularly thrilled with the outcome of Phase 2A or the resolution of the legal vs. natural issue.

So there's this is literally a case where every single group filed a minority report. And it's a real question right now whether or not members of the business community and intellectual property community will vote in favor of the rather meager concessions that were made as part of that process.

And since I see Alan's hand up, I'm going to go ahead and call out to you now, Alan. Go ahead.

ALAN GREENBERG: Thank you. I put my hand up in regard to the Transfer Policy one.

JONATHAN ZUCK: Okay. Go for that.

ALAN GREENBERG: You're correct that we said that we want more notifications rather than fewer, but to be really clear what we really said is that we far prefer that the losing registrar confirm with the registrant that they really want to do the transfer, not just be notified and have to take action if they happen to see the message; but have to take positive action to say that they really did do the transfer and it wasn't initiated through one form of error or not.

Given that, to simply subscribe to a mailing list these days, you have to issue a confirmation, it doesn't seem like much of a stretch. But as you imply, that doesn't seem to be where the PDP is going, and that's rather unfortunate in that case. Thank you.

I have no comment on the EPDP. You summarized our position well enough. Thank you.

JONATHAN ZUCK:

Alright, thanks. And thanks for the clarification. Yes, confirmation. Opportunity to disrupt that transfer if it's illegitimate. So, thanks. That's it a good clarification, Alan.

So those are the main issues, and if there's anyone else that's on any of those PDPs or working groups that want to add some color commentary, please raise your hand. Otherwise, I'm happy to pass the baton to Olivier if there's anything he'd like to add.

MAUREEN HILYARD:

Actually, I didn't see Olivier on the call, Jonathan.

JONATHAN ZUCK:

Oh.

MAUREEN HILYARD:

But we are running out of time.

JONATHAN ZUCK: Yeah. That's why I was trying to move through it quickly. So I will pass the baton back to you, Maureen. Thanks a lot.

MAUREEN HILYARD: Thank you so much. And one of the things that I wanted to say is that it's how the CPWG works and that these working groups that are working across the ICANN community—these EPDPs, for example—and that the ALAC position is actually constructed within the CPWG and that discussion takes place is dialoguing between the EPDP group and the CPWG so that when they go to their meetings, they're actually consolidated on a particular view that is given as the ALAC position. And I think that's really, really important and that it's bottom-up approach and it's agreed upon before they go to their next meeting and it works superb.

So I really congratulate Jonathan and Olivier for the work that is actually done within the CPWG and at our messages from the end user perspective and go out in a consolidated sort of way.

We have to move on because we've got 17 minutes left and we've got a bit more to get through. Evin, can you give me a two-minute rundown on the membership?

EVIN ERDOĞDU: Thank you, Maureen. Sure. Hopefully even less. So you can see on the agenda several tabs about the ALSes and current individual membership applications. The main update being that there's one application from a AFRALO for an ALAC. That's awaiting some advice, so that could be a potential new ALS in the coming weeks. And there is a recently accepted

one individual member from EURALO. So that's a brief update. If there are any other questions about the status or applications in general, please feel free to reach out. Thank you.

MAUREEN HILYARD:

Thank you, Evin. And just as the way that it's presented within the agenda in the tab format, if you want to get information about both in an ALS and individual's, it's right there in that brief little space. Thank you very much.

Now moving then on to the reports and any brief discussion from our liaisons or the two working groups that are actually there. Is there anyone who has got ... Yes. I know that ... GAC. Yrjö had something that he wanted to raise. [inaudible].

YRJÖ LÄNSIPURO:

Thank you, Maureen. Just briefly, we had an intersessional leadership meeting with a GAC and settled on the agenda for the next joint meeting which is at ICANN72. And you see the agenda, and on the annotated on the screen, "DNS abuse and beyond," the GAC proposal. And the formulation is interesting. "Fraudulent websites and either DNS nuisances which are sometimes outside DNS abuse categories." Both WIPO and European Commission representatives indicated that they would have input under this item. So I hope that we get more active participation from the GAC side than before.

There's also an interesting item also proposed by the GAC side, a reflection on the policies from the public interest point of view that we have had. So instead of dealing with the details of the perennial items—

EPDP Phase 2A and SubPro—we would take a take a step back and look at these processes: how they went from the from the point of view of defending the public interest with both ALAC and GAC [inaudible]. And especially a question was phrased, why are we talking about minority reports. And I think that both ALAC and GAC have something to say on this point.

Then an item on the Specific Curative Rights Protections for IGOs, looking for common ground here between ALAC and GAC, the ATRT3. And here, Manal, the GAC chair, asked our side to provide questions that would trigger discussion with the GAC.

And finally, an item on the question that the Board has posed to all ACs and SOs on discussions on the relationship with the government. Thank you.

MAUREEN HILYARD:

Thank you so much, Yrjö. And I do know that the ALAC Team who has been meeting with the GAC Team ... There was a lot of discussion that went on there, and so what we're actually trying to do is get some dialogue going between the GAC and the ALAC at our next meeting and trying to find areas of interest that will ...

Hang on. Excuse me. I've just got to go to ... Sorry, my laptop seems to be running short of power.

CLAUDIA RUIZ:

And it looks like we lost Maureen. One moment. Heidi, would you like to take over in the meantime?

HEIDI ULLRICH: Hi. I was just about to ask Jonathan, as vice-chair, would you like to just take over on this point? I'm sure we'll have Maureen back momentarily.

JONATHAN ZUCK: Sure. Where are we in the ...?

HEIDI ULLRICH: Well, this might be a good time ... Sorry, is that Maureen.

CLAUDIA RUIZ: No, we don't have her yet.

HEIDI ULLRICH: Okay. Jonathan, [inaudible].

JONATHAN ZUCK: Sorry. I was reading Jeff's interventions on the Transfer Policy, so we got lost in the chat. I apologize. Where are we in the agenda?

HEIDI ULLRICH: I believe Yrjö was finished and I know that we're still on updates. So unless anyone else has updates for the working groups or liaisons, I believe, Jonathan, you wished to give a brief update on the TTF, the Technology Task Force. So do you want to do that right here [inaudible] get Maureen back?

JONATHAN ZUCK: Oh, sure. I can do that here.

HEIDI ULLRICH: Okay, thank you.

JONATHAN ZUCK: And yes, Jeff, I appreciate you joining the At-Large community so that I can blame you for everything. So please accept my sincere thanks for that.

So this morning we had a Technology Task Force discussion and looked a little bit at the Zoom apps. At this point there are none of them that are approved for use inside ICANN. And that process is going to be pretty strenuous. Truth be told, most of those Zoom “apps” are really just connectors to apps that you already need to be using out in the commercial world. And the ones that have been created by Zoom have some limitations that they're addressing directly.

We brought up the issue of threaded discussion tools again, and we were told by ICANN that there's a mechanism for our staff to submit a paper requesting and justifying adoption of technology. So I said that Dev and I would probably try to compose some document for the ALAC to approve submission for a tool like Lumio or Slack. So we had that conversation.

And then there was a little bit of discussion about why the really smooth, integrated interpretation during meetings doesn't happen outside of the ICANN meetings. And it's because there's something they're having to

jerry rig behind the scenes because the ICANN interpreters work via English as an intermediary language that requires all the interpreters to be able to listen to the English Channel. And that's problematic under the current Zoom architecture.

They also suggested that we shouldn't just rely on them making feature requests to Zoom, and that they encourage everyone, when they want to see something added or an improvement made, that they use the Zoom forum. And I will try to dig up the link to that that was shared.

But that was kind of the summary. The Zoom apps are not going to change our lives. We're not likely to see the smooth interpretation integration that we enjoy during the ICANN meetings outside of the ICANN meetings anytime soon until Zoom makes some modifications to the way that their architecture for interpretation works. We're going to still continue with the Adigo-oriented process when we're not in an ICANN meeting.

So that's just a quick update from the Technology Task Force. Is Maureen here?

[HOLLY RAICHE]: Thanks very much.

HEIDI ULLRICH: Thank you very much.

[HOLLY RAICHE]: Yeah.

JONATHAN ZUCK: Okay.

HEIDI ULLRICH: Okay. Good, Holly. Okay. Good, Maureen. Thank you.

MAUREEN HILYARD: Yeah, thanks. And I do thank you for taking over [inaudible]. That's one of those [inaudible] kinds of things. So sorry about that. But thank you for stepping in and bringing that issue to light, Jonathan.

Okay. So now we've got a little bit of time left after that bit of a muck up there. So we really do to give an update on what's happening with ICANN72. And I was hoping that Gisella was around [inaudible]. Is Gisella with us?

GISELLA GRUBER: Hi, Maureen.

HEIDI ULLRICH: She was. There you are.

MAUREEN HILYARD: Thank, Gisella. Your turn.

GISELLA GRUBER:

Thank you, Maureen. We are slowly approaching ICANN72 which is running from the 25th to the 28th of October 2021. But let's not forget that we have an exciting At-Large Week the week prior to ICANN72. And also the Prep Week running prior to that. So let's start in order.

The ICANN72 Prep Week webinars were published yesterday. That is running from the 12th to the 14th of October, and all the links are on today's Wiki agenda page. And please remember that you have to register for the At-Large Prep Week which we have all the webinars listed on the page that I have up on the Wiki, again for those—apologies—on Zoom. And again, for those not in Zoom, all the links are on today's agenda page.

Coming back to the At-Large week large week that will be running from the Monday the 18th to Wednesday the 20th of October. And if we just briefly run through those three days, we will have the welcome session on Monday the 18th of October followed by first At-Large policy session, unfinished business, Closed Generics. Note that we have three policy sessions that week.

Then if we go on to Tuesday, we have our second policy session which is Tackling DNS Abuse run by Joanna Kulesza. And we have, for now, on the Wiki agenda pages, a brief description of each of the sessions. These are yet to still be updated and our moderators are working on the invitations to the various guest speakers. And as soon as we have the names of the guest speakers as well as more of an agenda, we will update these pages.

And we are hoping to have this completed by the end of this week, as they will then be translated.

On Tuesday we also have the ALAC and SSAC meeting, a 60-minute meeting. And we are also, there again, working on the agenda for this session.

Going on to Wednesday which is our third and last day of the At-Large Week. We have a third policy session which will be run by Sébastien Bachollet, ICANN Accountability and Transparency.

And the ICANN Reviews. This session will be in two parts. Again, you already have a taster on the Wiki page to see what to expect at the session.

And then that will not actually complete that week, as we then have an apology. It's not yet up on the Wiki page. We are still finalizing the details of the NARALO Games Evening. And that will be a lovely social event ending At-Large week for ICANN72 before we head straight into the ICANN72 week.

We start on Monday the 25th of October with the joint ALAC and Board meeting. We are in the process of working on the questions from the ALAC to the Board. You will see on the Wiki page that we already had the had the questions from the Board, but I will leave that to Maureen for more details.

And then on Tuesday the 26th of October, we have joined ALAC and GAC meeting. Yrjö has already mentioned this, and we have a draft agenda.

That will be followed by the Joint AFRALO AfrICANN meeting. And that is, this year, on Tuesday not on Wednesday like we would usually have. That is just due to the timing of the sessions, as we are working on Seattle time for ICANN72 week. Note, not for our week.

And then on the Wednesday, we have the NARALO Social Event which is going to be, again, another exciting event of beer tasting hosted by NARALO. All the details will be posted on the Wiki page, and we will also be promoting this via the regular social media channels.

And then on Thursday, last but not least, we have our At-Large Leadership Wrap Up with the usual guests and highlights of ICANN72. And then, yes, we'll be preparing for ICANN73 already.

So I will hand the floor back to Maureen. But please, if I could kindly ask everyone to bookmark the page which we call the one-stop shop for ICANN72 which will have all the relevant links. And note that the ICANN72 schedule will be public on the 4th of October, so I will add the links there as well. And again, if there's any information that you do need which is not on this page, please feel free to contact staff or myself.

With that, I'll hand the floor back to Maureen. Thank you. Oh, and please don't forget to register. Thank you very much.

MAUREEN HILYARD:

Thank you so much, Gisella. And I think that one of the things about our ICANN72 Planning Committee is that everyone's been contributing. Everyone's been really, really busy and getting things to Gisella as she requires them. And so it seems as if we're actually really getting it

together with regards to basically two weeks—that's our At-Large Week and the AGM meeting week.

I just wanted to add that I was just in conversation today with the SSAC Team to discuss what we might be discussion with them during the At-Large Week. And I also noticed that it will be very much aligned with what Andrei Kolesnikov was discussing with the CPWG. So if you went to that meeting, you'll get an idea of what's going to be discussed during that session, but it should still be very much of interest to us as end users.

And, of course, the ALAC Board meeting that will take place. The Board questions for the ALAC focused on, as Julio mentioned, around the GAC and, well, the governments—how ICANN might be more effective in its communication with governments. And also looking at the Board advice process and what we think of their newly devised process and how we might be able to deal with that.

But also, no doubt, we'll bring up some issues of advice that might be of importance to us.

Again, we're at the end of the call. And since Jonathan was able to bring in his AOB item earlier, I was very grateful for that. And apologies, again, for making such a silly mistake. I'll try not to do that again. But thank you so much for sticking with us for the whole 90 minutes. 92 minutes, actually.

And I do appreciate your contributions and just the fact that you're here and that you care about what we're doing in At-Large, and especially with the ALAC.

Abdulkarim, did you just take your hand down?

ABDULKARIM OLOYEDE: Sorry. That was a mistake.

MAUREEN HILYARD: Okay. I've just got to check. If there's no other person who has their hand up, I think we can conclude this meeting. And thank you all so very much for participating, and we'll see you next week. Thank you .Take care.

CLAUDIA RUIZ: Thank you all for joining. This meeting is adjourned. Please enjoy the rest of your day.

[END OF TRANSCRIPTION]