Accuracy shall be strictly defined as syntactical accuracy of the registration data elements provided by the Registered Name Holder as well as the operational accuracy of either the telephone number or the email address."
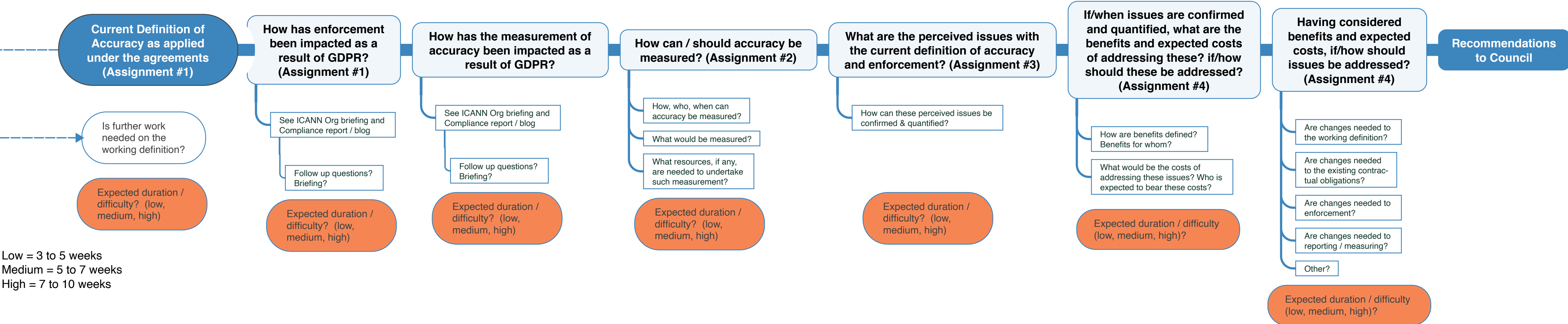
*To be determined to be **syntactically accurate**, the contact must satisfy all requirements for validity (see [Whois Accuracy Program Specification](#) Sections 1b-d). E.g. for email addresses, all characters must be permissible, the "@" symbol is required, there must be characters before the "@" symbol (the "local" component), there must be a valid top-level domain at the end, and there must be a valid domain after the "@" symbol, but before a "." and the valid top-level domain.*

*To be determined to be **operably accurate**, the contact must be operable as defined in the [Whois Accuracy Program Specification](#) Section f; in other words, the email must be deliverable, the telephone number has to connect without an error message such as that the number is invalid or disconnected, and the postal address must be mailable.*

The RAA currently requires validation of syntactical accuracy and verification of operational accuracy for either email or phone.

Public comment?

Other outreach?

Current Definition of Accuracy as applied under the agreements (Assignment #1)

Is further work needed on the working definition?

Expected duration / difficulty? (low, medium, high)

How has enforcement been impacted as a result of GDPR? (Assignment #1)

See ICANN Org briefing and Compliance report / blog

Follow up questions? Briefing?

Expected duration / difficulty? (low, medium, high)

How has the measurement of accuracy been impacted as a result of GDPR?

See ICANN Org briefing and Compliance report / blog

Follow up questions? Briefing?

Expected duration / difficulty? (low, medium, high)

How can / should accuracy be measured? (Assignment #2)

How, who, when can accuracy be measured?

What would be measured?

What resources, if any, are needed to undertake such measurement?

Expected duration / difficulty? (low, medium, high)

What are the perceived issues with the current definition of accuracy and enforcement? (Assignment #3)

How can these perceived issues be confirmed & quantified?

Expected duration / difficulty? (low, medium, high)

If/when issues are confirmed and quantified, what are the benefits and expected costs of addressing these? if/how should these be addressed? (Assignment #4)

How are benefits defined? Benefits for whom?

What would be the costs of addressing these issues? Who is expected to bear these costs?

Expected duration / difficulty (low, medium, high)?

Having considered benefits and expected costs, if/how should issues be addressed? (Assignment #4)

Are changes needed to the working definition?

Are changes needed to the existing contractual obligations?

Are changes needed to enforcement?

Are changes needed to reporting / measuring?

Other?

Expected duration / difficulty (low, medium, high)?

Recommendations to Council

Low = 3 to 5 weeks
Medium = 5 to 7 weeks
High = 7 to 10 weeks