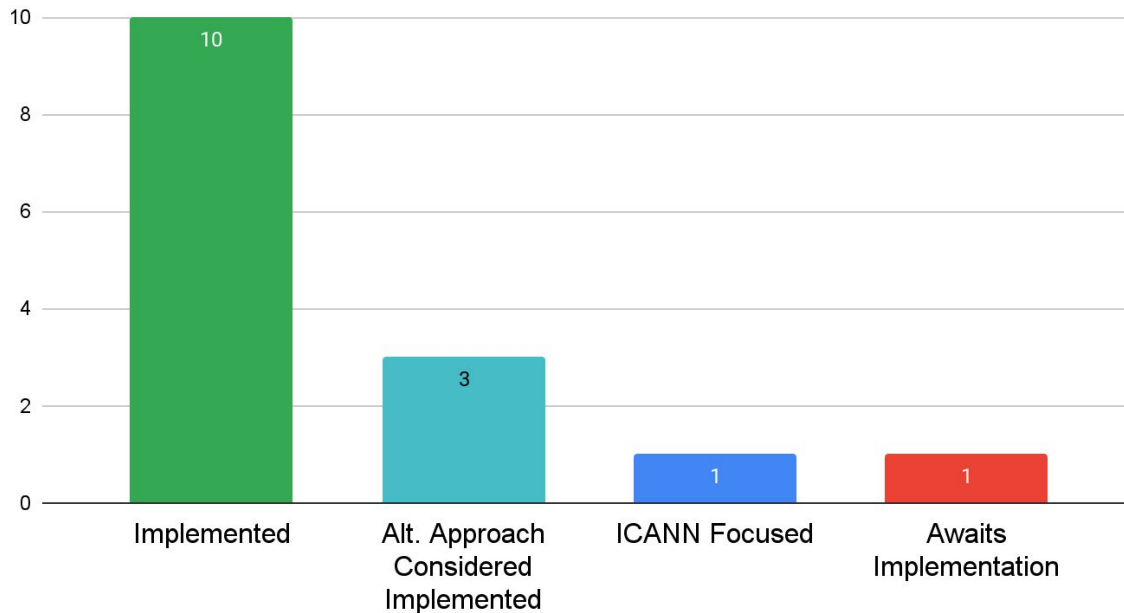# DASHBOARD

Implementation of
ccNSO review &
WS 2 Recommendations

December 2021

Summary Status Implementation
15 ccNSO Review Recommendations

ccNSO Review Recommendations

Overview of ccNSO review recommendations

- 1 Recommendations focused on ICANN org for the benefit of ccNSO
  - Rec 11: Update and improve ccNSO Website.

- 10 Recommendations already implemented
  - Rec 1: Communication material on vision and goal ccNSO.
  - Rec 3: Update Nomination process chair and vice-chair by WG/committee, include standard procedure in Guideline and apply to Future charters.
  - Rec 4: Amendment of Bylaw on composition of IFRT.
  - Rec 6: MPC to adopt and adjust meeting format to increase participation. (Continuous Improvement)
  - Rec 7: Real Time Scribing, ICANN Focused.
  - Rec 8: ccNSO to request translation of ICANN Learn portal, letter to ICANN org requesting translation.
  - Rec 9: Streamline Mentor /mentee program. (Continuous Improvement)
  - Rec 10: Central space for newcomers material.
  - Rec 12: Renaming and file names etc. Guidelines and other documents to ensure retrievability.
  - Rec 13: Adherence to practice of publishing Council agenda week ahead of the meeting.
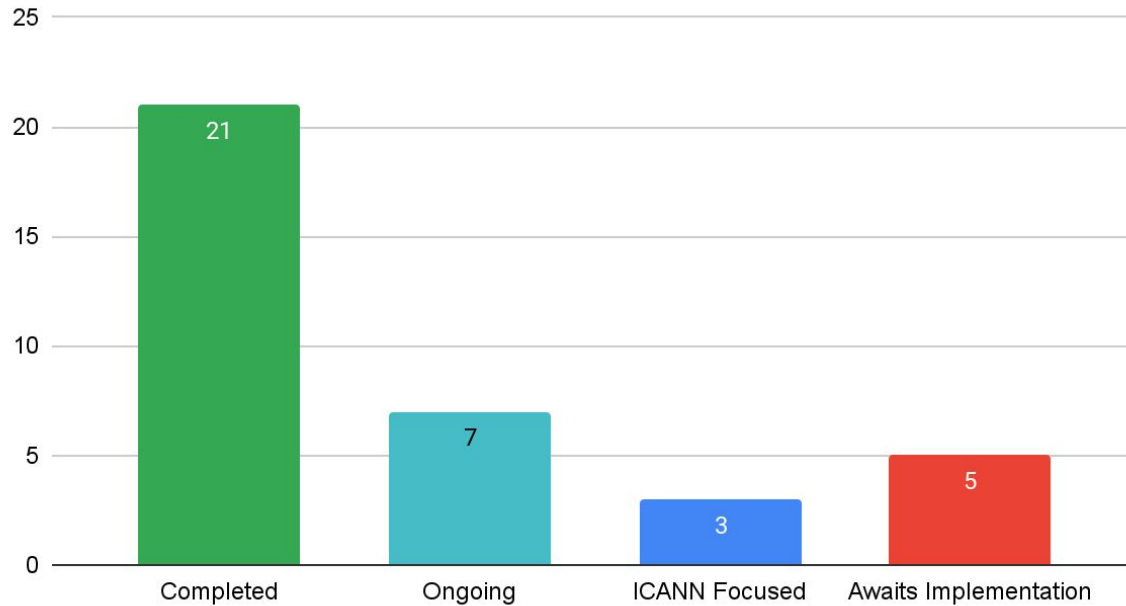
Overview of ccNSO review recommendations

- 3 Recommendations alternative approach. Considered Implemented.
  - Rec 2A: Running roster volunteers. Targeted approach newcomers.

  - Rec 2 B: 1/3 quota newcomers. Targeted approach community to participate.

  - Rec 5: Limitation of Councillor terms. Bylaw change to ensure term limits Council members. Reach out ot community to lower threshold and interest people, if necessary voluntary arrangement.

- 1 Recommendation awaiting next/future steps
  - Rec 14: Subscribe reviewer to the relevant email list. In principle accepted, but depends on use the reviewer intends to make from data.

Summary Status Implementation
36 Recommendations WS 2

WS2 Recommendations

Overview of WS 2 Recommendations

- **Good faith recommendations** (2 recommendations ongoing)
  - Under consideration by GRC in developing Board recall and director removal Guideline

- **Transparency** (6 recommendations completed)
  - Charter and guidelines should be published
  - Members of WG etc. should be listed
  - Meetings etc. should be open to public
  - Records of open meetings should be made public
  - Records of closed meeting should be made available to members of group
  - Comments and correspondence with ICANN should be publicly available

Overview of WS 2 Recommendations

- **Accountability of the ccNSO Council** (6 recommendations: 3 completed, 2 ongoing, 1 to be started)
  - Documentation of decision-making method (completed)
  - Document process for members to challenge decisions etc. (completed, part of The Rules)
  - Document process for non-members to challenge decisions etc. (completed not considered appropriate)
  - Document unwritten procedures (ongoing GRC)
  - As DP publicly disclose any decision it submits to ECA and describe process to reach decision (ongoing pending implementation of all powers DP)
  - ccNSO should publish a brief report on accomplishment prior year in area of accountability (to be started)

- **Outreach** (5 recommendations: 3 completed, 2 ongoing)
  - Publish newsletter (completed)
  - Maintain a publicly accessible website/wikispace (completed)
  - Create outreach committee to manage outreach program and oversee strategy (ongoing)
  - Mention outreach activities in charter/Bylaws (ongoing)
  - Strategy to reach out to targeted community not participating (completed, outcome Council workshop June 2020, part of mandate of OISC)

Overview of WS 2 Recommendations

- **Participation** (7 recommendations: 5 completed, 1 ongoing, 1 to be introduced)
  - Rules for membership clearly outlined in Bylaws (completed, but in update)
  - When membership should be applied for, criteria should be publicly available (completed)
  - Process for appeal in case application is rejected (completed, NOT to be introduced)
  - Consider term limits (completed, part of ccNSO review)
  - Publicly visible mailing list (completed)
  - If expansion of list of language consider support for ccNSO (to be introduced)
  - Glossary for expanding acronyms (depending on website, ongoing)

- **Activities and Procedures** (3 recommendations completed)
  - Review of Procedures at regular interval (completed, GRC is standing committee)
  - Members of ccNSO should be involved in reviews and in decision making on improvements (completed, through decision-making and consultation process)
  - Reviews should not be prolonged to long (one year) (completed, working method GRC)

WS 2 Accountability

- **Diversity** (7 Recommendations: 1 completed, 3 to be started, 3 awaiting ICANN)

    - Completed
        - Agree to diversity criteria (some are not applicable)

    - To be started
        - Identify elements of diversity that are relevant in charters and for leadership and publish list.
        - Assessment of diversity of structures, including leadership and publish result.
        - Publish diversity criteria and objectives and strategy for achieving the diversity objective.

    - Awaiting ICANN Org action
        - ICANN staff to assist and provide tools to ccNSO in assessing diversity. (ICANN Org)
        - ICANN staff to support ccNSO in developing and publishing diversity complaint. (ICANN Org?)
        - ICANN staff to capture diversity information. (directed at ICANN Org)