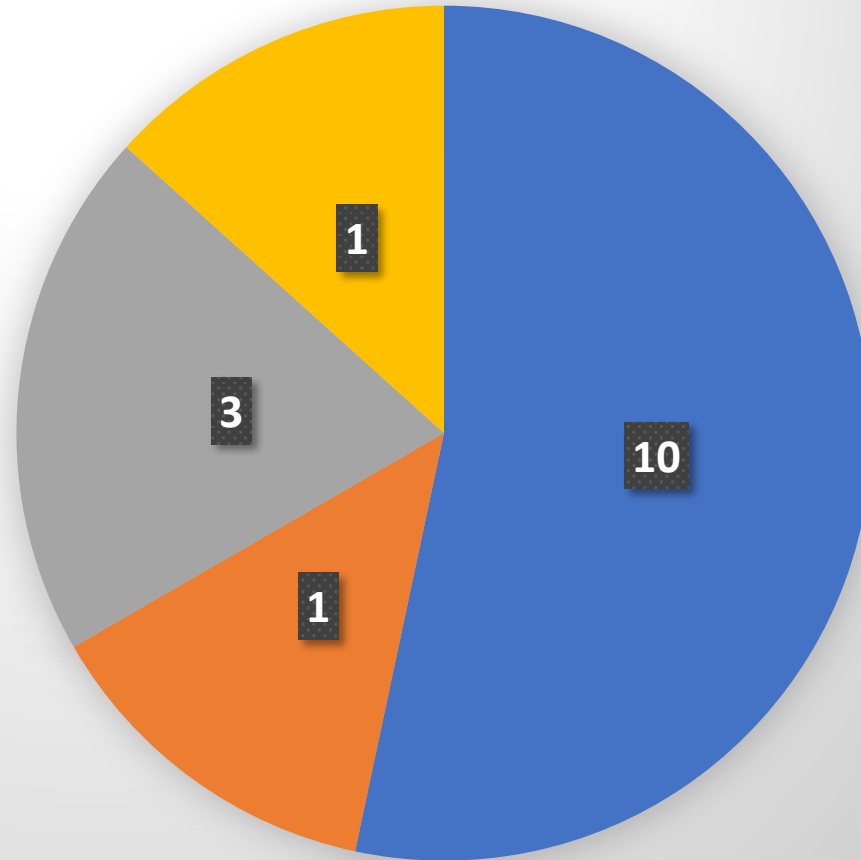


DASHBOARD
implementation
ccNSO review & WS 2
Recommendations

May 2021

Summary Status Implementation 15 ccNSO Review Recommendations

- Implemented
- ICANN Focused
- Alternative approach
- Await implementation



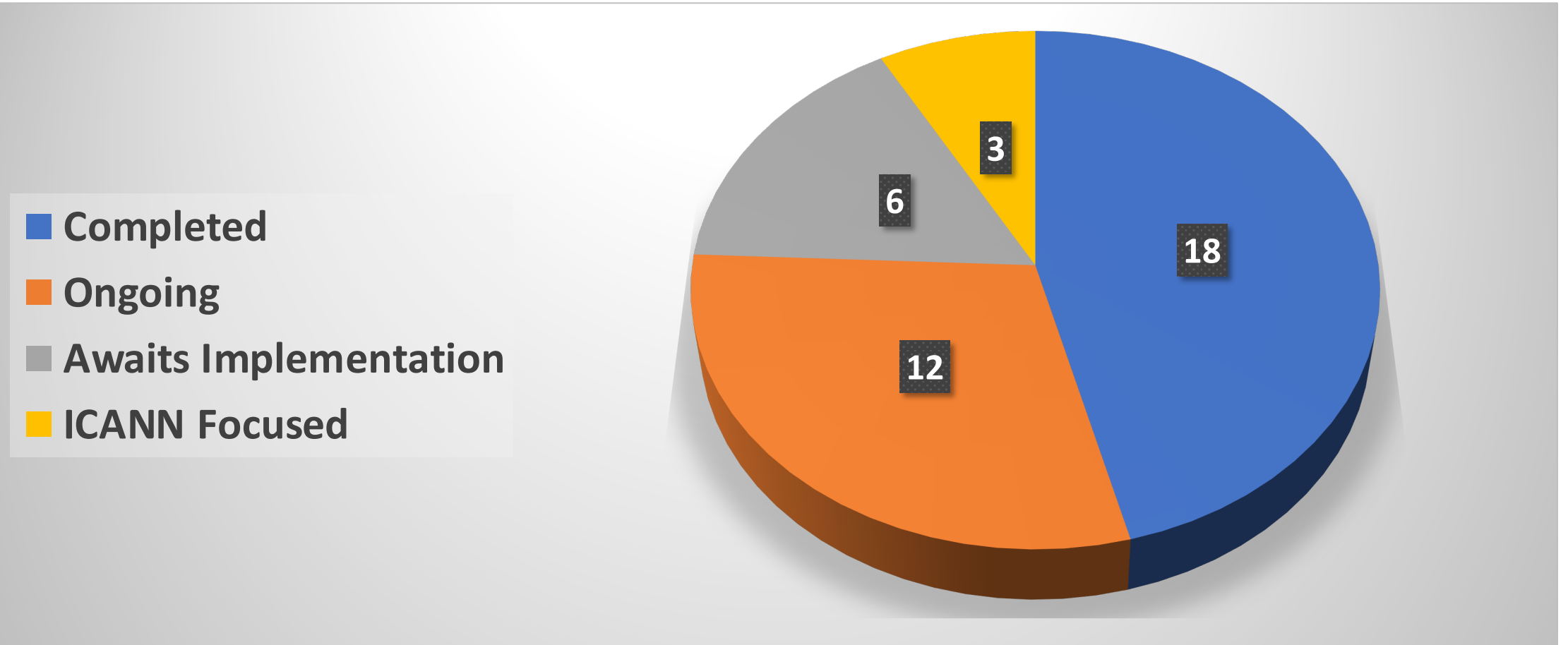
Detailed Overview of ccNSO review recommendations

- 1 Recommendations focused on ICANN org for the benefit of ccNSO
 - Rec 11: Update and improve ccNSO Website
- 10 Recommendations already implemented
 - Rec 1: Communication material on vision and goal ccNSO. (Completed)
 - Rec 3: Update Nomination process chair and vice-chair by WG/committee, include standard procedure in Guideline and apply to Future charters (Completed)
 - Rec 4: Amendment of Bylaw on composition of IFRT (Completed)
 - Rec 6: MPC to adopt and adjust meeting format to increase participation, (Completed, Continuous Improvement)
 - Rec 7: Real Time Scribing, ICANN Focused (Completed)
 - Rec 8: ccNSO to request translation of ICANN Learn portal, letter to ICANN org requesting translation. (Completed)
 - Rec 9: Streamline Mentor /mentee program (Completed, Continuous Improvement)
 - Rec 10 Central space for newcomers material (Completed)
 - Rec 12 Renaming and filenames etc. Guidelines and other documents to ensure retrievability (Completed)
 - Rec 13 Adherence to practice of publishing Council agenda week ahead of the meeting (Completed)

Overview of ccNSO review recommendations

- 3 Recommendations alternative approach
 - Rec 2A: Running roster volunteers. Targeted approach newcomers.
 - Rec 2 B: 1/3 quota newcomers: Targeted approach community to participate.
 - Rec 5: Limitation of Councillor terms. Bylaw change to ensure term limits
Council members: Reach out to community to lower threshold and interest people, if necessary voluntary arrangement
- 1 Recommendation awaiting next/future steps
 - Rec 14: Subscribe reviewer to the relevant email list. In principle accepted, but depends on use the reviewer intends to make from data.

Summary Status Implementation of 37 Recommendations WS 2



Detailed Overview of WS 2 Recommendations

- Good faith recommendations (2 recommendations) (in progress)
 - Under consideration by GRC in developing Board recall and director removal Guideline
- Transparency (completed) (7 recommendations)
 - Charter and guidelines should be published
 - Members of WG etc. should be listed
 - Meetings etc should be open to public
 - Records of open meetings should be made public
 - Records of closed meeting should be made available to members of group
 - Comments and correspondence with ICANN should be publicly available

Detailed overview of WS 2 Recommendations

- Accountability of the ccNSO Council (6 recommendations) (1 completed, 2 on-going, 3 to be started)
 - Documentation of decision–making method (Completed)
 - Document process for members to challenge decisions etc. (to be implemented)
 - Document process for non-members to challenge decisions etc. (to be implemented)
 - Document unwritten procedures (on-going GRC)
 - As DP publicly disclose any decision it submits to ECA and describe process to reach decision (on-going pending implementation of all powers DP)
 - ccNSO should publish a brief report on accomplishment prior year in area of accountability (to be started)
- Outreach (5 recommendations) (3 completed, 2 in progress)
 - Publish newsletter (completed)
 - Maintain a publicly accesable website/wikispace (completed)
 - Create outreach committee to manage outreach program and oversee strategy (in progress)
 - Mention outreach activities in charter/Bylaws (in progress)
 - Strategy to reach out to tageted community not partiapiating (completed, outcome Council workshop June 2020, part of mandate of OISC)

Detailed overview of WS 2 Recommendations

- Participation (7 recommendations, 3 completed, 1 on-going, 3 to be introduced)
 - Rules for membership clearly outlined in Bylaws (completed, but in update)
 - When membership should be applied for, criteria should be publicly available (completed)
 - Process for appeal in case application is rejected (to be introduced)
 - Consider term limits (on-going)
 - Publicly visible mailing list (completed)
 - If expansion of list of language consider support for ccNSO (to be introduced)
 - Glossary for expanding acronyms (depending on website, on-going)
- Activities and Procedures (3 recommendations, 3 completed)
 - Review of Procedures at regular interval (Completed, GRC is standing committee)
 - Members of ccNSO should be involved in reviews and in decision making on improvements (completed, through decision-making and consultation process)
 - Reviews should not be prolonged to long (one year) (completed, working method GRC)

WS 2 Accountability

- Diversity (7 Recommendations, 1 completed, 3 to be started, 3 awaiting ICANN org action)
 - Completed
 - Agree to diversity criteria (some are not applicable)
 - To be initiated
 - Identify elements of diversity that are relevant in charters and for leadership and publish list
 - Assessment of diversity of structures, including leadership and publish result
 - Publish diversity criteria and objectives and strategy for achieving the diversity objective
 - ICANN Org Directed
 - ICANN staff to assist and provide tools to ccNSO in assessing diversity (ICANN Org)
 - ICANN staff to support ccNSO in developing and publishing diversity complaint (ICANN Org?)
 - ICANN staff to capture diversity information (directed at ICANN Org)